



**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
DIRECTORATE GENERAL OF HEALTH SERVICES
F-17, KARKARDOOMA, DELHI-110032
(DELHI GOVT. EMPLOYEES HEALTH SCHEME)**

No. F 25(III)/DGEHS/ 1310/DHS (HQ)/2020-21/ 13912-14032 Dated:- 09/6/2020

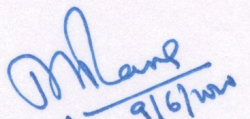
OFFICE ORDER

Directorate General of Health Services, GNCTD, had directed all nursing homes/private hospitals having bed strength of 50 beds or more to reserve/earmark at least 20% of their total bed strength for COVID-19 patients vide letter No. F.23/(413)/GEN/Circular/NHC/DGHS/HQ/5366-77 dated 24.05.2020.

Subsequent to issuance of this order, it has brought to notice of this Directorate that some of the DGEHS empanelled private hospitals who have been authorized to treat COVID-19 patients vide aforesaid order, are refusing admission and treatment of DGEHS beneficiaries, who are suspected/confirmed case of Corona Virus Disease (COVID-19) unless they deposit a hefty amount prior to admission. DGEHS beneficiaries (both serving and pensioners) are being charged as per normal hospital rates instead of DGEHS approved rates and pensioner beneficiaries are being denied entitled cashless treatment.

As per terms and conditions of the Agreement, a private empanelled hospital will provide treatment to DGEHS beneficiary for any ailment, at DGEHS approved rates, including cashless treatment for pensioner beneficiary.

Denying admission to DGEHS beneficiaries causes unnecessary delay in treatment and harassment. The Directorate has taken it seriously as a deviation from the terms of the agreement, and it is, therefore, reiterated that empanelled hospitals should adhere to the terms and condition of the agreement i.e. provide treatment as per DGEHS approved rates and cashless treatment to pensioners, for all ailments including COVID-19.


(Dr. Monika Rana)

**Link officer to
Director General Health Services**

To,

Medical Director/Medical Superintendent,
All empanelled hospital under DGEHS