

Issue No : I/8580/2016

**Office of Additional Director (EWS)
Directorate General of Health Services
Govt of Delhi
F- 17, Karkardooma, delhi: 110032**

Reply to RTI Application ID **20161355** by Sh Piyush Chabbra
Ref: L. No. F. PIO/ RTI/ 2016/ DHS/ - 20161355/ 169462 dated: 06/ 07/
16.

Sir/ Madam

The Para wise information as follows:

**Para 1 to Para 8: Does not pertain to Economically Weaker section
of Directorate General of Health Services at all.**

Truly Yours

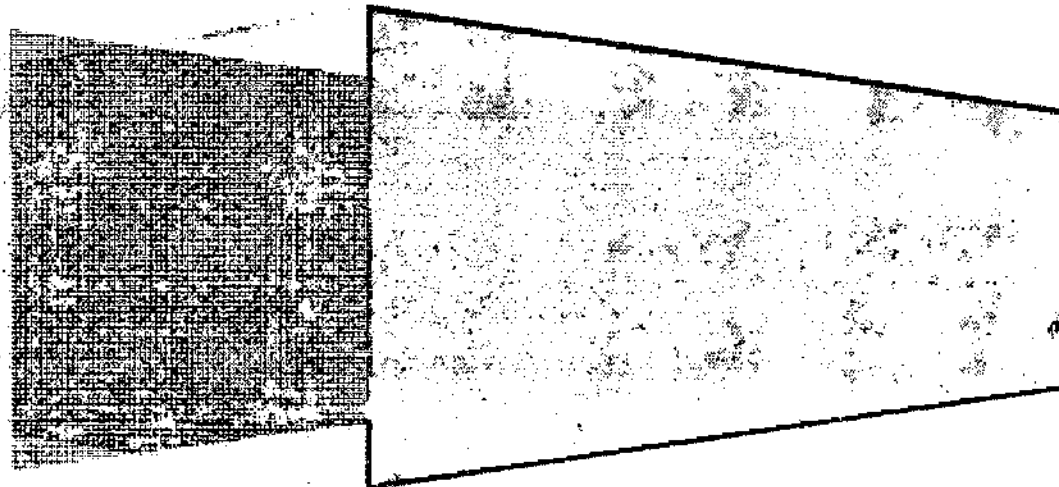
'Dr. Hem Prakash
Addl. Dir. EWS

To
The Public Information Officer
Directorate General of Health Services (Head Quarter)

**VIDYASAGAR INSTITUTE FOR MENTAL HEALTH AND NEURO ALLIED
SCIENCES (VIMHANS)**

**Report of Calculation of Recovery of Amount from
Identified Private Hospitals**

**S.P.Chopra & Co.
Chartered Accountants,
New Delhi**



1/c
(3)

VIDYASAGAR INSTITUTE FOR MENTAL HEALTH AND NEURO ALLIED SCIENCES
(VIMHANS)
NEW DELHI

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VIDYASAGAR INSTITUTE FOR MENTAL HEALTH AND NEURO ALLIED SCIENCES (VIMHANS)
NEW DELHI

REPORT ON CALCULATION OF RECOVERY OF AMOUNT FROM IDENTIFIED PRIVATE HOSPITALS AS PER THE DIRECTIONS OF HON'BLE
HIGH COURT OF DELHI

1. PURPOSE OF REPORT:

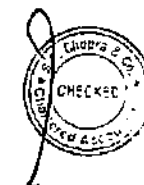
The Hon'ble High Court of Delhi vide para-88 of its judgement dated 22.03.2007 has directed the Govt. of NCT of Delhi, the expenses of 25% of OPD and 10% of IPD free patient treatment of the total number of patients treated by the hospitals during the concerned period shall be the amount payable by each hospital.

In compliance of the above order of the Hon'ble High Court of Delhi, The Directorate of Health Services, Govt. of NCT of Delhi, (hereinafter referred to as "Directorate") vide their letter No. F.13 / 2 / 3 / NH / DHS / HQ / 11 / Pt.-X / 28088 dt. 24.04.2013 has assigned us, "S.P. Chopra & Co., Chartered Accountants, New Delhi (hereinafter referred to as "SPC") the assignment of calculation of recovery of the amount, from "Vidyasagar Institute for Mental Health and Neuro Allied Sciences" (hereinafter referred to as "VIMHANS") for the period 1986-87 to 2011-12 based on verification of the records maintained by them.

2. SCOPE OF WORK

2.1 The scope of work as assigned by 'Directorate' to 'SPC' is as under.

- a. To validate the free treatment claim made by 'VIMHANS' in respect of number of free indigent / poor patients in IPD and OPD, amount and service-wise.
- b. To determine whether the percentage of free treatment which had been provided was as per DDA / L&DO / MCD requirements / allotment letter / High Court Order.
- c. To verify the eligibility criteria of patients admitted under free category.
- d. To examine the records maintained in respect of poor / indigent / EWS patients treated by concerned hospital.



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2.2 Eligibility criteria for Economically Weaker Section (EWS)

As per guidelines issued by "Directorate" any patient who is resident of India, having a monthly family income less than the minimum wages of an unskilled worker is considered as belonging to EWS category and therefore is eligible for free treatment in the identified Hospitals. Any one of the following documents would suffice the eligibility of such patients:

- Patients carrying BPL/AAY card.
- Patients carrying valid income certificate issued by the concerned Dy. Commissioner / SDM / Tehsildar.
- Referral letter of Directorate of Health Services, GNCTD.
- Referral letter of government hospital.
- Self-Declaration (By the poor patients or his/her attendant by filling an undertaking regarding his/her family income has to be further attested by the concerned government link nodal officer within 48 hours of admission).

2.3 VIMHANS was allotted the land / possession given on 25.05.1984 for establishing 'Charitable Health Centre' and as per the condition they were to provide free medical treatment to the poor patients w.e.f. 2 years from the date they took possession/allotment of land to them. However, the hospital commenced operations from 1989, therefore, no income was earned by VIMHANS from 29.05.1986 to 1988. However, as the recovery is to be effected in terms of the order of 'Directorate' after two years from the date of allotment/possession of land, therefore, for the period from 1986-87 to 1987-88, when no income was earned, the income earned during the first year of operation i.e. 1988-89 has been considered for the purpose of effecting the recovery for this period/year.

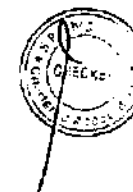
2.4 'VIMHANS' had obtained interim stay from the Hon'ble Supreme Court of India in regard to Medicines and Investigation such as X-Ray, Ultra sound, CT scan etc. during the period January, 2008 to August, 2011, however, as informed by "Directorate" as the cases has since been decided and the final decision of the Court is not in favour of 'VIMHANS', therefore, there is no impact of the interim stay on the computation of recovery of the amount.



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3. LIMITATIONS

- 3.1 This report is confidential being for use only to whom it is issued. It must not be quoted, cited, copied, disclosed or circulated, or referred to in correspondence or discussion with any other person or made public except to a person to whom it is issued. This report has been provided by 'S.P. Chopra & Co.' and has been prepared solely for the purpose of providing selected information on a confidential basis to the person to whom it is issued. This report has the limited scope identified in it.
- 3.2 Our report is based on inquiries of and discussions with current Management of 'VIMHANS', a review of financial statements and other documents made available to us, and analytical procedures applied to data provided to us. We have relied on the information provided by Management and have not carried out any investigation or detailed audit procedures to verify the same. No representation is made as to the accuracy or completeness of such information unless expressly stated and nothing in this report is or shall be relied as a representation of the future.
- 3.3 Other limitations of our work are given below.
- We have not carried out in-depth review of the systems. Any reference to information systems in our report is only on account of observations noted by us during the course of our review.
 - Our report includes comments only on those accounting issues/ accounting policies, which are material and are not in accordance with the applicable Generally Accepted Accounting Principles (GAAP) generally acceptable in India.
 - We have assumed the genuinity of all the documents and signatures thereon as if they were originals and also that the copies confirm to the originals.
 - Transactions and events which are not recorded and which were not disclosed to us may not have been identified in our procedures.



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- We have limited our comments on issues arising out of financial data as submitted to us. We have not examined the implication of the business issues that may have arisen out of commercial transactions entered into by the entity. Further, we have not independently validated the information provided to us with the actual records maintained by any regulatory authorities or any other external source.

4. **DETAILED REPORT**

- 4.1 Based on the review as detailed above the amount payable by "VIMHANS" has been calculated in accordance of the guidelines / directions as provided to us by the "Directorate" from time to time and during various review meetings held with Chartered Accountants firms who are assigned the similar assignments pertaining to other hospitals. Further, the calculations are strictly on the basis/formula as finalised and provided to us by the "Directorate".

4.2 **Total Income and its Breakup into OPD and IPD**

On our verification of the income as disclosed in audited financial statements for the years under review, it was noted that the income from IPD and OPD is not shown separately. In the absence thereof the same has been ascertained as under for the period 1986-87 to 2011-12.

- a. Upto 1994-95, as informed, VIMHANS had only one division i.e. Drug De-addiction Centre and there was no OPD and therefore whole of the income upto 1994-95 is deemed to be from IPD.
- b. As no detail/ break up of total income was provided by VIMHANS for the period 1995-96 to 2001-02 to ascertain the IPD and OPD income separately, therefore, the total income for this period has been segregated between IPD and OPD in the same proportion as for the period 2002-03 to 2011-12 as mentioned in 'para-c' below.



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- c. For the period 2002-03 to 2011-12 we have been provided a separate detail of income from IPD and OPD by VIMHANS and the same has also been considered by us for ascertaining the income from IPD and OPD for the period 1995-96 to 2001-02 as detailed in 'para-b' above.

Based on above the detail of IPD, OPD and total income of VIMHANS is as under.

Year	INCOME (Rs.)		
	OPD	IPD	Total
1986-87	-	34,965	34,965
1987-88	-	34,965	34,965
1988-89	-	34,965	34,965
1989-90	-	34,965	34,965
1990-91	-	328,075	328,075
1991-92	-	575,219	575,219
1992-93	-	778,101	778,101
1993-94	-	940,769	940,769
1994-95	-	1,327,745	1,327,745
1995-96	1,435,325	7,724,378	9,159,703
1996-97	3,630,220	19,536,469	23,166,689
1997-98	5,915,769	31,836,425	37,752,194
1998-99	8,523,340	45,869,382	54,392,722
1999-00	9,631,296	51,831,981	61,463,277
2000-01	11,755,225	63,262,167	75,017,392
2001-02	18,506,389	99,594,372	118,100,761
2002-03	13,132,838	114,237,895	127,370,733
2003-04	15,110,891	122,235,446	137,346,337
2004-05	15,697,839	127,614,875	143,312,714



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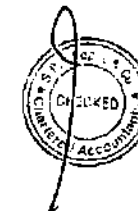
2005-06	18,260,787	127,636,427	145,897,214
2006-07	19,747,610	131,714,598	151,462,208
2007-08	20,402,020	108,995,394	129,397,414
2008-09	23,562,425	124,181,357	147,743,782
2009-10	28,454,385	119,874,384	148,328,769
2010-11	33,987,522	136,647,509	170,635,031
2011-12	41,400,507	123,219,888	164,620,395
Total	289,154,388	1,560,102,716	1,849,257,104

4.3 IPD Free Treatment of Economically Weaker Section (EWS)

4.3.1 As informed, 'VIMHANS' has a system of generating bills through computer system, however, the bill register/records has been provided to us only for 2011-12, and for the period upto 2010-11 no bill register/records in support of billing has been provided/verified to us. Further, for the period 2007-08 to 2011-12 we have been provided a patient wise detail of EWS treatment carried out by VIMHANS. Other than the bill register for 2011-12 and patient wise detail of EWS treatment for the period 2007-08 to 2011-12 we have not been provided any other records for our verification.

On verification of the bill registers it was noted that the bills for EWS are issued at the full amount and at the time of settlement of the bills i.e. at the time of discharge of patients the discount is allowed at 100% and bill is issued at NIL amount.

The total number of beds/capacity (as per the information provided to us by VIMHANS and Directorate), 10% of total beds earmarked for EWS, the actual number of beds utilised for EWS and amount billed for EWS (bills raised which were reduced to NIL by giving the 100% discount at the time of discharge) is as under:



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Year	Total Capacity of VIMHANS (Bed days)	Capacity for EWS i.e. 10% of total capacity (Bed days) (1*10%)	Total Bed days Utilised for EWS	Billing amount to EWS (as claimed by VIMHANS) (Rs.)
1986-87	Hospital not in operation	Hospital not in operation	Hospital not in operation	Hospital not in operation
1987-88				
1988-89	7300	730	No records/detail provided	No records/detail provided
1989-90	7300	730		
1990-91	7300	730		
1991-92	7320	732		
1992-93	7300	730		
1993-94	7300	730		
1994-95	7300	730		
1995-96	18300	1830		
1996-97	18250	1825		
1997-98	36500	3650		
1998-99	36500	3660		
1999-00	36600	3660		
2000-01	36500	3650		
2001-02	36500	3650		
2002-03	36500	3650		
2003-04	36600	3660		
2004-05	36500	3650		
2005-06	36500	3650		
2006-07	36500	3650		
2007-08	36600	3660	1009	2539181



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2008-09	36500	3650	718	2207978
2009-10	32850	3285	466	1486199
2010-11	32850	3285	478	1649221
2011-12	32940	3294	817	3731484
Total	624610	62461	3488	11614063

4.3.2 We carried out test verification of the EWS billing for the period as provided to us, with the documents as detailed in 'para-2.2' above to ensure that the requisite documents are available to substantiate the claims of 'VIMHANS' for free treatment to EWS. On our verification we observed that in all the cases the required documents (as detailed in para-2.2 above) were not available or were not proper and in some of the cases though the self declaration by the patients was held on record, however, the same was not proper as it was not attested by the concerned government link nodal officer. The extent of sample size selected and the cases where the requisite documents were not available or were not adequate is as under.

Year	Billing amount to EWS (as claimed by VIMHANS)		Sample selected		Sample for which the documents not available/not found adequate		% (based on Sample) for which the documents not available/not found adequate
	Amount	No. of bills/patients	Amount	No. of bills/patients	Amount	No. of bills/patients	Amount
2007-08	25,39,181	54	25,39,181	54	25,39,181	54	100
2008-09	22,07,978	35	22,07,978	35	22,07,978	35	100
2009-10	14,86,199	30	14,86,199	30	14,86,199	30	100
2010-11	16,49,221	22	16,49,221	22	16,49,221	22	100
2011-12	37,31,484	43	37,31,484	43	37,31,484	43	100
Total	1,16,14,063	184	1,16,14,063	184	1,16,14,063	184	100



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4.3.3 It is apparent from the above that, in all the cases verified by us for the period under review the requisite documents were not available or were not found adequate in support of free treatment to EWS by VIMHANS. Considering the proportion of non availability/inadequacy of the supporting documents, vis-a-vis total number of bed, the % of deficit treatment to EWS is calculated as below based on our various discussions with the office of the 'Directorate'.

Year	Total EWS Bed days Utilisation (Bed days)	% (based on Sample) for which the documents not available/ not found adequate	EWS treatment not considered due to non- availability / inadequacy of documents (Bed days)	Revised EWS treatment by 'VIMHANS' (Bed days)	Total Capacity of 'VIMHANS' (Bed days)	EWS treatment to be provided by 'VIMHANS' i.e. 10% of total capacity of 'VIMHANS' (Bed days)	EWS treatment not provided by 'VIMHANS' (Bed days)	% of EWS capacity not provided to EWS i.e. deficit of treatment to EWS	% of Deficit to EWS (% of level of treatment to EWS not provided *capacity of EWS)
	1	2	3	4	5	6	7	8	9
1986-87	Hospital not in operation							100	10
1987-88								100	10
1988-89	No records/detail provided				7300	730	730	100	10
1989-90					7300	730	730	100	10
1990-91					7300	730	730	100	10
1991-92					7320	732	732	100	10
1992-93					7300	730	730	100	10
1993-94					7300	730	730	100	10
1994-95					7300	730	730	100	10



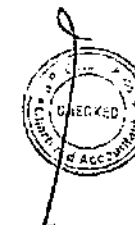
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1995-96					18300	1830	1830	100	10
1996-97					18250	1825	1825	100	10
1997-98					36500	3650	3650	100	10
1998-99					36500	3650	3650	100	10
1999-00					36600	3660	3660	100	10
2000-01					36500	3650	3650	100	10
2001-02					36500	3650	3650	100	10
2002-03					36500	3650	3650	100	10
2003-04					36600	3660	3660	100	10
2004-05					36500	3650	3650	100	10
2005-06					36500	3650	3650	100	10
2006-07					36500	3650	3650	100	10
2007-08	1009	100	1009	0	36600	3660	3660	100	10
2008-09	718	100	718	0	36500	3650	3650	100	10
2009-10	466	100	466	0	32850	3285	3285	100	10
2010-11	478	100	478	0	32850	3285	3285	100	10
2011-12	817	100	817	0	32940	3294	3294	100	10
Total	3488	100	3488	0	624610	62461	62461	100	10

4.3.4 Calculation of Recovery Amount for IPD

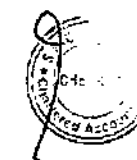
The total amount payable by 'VIMHANS' considering the Deficit in poor patient treatment to EWS is Rs. 15,60,10,276/- as detailed below which has been computed after having discussion with the office of 'Directorate'.



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Year	% of Deficit to EWS (% of level of treatment to EWS not provided *capacity of EWS)	Total IPD income for the year (Rs.)	Deficit to EWS treatment i.e. amount of recovery from VIMHANS (Rs.) (1*2)
	1	2	3
1986-87	10	34,965	3,497
1987-88	10	34,965	3,497
1988-89	10	34,965	3,497
1989-90	10	34,965	3,497
1990-91	10	328,075	32,808
1991-92	10	575,219	57,522
1992-93	10	778,101	77,810
1993-94	10	940,769	94,077
1994-95	10	1,327,745	132,774
1995-96	10	7,724,378	772,438
1996-97	10	19,536,469	1,953,647
1997-98	10	31,836,425	3,183,643
1998-99	10	45,869,382	4,586,938
1999-00	10	51,831,981	5,183,198
2000-01	10	63,262,167	6,326,217
2001-02	10	99,594,372	9,959,437
2002-03	10	114,237,895	11,423,790
2003-04	10	122,235,446	12,223,545
2004-05	10	127,614,875	12,761,488
2005-06	10	127,636,427	12,763,643
2006-07	10	131,714,598	13,171,460



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2007-08	10	108,995,394	10,899,539
2008-09	10	124,181,357	12,418,136
2009-10	10	119,874,384	11,987,438
2010-11	10	136,647,509	13,664,751
2011-12	10	123,219,888	12,321,989
Total	10	1,560,102,716	15,60,10,276

4.4 OPD Free Treatment of Economically Weaker Section (EWS)

- 4.4.1 As informed, till 31.03.1994, VIMHANS was a 'Drug De-Addiction Centre' and there was no OPD facility and the OPD facility was started from 1995-96.

On verification of the billing for OPD it was observed that there is system of generating bills through computer system, however, we were provided the soft copy of the bill register only for the year 2011-12 and no bill register/records was provided for the period from 1995-96 to 2010-11.

On verification of the bill register for 2011-12 it was observed that the bills for EWS are issued at NIL amount and the value/amount of free medicine/facility could not be ascertained from the bill register, and accordingly the amount of free OPD treatment provided and claimed by VIMHANS could not be ascertained. Further, in support of EWS treatment/billing the requisite supporting/document as detailed in 'para-2.2' above were also not provided for any of the patient.

4.4.2 Calculation of Recovery Amount for OPD

Considering the non-availability of the requisite records and documents, stipulated level of OPD treatment for EWS (25 % of total OPD) provided by VIMHANS could not be ascertained. Accordingly, the total amount payable by 'VIMHANS' is computed at Rs.72,288,597/- as detailed below.



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Year	Total OPD Income for the year (Rs.)	Deficit to EWS treatment i.e. amount of recovery from VIMHANS (Rs.) (1*25%)
	1	2
1995-96	1,435,325	358,831
1996-97	3,630,220	907,555
1997-98	5,915,769	1,478,942
1998-99	8,523,340	2,130,835
1999-00	9,631,296	2,407,824
2000-01	11,755,225	2,938,806
2001-02	18,506,389	4,626,597
2002-03	13,132,838	3,283,210
2003-04	15,110,891	3,777,723
2004-05	15,697,839	3,924,460
2005-06	18,260,787	4,565,197
2006-07	19,747,610	4,936,903
2007-08	20,402,020	5,100,505
2008-09	23,562,425	5,890,606
2009-10	28,454,385	7,113,596
2010-11	33,987,522	8,496,881
2011-12	41,400,507	10,350,127
Total	289,154,388	72,288,597



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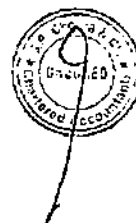
S.P.Chopra & Co.
Chartered Accountants**5. CALCULATION OF RECOVERY AMOUNT**

Based on our observations as contained above and subject to the limitations as outlined in our report and based on the computation formulas as finalised with the office of 'Directorate', the total amount payable by 'VIMHANS' is Rs. 22,82,98,873/- as detailed below.

Recovery calculated on account of	Para Reference of Report	Amount (Rs.)
IPD	4.3.4	15,60,10,276
OPD	4.4.2	7,22,88,597
Total		22,82,98,873

For S.P.CHOPRA & CO.
Chartered Accountants
Firm Regn. No.000346N

Place: New Delhi
Date : 1st July, 2013

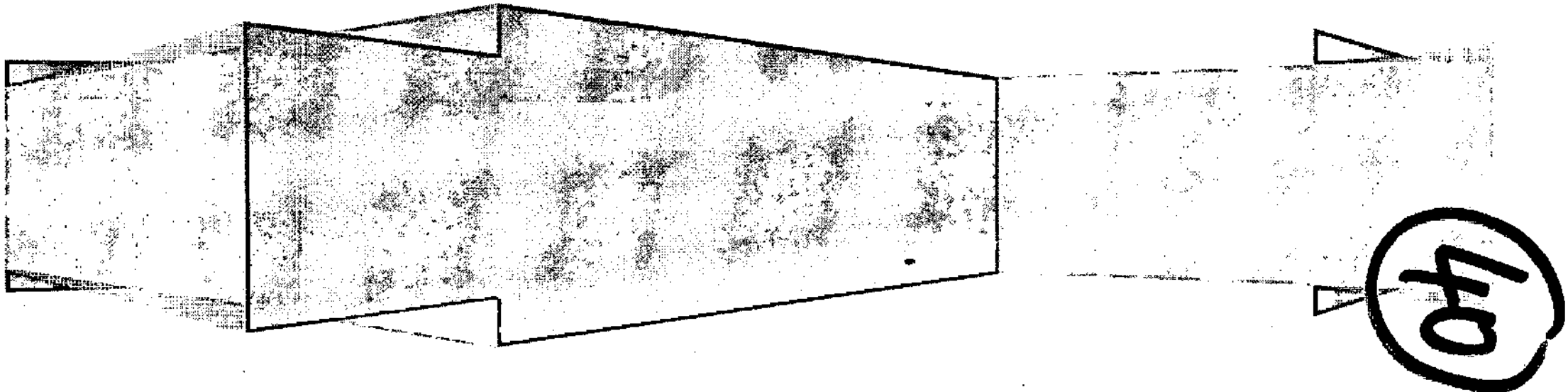


(R.N. DAS)
PARTNER
M.No. 008992

SUNDER LAL JAIN CHARITABLE HOSPITAL

**Report of Calculation of Recovery of Amount from
Identified Private Hospitals**

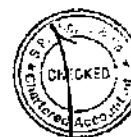
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SUNDER LAL JAIN CHARITABLE HOSPITAL
NEW DELHI
REPORT ON CALCULATION OF RECOVERY OF AMOUNT FROM IDENTIFIED PRIVATE HOSPITALS AS PER THE DIRECTIONS OF HON'BLE
HIGH COURT OF DELHI

1. PURPOSE OF REPORT:

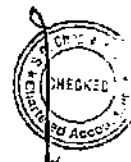
The Hon'ble High Court of Delhi vide para-88 of its judgement dated 22.03.2007 has directed the Govt. of NCT of Delhi, the expenses of 25% of OPD and 10% of IPD free patient treatment of the total number of patients treated by the hospitals during the concerned period shall be the amount payable by each hospital.

In compliance of the above order of the Hon'ble High Court of Delhi, The Directorate of Health Services, Govt. of NCT of Delhi, (hereinafter referred to as "Directorate") vide their letter No. F.13 / 2 / 3 / NH / DHS / HQ / 11 / Pt.-X / 28088 dt. 24.04.2013 has assigned us, "S.P. Chopra & Co., Chartered Accountants, New Delhi (hereinafter referred to as "SPC") the assignment of computation of recovery of the amount, if any, from "Sunder Lal Jain Charitable Hospital" (hereinafter referred to as "SLJH") for the period 01.04.2007 to 31.03.2012 based on verification of the records maintained by them.

2. SCOPE OF WORK

2.1 The scope of work as assigned by 'Directorate' to 'SPC' is as under.

- a. To validate the free treatment claim made by 'SLJH' in respect of number of free indigent / poor patients in IPD and OPD, amount and service -wise.
- b. To determine whether the percentage of free treatment which had been provided was as per DDA / L&DO / MCD requirements / allotment letter / High Court Order.
- c. To verify the eligibility criteria of patients admitted under free category.
- d. To examine the records maintained in respect of poor / indigent / EWS patients treated by concerned hospital.



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2.2 Eligibility criteria for Economically Weaker Section (EWS)

As per guidelines issued by "Directorate" any patient who is resident of India, having a monthly family income less than the minimum wages of an unskilled worker is considered as belonging to EWS category and therefore is eligible for free treatment in the identified Hospitals. Any one of the following documents would suffice the eligibility of such patients:

- Patients carrying BPL/AAY card.
- Patients carrying valid income certificate issued by the concerned Dy. Commissioner / SDM / Tehsildar.
- Referral letter of Directorate of Health Services, GNCTD.
- Referral letter of government hospital.
- Self-Declaration (By the poor patients or his/her attendant by filling an undertaking regarding his/her family income has to be further attested by the concerned government link nodal officer within 48 hours of admission)

2.3 'SLJH' had obtained interim stay from the Hon'ble Supreme Court of India in regard to Medicines and Investigation such as X-Ray, Ultra sound, CT scan etc. during the period January, 2008 to August, 2011, however, as informed by "Directorate" as the cases has since been decided and the final decision of the Court is not in favour of 'SLJH', therefore, there is no impact of the interim stay on the computation of recovery of the amount.

3. LIMITATIONS

- 3.1 This report is confidential being for use only to whom it is issued. It must not be quoted, cited, copied, disclosed or circulated, or referred to in correspondence or discussion with any other person or made public except to a person to whom it is issued. This report has been provided by 'S.P. Chopra & Co.' and has been prepared solely for the purpose of providing selected information on a confidential basis to the person to whom it is issued. This report has the limited scope identified in it.
- 3.2 Our report is based on inquiries of and discussions with current Management of 'SLJH', a review of financial statements and other documents made available to us, and analytical procedures applied to data provided to us. We have relied on the



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information provided by Management and have not carried out any investigation or detailed audit procedures to verify the same. No representation is made as to the accuracy or completeness of such information unless expressly stated and nothing in this report is or shall be relied as a representation of the future.

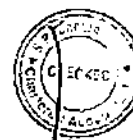
3.3 Other limitations of our work are given below.

- No in-depth review of the systems has been carried out by us. Any reference to information systems in our report is only on account of observations noted by us during the course of our review.
- Our report includes comments only on those accounting issues/ accounting policies, which are material and are not in accordance with the applicable Generally Accepted Accounting Principles (GAAP) generally acceptable in India.
- We have assumed the genuinity of all the documents and signatures thereon as if they were originals and also that the copies confirm to the originals.
- Transactions and events which are not recorded and which were not disclosed to us may not have been identified in our procedures.
- We have limited our comments on issues arising out of financial data as submitted to us. We have not examined the implication of the business issues that may have arisen out of commercial transactions entered into by the entity. Further, we have not independently validated the information provided to us with the actual records maintained by any regulatory authorities or any other external source.

4. **DETAILED REPORT**

4.1 **Total Income**

'SLJH' is having two divisions 'General Hospital (GH)' and 'Ridge Heart Center (RHC)' upto the year 2010-11 and for these divisions the separate accounts were being maintained and audited till 2010-11, however, from 2011-12 the accounts for both the divisions have



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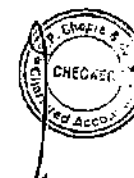
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been merged and audited as one unit. Based on the audited accounts the gross income of 'SLJH' for the period under review is as under.

Year	General Hospital (GH)	Ridge Heart Center (RHC)
2007-08	89208745	68321300
2008-09	102255108	74144684
2009-10	124879740	99344022
2010-11	144980079	87845915
2011-12	306443709	0
Total	767767381	329655921

On review of the financial statements for the period under review it was noted that there was practice of recording income in the financial statements net of payments made to the consultants upto 31.03.2011 and w.e.f. 2011-12 the income has been shown gross as per the changed accounting policy. Therefore, to arrive at the gross income upto 31.03.2011 we have added back payments made to consultants, however, as there was no separate account for payments made to consultant in the financial statements as the same was debited to income in the accounts, therefore, the payments made to consultants has been ascertained as per the details provided/confirmed to us by SLJH. Accordingly, the Gross Income of SLJH is computed as under.

Year	General Hospital (GH)			Ridge Heart Center (RHC)*			Gross Income for the year
	Income as per the Profit & Loss Account	Fee of Consultants deducted from the Income	Income for the year	Income as per the Profit & Loss Account	Fee of Consultants deducted from the Income	Income for the year	
2007-08	89208745	35092802	124301547	68321300	24412991	92734291	217035838
2008-09	102255108	37681021	139936129	74144684	25139504	99284188	239220317
2009-10	124879740	43817910	168697650	99344022	28577991	127922013	296619663
2010-11	144980079	43859594	188839673	87845915	23951163	111797078	300636751



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2011-12	306443709	0	306443709	0	0	0	306443709
Total	767767381	160451327	928218708	329655921	102081649	431737570	1359956278

4.2 Break-up of Total Income In IPD and OPD

The income as shown in the financial statement is the aggregate income for IPD and OPD and the break-up of income from IPD and OPD has been ascertained as under.

General Hospital (GH)

The separate bill registers were verified to us for IPD, however, as no separate bill registers were provided to us for OPD, the OPD income has been ascertained by reducing the IPD billing (as per the bill register of IPD) from total income.

Ridge Heart Centre (RHC)

We have been informed that no separate registers were maintained for IPD and OPD, therefore the breakup of the income could not be ascertained. However, we were given a income statement by SLJH having break-up of IPD and OPD income, however, the said statement was not tallied with the amount of income as per financial statements. As these statement was not tallied with the financial statements, we have not considered the same in our report, however as no other data/detail was provided to segregate the IPD and OPD income we have segregated the total income as per the financial statements in IPD and OPD in the same ratio as in the income statement provided by 'SLJH'.

Based on above the detail of IPD, OPD and total income of SLJH is as under.

Year	General Hospital (GH)			Ridge Heart Centre (RHC)*			TOTAL REVENUE		
	OPD (Bal fig)	IPD	Gross Income	OPD	IPD	Gross Income	OPD	IPD	Gross Income
2007-08	14482942	109818605	124301547	3523903	89210388	92734291	18006845	199028993	217035838
2008-09	16268366	123667763	139936129	4030938	95253250	99284188	20299304	218921013	239220317
2009-10	18779573	149918077	168697650	4234219	123687794	127922013	23013792	273605871	296619663
2010-11	20476287	168363386	188839673	4594860	107202218	111797078	25071147	275565604	300636751



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2011-12	50328217	256115492	306443709	0	0	0	50328217	256115492	306443709
Total	120335385	807883323	928218708	16383920	415353650	431737570	136719305	1223236973	1359956278

4.3 IPD Free Treatment of Economically Weaker Section (EWS)

4.3.1 As informed by SLJH, Ridge Heart Centre (RHC) is the cardiology department of the SLJH and has not maintained separate billing record for EWS category and the records for treatment to EWS is maintained on consolidated basis at General Hospital (GH). On verification of the billing it was noted that there is system of issue of bills in computer system and we were provided the soft copy of the bill registers of GH for the period under review. On verification of the bill registers it was noted that the bills for EWS are issued at the full amount and then at the time of settlement of the bills i.e. at the time of discharge of patients the discount is allowed at 100% and net bill is issued at NIL amount.

As per the directions of the Directorate 10% of the total capacity (i.e. total beds) are to be utilised for 'EWS'. The detail of total number of beds/capacity (as per the Information provided to us by SLJH and Directorate), 10% of total beds earmarked for EWS, the actual number of beds utilised for EWS and amount billed for EWS (bills raised which were reduced to NIL at the time of discharge) is as under.

Year	Total Capacity of SLJH (Bed days)	Total Capacity utilisation of SLJH (Bed days)	Capacity for EWS i.e. 10% of total capacity (Bed days) (1*10%)	Total Bed days Utilised for EWS	Billing amount to EWS (as claimed by SLJH)
2007-08	79788	45749	7979	2518	4250193
2008-09	79570	49597	7957	2833	4761942
2009-10	79570	63699	7957	2919	4430351



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2010-11	79570	53416	7957	2976	4714826
2011-12	75238	54182	7524	2737	6931778
Total	393736	266643	39374	13983	25089090

4.3.2 We carried out test verification of the EWS billing for the period as provided to us, with the documents as detailed in 'para-2.2' above to ensure that the requisite documents are available to substantiate the claims of 'SLJH' for free treatment to EWS. On our verification we observed that in 71.58% of the cases verified by us the requisite documents (as detailed in para-2.2 above) were not available or were not found adequate in support of free treatment to EWS by SLJH as in most of the cases either documents were not provided/held on record and in some of the cases though the self declaration by the patients was held on record, however, the same was not found adequate as the same was not attested by the concerned government link nodal officer. We have been informed by 'SLJH' that the requisite records could not be provided to us as these were damaged/lost in the fire which broke out in their office during May, 2011. The extent of sample size selected and the cases where the requisite documents were not available or were not adequate is as under.

YEAR	Treatment of amount to EWS (as claimed by SLJH)		Sample selected		Sample for which the documents not available/not found adequate		% (based on Sample) for which the documents not available/not found adequate	
	Amount	No. of bills/ patients	Amount	No. of bills/ patients	Amount	No. of bills/ patients	Amount	No. of bills/ patients
2007-08	4250193	521	1771249	234	1771249	234	100.00	100.00
2008-09	4761942	641	2396480	288	2396480	288	100.00	100.00
2009-10	4430351	756	1956594	340	1952239	339	99.78	99.71
2010-11	4714826	803	2226826	360	2053881	339	92.23	94.17
2011-12	6931778	684	4648490	304	1130731	99	24.32	32.57
Total	25089090	3405	12999639	1526	9304580	1299	71.58	85.12



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4.3.3 It is apparent from the above that, in 71.58% of the cases verified by us for the period under review the requisite documents were not available or were not found adequate in support of free treatment to EWS by SLJH. Considering the proportion of non availability/inadequacy of the supporting documents, vis-a-vis total number of bed, the % of deficit treatment to EWS is calculated as below based on our various discussions with the office of the 'Directorate'.

Year	Total EWS Bed days Utilisation (Bed days)	% (based on Sample) for which the documents not available/ not found adequate	EWS treatment not considered due to non- availability / inadequacy of documents (Bed days) (1*2%)	Revised EWS treatment by SLJH (Bed days) (1-3)	EWS treatment to be provided by SLJH i.e. 10% of total capacity of SLJH (Bed days)	EWS treatment not provided by SLJH (Bed days) (5-4)	Total Capacity of SLJH (Bed days)	% of EWS capacity not provided to EWS i.e. deficit of treatment to EWS (6/7%)/10	% of Deficit to EWS (% of level of treatment to EWS not provided *capacity of EWS) (8*10%)
	1	2	3	4	5	6	7	8	9
2007-08	2518	100.00	2518	0.00	7979	7979	79788	100	10
2008-09	2833	100.00	2833	0.00	7957	7957	79570	100	10
2009-10	2919	99.78	2913	6	7957	7951	79570	99.92	9.99
2010-11	2976	92.23	2745	231	7957	7726	79570	97.10	9.71
2011-12	2737	24.32	666	2071	7524	5453	75238	72.47	7.25
Total	13983	71.58	11675	2308	39374	37065	393736	94.14	9.41

4.3.4 Calculation of Recovery Amount for IPD

The total amount payable by 'SLJH' considering the Deficit in poor patient treatment to EWS is Rs. 11,44,54,020/- as detailed below which has been computed after having discussion with the office of 'Directorate'.



Year	% of Deficit to EWS (% of level of treatment to EWS not provided *capacity of EWS)	Total IPD income for the year (Rs.)	Deficit to EWS treatment i.e. amount of recovery from SLJH (Rs.) (1*2) 3
	1	2	
2007-08	10	19,90,28,993	1,99,02,899
2008-09	10	21,89,21,013	2,18,92,101
2009-10	9.99	27,36,05,871	2,73,33,227
2010-11	9.71	27,55,65,604	2,67,57,420
2011-12	7.25	25,61,15,492	1,85,68,373
Total		1,22,32,36,973	11,44,54,020

4.4 OPD Free Treatment of Economically Weaker Section (EWS)

- 4.4.1 As informed by SLJH, Ridge Heart Center (RHC) is the cardiology department of the SLJH and has not maintained separate billing record for EWS category and the records for treatment to EWS is maintained on consolidated basis at General Hospital (GH). On verification of the billing for OPD it was noted that there is system of issue of bills in computer system, however, we were provided the soft copy of the bill registers for the period 9.09.2011 onwards and upto 08.09.2011 no bill register/records giving the bill wise detail was provided to us. As such, till 08.09.2011 the billing, if any, at Nil amount to EWS could not be verified. We have been informed by 'SLJH' that the requisite records could not be provided to us as these were damaged/lost in the fire in their office during May, 2011. On verification of the bill registers for the period 09.09.2011 onwards it was noted that the bills for EWS are issued at the full amount and then at the time of settlement of the bills the discount is allowed at 100% and net bill is issued at NIL amount. On verification of the bill registers the gross billing (prior to discount of 100%) to EWS was found to be as under.



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Year	Billing amount to EWS (not charged / Free billing)	No. of bills / patients under EWS	Total Income	% of treatment of EWS vis-à-vis total Income (based on availability of the sale records/register)
2007-08	Could not be ascertained as the bill register were not provided upto 08.09.2011		18006845	0
2008-09			20299304	0
2009-10			23013792	0
2010-11			25071147	0
2011-12 (upto 08 th September, 11 onwards)			32517940	0
2011-12 (9 th September, 11 onwards)	608373	3117	17810277	3.42
Total	608373	3117	136719305	

4.4.2 We carried out test verification of the EWS billing as detailed above with the documents as detailed in 'para-2.2' above to ensure that the requisite documents are available to substantiate the claims of 'SLJH' for free treatment to EWS. On our verification we observed that in 47.37% of the cases verified by us for the period under review the requisite documents (as detailed in para-2.2 above) were not available or were not found adequate in support of free treatment to EWS by SLJH. The extent of sample selected by us and the cases where the required documents were not available is as under.

Year	Billing amount to EWS (as claimed by SLJ)	Sample selected	Sample for which the documents not available/not found adequate	% (based on Sample) for which the documents not available/not found adequate	% of EWS (based on Sample) for which the documents were available and found adequate (100-5)%



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1	2		3		4		5		6
	Amount	No. of bills/ patients	Amount	No. of bills/ patients	Amount	No. of bills/ patients	Amount	No. of bills/ patients	
2007-08	Could not be ascertained as the bill register were not provided upto 08.09.2011						100.00	100.00	0
2008-09							100.00	100.00	0
2009-10							100.00	100.00	0
2010-11							100.00	100.00	0
2011-12 (upto 08 th September, 11 onwards)							100.00	100.00	0
2011-12 (9 th September, 11 onwards)	608373	3117	34096	128	16151	79	47.37	61.72	52.63

4.4.3 Calculation of Recovery Amount for OPD

It is apparent from the above that, the requisite documents were not available or were not found adequate in support of free treatment to EWS by SLJH. Considering the proportion of non availability / inadequacy of the supporting documents, vis-a-vis total OPD income, the Deficit in treatment to EWS and the total recovery due from SLJH is Rs. 33859241/- which has been computed after having discussion with the office of 'Directorate'.

Year	% of treatment of EWS vis-à-vis total Income (based on availability of the sale records/register)	% of EWS (based on Sample) for which the documents were available and found adequate (as detailed in para-4.4.2)	% of treatment of EWS vis-à-vis total Income after considering the sample verification	Total Income	EWS treatment of after considering the sample verification	Stipulated treatment for EWS (25 % of total OPD income)	Deficit of EWS i.e. amount Recoverable from SLJH
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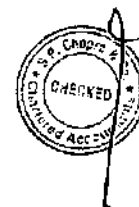
2007-08	0	0	0	18006845	0	4501711	4501711
2008-09	0	0	0	20299304	0	5074826	5074826
2009-10	0	0	0	23013792	0	5753448	5753448
2010-11	0	0	0	25071147	0	6267787	6267787
2011-12 (upto 08 th September, 11 onwards)	0	0	0	32517940	0	8129485	8129485
2011-12 (9 th September, 11 onwards)	3.42	52.63	1.80	17810277	320585	4452569	4131984
Total				136719305	320585	34179826	33859241

5. VERIFICATION OF EWS DATA REPORTED BY 'SLJH' TO 'DIRECTORATE'

SLJH is sending monthly details of EWS patients treated free in IPD in the prescribed format which contains total number of patients treated free, total number of beds of hospital and percentage of free EWS treatment. On verification of these statements sent by SLJH for the period under audit with the records maintained and verified to us (bill register of IPD), variations were noted therein as detailed in enclosed **Annexure-'A'**.

6. CALCULATION OF RECOVERY AMOUNT


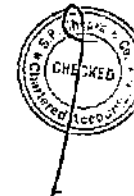
Based on our observations as contained above and subject to the limitations as outlined in our report and based on the computation formulas as finalised with the office of 'Directorate', the total amount payable by 'SLJH' is Rs. **14,83,13,261/-** as detailed below.



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Recovery calculated on account of	Para Reference of Report	Amount (Rs.)
IPD	4.3.4	11,44,54,020
OPD	4.4.3	3,38,59,241
Total		14,83,13,261

For S.P.CHOPRA & CO.
Chartered Accountants
Firm Regn. No.000346NPlace: New Delhi
Date : 1st July, 2013
R.N. DASH
PARTNER
M.No. 008992

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S.P.Chopra & Co.
Chartered AccountantsANNEXURE-'A'SUNDER LAL JAIN CHARITABLE HOSPITALNEW DELHIREPORT ON CALCULATION OF RECOVERY OF AMOUNT FROM IDENTIFIED PRIVATE HOSPITALS AS PER THE DIRECTIONS OF HON'BLE
HIGH COURT OF DELHIINCONSISTENCIES IN EWS PATIENTS TREATMENT REPORTING TO DIRECTORATE OF HEALTH SERVICES, GNCTD

Month	Details as per hospital		Actual Figures		Difference	
	EWS/ Free	No. of beds	EWS/Free	No. of Beds	EWS/Free (excess/shortfall)	Total Beds (excess/shortfall)
					(excess/shortfall)	
Apr-07	57	180	55	218	2	-38
May-07	57	180	61	218	-4	-38
Jun-07	56	180	70	218	-14	-38
Jul-07	49	180	44	218	5	-38
Aug-07	46	180	50	218	-4	-38
Sep-07	34	180	25	218	9	-38
Oct-07	39	180	39	218	0	-38
Nov-07	45	180	39	218	6	-38
Dec-07	40	180	34	218	6	-38
Jan-08	31	180	26	218	5	-38
Feb-08	41	180	39	218	2	-38
Mar-08	38	180	39	218	-1	-38
Total	533	2160	521	2616	12	-456
Apr-08	35	218	28	218	7	0
May-08	51	218	44	218	7	0
Jun-08	94	218	49	218	45	0



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Jul-08	87	218	55	218	32	0
Aug-08	96	218	51	218	45	0
Sep-08	130	218	60	218	70	0
Oct-08	116	218	45	218	71	0
Nov-08	139	218	51	218	88	0
Dec-08	120	218	54	218	66	0
Jan-09	127	218	69	218	58	0
Feb-09	119	218	71	218	48	0
Mar-09	139	218	75	218	64	0
Total	1253	2616	652	2616	601	0
Apr-09	90	218	50	218	40	0
May-09	100	218	76	218	24	0
Jun-09	36	218	70	218	-34	0
Jul-09	84	218	69	218	15	0
Aug-09	85	218	71	218	14	0
Sep-09	113	218	75	218	38	0
Oct-09	95	218	70	218	25	0
Nov-09	93	218	72	218	21	0
Dec-09	60	218	46	218	14	0
Jan-10	75	218	56	218	19	0
Feb-10	69	218	47	218	22	0
Mar-10	61	218	45	218	16	0
Total	961	2616	747	2616	214	0
Apr-10	90	218	68	218	22	0
May-10	89	218	58	218	31	0
Jun-10	73	218	52	218	21	0



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Jul-10	83	218	64	218	19	0
Aug-10	112	218	84	218	28	0
Sep-10	355	218	83	218	272	0
Oct-10	55	218	83	218	-28	0
Nov-10	107	218	77	218	30	0
Dec-10	89	218	65	218	24	0
Jan-11	121	218	54	218	67	0
Feb-11	87	218	51	218	36	0
Mar-11	313	218	66	218	247	0
Total	1574	2616	805	2616	769	0
Apr-11	96	168	68	168	28	0
May-11	83	168	71	168	12	0
Jun-11	82	168	69	168	13	0
Jul-11	102	168	79	168	23	0
Aug-11	121	168	101	168	20	0
Sep-11	91	168	41	168	50	0
Oct-11	63	168	57	168	6	0
Nov-11	55	168	55	168	0	0
Dec-11	39	168	39	168	0	0
Jan-12	35	168	34	168	1	0
Feb-12	41	168	41	168	0	0
Mar-12	37	168	37	168	0	0
Total	845	2016	692	2016	153	0



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AGARWAL ANIL & CO.CHARTERED ACCOUNTANTS

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Dated : 28.6.2013

Dr. R. N. Das

M.O. I/C Nursing Home Cell & Member of Monitoring Committee

Constituted by GNCT of Delhi

Directorate Of Health services, Govt. Of NCT of Delhi

F-17, Karkardooma, Delhi-110092

CENTRAL DIARY	
Directorate of Health Services Govt. of Delhi	
Received On	19/07/13
Diary No.	02/07/13
By No.	Date

Dear Sir,

Re : **SRI BALAJI ACTION HOSPITAL**

With reference to your letter n. F.13/2/3/NH/DHS/HQ/11/PT-X/28107 dated 25.04.2013 regarding calculation of recovery amount from identified private hospitals as per the directions of Hon'ble High Court of Delhi judgement dated 22.3.2007, we are sending the Audit Report, annexure, executive summary and year-wise calculation sheet along with our bill for professional charges.

Kindly acknowledge the receipt.

Thanking You,

Yours' Faithfully,

ANIL AGRAWAL

PARTNER

①

19/c

AGARWAL ANIL & CO.**CHARTERED ACCOUNTANTS**

L-2, SOUTH EXTN. II, NEW DELHI - 110 049

Telefax : 011-26259607, 011-26259608 E-mail : aac.anil@gmail.com

AUDITORS' REPORT

To

The Directorate of Health Services: Govt. of NCT of Delhi

We have checked the records of SHRI BALAJI ACTION HOSPITAL related to the adherence to the stipulation for providing free medical treatment to the poor patients of **Sri Balaji Action Medical Institute** from 1999-2000 to 2011-2012 and attach herewith as annexure to this report, the year wise details/report. This adherence is the responsibility of the Hospital's management. Our responsibility is to express an opinion on this adherence based on our audit.

We conducted our audit in accordance with the directions of Hon'ble High Court of Delhi Judgment. These directions require that we plan and perform the audit to obtain reasonable assurance about whether the adherence to the stipulation is according to the directions of Hon'ble High Court of Delhi Judgment. An audit includes examining, on a test basis, evidence supporting the amount and disclosures in the financial statement. We believe that our audit provides a reasonable basis for our opinion.

1. Subject to our comments as above and in the annexure referred to above we further report that: -
 - (i) We have obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purpose of our audit.
 - (ii) In our opinion, proper books of account, as required by the Law have been kept by the company in so far as it appears from our examination of such books.
 - (iii) The amount calculated as recoverable/shortfall in terms of the directions of Hon'ble High Court of Delhi Judgment of free/concessional care has been derived from the books and records of the Hospital dealt with in this report.
 - (iv) The adherence to the stipulation for providing free care to poor patients is 10% of no. of beds for IPD patients and 25% of no. of beds for OPD patients.



2

Receipt No : 202538/2016/EWS

18/c

2. Further, in our opinion, and to the best of our information and according to explanations given to us, the said amounts give information required by the High Court judgment in the manner so required, and give a true and correct view of the opinion expressed in the statements annexed to this report.

For **AGARWAL ANIL & CO.**
Chartered Accountants



ANIL AGRAWAL

Partner
082103

Date : 28.06.13
Place : New Delhi

3

17/12

ANNEXURE**FINANCIAL YEAR 2004-2005 TO 2011-2012**

1. The deed of the trust Lala Munni Lal Mange Ram Charitable trust was registered on 09th July 1991.
2. The Hospital is a constituent of Lala Munni Lal Mange Ram Charitable trust, a Public Charitable Organisation.
3. The operations of Sri Balaji Action Medical Institute was started from August 2004.
4. The fixed assets of the company have not been disposed of affecting the going concern during the year.
5. The Land was allotted/lease deed executed to the hospital on 4.09.2002
6. The Lease Deed of the hospital does not contains a clause imposing an obligation to treat EWS category of patients.
7. Deficit percentage has been calculated as per the prescribed formula viz. difference of prescribed percentage (10% for free IPD treatment and 25% for free OPD treatment) and percentage of free treatment (IPD AND/OR OPD) actually provided.
8. Recoverable amount has been calculated by multiplying the deficit percentage with the total turnover from IPD and/or OPD as the case may be.

For **AGARWAL ANIL & CO.**
Chartered Accountants

FRN:003222N



ANIL AGARWAL
Partner
082103

(4)

Receipt No : 202538/2016/EWS

SRI BALAJI ACTION MEDICAL INSTITUTE

16/c

EXECUTIVE SUMMARY

Amount Rs.

YEAR	IPD RECOVERY	OPD RECOVERY	TOTAL
2011-12	47492993	0	47492993
			0
2010-11	27594624	0	27594624
			0
2009-10	26005729	0	26005729
			0
2008-09	12016213	0	12016213
			0
2007-08	64543	0	64543
			0
2006-07	11541333	0	11541333
			0
2005-06	11599703	0	11599703
			0
2004-05	2228611	0	2228611
			0
2003-04	0	0	0
			0
2002-03	0	0	0
			0
2001-02	0	0	0
			0
2000-01	0	0	0
			0
1999-00	0	0	0
TOTAL	113174102	0	113174102



5

Receipt No. 202582/2016/07/108

SHRI BALAJI ACTION MEDICAL INSTITUTE**YEARWISE SUMMARY**

S.No.	PARTICULARS	FINANCIAL YEAR ENDING 31ST MARCH
		2012
1	No. of Beds	200/300
2	No. of Beds Days/Night	91200
3	Total No. of Patients (Actual)	22261
4	Total No. of Patients (EWS)	1483
5	Total No. of Patients General(3-4)	20778
6	Total No. of Patients Night/Days (Actual)	83890
7	Total No. of Patients Night EWS	4679
8	Total No. of Patients General(6-7)	79211
9	Total Revenue from IPD Patients	97,53,12,103
10	Shortfall as No. of Patients	743
11	Shortfall as No. of Patients Night	4441
12	Shortfall No. Of Patients (Value)	32557136.86
13	Shortfall Patient Nights (Value)	47492993.96
14	Total No. of OPD Patients	201724
15	OPD Patients EWS	95563
16	OPD Patients General(14-15)	106161
17	Total Revenue OPD	15,48,81,217
18	Shortfall OPD No. of Patients	0
19	Value Shortfall OPD	0



Receipt No. 253/10/16/107101
SHRI BALAJI ACTION MEDICAL INSTITUTE

14/c

YEARWISE SUMMARY

S.No.	PARTICULARS	FINANCIAL YEAR ENDING 31ST MARCH	
			2011
1	No. of Beds		200
2	No. of Beds Days/Night		73000
3	Total No. of Patients (Actual)		22192
4	Total No. of Patients (EWS)		1369
5	Total No. of Patients General(3-4)		20823
6	Total No. of Patients Night/Days (Actual)		86695
7	Total No. of Patients Night EWS		4822
8	Total No. of Patients General(6-7)		81873
9	Total Revenue from IPD Patients		81,29,16,717
10	Shortfall as No. of Patients		850
11	Shortfall as No. of Patients Night		2478
12	Shortfall No. Of Patients (Value)		31143736.16
13	Shortfall Patient Nights (Value)		27594625
14	Total No. of OPD Patients		207415
15	OPD Patients EWS		106993
16	OPD Patients General(14-15)		100422
17	Total Revenue OPD		12,75,39,489
18	Shortfall OPD No. of Patients		0
19	Value Shortfall OPD		0



Receipt No. 2253/10/107/108

SHRI BALAJI ACTION MEDICAL INSTITUTE

12/c

YEARWISE SUMMARY

S.No.	PARTICULARS	FINANCIAL YEAR ENDING 31ST MARCH	
			2010
1	No. of Beds		200
2	No. of Beds Days/Night		73000
3	Total No. of Patients (Actual)		19700
4	Total No. of Patients (EWS)		1375
5	Total No. of Patients General(3-4)		18325
6	Total No. of Patients Night/Days (Actual)		71300
7	Total No. of Patients Night EWS		4319
8	Total No. of Patients General(6-7)		66981
9	Total Revenue from IPD Patients		63,68,39,409
10	Shortfall as No. of Patients		595
11	Shortfall as No. of Patients Night		2981
12	Shortfall No. Of Patients (Value)		19234489.76
13	Shortfall Patient Nights (Value)		26005729.84
14	Total No. of OPD Patients		183459
15	OPD Patients EWS		102413
16	OPD Patients General(14-15)		81046
17	Total Revenue OPD		9,30,87,164
18	Shortfall OPD No. of Patients		0
19	Value Shortfall OPD		0



Receipt No. 202588/00007

SHRI BALAJI ACTION MEDICAL INSTITUTE**YEARWISE SUMMARY**

S.No.	PARTICULARS	FINANCIAL YEAR ENDING 31ST MARCH	
			2009
1	No. of Beds		200
2	No. of Beds Days/Night		73000
3	Total No. of Patients (Actual)		17167
4	Total No. of Patients (EWS)		1012
5	Total No. of Patients General(3-4)		16155
6	Total No. of Patients Night/Days (Actual)		78545
7	Total No. of Patients Night EWS		5648
8	Total No. of Patients General(6-7)		72897
9	Total Revenue from IPD Patients		53,09,82,817
10	Shortfall as No. of Patients		705
11	Shortfall as No. of Patients Night		1652
12	Shortfall No. Of Patients (Value)		21796679.16
13	Shortfall Patient Nights (Value)		12016213.89
14	Total No. of OPD Patients		176419
15	OPD Patients EWS		110431
16	OPD Patients General(14-15)		65988
17	Total Revenue OPD		7,07,20,227
18	Shortfall OPD No. of Patients		0
19	Value Shortfall OPD		0



Receipt No. 2263/10/7/108 SHRI BALAJI ACTION MEDICAL INSTITUTE

11/e

YEARWISE SUMMARY

S.No.	PARTICULARS	FINANCIAL YEAR ENDING 31ST MARCH	
			2008
1	No. of Beds		150/200
2	No. of Beds Days/Night		68450
3	Total No. of Patients (Actual)		12883
4	Total No. of Patients (EWS)		745
5	Total No. of Patients General(3-4)		12138
6	Total No. of Patients Night/Days (Actual)		61739
7	Total No. of Patients Night EWS		6833
8	Total No. of Patients General(6-7)		54906
9	Total Revenue from IPD Patients		36,81,66,952
10	Shortfall as No. of Patients		543
11	Shortfall as No. of Patients Night		12
12	Shortfall No. Of Patients (Value)		15526283.09
13	Shortfall Patient Nights (Value)		64543.5124
14	Total No. of OPD Patients		138396
15	OPD Patients EWS		97513
16	OPD Patients General(14-15)		40883
17	Total Revenue OPD		5,42,24,680
18	Shortfall OPD No. of Patients		0
19	Value Shortfall OPD		0



Receipt No. 223/10/7/108 SHRI BALAJI ACTION MEDICAL INSTITUTE

YEARWISE SUMMARY

S.No.	PARTICULARS	FINANCIAL YEAR ENDING 31ST MARCH	
			2007
1	No. of Beds.		150
2	No. of Beds Days/Night		54750
3	Total No. of Patients (Actual)		9395
4	Total No. of Patients (EWS)		934
5	Total No. of Patients General(3-4)		8461
6	Total No. of Patients Night/Days (Actual)		47307
7	Total No. of Patients Night EWS		2585
8	Total No. of Patients General(6-7)		44722
9	Total Revenue from IPD Patients		21,86,46,379
10	Shortfall as No. of Patients		6
11	Shortfall as No. of Patients Night		2890
12	Shortfall No. Of Patients (Value)		127999.4768
13	Shortfall Patient Nights (Value)		11541333.98
14	Total No. of OPD Patients		114050
15	OPD Patients EWS		78096
16	OPD Patients General(14-15)		35954
17	Total Revenue OPD		3,54,00,642
18	Shortfall OPD No. of Patients		0
19	Value Shortfall OPD		0



Receipt No. 202588/2007/109

SHRI BALAJI ACTION MEDICAL INSTITUTE**YEARWISE SUMMARY**

S.No.	PARTICULARS	FINANCIAL YEAR ENDING 31ST MARCH	
			2006
1	No. of Beds		100/150
2	No. of Beds Days/Night		38050
3	Total No. of Patients (Actual)		1910
4	Total No. of Patients (EWS)		180
5	Total No. of Patients General(3-4)		1730
6	Total No. of Patients Night/Days (Actual)		28568
7	Total No. of Patients Night EWS		151
8	Total No. of Patients General(6-7)		28417
9	Total Revenue from IPD Patients		12,07,90,564
10	Shortfall as No. of Patients		11
11	Shortfall as No. of Patients Night		3654
12	Shortfall No. Of Patients (Value)		695652.4628
13	Shortfall Patient Nights (Value)		11599703.57
14	Total No. of OPD Patients		101540
15	OPD Patients EWS		70779
16	OPD Patients General(14-15)		30761
17	Total Revenue OPD		24312105
18	Shortfall OPD No. of Patients		0
19	Value Shortfall OPD		0



Receipt No. 22232/2007
SHRIBALAJI ACTION MEDICAL INSTITUTE

YEARWISE SUMMARY

S.No.	PARTICULARS	FINANCIAL YEAR ENDING 31ST MARCH	
			2005
1	No. of Beds		50/100
2	No. of Beds Days/Night		16650
3	Total No. of Patients (Actual)		1380
4	Total No. of Patients (EWS)		0
5	Total No. of Patients General(3-4)		1380
6	Total No. of Patients Night/Days (Actual)		6326
7	Total No. of Patients Night EWS		0
8	Total No. of Patients General(6-7)		6326
9	Total Revenue from IPD Patients		2,22,86,112
10	Shortfall as No. of Patients		138
11	Shortfall as No. of Patients Night		1665
12	Shortfall No. Of Patients (Value)		2228611.2
13	Shortfall Patient Nights (Value)		2228611.2
14	Total No. of OPD Patients		36020
15	OPD Patients EWS		25878
16	OPD Patients General(14-15)		10142
17	Total Revenue OPD		5502730
18	Shortfall OPD No. of Patients		0
19	Value Shortfall OPD		0



Receipt **SHRI BABU ACTION MEDICAL INSTITUTE**

YEARWISE SUMMARY

S.No.	PARTICULARS	FINANCIAL YEAR ENDING 31ST MARCH	
			2004
1	No. of Beds		0
2	No. of Beds Days/Night		0
3	Total No. of Patients (Actual)		0
4	Total No. of Patients (EWS)		0
5	Total No. of Patients General(3-4)		0
6	Total No. of Patients Night/Days (Actual)		0
7	Total No. of Patients Night EWS		0
8	Total No. of Patients General(6-7)		0
9	Total Revenue from IPD Patients		0
10	Shortfall as No. of Patients		0
11	Shortfall as No. of Patients Night		0
12	Shortfall No. Of Patients (Value)		0
13	Shortfall Patient Nights (Value)		0
14	Total No. of OPD Patients		0
15	OPD Patients EWS		0
16	OPD Patients General(14-15)		0
17	Total Revenue OPD		0
18	Shortfall OPD No. of Patients		0
19	Value Shortfall OPD		0



Receipt No. 202588/2007

SHRI BALAJI ACTION MEDICAL INSTITUTE**YEARWISE SUMMARY**

S.No.	PARTICULARS	FINANCIAL YEAR ENDING 31ST MARCH	2003
1	No. of Beds		0
2	No. of Beds Days/Night		0
3	Total No. of Patients (Actual)		0
4	Total No. of Patients (EWS)		0
5	Total No. of Patients General(3-4)		0
6	Total No. of Patients Night/Days (Actual)		0
7	Total No. of Patients Night EWS		0
8	Total No. of Patients General(6-7)		0
9	Total Revenue from IPD Patients		0
10	Shortfall as No. of Patients		0
11	Shortfall as No. of Patients Night		0
12	Shortfall No. Of Patients (Value)		0
13	Shortfall Patient Nights (Value)		0
14	Total No. of OPD Patients		0
15	OPD Patients EWS		0
16	OPD Patients General(14-15)		0
17	Total Revenue OPD		0
18	Shortfall OPD No. of Patients		0
19	Value Shortfall OPD		0



Receipt SHRI BABU ACTION MEDICAL INSTITUTE

YEARWISE SUMMARY

S.No.	PARTICULARS	FINANCIAL YEAR ENDING 31ST MARCH	
			2002
1	No. of Beds		0
2	No. of Beds Days/Night		0
3	Total No. of Patients (Actual)		0
4	Total No. of Patients (EWS)		0
5	Total No. of Patients General(3-4)		0
6	Total No. of Patients Night/Days (Actual)		0
7	Total No. of Patients Night EWS		0
8	Total No. of Patients General(6-7)		0
9	Total Revenue from IPD Patients		0
10	Shortfall as No. of Patients		0
11	Shortfall as No. of Patients Night		0
12	Shortfall No. Of Patients (Value)		0
13	Shortfall Patient Nights (Value)		0
14	Total No. of OPD Patients		0
15	OPD Patients EWS		0
16	OPD Patients General(14-15)		0
17	Total Revenue OPD		0
18	Shortfall OPD No. of Patients		0
19	Value Shortfall OPD		0



Receipt **SHRIBABU ACTION MEDICAL INSTITUTE**

YEARWISE SUMMARY

S.No.	PARTICULARS	FINANCIAL YEAR ENDING 31ST MARCH	
			2001
1	No. of Beds		0
2	No. of Beds Days/Night		0
3	Total No. of Patients (Actual)		0
4	Total No. of Patients (EWS)		0
5	Total No. of Patients General(3-4)		0
6	Total No. of Patients Night/Days (Actual)		0
7	Total No. of Patients Night EWS		0
8	Total No. of Patients General(6-7)		0
9	Total Revenue from IPD Patients		0
10	Shortfall as No. of Patients		0
11	Shortfall as No. of Patients Night		0
12	Shortfall No. Of Patients (Value)		0
13	Shortfall Patient Nights (Value)		0
14	Total No. of OPD Patients		0
15	OPD Patients EWS		0
16	OPD Patients General(14-15)		0
17	Total Revenue OPD		0
18	Shortfall OPD No. of Patients		0
19	Value Shortfall OPD		0

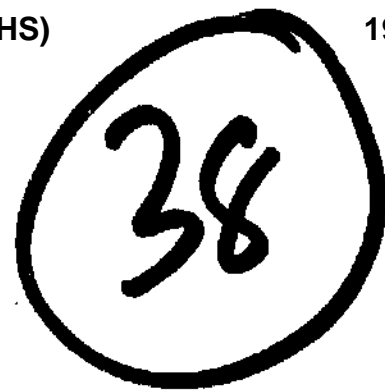


Receipt No. 202588/2016

SHRI BALAJI ACTION MEDICAL INSTITUTE**YEARWISE SUMMARY**

S.No.	PARTICULARS	FINANCIAL YEAR ENDING 31ST MARCH	2000
1	No. of Beds		0
2	No. of Beds Days/Night		0
3	Total No. of Patients (Actual)		0
4	Total No. of Patients (EWS)		0
5	Total No. of Patients General(3-4)		0
6	Total No. of Patients Night/Days (Actual)		0
7	Total No. of Patients Night EWS		0
8	Total No. of Patients General(6-7)		0
9	Total Revenue from IPD Patients		0
10	Shortfall as No. of Patients		0
11	Shortfall as No. of Patients Night		0
12	Shortfall No. Of Patients (Value)		0
13	Shortfall Patient Nights (Value)		0
14	Total No. of OPD Patients		0
15	OPD Patients EWS		0
16	OPD Patients General(14-15)		0
17	Total Revenue OPD		0
18	Shortfall OPD No. of Patients		0
19	Value Shortfall OPD		0





EWS AUDIT REPORT

OF

ROCKLAND HOSPITAL

(FOR THE PERIOD 25.04.2012 TO 31.03.2013)



PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

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5.	Member of Audit Team/EMAILS DETAILS	CA SHAKUN GUPTA SAGAR KHETWANI KUSHAL JAIN

Receipt No : 202529/2016/EWS



PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

Director,
Health Services,
Government of NCT of Delhi
F-17, Karkardooma, Delhi-110032

SUB : REPORT ON CALCULATION OF RECOVERY OF AMOUNT FROM IDENTIFIED PRIVATE HOSPITAL AS PER THE DIRECTIONS OF HON'BLE HIGH COURT OF DELHI JUDGEMENT DATED 22/03/2007.

HOSPITAL : ROCKLAND HOSPITAL, DWARKA

PERIOD OF AUDIT: 25/04/2012 TO 31/03/2012

Sir,

This has reference with the above mentioned subject. Our scope of aforementioned audit as informed to us vide letter no F.13/2/3/NH/DHS/HQ/11/Pt.-X/28115-116 dated 25th April 2013 is as follows:

1. To validate free treatment claim made by the hospital in respect of number of free indigent/poor patients in IPD and OPD, amount & service-wise
2. To determine whether percentage of free treatment which had been provided was as per DDA/L& DO/MCD requirement / allotment letter / Hon'ble High Court Order.
3. To verify the eligibility criteria of patients admitted under free category.
4. To examine the records maintained in respect of poor/indigent/EWS patient treated by the concerned hospital.

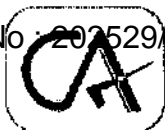
However, our report is based on the decision of Hon'ble Delhi High Court dated 22nd March 2007 and therefore certain important para's of the judgment has been reproduced below for your reference:

(a) Reference to Qureshi Committee Report in the Judgment:

Para 70.

"We are of the considered view that the Qureshi Committee report as accepted by the Government and even otherwise clearly recommended that the free treatment does not need to be given any restricted or a meaning which would frustrate the very purpose of the scheme and the object of introducing such an expression. To illustratively examine this aspect, let us say, a private hospital would give free advice to a poor, indigent person suffering from cardiac problems requiring an open heart surgery but he is expected to pay lakhs of rupees for open heart surgery and the consumables used for such surgery. Such an approach would be destructive not only of the scheme





PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

but even of the rosy picture demonstrated by the hospitals at the initial stages. Thus, we find that the term 'free treatment' should be given liberal meaning and meaning understandable in common parlance i.e. providing of treatment, consumables, non-consumables and all other facilities free of any charges to the poorer section of the society."

(b) Reference to Ratio of Free Treatment, Persons Liable on Default of Non-Compliance, Records to be Maintained

Para 71.

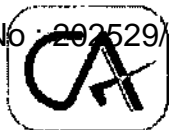
"In view of the unanimity of the views of the Committees and particularly the Qureshi Committee report which has even been accepted by the Government as afore-noticed, we consider it appropriate that the condition of free patient treatment to the indigent strata of the society shall be read and construed as 25% for OPD and 10% for IPD. This percentage of patients will not be liable to pay any expenses in the hospital. In other words, they will be provided free admission, bed, medication, treatment, surgery facility, nursing facility and consumables and non-consumables. The hospitals charging any money from such patients shall be liable to be proceeded against in accordance with law. Besides that, this would be treated as violation of the orders of the court. The Director/Medical Superintendent and Members of the Trust or Society who are running the hospital shall be held liable personally in the event of breach/default. The records to be maintained by the hospital shall reflect the name of the patient, his father's name, his residence, disease from which the patient is suffering, the details of expenses incurred on his treatment, the facilities provided to him, identification of the patient and verification done by the hospital authorities. Furthermore, the records would also contain complete details of reference from Government hospital and reports submitted by the private hospital to the Government hospital. Such records would be produced before the Inspection Committee and the Director General of Health Services as and when demanded and in any case, in every three months to be submitted in the first week of the 4th month."

(c). METHODOLOGY FOR REFERENCE OF PATIENTS UNDER THIS CONDITION TO VARIOUS HOSPITALS AND FOR THE MAINTENANCE OF THE RECORDS. Hon'ble High has insisted that the laxity done by the various Authorities like DDA and/or Land DO does not mean that hospital are not required to comply with the rules and regulation for allotment of land.

Para 84.

"All the hospitals which were awarded land by DDA and/or Land DO were expected to make hospitals functional within two years from the date they had taken possession of the plots in question. Thus, these hospitals were expected to complete their construction activity within a period of two years of taking possession of plot and immediately start complying with the condition of free patient treatment. The hospitals which have not complied with or have partially complied with the condition in





PREM GUPTA & CO.
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terms of the reports submitted on the record of this file, are at fault and they could not be exempted from complying with the condition in all its strictness. In fact, we must notice that the authorities including DDA and Land & Development Office (L & DO) have failed to perform their public duty and have placed the poor section of the society at great loss. There is no justification whatsoever on the part of the general, specialty or super- specialty hospitals not to comply with the mandate of the condition. Thus, they would be asked to make good of the non-compliance of the condition and they must repay to the authorities and the society at large for the unwarranted profits, at the cost of the poor, made by them for all these years to the extent of the percentage of free patient treatment (in terms of money) proportionate to the number of patients treated by them during the relevant period and they must pay that money to the authorities who shall create a central corpus / pool which shall be utilized for the welfare, health care and treatment of the poorer section of the society in Government hospitals. A Division Bench of this court in its order dated 7.11.2002 (referred supra) had passed such a direction. Despite orders of this court from time to time, the hospitals which were in default persisted with the same and showed complete dis-obedience to the orders of the court. The conduct of these hospitals even during the pendency of the writ petition is not worthy of any appreciation. Rather, it would tilt towards denial of relief on equitable grounds. Thus, we direct that a special committee shall be constituted which shall carry out these directions in its best wisdom and which shall ensure that the directions of the court are neither diluted nor rendered ineffective by such steps:-

85. The 'Special Committee' shall consist of the Chief Secretary of NCT of Delhi, Finance Secretary, NCT of Delhi, the Director General of Health Services and Medical Superintendent of the general public hospital of that area, the case of which is being considered by the authority.

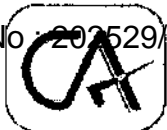
(d). Appointment of Chartered Accounts firm

Para 86. The Committee shall be entitled to appoint Chartered Accountants or any other officers from the office of the Comptroller General of Accounts for examination of the records, books of accounts and other material of the concerned private hospital which may have bearing on the matters which are being considered by the 'Special Committee.'

87. The officers so appointed by the committee shall submit a report to the Special Committee which after providing hearing to the hospital affected by such report, shall pass orders.

88. The order of the Special Committee shall determine the amount which is payable by the private hospital (20 of the hospitals stated in the judgment) and/or such other hospitals which are similarly situated. The amount payable shall be determined in terms of the above observations keeping in view the period commencing from two years after the date when the possession was taken and the hospital was made functional and





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expenses of 25% OPD and 10% IPD free patient treatment of the total number of patients treated by the hospital during that period.

89. This process of determination shall be concluded by the Special Committee within six months from the date of passing of this order.

(e). Time limit for Payment of determined amount /Recovery

Para 90.

"Payment of the determined amount shall be made by the hospital concerned within a period of one month from the date on which the order is communicated to them. The order passed by the Committee shall be sent by speed post as well as delivered by the departmental official personally to the Incharge of the concerned private hospital. The amount collected shall be deposited in a 'Central Corpus/Pool' to be created by the Director General of Health Services and shall only be utilized for providing of free treatment and upliftment of health standards of the poorer section of the society in Delhi. There shall be annual auditing of the said accounts by the Government Auditors as per rules."

(f). Consequences for not following with the Terms and Condition enumerated in above paragraphs:

Para 91. In addition to the above specific directions issued under each topic, it is necessary for this court to issue following general directions as well:-

- A. All the 20 hospitals stated in this judgment and/or all other hospitals identically situated shall strictly comply with the term of free patient treatment to indigent/poor persons of Delhi as specified above i.e. 25% OPD and 10% IPD patients completely free of charges in all respects.
- B. The hospitals who have partially or fully complied with even the condition of higher percentage in the past, would not be entitled to any benefit as they were bound by that condition at the relevant times and would not be entitled to any set off of the expenses or otherwise on that ground.
- C. The conditions imposed in this judgment qua those hospitals who have fully or partially complied with the condition, shall be prospective.
- D. The hospitals which have not complied with the conditions at all and have persisted with the default despite issuance of even show cause notices by the authorities, for them the condition shall operate from the date their hospitals have become functional.
- E. We also constitute an Inspection Committee consisting of Ms. Maninder Acharya, Mr. Ashok Aggarwal and the Medical Superintendent of Dr.RML Hospital. This





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Committee would be at liberty to inspect any or all the 20 hospitals to examine whether the directions issued by the court are being carried out truly and sincerely. The committee would obviously work probono publico. They have already put in lot of work and effort in brining this petition to an end.

- F. The Inspection Committee would be at liberty to revive this petition or apply to the court for issuance of any directions and wherever necessary even for action being taken against the defaulters under the provision of Contempt of Courts Act read with Article 215 of the Constitution of India.
- G. In the event, any hospital is found lacking in complying with the directions or conditions stated in this judgment and fails to pay the amounts as demanded by the authorities in terms of this judgment, the Head of the concerned hospital amongst others would be liable to be proceeded against in accordance with law.
- H. Without prejudice to the above action, the competent authority or the Government of India would be entitled to take any steps under the terms and conditions of the letters of allotment as well as under the terms and conditions of lease deed and any law for the time being in force for cancellation of lease, re-entry in the premises and including taking possession of the hospital in accordance with law.

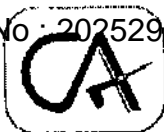
During the course of our aforementioned audit of Rockland Hospital (dwarka), we have abided by the scope of the audit as mentioned above and Judgment of Hon'ble Delhi High Court. Further, our report is based on documents provided to us and standard auditing practices issued by the Institute of Chartered Accountants of India, (ICAI) New Delhi and limitation/assumptions used in the conduct of the audit which has been enumerated with the calculation of recoveries in the annexed report.

We are sure your goodself shall find the said report in order. In case any further clarification is required, we shall be pleased to furnish the same

Thanking You
 Yours Faithfully


CA SHAKUN GUPTA
PARTNER
M. NO: 506838





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INDEPENDENT AUDITORS REPORT

Director ,
Health Services,
Govt. of NCT of Delhi
New Delhi

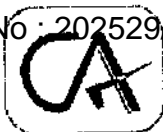
1. We have examined the records related to Poor /indigent/Free patients of ROCKLAND HOSPITAL for the period 25th April 2012 to 31st March 2013 to the extent produced by the said Hospital. These records are the responsibility of the management. Our responsibility is to express an opinion formed on the basis of verification of records produced before us for our audit.

An audit includes examining on a test basis, evidence supporting the amounts and disclosures made by the management in the documents and records produced before us relating to the scope of our audit.

We conducted our audit in accordance with the under mentioned scope with directions of the Judgment dated 22/03/2007 of the Hon'ble High Court of Delhi and directions issued by Director, Health Services from time to time. The scope required us:

- (i) To validate free treatment claim made by the hospital in respect of number of free indigent/poor patients in IPD and OPD, amount & service-wise
 - (ii) To determine whether percentage of free treatment which had been provided was as per DDA/L& DO/MCD requirement / allotment letter / Hon'ble High Court order.
 - (iii) To verify the eligibility criteria of patients admitted under free category.
 - (iv) To examine the records maintained in respect of poor/indigent/EWS patient treated by the concerned hospital.
2. As per Para 88 of the Judgement Dated 22/03/2007 of the Hon'ble High Court of Delhi, expenses of 25% OPD and 10% IPD free patient treatment of the total number of patients treated by the Hospital during the concerned period shall be the amount payable by the said Hospital.





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Further, In terms of minutes of Meeting held on 6th May, 2013 between Medical Superintendent and Chartered Accountants Firm examining records of Hospital for calculation of recovery amount under IPD/OPD, the patients with Zero Billing and documentary Proof are only to be considered under Free Category for calculation of Percentage of free IPD treatment provided.


3. Our report is based on Bill details of EWS patients for OPD and IPD given by the management. Further, in case of IPD the hospital has given free treatment to only one patient for bill amounting to Rs. 1497 dated 5th March 2013 and in case of OPD free treatment was given to 3 patients for bill amounting to Rs. 2,752/- in total.(details attached with the report).
4. We report that:
 - *We have not been provided all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit;*
 - *No complete requisite records, books of accounts and other relevant material and documents have been produced before us for our verification by the Hospital so far it related to the treatment of EWS/poor/indigent patients or otherwise for the scope of audit entrusted to us.*
 - *No Records have been shown to us by the Hospital reflecting the name of the patient, his father's name, his residence, disease from which the patient is suffering, the details of expenses incurred on his treatment , the facilities provided to him, identification of the patient and verification done by the hospital authorities as required under Para 88 of the judgment dated 22/03/2007 of the Hon'ble High Court of Delhi.*
 - *The said Hospital has not produced before us the record of supporting documents i.e.BPL Card, EWS declaration, Income Proof or any other relevant documents for determining the eligibility of the patients under Free Category. . We are therefore unable to give any opinion on the eligibility criterion of Patients admitted under Free Category.*
 - *Total turnover of the Hospital from IPD patients and OPD patients has not been given by the Hospital for the year under audit.*



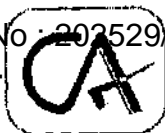
Receipt No : 202529/2016/EWS

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5. *Because of the non-production of relevant books of accounts, records and other materials as required by us for the purpose of our audit, we were not able to obtain sufficient appropriate audit evidence to provide a basis for an audit opinion. Accordingly, we are unable to determine the recovery amount in terms of Judgment dated 22/03/2007 of the Hon'ble High Court of Delhi and directions issued by Director, Health Services, Govt. of NCT of Delhi.*

FOR PREM GUPTA & COMPANY
CHARTERED ACCOUNTANTS
(CA Shakun Gupta)
PARTNER
M.No. 506838PLACE: NEW DELHI
DATE: 11th July 2013

Receipt No : 202529/2016/EWS



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DETAILS OF IPD /OPD PATIENTS

DETAILS OF PATIENTS TREATED IN EWS CATEGORY IN OPD DURING THE YEAR 2012-13 BY ROCKLAND HOSPITAL

S No.	UHID	PATIENT NAME	BILL DATE	AMOUNT OF FREE TREATMENT (in Rs.)
1	ROC2.0000012428	LALBAU PANJIYAR	20/03/2013	650
2	ROC2.0000012524	MANMOHAN SHARMA	22/03/2013	450
3	ROC2.0000012589	ANURADHA SHARMA	23/03/2013	1652
Total(in Rs.)				2752

DETAILS OF PATIENTS TREATED IN EWS CATEGORY IN IPD DURING THE YEAR 2012-13 BY ROCKLAND HOSPITAL

S No.	IP No.	PATIENT NAME	BILL DATE	AMOUNT OF FREE TREATMENT (in Rs.)
1	IPID.0016260	ASHOK KUMAR	5/3/2013	1497
Total(in Rs.)				1497

FOR PREM GUPTA & COMPANY
CHARTERED ACCOUNTANTS

Shakun Gupta
(CA SHAKUN GUPTA)
PARTNER
M.NO. 506838



PLACE: NEW DELHI
DATE: 11TH JULY 2013

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EWS AUDIT REPORT

OF

**R.B. SETH JESSA RAM HOSPITAL
(FROM 2007-08 TO 2011-12)**

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Director,
Health Services,
Government of NCT of Delhi
F-17, Karkardooma, Delhi-110032

**SUB : REPORT ON CALCULATION OF RECOVERY OF AMOUNT FROM IDENTIFIED
PRIVATE HOSPITAL AS PER THE DIRECTIONS OF HON'BLE HIGH COURT OF
DELHI JUDGEMENT DATED 22/03/2007.**

HOSPITAL : R.B SETH JESSA RAM HOSPITAL

PERIOD OF AUDIT: 01/04/2007 TO 31/03/2012

Sir,

This has reference with the above mentioned subject. Our scope of aforementioned audit as informed to us vide letter no F.13/2/3/NH/DHS/HQ/11/Pt.-X/28115-116 dated 25th April 2013 is as follows:

1. To validate free treatment claim made by the hospital in respect of number of free indigent/poor patients in IPD and OPD, amount & service-wise
2. To determine whether percentage of free treatment which had been provided was as per DDA/L& DO/MCD requirement / allotment letter / Hon'ble High Court Order.
3. To verify the eligibility criteria of patients admitted under free category.
4. To examine the records maintained in respect of poor/indigent/EWS patient treated by the concerned hospital.

However, our report is based on the decision of Hon'ble Delhi High Court dated 22nd March 2007 and therefore certain important para's of the judgment has been reproduced below for your reference:

(a) Reference to Qureshi Committee Report in the Judgment:

Para 70.

"We are of the considered view that the Qureshi Committee report as accepted by the Government and even otherwise clearly recommended that the free treatment does not need to be given any restricted or a meaning which would frustrate the very purpose of the scheme and the object of introducing such an expression. To illustratively examine this aspect, let us say, a private hospital would give free advice to a poor, indigent person suffering from cardiac problems requiring an open heart surgery





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but he is expected to pay lakhs of rupees for open heart surgery and the consumables used for such surgery. Such an approach would be destructive not only of the scheme but even of the rosy picture demonstrated by the hospitals at the initial stages. Thus, we find that the term 'free treatment' should be given liberal meaning and meaning understandable in common parlance i.e. providing of treatment, consumables, non-consumables and all other facilities free of any charges to the poorer section of the society."

(b) Reference to Ratio of Free Treatment, Persons Liable on Default of Non-Compliance, Records to be Maintained

Para 71.

"In view of the unanimity of the views of the Committees and particularly the Qureshi Committee report which has even been accepted by the Government as afore-noticed, we consider it appropriate that the condition of free patient treatment to the indigent strata of the society shall be read and construed as 25% for OPD and 10% for IPD. This percentage of patients will not be liable to pay any expenses in the hospital. In other words, they will be provided free admission, bed, medication, treatment, surgery facility, nursing facility and consumables and non-consumables. The hospitals charging any money from such patients shall be liable to be proceeded against in accordance with law. Besides that, this would be treated as violation of the orders of the court. The Director/Medical Superintendent and Members of the Trust or Society who are running the hospital shall be held liable personally in the event of breach/default. The records to be maintained by the hospital shall reflect the name of the patient, his father's name, his residence, disease from which the patient is suffering, the details of expenses incurred on his treatment, the facilities provided to him, identification of the patient and verification done by the hospital authorities. Furthermore, the records would also contain complete details of reference from Government hospital and reports submitted by the private hospital to the Government hospital. Such records would be produced before the Inspection Committee and the Director General of Health Services as and when demanded and in any case, in every three months to be submitted in the first week of the 4th month."

(c). METHODOLOGY FOR REFERENCE OF PATIENTS UNDER THIS CONDITION TO VARIOUS HOSPITALS AND FOR THE MAINTENANCE OF THE RECORDS. Hon'ble High has insisted that the laxity done by the various Authorities like DDA and/or Land DO does not mean that hospital are not required to comply with the rules and regulation for allotment of land.

Para 84.

"All the hospitals which were awarded land by DDA and/or Land DO were expected to make hospitals functional within two years from the date they had taken possession of the plots in question. Thus, these hospitals were expected to complete their construction activity within a period of two years of taking possession of plot and





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immediately start complying with the condition of free patient treatment. The hospitals which have not complied with or have partially complied with the condition in terms of the reports submitted on the record of this file, are at fault and they could not be exempted from complying with the condition in all its strictness. In fact, we must notice that the authorities including DDA and Land & Development Office (L & DO) have failed to perform their public duty and have placed the poor section of the society at great loss. There is no justification whatsoever on the part of the general, specialty or super- specialty hospitals not to comply with the mandate of the condition. Thus, they would be asked to make good of the non-compliance of the condition and they must repay to the authorities and the society at large for the unwarranted profits, at the cost of the poor, made by them for all these years to the extent of the percentage of free patient treatment (in terms of money) proportionate to the number of patients treated by them during the relevant period and they must pay that money to the authorities who shall create a central corpus / pool which shall be utilized for the welfare, health care and treatment of the poorer section of the society in Government hospitals. A Division Bench of this court in its order dated 7.11.2002 (referred supra) had passed such a direction. Despite orders of this court from time to time, the hospitals which were in default persisted with the same and showed complete dis-obedience to the orders of the court. The conduct of these hospitals even during the pendency of the writ petition is not worthy of any appreciation. Rather, it would tilt towards denial of relief on equitable grounds. Thus, we direct that a special committee shall be constituted which shall carry out these directions in its best wisdom and which shall ensure that the directions of the court are neither diluted nor rendered ineffective by such steps:-

85. The 'Special Committee' shall consist of the Chief Secretary of NCT of Delhi, Finance Secretary, NCT of Delhi, the Director General of Health Services and Medical Superintendent of the general public hospital of that area, the case of which is being considered by the authority.

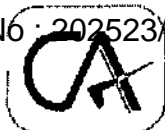
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Para 86. The Committee shall be entitled to appoint Chartered Accountants or any other officers from the office of the Comptroller General of Accounts for examination of the records, books of accounts and other material of the concerned private hospital which may have bearing on the matters which are being considered by the 'Special Committee.'

87. The officers so appointed by the committee shall submit a report to the Special Committee which after providing hearing to the hospital affected by such report, shall pass orders.

88. The order of the Special Committee shall determine the amount which is payable by the private hospital (20 of the hospitals stated in the judgment) and/or such other hospitals which are similarly situated. The amount payable shall be determined in terms of the above observations keeping in view the period commencing from two years after





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the date when the possession was taken and the hospital was made functional and expenses of 25% OPD and 10% IPD free patient treatment of the total number of patients treated by the hospital during that period.

89. This process of determination shall be concluded by the Special Committee within six months from the date of passing of this order.

(e). Time limit for Payment of determined amount /Recovery

Para 90.

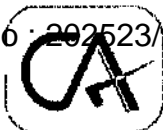
"Payment of the determined amount shall be made by the hospital concerned within a period of one month from the date on which the order is communicated to them. The order passed by the Committee shall be sent by speed post as well as delivered by the departmental official personally to the Incharge of the concerned private hospital. The amount collected shall be deposited in a 'Central Corpus/Pool' to be created by the Director General of Health Services and shall only be utilized for providing of free treatment and upliftment of health standards of the poorer section of the society in Delhi. There shall be annual auditing of the said accounts by the Government Auditors as per rules."

(f). Consequences for not following with the Terms and Condition enumerated in above paragraphs:

Para 91. In addition to the above specific directions issued under each topic, it is necessary for this court to issue following general directions as well:-

- A. All the 20 hospitals stated in this judgment and/or all other hospitals identically situated shall strictly comply with the term of free patient treatment to indigent/poor persons of Delhi as specified above i.e. 25% OPD and 10% IPD patients completely free of charges in all respects.
- B. The hospitals who have partially or fully complied with even the condition of higher percentage in the past, would not be entitled to any benefit as they were bound by that condition at the relevant times and would not be entitled to any set off of the expenses or otherwise on that ground.
- C. The conditions imposed in this judgment qua those hospitals who have fully or partially complied with the condition, shall be prospective.
- D. The hospitals which have not complied with the conditions at all and have persisted with the default despite issuance of even show cause notices by the authorities, for them the condition shall operate from the date their hospitals have become functional.





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- E. We also constitute an Inspection Committee consisting of Ms. Maninder Acharya, Mr. Ashok Aggarwal and the Medical Superintendent of Dr.RML Hospital. This Committee would be at liberty to inspect any or all the 20 hospitals to examine whether the directions issued by the court are being carried out truly and sincerely. The committee would obviously work probono publico. They have already put in lot of work and effort in brining this petition to an end.
- F. The Inspection Committee would be at liberty to revive this petition or apply to the court for issuance of any directions and wherever necessary even for action being taken against the defaulters under the provision of Contempt of Courts Act read with Article 215 of the Constitution of India.
- G. In the event, any hospital is found lacking in complying with the directions or conditions stated in this judgment and fails to pay the amounts as demanded by the authorities in terms of this judgment, the Head of the concerned hospital amongst others would be liable to be proceeded against in accordance with law.
- H. Without prejudice to the above action, the competent authority or the Government of India would be entitled to take any steps under the terms and conditions of the letters of allotment as well as under the terms and conditions of lease deed and any law for the time being in force for cancellation of lease, re-entry in the premises and including taking possession of the hospital in accordance with law.

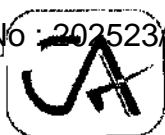
During the course of our aforementioned audit of R.B SETH JESSA RAM HOSPITAL, we have abided by the scope of the audit as mentioned above and Judgment of Hon'ble Delhi High Court. Further, our report is based on documents provided to us and standard auditing practices issued by the Institute of Chartered Accountants of India, (ICAI) New Delhi and limitation/assumptions used in the conduct of the audit which has been enumerated with the calculation of recoveries in the annexed report.

We are sure your goodself shall find the said report in order. In case any further clarification is required, we shall be pleased to furnish the same

Thanking You
 Yours Faithfully
 For PREM GUPTA & COMPANY
 CHARTERED ACCOUNTANTS

Gupta
 CA SHAKUN GUPTA
 PARTNER
 M. NO. 506838



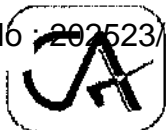

EWS QUESTIONNAIRE

During the course of our EWS audit, we have taken management representation and verified the same on the basis of documents maintained by them. Our observation and comments based on our scope has been mentioned below :

(A) FOR PRIVATE HOSPITAL

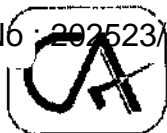
		MANAGEMENT REPLY	AUDITORS REMARK
(i).	Whether the Special Referral Desk for EWS patients is functional round the clock and managed by a nodal officer whose name, Telephone No., E-mail ID must be prominently displayed & updated in the webpage.	Yes	As verified by us Jessa Ram Hospital doesn't have any webpage which displays details of Nodal officer. Such details are mentioned on the web page of DHS (Director Of Health Services)
(ii)	In case of any change in the Nodal Officer whether the same is updated on the webpage.	Yes	Since no website is maintained therefore the same is not updated
(iii)	Whether the hospitals has prominently displayed a board at a conspicuous place bearing the name, designation and contact number of the Nodal Officer.	Yes	Yes the same is displayed in the Hospital
(iv)	Whether the status of availability of free beds (Critical & Non-Critical) is updated on the website round the clock on a real time basis. If the webpage shows availability of such beds then there would be an un-rebuttal presumption that free beds are available for referred EWS patients and the concerned Identified Private Hospital authority will be bound to receive and treat such patients irrespective of the vacancy.	Yes	There is no website of the hospital. As informed by the management the same is under process.
(v)	Whether the hospital has maintained the records which would reflect the name of the patient, father's / husband's name, residence, name of the disease suffering from, details of expenses incurred on treatment, the facilities provided, identification of the patient as poor and its verification done by the hospital.	Yes	Yes, except in the case of OPD, declaration from the patient is not taken in records for fulfilling the EWS criteria.




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(vi)	Whether the hospital has maintained details of reference from Govt. Hospital and the reports submitted by the private hospital to Govt. hospital in the form of feedback of treatment provided to the concerned patient.	Yes	During the course of our audit, we came across only some cases and the same have been found correct.
(vii)	Whether the records so maintained have been produced to the officers designated by the Govt. of NCT of Delhi for Monitoring the free treatment being provided to the eligible category of EWS patients in the IPD & OPD.	Yes	As verified by us, the daily report is sent on freepatientcell@gmail.com
(viii)	Whether after the discharge of patients who have been provided free treatment, the concerned hospital has submitted a report to the referring hospital indicating there in the complete details of treatment provided and expenditure incurred thereon.	No. The same will be started from July 2013	The cases which we came across did not contain any such report. Hence not verified.
(ix)	Whether all the facilities / treatment being provided to the paid patients by the concerned Identified Private Hospitals have been provided to the eligible patients of EWS category.	Yes	We cannot comment as we have not been provided with the paid patient files for cross checking during the course of our audit.
(x)	Whether EWS patient referred from Government Hospitals, the Identified Private Hospitals are required to ask the patient / attendant to fill another undertaking as the same has already been filled earlier and forwarded by the concerned Nodal Officer of the Govt. Hospital from where the patient has been referred.	No	No such parallel undertaking was found in patient files verified by us.
(xi)	It may be assumed that the patients having either BPL card, AAY card or a valid income certificate issued by the office of concerned Dy. Commissioner, SDM, Tehsildar fall under the eligible category of EWS patients i.e. their monthly family income is less than the minimum wages of an unskilled worker, hence, Whether such patients are asked to fill an undertaking and whether a copy of any of the above mentioned documents are obtained for their eligibility for free treatment.	No	No undertakings and proofs for fulfilling EWS eligibility criteria have been found in most of the patient files for the years 2007-08, 2008-09 and in some files for the year 2009-10, 2010-11. In most of the patient files only undertaking has been found but no proof is attached.




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(xi)(a)	For patients not carrying any of the above mentioned documents, Whether filling of an undertaking is mandatory	Yes	Yes, but in some patient files neither undertaking nor any proof is attached.
(xii)	If the concerned Identified Private Hospital has inadvertently charged for treatment of eligible patients of EWS category whether they have refunded the amount to the said patient / attendant at the earliest and if they have charged from such patients deliberately it would be viewed as contempt of the orders of Hon'ble Supreme Court of India dated 01/09/2011 and High Court of Delhi dated 22/03/2007.	No	In almost all the cases, except for the year 2011 – 2012, we have observed that hospital has not refunded the amount of deposit to the EWS patients in case the declaration of being covered in EWS patients is received after being admitted to the hospital as a paid patient.
(xiii)	Whether Nodal Officers of the Identified Private Hospitals sends the information in the following format online on email ID dhs.nhcell@gmail.com by 2 PM every day. Name of the Identified Private Hospital: Free Patients Report dated: Name of the Nodal Officer: Mobile No. of Nodal Officer: Total Number of free IPD patients on the said date: Total Number of free OPD patients on the said date:	No. We had no information regarding this report now we will soon start sending this report.	No, as told by the management.

S. No.	Name of the Admitted Patient	Age / Sex	Referred from / admitted on their own	Diagnosis	Department	D.O.A.	Mobile No. of Patient / attendant





(xiv)	The hospital charging any money for treatment of eligible patients of EWS category shall be liable for action under the law and it would be treated as violation of the order of the Court. The Director / M.S. / Member of the Trust or the Society running the hospital shall be personally liable in the event of breach / default.	Yes	Yes, the cases in which deposits have been taken have not been refunded till date except for the year 2011 - 12. Hence the hospital is liable for action under the law.
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(B) ELIGIBILITY CRITERIA

(i)	Whether any patients who is resident of India, having a monthly family income less than the minimum wages of an unskilled worker which is presently Rs. 7,722/-, is considered as belonging to EWS category and eligible for free treatment in the Identified Private Hospitals.	Yes	Yes
(ii)	The aforesaid criteria is linked with the minimum wages of an unskilled worker and revised accordingly. Whether such revisions have been communicated from time to time or not.	Yes	Yes
(iii)	Any one of the following documents would suffice the eligibility of such patients: (i) Patients carrying BPL card / AAY cards (bearing their names) (ii) Patients carrying valid income certificate issued by the concerned Dy. Commissioner / SDM / Tehsildar. (iii) Self Declaration:- By any poor patient or his / her attendant by filling an undertaking regarding his / her family income and is subsequently referred from Govt. Hospitals.	Yes	Yes, but in some cases no proof and undertaking has been complied with by the hospital
(iv)	Whether the Identified Private Hospitals have refused treatment to eligible patients of EWS category if he / she fulfills any of the above mentioned criteria.	No	We have not come across such cases.



**(C) SERVICES IN IN-PATIENT DEPARTMENTS (IPD)**

(i)	Whether 10% of the total beds has been reserved / earmarked for eligible patients of EWS category and all the services provided free of cost in all respects to such poor patients, in the concerned Identified Private Hospital.	Yes	We have observed deficit in complying with such conditions which has been duly pointed in our report annexed on year to year basis.
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(D) SERVICES IN OUT-PATIENT DEPARTMENT (OPD)

(i)	Whether 25% of total OPD has been provided free of cost in all respects to the eligible patients of EWS category and all the services provided to such patients attending the OPDs of the concerned Identified Private Hospitals.	Yes	We have observed deficit in complying with such conditions which has been duly pointed in our report annexed on year to year basis.
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(E) EMERGENCY SERVICES

(i)	When an eligible patient of EWS category goes for treatment in the emergency / casualty departments of the concerned Identified Private Hospital on his / her own, whether such poor patients has been treated free of cost in all respect.	Yes	Yes as per verification of such EWS patient files.
(ii)	Whether treatment of such above patient was withheld for want of income proof of such patients.	Yes	We cannot comment since we have not come across such cases.
(iii)	Whether such patient / his or her attendant has filled an undertaking regarding his / her income which would suffice for their eligibility for availing free treatment.	Yes	In many cases incomplete undertakings have been attached.





PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

INDEPENDENT AUDITORS REPORT

**Director,
Health Services,
Government of NCT of Delhi**

1. We have examined the records related to EWS/poor /indigent patients of R.B Jessa Ram Hospital, Karol Bagh for the year 2007-08 maintained by the said hospital. These records are the responsibility of the management. Our responsibility is to express an opinion formed on the basis of verification of records produced before us on our audit.

An audit includes examining on a test basis, evidence supporting the amounts and disclosures made by the management in the documents and records produced before us relating to the scope of our audit.

2. We conducted our audit in accordance with the under mentioned scope with directions of the Judgment dated 22/03/2007 of the Hon'ble High Court of Delhi and accounting principles and auditing assurance standards generally accepted in India. The scope required us:

- To validate free treatment claim made by the hospital in respect of number of free indigent/poor patients in IPD and OPD, amount & service-wise
- To determine whether percentage of free treatment which had been provided was as per DDA/L& DO/MCD requirement / allotment letter / Hon'ble High Court order.
- To verify the eligibility criteria of patients admitted under free category.
- To examine the records maintained in respect of poor/indigent/EWS patient treated by the concerned hospital.

3. Further, In terms of minutes of Meeting held on 06th May, 2013 between Medical Superintendent and Chartered Accountants Firm examining records of Hospital for calculation of recovery amount under IPD/OPD, the patients with zero billing and documentary proof are only to be considered under free category for calculation of percentage of free IPD/OPD treatment provided.





PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

4. We report that:

- We have obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit;
- In our opinion, proper records and documents have been kept by the society so far it related to the treatment of EWS/poor/indigent patients except as mentioned otherwise in our report and related annexure;
- Wherever we have found any non compliance with the directions of the Hon'ble High Court judgment have been mentioned in the report;
- Subject to above, in our opinion and to the best of information and accordingly to the explanations given to us;
- An amount of 10 % of the total IPD turnover for the year under audit be recovered as mentioned in the relevant calculation report;
- An amount of 25% of total OPD Turnover for the year under audit is to be recovered as mentioned in the relevant calculation report

For PREM GUPTA & COMPANY
CHARTERED ACCOUNTANTS


CA SHAKUN GUPTA
(PARTNER)
M. NO. 506838



PLACE: NEW DELHI
DATED: 11TH JULY 2013



CALCULATION REPORT

(For the year 2007-08)

Of

JESSA RAM HOSPITAL (Karol Bagh, New Delhi)

(Regarding calculation of recovery of amount from identified hospitals as per the directions of Hon'ble High Court of Delhi judgment dated 22/03/2007)

Introduction

As per para 88 of the judgment dated 22/03/2007 of the Hon'ble High Court of Delhi, Expenses of 25% OPD and 10% IPD free treatment of total number of patients treated by the hospitals during the concerned period shall be provided by the hospital.

Our firm has been appointed to calculate the recovery amount from Jessa Ram Hospital for the period 01/04/2007 to 31/03/2012 and we submit our report for the year 2007-08 herewith.

Scope of Audit:

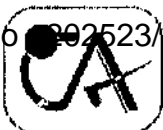
- To validate the free treatment claim made by the hospital in respect of free indigent/poor patients in IPD and OPD, amount & service-wise.
- To determine whether the percentage of free treatment which had been provided was as per DDA/L&DO/MCD requirement/allotment/ letter/High Court Order.
- To verify the eligibility criteria of patients admitted under free category.
- To examine the records maintained in respect of poor/indigent/EWS patient treated by the concerned hospital.

1. Calculation of Recovery amount in OPD:

Calculation of Recovery has been made as per the following method:

- 25% -Percentage of free treatment provided(y%)= DEFICIT i.e., (25-y)%
- Recoverable amount from OPD= Total Revenue from OPD X (25-y)%




PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

The Recovery amount of OPD for the year 2007-08 is calculated below as per the above method:

Total Revenue for the year 2007-08	=	Rs. 74,674,424.00
Revenue from IPD	=	Rs. 67,920,362.00
Revenue from OPD	=	Rs. 6,754,062.00
Free treatment provided to EWS patients	=	Rs. 1,95,229.00

Percentage of free treatment provided to EWS/Poor/Indigent Patients (y)

$$= \frac{\text{Free Treatment provided to poor patients* in OPD} \times 100}{\text{Total Revenue from OPD}}$$

**poor patients include EWS patients to whom free treatment has been provided by the hospital.*

$$= \frac{1,95,229 \times 100}{6,754,062}$$

Percentage of free treatment provided(y) = 2.89%

Deficit

=	(25-y) %
=	(25-2.89) %
=	22.11 %

Recoverable amount from OPD

=	Total Revenue from OPD X (25-y)
=	6,754,062 X (25-y) %
=	6,754,062 X 22.11%
=	Rs. 1,493,287.00

Hence an amount of Rs. 1,493,287.00 (Rupees Fourteen Lakh Ninety Three Thousand Two Hundred Eighty Seven) is recoverable under OPD from the hospital in the year 2007-08.





PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

We have verified the above said figures from the Balance sheet for the year 2007-2008 given by the management and relied upon the following under mentioned documents:

- Yearly summary report of OPD Revenue
- We have not checked any of the bills of the OPD EWS/Poor patients as no physical record is maintained by the Hospital in respect of Patients of OPD.

Note: Para 88 of the judgment dated 22/03/2007 of the Hon'ble High Court of Delhi states that; "The Records to be maintained by the hospital shall reflect the name of the patient, his father's name, his residence, disease from which the patient is suffering, the details of expenses incurred on his treatment, the facilities provided to him, identification of the patient and verification done by the hospital authorities"

Consequent to above, we have noticed that Jessa Ram Hospital, managed by Fortis Health Care is not maintaining the record of supporting documents i.e. BPL Card, EWS declaration, Income Proof or any other relevant documents for verifying the status of patient as EWS or paid patient in case of OPD patients. Therefore it is not evident that the details of EWS /poor patients have been verified by the concerned Nodal Officer.

Note : We have relied on the Audited Balance Sheet given by the management since the details of IPD and OPD given to us did not tally with the Audited Balance Sheet for the respective years. Only EWS figures has been taken on the basis of signed copy of calculation sheet given by the management and simultaneously verified by us.

2. Calculation of Recovery amount in IPD:

- Calculation of Recovery has been made as per the following method:
- 10% -Percentage of free treatment provided(x%)= DEFICIT i.e., (10-x)%
- Recoverable amount from IPD= Total Revenue from IPD X (10-x)%

Total Revenue for the year 2007-08	=	Rs. 74,674,424.00
Revenue from IPD	=	Rs. 67,920,362.00
Revenue from OPD	=	Rs. 6,754,062.00
Free treatment provided to EWS patients	=	Rs. 381,808.00





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CHARTERED ACCOUNTANTS

Percentage of free treatment provided to EWS/Poor/Indigent Patients (x)

$$= \frac{\text{Free Treatment provided to poor patients* in IPD} \times 100}{\text{Total Revenue from IPD}}$$

**poor patients include EWS patients to whom free treatment has been provided by the hospital.*

$$= \frac{3,81,808 \times 100}{67,920,362}$$

Percentage of free treatment provided(x) = 0.56%

Deficit = (10-x) %
= (10-0.56) %
= 9.44 %

= Total Revenue from IPD X (10-x)%
= 67,920,362 X (10-x) %
= 67,920,362 X 9.44%
= Rs. 6,410,228.00

Partial Recovery from EWS/Poor/Indigent Patients

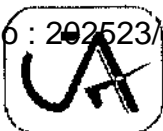
During the Course of our Audit, we have observed that the Hospital has provided partial free treatment to some EWS/Poor/Indigent patients and charged an amount of Rs.2,91,329 under IPD in the year 2007-08.

$$\begin{aligned} \text{Total Recovery from IPD} &= \left\{ \begin{array}{l} \text{Recoverable amount from IPD} \\ \text{(as per above formula)} \\ + \\ \text{Partial Recovery} \end{array} \right\} \\ &= \text{Rs. } 6,410,228 + 291,329 \\ &= \text{Rs. } 6,701,557.00 \end{aligned}$$

Hence, an amount of Rs. 6,701,557.00 (Rupees Sixty Seven Lakhs One Thousand Five Hundred Fifty Seven only) is recoverable under IPD from the hospital in the year 2007-08.



Receipt No : 202523/2016/EWS

**PREM GUPTA & CO.**
CHARTERED ACCOUNTANTS

We have verified the above said figures from the Audited Balance sheet for the year 2007-2008 given by the management and relied upon the following under mentioned documents:

- Bill of Patients
- Details of Patients including demographic details.
- Patient files for general patients have not been provided to us for verifying.

Note: We have observed that Amount of treatment provided to patients of EWS category is first booked in Income & Expenditure A/c and then deducted as discount from such revenue booked.

Note : We have relied on the Audited Balance Sheet given by the management since the details of IPD and OPD given to us did not tally with the Audited Balance Sheet for the respective years. Only EWS figures has been taken on the basis of signed copy of calculation sheet given by the management and simultaneously verified by us.





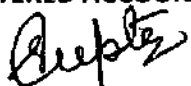
PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

Disclaimer

The calculation of Recovery amount has been performed by us on the basis of the details provided and documents produced by the hospital management. Our responsibility is to calculate the amount of recovery from the details provided and documents produced by the hospital management.

We shall not be responsible for any inadvertent errors contained in the details and documents compiled by the hospital management. Further, we would like to state that we have performed our work with due care, integrity and professional judgment.

For PREM GUPTA & COMPANY
CHARTERED ACCOUNTANTS


CA SHAKUN GUPTA
(PARTNER)
M. NO. 506838



PLACE: NEW DELHI
DATED: 11TH JULY 2013



PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

INDEPENDENT AUDITORS REPORT

**Director,
Health Services,
Government of NCT of Delhi**

1. We have examined the records related to EWS/poor /indigent patients of R.B Jessa Ram Hospital, Karol Bagh for the year 2008-09 maintained by the said hospital. These records are the responsibility of the management. Our responsibility is to express an opinion formed on the basis of verification of records produced before us on our audit.

An audit includes examining on a test basis, evidence supporting the amounts and disclosures made by the management in the documents and records produced before us relating to the scope of our audit.

2. We conducted our audit in accordance with the under mentioned scope with directions of the Judgment dated 22/03/2007 of the Hon'ble High Court of Delhi and accounting principles and auditing assurance standards generally accepted in India. The scope required us:
 - a) To validate free treatment claim made by the hospital in respect of number of free indigent/poor patients in IPD and OPD, amount & service-wise
 - b) To determine whether percentage of free treatment which had been provided was as per DDA/L& DO/MCD requirement / allotment letter / Hon'ble High Court order.
 - c) To verify the eligibility criteria of patients admitted under free category.
 - d) To examine the records maintained in respect of poor/indigent/EWS patient treated by the concerned hospital.
3. Further, In terms of minutes of Meeting held on 06th May, 2013 between Medical Superintendent and Chartered Accountants Firm examining records of Hospital for calculation of recovery amount under IPD/OPD, the patients with zero billing and documentary proof are only to be considered under free category for calculation of percentage of free IPD/OPD treatment provided.





PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

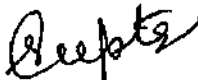
4. We report that:

- (i) We have obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit;
- (ii) In our opinion, proper records and documents have been kept by the society so far it related to the treatment of EWS/poor/indigent patients except as mentioned otherwise in our report and related annexure;
- (iii) Wherever we have found any non compliance with the directions of the Hon'ble High Court judgment have been mentioned in the report;

5. Subject to above, in our opinion and to the best of information and accordingly to the explanations given to us;

- i) An amount of 10 % of the total IPD turnover for the year under audit be recovered as mentioned in the relevant calculation report;
- ii) An amount of 25% of total OPD Turnover for the year under audit is to be recovered as mentioned in the relevant calculation report

For PREM GUPTA & COMPANY
CHARTERED ACCOUNTANTS


CA SHAKUN GUPTA
(PARTNER)
M. NO. 506838



PLACE: NEW DELHI
DATED: 11TH JULY 2013



CALCULATION REPORT

(For the year 2008-09)

Of

JESSA RAM HOSPITAL (Karol Bagh, New Delhi)

(Regarding calculation of recovery of amount from identified hospitals as per the directions of Hon'ble High Court of Delhi judgment dated 22/03/2007)

Introduction

As per para 88 of the judgment dated 22/03/2007 of the Hon'ble High Court of Delhi, Expenses of 25% OPD and 10% IPD free treatment of total number of patients treated by the hospitals during the concerned period shall be provided by the hospital.

Our firm has been appointed to calculate the recovery amount from Jessa Ram Hospital for the period 01/04/2007 to 31/03/2012 and we submit our report for the year 2008-09 herewith.

Scope of Audit:

- To validate the free treatment claim made by the hospital in respect of free indigent/poor patients in IPD and OPD, amount & service-wise.
- To determine whether the percentage of free treatment which had been provided was as per DDA/L&DO/MCD requirement/allotment/ letter/High Court Order.
- To verify the eligibility criteria of patients admitted under free category.
- To examine the records maintained in respect of poor/indigent/EWS patient treated by the concerned hospital.

Note : We have relied on the Audited Balance Sheet given by the management since the details of IPD and OPD given to us did not tally with the Audited Balance Sheet for the respective years. Only EWS figures has been taken on the basis of signed copy of calculation sheet given by the management and simultaneously verified by us.




1. Calculation of Recovery amount in OPD:

Calculation of Recovery has been made as per the following method:

- 25% -Percentage of free treatment provided(y%)= DEFICIT i.e., (25-y)%
- Recoverable amount from OPD= Total Revenue from OPD X (25-y)%

The Recovery amount of OPD for the year 2008-09 is calculated below as per the above method:

Total Revenue for the year 2008-09	=	Rs. 93,032,844.00
Revenue from IPD	=	Rs. 77,328,928.00
Revenue from OPD	=	Rs. 14,785,557.00
Other Revenue	=	Rs. 918,359.00
Free treatment provided to EWS patients	=	Rs. 398,442.00

Percentage of free treatment provided to EWS/Poor/Indigent Patients (y)

$$= \frac{\text{Free Treatment provided to poor patients* in OPD} \times 100}{\text{Total Revenue from OPD}}$$

**poor patients include EWS patients to whom free treatment has been provided by the hospital.*

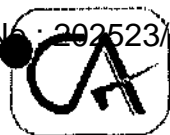
$$= \frac{3,98,442 \times 100}{14,785,557}$$

$$\text{Percentage of free treatment provided(y)} = 2.69\%$$

$$\begin{aligned} \text{Deficit} &= (25-y) \% \\ &= (25-2.69) \% \\ &= 22.31 \% \end{aligned}$$

$$\begin{aligned} \text{Recoverable amount from OPD} &= \text{Total Revenue from OPD} \times (25-y)\% \\ &= 14,785,557 \times (25-y) \% \\ &= 14,785,557 \times 22.31\% \\ &= \text{Rs. 3,297,947.00} \end{aligned}$$





PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

Hence an amount of Rs. 3,297,947.00 (Rupees Thirty Two Lakhs Ninety Seven Thousand Nine Hundred Forty-Seven) is recoverable under OPD from the hospital in the year 2008-09.

We have verified the above said figures from the Balance sheet for the year 2008-2009 given by the management and relied upon the following under mentioned documents:

- a) Yearly summary report of OPD Revenue
- b) We have not checked any of the bills of the OPD EWS/Poor patients as no physical record is maintained by the Hospital in respect of Patients of OPD.

Note: Para 88 of the judgment dated 22/03/2007 of the Hon'ble High Court of Delhi states that; "The Records to be maintained by the hospital shall reflect the name of the patient, his father's name, his residence, disease from which the patient is suffering, the details of expenses incurred on his treatment, the facilities provided to him, identification of the patient and verification done by the hospital authorities"

Consequent to above, we have noticed that Jessa Ram Hospital, managed by Fortis Health Care is not maintaining the record of supporting documents i.e. BPL Card, EWS declaration, Income Proof or any other relevant documents for verifying the status of patient as EWS or paid patient in case of OPD patients. Therefore it is not evident that the details of EWS /poor patients have been verified by the concerned Nodal Officer.

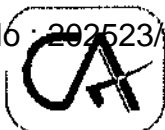
2. Calculation of Recovery amount in IPD:

Calculation of Recovery has been made as per the following method:

- 10% -Percentage of free treatment provided(x%)= DEFICIT i.e., (10-x)%
- Recoverable amount from IPD = Total Revenue from IPD X (10-x)%

Total Revenue for the year 2008-09	=	Rs. 93,032,044.00
Revenue from IPD	=	Rs. 77,328,928.00
Revenue from OPD	=	Rs. 14,785,557.00
Free treatment provided to EWS patients	=	Rs. 387,365.00





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CHARTERED ACCOUNTANTS

Percentage of free treatment provided to EWS/Poor/Indigent Patients (x)

$$= \frac{\text{Free Treatment provided to poor patients* in IPD} \times 100}{\text{Total Revenue from IPD}}$$

**poor patients include EWS patients to whom free treatment has been provided by the hospital.*

$$= \frac{387,365 \times 100}{77,328,928}$$

Percentage of free treatment provided(x) = 0.79%

Deficit = (10-x) %
= (10-0.79) %
= 9.21 %

Recoverable amount from IPD = Total Revenue from IPD X (10-x)%
= 77,328,928 X (10-x) %
= 77,328,928 X 9.21%
= Rs. 7,122,043.00

Partial Recovery from EWS/Poor/Indigent Patients

During the Course of our Audit, we have observed that the Hospital has provided partial free treatment to some EWS/Poor/Indigent patients and charged an amount of Rs.80,354 under IPD in the year 2008-09.

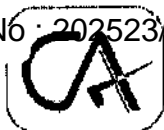
$$\text{Total Recovery from IPD} = \left\{ \begin{array}{l} \text{Recoverable amount from IPD} \\ \text{(as per above formula)} \\ + \\ \text{Partial Recovery} \end{array} \right\}$$

$$= \text{Rs. } 7,122,043 + 80,354$$

$$= \text{Rs. } 7,202,397.00$$

Hence, an amount of Rs. 7,202,397.00 (Rupees Seventy Two Lakhs Two Thousand Three Hundred Ninety Seven) is recoverable under IPD from the hospital in the year 2008-09.





PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

We have verified the above said figures from the Audited Balance sheet for the year 2008-2009 given by the management and relied upon the following under mentioned documents:

- Bill of Patients
- Details of Patients including demographic details.
- Patient files for general patients have not been provided to us for verifying.

Note: We have observed that Amount of treatment provided to patients of EWS category is first booked in Income & Expenditure A/c and then deducted as discount from such revenue booked.





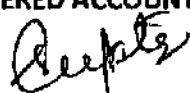
PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

Disclaimer

The calculation of Recovery amount has been performed by us on the basis of the details provided and documents produced by the hospital management. Our responsibility is to calculate the amount of recovery from the details provided and documents produced by the hospital management.

We shall not be responsible for any inadvertent errors contained in the details and documents compiled by the hospital management. Further, we would like to state that we have performed our work with due care, integrity and professional judgment.

For PREM GUPTA & COMPANY
CHARTERED ACCOUNTANTS


CA SHAKUN GUPTA
(PARTNER)
M. NO. 506838



PLACE: NEW DELHI
DATED: 11TH JULY 2013



INDEPENDENT AUDITORS REPORT

**Director,
Health Services,
Government of NCT of Delhi**

1. We have examined the records related to EWS/poor /indigent patients of R.B Jessa Ram Hospital, Karol Bagh for the year 2009-10 maintained by the said hospital. These records are the responsibility of the management. Our responsibility is to express an opinion formed on the basis of verification of records produced before us on our audit.

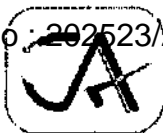
An audit includes examining on a test basis, evidence supporting the amounts and disclosures made by the management in the documents and records produced before us relating to the scope of our audit.

2. We conducted our audit in accordance with the under mentioned scope with directions of the Judgment dated 22/03/2007 of the Hon'ble High Court of Delhi and accounting principles and auditing assurance standards generally accepted in India. The scope required us:

- To validate free treatment claim made by the hospital in respect of number of free indigent/poor patients in IPD and OPD, amount & service-wise
- To determine whether percentage of free treatment which had been provided was as per DDA/L& DO/MCD requirement / allotment letter / Hon'ble High Court order.
- To verify the eligibility criteria of patients admitted under free category.
- To examine the records maintained in respect of poor/indigent/EWS patient treated by the concerned hospital.

3. Further, In terms of minutes of Meeting held on 06th May, 2013 between Medical Superintendent and Chartered Accountants Firm examining records of Hospital for calculation of recovery amount under IPD/OPD, the patients with zero billing and documentary proof are only to be considered under free category for calculation of percentage of free IPD/OPD treatment provided.





PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

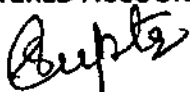
4. We report that:

- We have obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit;
- In our opinion, proper records and documents have been kept by the society so far it related to the treatment of EWS/poor/indigent patients except as mentioned otherwise in our report and related annexure;
- Wherever we have found any non compliance with the directions of the Hon'ble High Court judgment have been mentioned in the report;

5. Subject to above, in our opinion and to the best of information and accordingly to the explanations given to us;

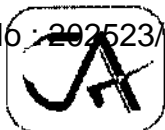
- An amount of 10 % of the total IPD turnover for the year under audit be recovered as mentioned in the relevant calculation report;
- An amount of 25% of total OPD Turnover for the year under audit is to be recovered as mentioned in the relevant calculation report

For PREM GUPTA & COMPANY
CHARTERED ACCOUNTANTS


CA SHAKUN GUPTA
(PARTNER)
M. NO. 506838



PLACE: NEW DELHI
DATED: 11TH JULY 2013


CALCULATION REPORT
(For the year 2009-10)
Of
JESSA RAM HOSPITAL (Karol Bagh, New Delhi)

(Regarding calculation of recovery of amount from identified hospitals as per the directions of Hon'ble High Court of Delhi judgment dated 22/03/2007)

Introduction

As per para 88 of the judgment dated 22/03/2007 of the Hon'ble High Court of Delhi, Expenses of 25% OPD and 10% IPD free treatment of total number of patients treated by the hospitals during the concerned period shall be provided by the hospital.

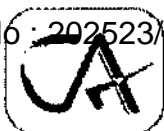
Our firm has been appointed to calculate the recovery amount from Jessa Ram Hospital for the period 01/04/2007 to 31/03/2012 and we submit our report for the year 2009-10 herewith.

Scope of Audit:

1. To validate the free treatment claim made by the hospital in respect of free indigent/poor patients in IPD and OPD, amount & service-wise.
2. To determine whether the percentage of free treatment which had been provided was as per DDA/L&DO/MCD requirement/allotment/ letter/High Court Order.
3. To verify the eligibility criteria of patients admitted under free category.
4. To examine the records maintained in respect of poor/indigent/EWS patient treated by the concerned hospital.

Note : We have relied on the Audited Balance Sheet given by the management since the details of IPD and OPD given to us did not tally with the Audited Balance Sheet for the respective years. Only EWS figures has been taken on the basis of signed copy of calculation sheet given by the management and simultaneously verified by us.





PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

1. Calculation of Recovery amount in OPD:

Calculation of Recovery has been made as per the following method:

- 25%-Percentage of free treatment provided(y%)= DEFICIT i.e., (25-y)%
- Recoverable amount from OPD= Total Revenue from OPD X (25-y)%

The Recovery amount of OPD for the year 2009-10 is calculated below as per the above method:

Total Revenue for the year 2010-11	=	Rs. 137,995,245.00
Revenue from IPD	=	Rs. 114,797,482.00
Revenue from OPD	=	Rs. 22,515,361.00
Medical Consultancy	=	Rs. 682,402.00
Free treatment provided to EWS patients	=	Rs. 1,101,153.00

Percentage of free treatment provided to EWS/Poor/Indigent Patients (y)

$$= \frac{\text{Free Treatment provided to poor patients* in OPD} \times 100}{\text{Total Revenue from OPD}}$$

*poor patients include EWS patients to whom free treatment has been provided by the hospital.

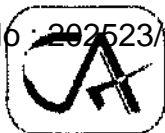
$$= \frac{1,101,153 \times 100}{22,515,361}$$

$$\text{Percentage of free treatment provided(y)} = 4.89\%$$

$$\begin{aligned} \text{Deficit} &= (25-y) \% \\ &= (25-4.89) \% \\ &= 20.11 \% \end{aligned}$$

$$\begin{aligned} \text{Recoverable amount from OPD} &= \text{Total Revenue from OPD} \times (25-y)\% \\ &= 22,515,361 \times (25-y) \% \\ &= 22,515,361 \times 20.11 \% \\ &= \text{Rs. 4,527,686} \end{aligned}$$





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CHARTERED ACCOUNTANTS

Hence, an amount of Rs. 4,527,686.00 (Rupees Forty Five Lakhs Twenty Seven Thousand Six Hundred Eighty Six) is recoverable under OPD from the hospital in the year 2009-10.

We have verified the above said figures from the Balance sheet for the year 2009-10 given by the management and relied upon the following under mentioned documents:

- Yearly summary report of OPD Revenue
- We have not checked any of the bills of the OPD EWS/Poor patients as no physical record is maintained by the Hospital in respect of Patients of OPD.

Note: Para 88 of the judgment dated 22/03/2007 of the Hon'ble High Court of Delhi states that; "The Records to be maintained by the hospital shall reflect the name of the patient, his father's name, his residence, disease from which the patient is suffering, the details of expenses incurred on his treatment, the facilities provided to him, identification of the patient and verification done by the hospital authorities"

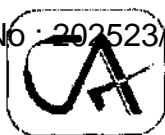
Consequent to above, we have noticed that Jessa Ram Hospital, managed by Fortis Health Care is not maintaining the record of supporting documents i.e. BPL Card, EWS declaration, Income Proof or any other relevant documents for verifying the status of patient as EWS or paid patient in case of OPD patients. Therefore it is not evident that the details of EWS /poor patients have been verified by the concerned Nodal Officer.

Calculation of Recovery amount in IPD:

- Calculation of Recovery has been made as per the following method:
- 10% -Percentage of free treatment provided(x%)= DEFICIT i.e., (10-x)%
- Recoverable amount from IPD= Total Revenue from IPD X (10-x)%

Total Revenue for the year 2010-11	=	Rs. 137,995,245.00
Revenue from IPD	=	Rs. 114,797,482.00
Revenue from OPD	=	Rs. 22,515,361.00
Medical Consultancy	=	Rs. 682,402.00
Free treatment provided to EWS patients	=	Rs. 595,037.00





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Percentage of free treatment provided to EWS/Poor/Indigent Patients (x)

$$= \frac{\text{Free Treatment provided to poor patients* in IPD} \times 100}{\text{Total Revenue from IPD}}$$

**poor patients include EWS patients to whom free treatment has been provided by the hospital.*

$$= \frac{595,037}{114,797,482} \times 100$$

Percentage of free treatment provided(x) = 0.84%

Deficit = (10-x) %
= (10-0.84) %
= 9.16 %

Recoverable amount from IPD
(as per above formula) = Total Revenue from IPD X (10-x) %
= 114,797,482 X (10-x) %
= 114,797,482 X 9.16 %
= Rs. 10,518,135.00

Partial Recovery from EWS/Poor/Indigent Patients

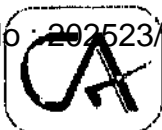
During the Course of our Audit, we have observed that the Hospital has provided partial free treatment to some EWS/Poor/Indigent patients and charged an amount of Rs.19,972 under IPD in the year 2009-10.

Total Recovery from IPD = $\left\{ \begin{array}{l} \text{Recoverable amount from IPD} \\ \text{(as per above formula)} \\ + \\ \text{Partial Recovery} \end{array} \right\}$

$$= \text{Rs. } 10,518,135 + 19,972$$

$$= \text{Rs. } 10,538,107$$





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CHARTERED ACCOUNTANTS

Hence, an amount of Rs. 10,538,107.00 (Rupees One Crore Five Lakhs Thirty Eight Thousand One Hundred Seven) is recoverable under IPD from the hospital in the year 2009-10.

We have verified the above said figures from the Audited Balance sheet for the year 2009-10 given by the management and relied upon the following under mentioned documents:

- Bill of Patients
- Details of Patients including demographic details.
- Patient files for general patients have not been provided to us for verifying.

Note: We have observed that Amount of treatment provided to patients of EWS category is first booked in Income & Expenditure A/c and then deducted as discount from such revenue booked.





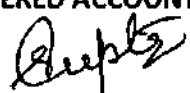
PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

Disclaimer

The calculation of Recovery amount has been performed by us on the basis of the details provided and documents produced by the hospital management. Our responsibility is to calculate the amount of recovery from the details provided and documents produced by the hospital management.

We shall not be responsible for any inadvertent errors contained in the details and documents compiled by the hospital management. Further, we would like to state that we have performed our work with due care, integrity and professional judgment.

For PREM GUPTA & COMPANY
CHARTERED ACCOUNTANTS


CA SHAKUN GUPTA
(PARTNER)
M. NO. 506838



PLACE: NEW DELHI
DATED: 11TH JULY 2013



INDEPENDENT AUDITORS REPORT

**Director,
Health Services,
Government of NCT of Delhi**

1. We have examined the records related to EWS/poor /indigent patients of R.B Jessa Ram Hospital, Karol Bagh for the year 2010-11 maintained by the said hospital. These records are the responsibility of the management. Our responsibility is to express an opinion formed on the basis of verification of records produced before us on our audit.

An audit includes examining on a test basis, evidence supporting the amounts and disclosures made by the management in the documents and records produced before us relating to the scope of our audit.

2. We conducted our audit in accordance with the under mentioned scope with directions of the Judgment dated 22/03/2007 of the Hon'ble High Court of Delhi and accounting principles and auditing assurance standards generally accepted in India. The scope required us:

- To validate free treatment claim made by the hospital in respect of number of free indigent/poor patients in IPD and OPD, amount & service-wise
- To determine whether percentage of free treatment which had been provided was as per DDA/L& DO/MCD requirement / allotment letter / Hon'ble High Court order.
- To verify the eligibility criteria of patients admitted under free category.
- To examine the records maintained in respect of poor/indigent/EWS patient treated by the concerned hospital.

3. Further, In terms of minutes of Meeting held on 06th May, 2013 between Medical Superintendent and Chartered Accountants Firm examining records of Hospital for calculation of recovery amount under IPD/OPD, the patients with zero billing and documentary proof are only to be considered under free category for calculation of percentage of free IPD/OPD treatment provided.





PREM GUPTA & CO.
CHARTERED ACCOUNTANTS


4. We report that:

- We have obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit;
- In our opinion, proper records and documents have been kept by the society so far it related to the treatment of EWS/poor/indigent patients except as mentioned otherwise in our report and related annexure;
- Wherever we have found any non compliance with the directions of the Hon'ble High Court judgment have been mentioned in the report;

5. Subject to above, in our opinion and to the best of information and accordingly to the explanations given to us;

- An amount of 10 % of the total IPD turnover for the year under audit be recovered as mentioned in the relevant calculation report;
- An amount of 25% of total OPD Turnover for the year under audit is to be recovered as mentioned in the relevant calculation report

For PREM GUPTA & COMPANY
CHARTERED ACCOUNTANTS


CA SHAKUN GUPTA
(PARTNER)
M. NO. 506838



PLACE: NEW DELHI
DATED: 11TH JULY 2013



PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

CALCULATION REPORT

(For the year 2010-11)

Of

JESSA RAM HOSPITAL (Karol Bagh, New Delhi)

(Regarding calculation of recovery of amount from identified hospitals as per the directions of Hon'ble High Court of Delhi judgment dated 22/03/2007)

Introduction

As per para 88 of the judgment dated 22/03/2007 of the Hon'ble High Court of Delhi, Expenses of 25% OPD and 10% IPD free treatment of total number of patients treated by the hospitals during the concerned period shall be provided by the hospital.

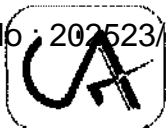
Our firm has been appointed to calculate the recovery amount from Jessa Ram Hospital for the period 01/04/2007 to 31/03/2012 and we submit our report for the year 2010-11 herewith.

Scope of Audit:

1. To validate the free treatment claim made by the hospital in respect of free indigent/poor patients in IPD and OPD, amount & service-wise.
2. To determine whether the percentage of free treatment which had been provided was as per DDA/L&DO/MCD requirement/allotment/ letter/High Court Order.
3. To verify the eligibility criteria of patients admitted under free category.
4. To examine the records maintained in respect of poor/indigent/EWS patient treated by the concerned hospital.

Note : We have relied on the Audited Balance Sheet given by the management since the details of IPD and OPD given to us did not tally with the Audited Balance Sheet for the respective years. Only EWS figures has been taken on the basis of signed copy of calculation sheet given by the management and simultaneously verified by us.




Calculation of Recovery amount in OPD:

Calculation of Recovery has been made as per the following method:

- 25% -Percentage of free treatment provided(y%)= DEFICIT i.e., (25-y)%
- Recoverable amount from OPD= Total Revenue from OPD X (25-y)%

The Recovery amount of OPD for the year 2010-11 is calculated below as per the above method:

Total Revenue for the year 2010-11	=	Rs. 180,649,791.00
Revenue from IPD	=	Rs. 156,538,613.00
Revenue from OPD	=	Rs. 24,111,178.00
Free treatment provided to EWS patients	=	Rs. 1,930,198.00

Percentage of free treatment provided to EWS/Poor/Indigent Patients (y)

$$= \frac{\text{Free Treatment provided to poor patients* in OPD} \times 100}{\text{Total Revenue from OPD}}$$

***poor patients include EWS patients to whom free treatment has been provided by the hospital.**

$$= \frac{1,930,198 \times 100}{24,111,178}$$

$$\text{Percentage of free treatment provided(y)} = 8.01\%$$

$$\begin{aligned} \text{Deficit} &= (25-y) \% \\ &= (25-8.01) \% \\ &= 16.99 \% \end{aligned}$$

$$\begin{aligned} \text{Recoverable amount from OPD} &= \text{Total Revenue from OPD} \times (25-y)\% \\ &= 24,111,178 \times (25-y) \% \\ &= 24,111,178 \times 16.99\% \\ &= \text{Rs. 4,097,596} \end{aligned}$$





PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

Hence an amount of Rs. 4,097,596.00 (Rupees Forty Lakhs Ninety Seven Thousand Five Hundred Ninety Six) is recoverable under OPD from the hospital in the year 2010-11.

We have verified the above said figures from the Balance sheet for the year 2010-11 given by the management and relied upon the following under mentioned documents:

- Yearly summary report of OPD Revenue
- We have not checked any of the bills of the OPD EWS/Poor patients as no physical record is maintained by the Hospital in respect of Patients of OPD.

Note: Para 88 of the judgment dated 22/03/2007 of the Hon'ble High Court of Delhi states that; "The Records to be maintained by the hospital shall reflect the name of the patient, his father's name, his residence, disease from which the patient is suffering, the details of expenses incurred on his treatment, the facilities provided to him, identification of the patient and verification done by the hospital authorities"

Consequent to above, we have noticed that Jessa Ram Hospital, managed by Fortis Health Care is not maintaining the record of supporting documents i.e. BPL Card, EWS declaration, Income Proof or any other relevant documents for verifying the status of patient as EWS or paid patient in case of OPD patients. Therefore it is not evident that the details of EWS /poor patients have been verified by the concerned Nodal Officer.

Calculation of Recovery amount in IPD:

Calculation of Recovery has been made as per the following method:

- 10% -Percentage of free treatment provided(x%)= DEFICIT i.e., (10-x)%
- Recoverable amount from IPD= Total Revenue from IPD X (10-x)%

Total Revenue for the year 2010-11	=	Rs. 180,649,791.00
Revenue from IPD	=	Rs. 156,538,613.00
Revenue from OPD	=	Rs. 24,111,178.00
Free treatment provided to EWS patients	=	Rs. 1,587,046.00




Percentage of free treatment provided to EWS/Poor/Indigent Patients (x)

$$= \frac{\text{Free Treatment provided to poor patients* in IPD} \times 100}{\text{Total Revenue from IPD}}$$

**poor patients include EWS patients to whom free treatment has been provided by the hospital.*

$$= \frac{1,587,046}{156,538,613} \times 100$$

$$\text{Percentage of free treatment provided(x)} = 1.06\%$$

$$\begin{aligned} \text{Deficit} &= (10-x) \% \\ &= (10-1.06) \% \\ &= 8.94 \% \end{aligned}$$

$$\begin{aligned} \text{Recoverable amount from IPD} &= \text{Total Revenue from IPD} \times (10-x) \% \\ &= 156,538,613 \times (10-x) \% \\ &= 156,538,613 \times 8.94 \% \\ &= \text{Rs. 13,987,103.00} \end{aligned}$$

Hence, an amount of Rs. 13,987,103.00 (Rupees One Crore Thirty Nine Lakhs Eighty Seven Thousand One Hundred Three) is recoverable under IPD from the hospital in the year 2010-11.

We have verified the above said figures from the Audited Balance sheet for the year 2010-11 given by the management and relied upon the following under mentioned documents:

- Bill of Patients
- Details of Patients including demographic details.
- Patient files for general patients have not been provided to us for verifying.

Note: We have observed that Amount of treatment provided to patients of EWS category is first booked in Income & Expenditure A/c and then deducted as discount from such revenue booked.





PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

Disclaimer

The calculation of Recovery amount has been performed by us on the basis of the details provided and documents produced by the hospital management. Our responsibility is to calculate the amount of recovery from the details provided and documents produced by the hospital management.

We shall not be responsible for any inadvertent errors contained in the details and documents compiled by the hospital management. Further, we would like to state that we have performed our work with due care, integrity and professional judgment.

For PREM GUPTA & COMPANY
CHARTERED ACCOUNTANTS


CA SHAKUN GUPTA
(PARTNER)
M. NO. 506838



PLACE: NEW DELHI
DATED: 11TH JULY 2013



INDEPENDENT AUDITORS REPORT

**Director,
Health Services,
Government of NCT of Delhi**

1. We have examined the records related to EWS/poor /indigent patients of R.B Jessa Ram Hospital, Karol Bagh for the year 2011-12 maintained by the said hospital. These records are the responsibility of the management. Our responsibility is to express an opinion formed on the basis of verification of records produced before us on our audit.

An audit includes examining on a test basis, evidence supporting the amounts and disclosures made by the management in the documents and records produced before us relating to the scope of our audit.

2. We conducted our audit in accordance with the under mentioned scope with directions of the Judgment dated 22/03/2007 of the Hon'ble High Court of Delhi and accounting principles and auditing assurance standards generally accepted in India. The scope required us:
 - To validate free treatment claim made by the hospital in respect of number of free indigent/poor patients in IPD and OPD, amount & service-wise
 - To determine whether percentage of free treatment which had been provided was as per DDA/L& DO/MCD requirement / allotment letter / Hon'ble High Court order.
 - To verify the eligibility criteria of patients admitted under free category.
 - To examine the records maintained in respect of poor/indigent/EWS patient treated by the concerned hospital.
3. Further, In terms of minutes of Meeting held on 06th May, 2013 between Medical Superintendent and Chartered Accountants Firm examining records of Hospital for calculation of recovery amount under IPD/OPD, the patients with zero billing and documentary proof are only to be considered under free category for calculation of percentage of free IPD/OPD treatment provided.





PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

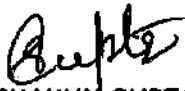
4. We report that:

- We have obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit;
- In our opinion, proper records and documents have been kept by the society so far it related to the treatment of EWS/poor/indigent patients except as mentioned otherwise in our report and related annexure;
- Wherever we have found any non compliance with the directions of the Hon'ble High Court judgment have been mentioned in the report;

5. Subject to above, in our opinion and to the best of information and accordingly to the explanations given to us;

- An amount of 10 % of the total IPD turnover for the year under audit be recovered as mentioned in the relevant calculation report;
- An amount of 25% of total OPD Turnover for the year under audit is to be recovered as mentioned in the relevant calculation report

For PREM GUPTA & COMPANY
CHARTERED ACCOUNTANTS


CA SHAKUN GUPTA
(PARTNER)
M. NO. 506838



PLACE: NEW DELHI
DATED: 11TH JULY 2013



CALCULATION REPORT

(For the year 2011-12)

Of

JESSA RAM HOSPITAL (Karol Bagh, New Delhi)

(Regarding calculation of recovery of amount from identified hospitals as per the directions of Hon'ble High Court of Delhi judgment dated 22/03/2007)

Introduction

As per para 88 of the judgment dated 22/03/2007 of the Hon'ble High Court of Delhi, Expenses of 25% OPD and 10% IPD free treatment of total number of patients treated by the hospitals during the concerned period shall be provided by the hospital.

Our firm has been appointed to calculate the recovery amount from Jessa Ram Hospital for the period 01/04/2007 to 31/03/2012 and we submit our report for the year 2011-12 herewith.

Scope of Audit:

1. To validate the free treatment claim made by the hospital in respect of free indigent/poor patients in IPD and OPD, amount & service-wise.
2. To determine whether the percentage of free treatment which had been provided was as per DDA/L&DO/MCD requirement/allotment/ letter/High Court Order.
3. To verify the eligibility criteria of patients admitted under free category.
4. To examine the records maintained in respect of poor/indigent/EWS patient treated by the concerned hospital.

Note : We have relied on the Audited Balance Sheet given by the management since the details of IPD and OPD given to us did not tally with the Audited Balance Sheet for the respective years. Only EWS figures has been taken on the basis of signed copy of calculation sheet given by the management and simultaneously verified by us.



Receipt No : 202523/2016/EWS



PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

1. Calculation of Recovery amount in OPD:

Calculation of Recovery has been made as per the following method:

- 25% -Percentage of free treatment provided(y%)= DEFICIT i.e., (25-y)%
- Recoverable amount from OPD= Total Revenue from OPD X (25-y)%

The Recovery amount of OPD for the year 2011-12 is calculated below as per the above method:

Total Revenue for the year 2011-12	=	Rs. 210,609,797.00
Revenue from IPD	=	Rs. 183,005,407.00
Revenue from OPD	=	Rs. 27,604,390.00
Free treatment provided to EWS patients	=	Rs. 2,198,816.00
Percentage of free treatment provided to EWS/Poor/Indigent Patients (y)		

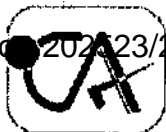
$$= \frac{\text{Free Treatment provided to poor patients* in OPD} \times 100}{\text{Total Revenue from OPD}}$$

*poor patients include EWS patients to whom free treatment has been provided by the hospital.

$$= \frac{2,198,816 \times 100}{27,604,390}$$

Percentage of free treatment provided(y)	=	7.97%
Deficit	=	(25-y) %
	=	(25-7.97) %
	=	17.03 %
Recoverable amount from OPD	=	Total Revenue from OPD X (25-y)%
	=	27,604,390 X (25-y) %
	=	27,604,390 X 17.03%
	=	Rs. 4,702,282.00





PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

Hence an amount of Rs. 4,702,282.00 (Rupees Forty Seven Lakhs Two Thousand Two Hundred Eighty-Two) is recoverable under OPD from the hospital in the year 2011-12.

We have verified the above said figures from the Balance sheet for the year 2011-2012 given by the management and relied upon the following under mentioned documents:

- Yearly summary report of OPD Revenue
- We have not checked any of the bills of the OPD EWS/Poor patients as no physical record is maintained by the Hospital in respect of Patients of OPD.

Note: Para 88 of the judgment dated 22/03/2007 of the Hon'ble High Court of Delhi states that; "The Records to be maintained by the hospital shall reflect the name of the patient, his father's name, his residence, disease from which the patient is suffering, the details of expenses incurred on his treatment, the facilities provided to him, identification of the patient and verification done by the hospital authorities"

Consequent to above, we have noticed that Jessa Ram Hospital, managed by Fortis Health Care is not maintaining the record of supporting documents i.e. BPL Card, EWS declaration, Income Proof or any other relevant documents for verifying the status of patient as EWS or paid patient in case of OPD patients. Therefore it is not evident that the details of EWS /poor patients have been verified by the concerned Nodal Officer.

2. Calculation of Recovery amount in IPD:

- Calculation of Recovery has been made as per the following method:
- 10% -Percentage of free treatment provided(x%)= DEFICIT i.e., (10-x)%
- Recoverable amount from IPD= Total Revenue from IPD X (10-x)%

Total Revenue for the year 2011-12	=	Rs. 210,609,797.00
Revenue from IPD	=	Rs. 183,005,407.00
Revenue from OPD	=	Rs. 27,604,390.00
Free treatment provided to EWS patients	=	Rs. 13,147,073.00





PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

Percentage of free treatment provided to EWS/Poor/Indigent Patients (x)

$$= \frac{\text{Free Treatment provided to poor patients* in IPD} \times 100}{\text{Total Revenue from IPD}}$$

*poor patients include EWS patients to whom free treatment has been provided by the hospital.

$$= \frac{13,147,073 \times 100}{183,005,407}$$

$$\text{Percentage of free treatment provided(x)} = 7.18\%$$

$$\begin{aligned} \text{Deficit} &= (10-x) \% \\ &= (10-7.18) \% \\ &= 2.82 \% \end{aligned}$$

$$\begin{aligned} \text{Recoverable amount from IPD} &= \text{Total Revenue from IPD} \times (10-x)\% \\ &= 183,005,407 \times (10-x) \% \\ &= 183,005,407 \times 2.82\% \\ &= \text{Rs. 5,153,467.00.} \end{aligned}$$

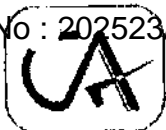
Hence, an amount of Rs. 5,153,467.00 (Rupees Fifty One Lakhs Fifty Three Thousand Four Hundred Sixty Seven) is recoverable under IPD from the hospital in the year 2011-12.

We have verified the above said figures from the Audited Balance sheet for the year 2011-2012 given by the management and relied upon the following under mentioned documents:

- Bill of Patients
- Details of Patients including demographic details.
- Patient files for general patients have not been provided to us for verifying.

Note: We have observed that Amount of treatment provided to patients of EWS category is first booked in Income & Expenditure A/c and then deducted as discount from such revenue booked.





PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

Disclaimer

The calculation of Recovery amount has been performed by us on the basis of the details provided and documents produced by the hospital management. Our responsibility is to calculate the amount of recovery from the details provided and documents produced by the hospital management.

We shall not be responsible for any inadvertent errors contained in the details and documents compiled by the hospital management. Further, we would like to state that we have performed our work with due care, integrity and professional judgment.

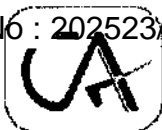
For PREM GUPTA & COMPANY
CHARTERED ACCOUNTANTS


CA SHAKUN GUPTA
(PARTNER)
M. NO. 506838



PLACE: NEW DELHI
DATED: 11TH JULY 2013

Receipt No : 202523/2016/EWS



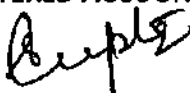
PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

**Summary of Amount Recoverable from R.B
Seth Jessa Ram Hospital**

Year	Total Recovery under IPD	Total Recovery under OPD	Total Recovery Amount
2007-08	6,701,557	1,493,287	8,194,844
2008-09	7,202,397	3,297,947	10,500,344
2009-10	10,538,107	4,527,686	15,065,794
2010-11	13,987,103	4,097,596	18,084,699
2011-12	5,153,468	4,702,282	9,855,750
	43,582,632	18,118,798	61,701,430

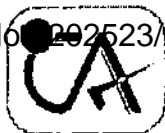
(Rs. Six Crore Seventeen Lacks one thousand four hundred thirty only)

For PREM GUPTA & COMPANY
CHARTERED ACCOUNTANTS


CA SHAKUN GUPTA
(PARTNER)
M. NO. 506838



PLACE: NEW DELHI
DATED: 11TH JULY 2013



PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

AUDIT TEAM MEMBER DETAILS/EMAIL/AUDIT MEMO ISSUED

R.B SETH JESSA RAM HOSPITAL

DATE	DAY	NAME OF THE AUDIT ASSISTANT
19.06.2013	WEDNESDAY	Kushal Jain , Abhishekh Gautam
20.06.2013	THURSDAY	Kushal Jain , Abhishekh Gautam
21.06.2013	FRIDAY	Kushal Jain , Abhishekh Gautam
22.06.2013	SATURDAY	Kushal Jain , Abhishekh Gautam
24.06.2013	MONDAY	Kushal Jain , Abhishekh Gautam
25.06.2013	TUESDAY	Kushal Jain , Abhishekh Gautam
26.06.2013	WEDNESDAY	Kushal Jain , Abhishekh Gautam
05.07.2013	FRIDAY	Kushal Jain
06.07.2013	SATURDAY	Kushal Jain
08.07.2013	MONDAY	Kushal Jain
10.07.2013	TUESDAY	Kushal Jain

AUDIT MEMOS ISSUED TO R.B SETH JESSA RAM HOSPITAL

MAILS SENT TO R.B SETH JESSARAM HOSPITAL

DATE	DAY	Memo No.	DATE	DAY	Number of E-Mails Sent
19.06.2013	WEDNESDAY	1	29.05.2013	WEDNESDAY	1
20.06.2013	THURSDAY	2,3	19.06.2013	WEDNESDAY	1
21.06.2013	FRIDAY	4	20.06.2013	THURSDAY	1
22.06.2013	SATURDAY	5,6,7,8,9	21.06.2013	FRIDAY	1
24.06.2013	MONDAY	10	27.06.2013	THURSDAY	1
25.06.2013	TUESDAY	11,12	04.07.2013	THURSDAY	2
26.06.2013	WEDNESDAY	13	09.07.2013	TUESDAY	1
05.07.2013	FRIDAY	14,15			
10.07.2013	TUESDAY	16,17			

For PREM GUPTA & COMPANY
CHARTERED ACCOUNTANTS

Shakun Gupta
CA SHAKUN GUPTA
(PARTNER)
M. NO. 506838



PLACE: NEW DELHI

Receipt No : 202523/2016/EWS

Copy of letter No. D. 170. 12-53 dated 22.12.53 from the Lands Officer, Delhi Improvement Trust, New Delhi addressed to R.B. Jassa Ram Fatch Chand, Bankers & Commission Agents, Naya Bazar, Delhi.

SUBJECT:- Proposal to allocate land for a charitable hospital in the Western Extension Area to M/S. R.B. Jassa Ram & Bros. Charitable Hospital Trust on concessional terms.

With reference to the correspondence resting with your letter dated 9.9.53 on the subject noted above, I am directed to inform you that the Board of the Improvement Trust have agreed to allot to R.B. Seth Jassa Ram & Bros., Charitable Hospital Trust land measuring 4,840 square yards shown marked red on the enclosed plan, for a charitable hospital on a concessional rate of Rs. 5,000/-/- per acre plus 6% per annum thereon as ground rent on perpetual lease basis subject to enhancement in terms of the lease on the following principal condition :-

- (i) The appointments dismissal etc. of the Medical Officer, Incharge of the Dispensary, as of his subordinate Medical Officers should be with the approval of the Health Department, Delhi State and if at any stage the Charitable Hospital undertake to levy a fee on any or all out door patients, such levy should be imposed with the prior approval of the Delhi State Government;
- (ii) If at any time the Charitable Hospital Trust find it impossible to run the institution on account of ~~lack~~ of funds or other similar circumstances, the land alongwith the buildings and structures appurtenant thereto shall revert to the Lessor. No compensation whatsoever will be payable in the event of reversion of the property to the Lessor;
- (iii) The plans of the proposed buildings should be approved by the Trust (Lessor);
- (iv) The proposed building shall be completed by the Charitable Hospital Trust within 12 months from the date of delivery of possession of the site;
- (v) ~~Clause (10)~~ of your "Trust-Deed" should be suitably modified to remove communal representation
- (vi) Other terms and conditions will be contained in the standard perpetual lease-deed form.

2. Before action for handing over possession of the site is initiated. You are requested to please let this office have your acceptance of the terms and conditions mentioned above.

3. In case the above mentioned terms and conditions for allotment are acceptable to the Charitable Hospital Trust, arrangements for the payment of the following dues within one month from the date and of this letter please be made :-



ATTESTED

R.B. Seth Jassa Ram & Bros.
Charitable Hospital Trust.
W.E.A. Karol Bagh, N. Delhi-5

Receipt No : 202523/2016/EWS

- 2 -

(1)	Premium for 4,840 sq. yard of land @ Rs. 5000/-/- per acre.	5,000-0-0
(2)	Cost of stamps to be affixed on the lease-deed.	227-0-0
(3)	Cost of boundary pillars.	5-0-0
(4)	Deed-Charges.	1-0-0
		<u>5,233-0-0</u>

(Rupees Five thousand, two hundred and thirty three only)

Maiwala Estate

P. Khesra No 1942/1163

Port A

The Court

Particulars of
Perpetual lease

V-23:

Regn. No.

Vol. No.

Page No.

Date

Plot No.

Addl Book No. 239

33-37

14.1.54

Recd No 605

Leases Section

6/11/54

230

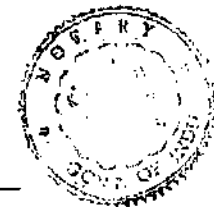
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ATTESTED

NOTARY SEAL

64/73



R.B. Seth Jassa Ram & Bros.
Charitable Hospital Trust.
W.E.A. Karol Bagh, N. Delhi-5

14/12

This Deed is made on the day of February One Thousand Nine Hundred and Ninety between the Delhi Development Authority, as successor in interest of the Delhi Improvement Trust, a body created under the United Provinces Town Improvement Act, 1919, (U.P. Act.No.VIII of 1919), as was then extended to the State of Delhi (hereinafter called the 'Lessor') of the one part, and M/s. R.B. Seth Jassa Ram & Bros. Charitable Hospital Trust, WEA, Karol Bagh, New Delhi. (Hereinafter called the 'Lessee' of the other part):

WHEREAS the Lessee has applied to the Lessor, for the grant of a perpetual lease of the plot of land, belonging to the Lessor, hereinafter described and the lessor has on the faith of the statements and representations made by the Lessee, accepted such application and has agreed to demise the said plot of Nazul Land to the Lessee in the manner hereinafter appearing.

NOW THIS INDENTURE WITNESSETH that, in consideration
of the sum of Rupees 5000/- (Rupees Five Thousand)

only) paid towards premium before the execution of these presents (the receipt where of the Lessor hereby acknowledges) and of the rent hereinafter reserved and of the covenants on the part of the Lessee hereinafter contained, the Lessor doth hereby demise unto the Lessee, ALL THAT Plot of Nazul Land being the ~~Lake Hotel~~ Plot No. X ^{Kash} ~~Plot~~ No. 1942/1163 Block No. 7 measuring 4899-72 sq. yds./sq. mtrs. in the layout plan of W.E.A. Scheme containing by admeasurement an area of 4899-72 sq. yds./sq. mtrs. or thereabouts situated at Western Extension Area Kash Bagh which charitable Hospital Nazul plot is more particularly described in the Schedule hereunder written and with boundaries thereof for greater clearness has been delineated on the plan annexed to these presents and thereon coloured red (hereinafter referred to as 'Charitable Hospital Nazul Plot') TOGETHER with all rights, easements and

Y. Mys N. B. Sethi
Jessa (Name + Brothers)
charitable hospital /
Trust.

[illegible]

P. Q. R. KAUL
Advocate
S. Delhi

R.B. Seth, Jassa Ram & Bros.
Charitable Trustees.
W.E.A. Nagar, Bagh, N. Delhi-5

Receipt No : 202523/2016/EWS

- 2 -

Appurtenances whatsoever to the said Charitable Hospital Nazul Plot belonging or appertaining TO HOLD the premises unto the Lessee in perpetuity from 28th day of August one thousand nine hundred and Fifty Three YIELDING AND PAYING therefore yearly rent payable in advance of Rs. 250/- (Rupees Two Hundred Fifty only) upto the 27th day of November one thousand nine hundred and Fifty Four thereafter AT THE RATE OF FIVE PERCENT of the premium (the sums already paid and such other sum or sums hereafter to be paid towards premium under the covenants and conditions hereinafter contained) or such other enhanced rent as may hereafter be assessed under the covenants and conditions hereinafter contained clear of all deductions by equal half yearly payments on the fifteenth day of January and the fifteenth day of July in each year at the Reserve Bank of India, New Delhi, or at such other place as may be notified by the Lessor for this purpose, from time to time, the first of such payment to be made on the fifteenth day of January one thousand nine hundred and Fifty Five and the rent amounting to Rs. 200/- (Rupees Two Hundred Fifty only) from the date of commencement of this lease to the last mentioned date having been paid before the execution of these documents.

SUBJECT ALWAYS to the exceptions, reservations, covenants and conditions hereinafter contained, that is to say, as follows:-

1. The lessor excepts and reserves unto himself all mines, minerals, coal, gold, washing, earth oils and quarries in or under the Charitable Hospital Nazul Plot and full right and power at all times to do all acts and things which may be necessary or expedient for the purpose of searching for, working, obtaining removing and enjoying

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Charitable Hospital Trust
W.E.A. Gurgaon, N. Delhi-5

Receipt No 02523/2016/EWS

the same without providing or leaving any vertical support for the surface of the Charitable Hospital Nazul Plot or for any building for the time being standing thereon provided always that the Lessee shall make reasonable compensation to the Lessee for all damage directly occasioned by the exercise of the rights hereby reserved or any of them.

11. The Lessee for himself, heirs, executors, administrators and assigns covenants with the lesser in the manner following, that is to say:-

(1) The Lessee shall pay within such time such additional sum or sums towards premium as may be decided upon the lesser on account of the compensation awarded by the Land Acquisition Collector in respect of the said land or any part thereof being enhanced on reference or in appeal or both and the decision of the lesser in this behalf shall be final and binding on the Lessee.

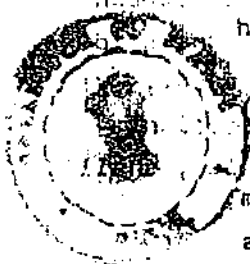
The yearly rent of 5% of the premium hereby reserved shall be calculated on the sum received towards premium by the lesser before the execution of the presents and such addition sum or sums payable towards premium as provided hereinfrom

1. 28th day of November one thousand nine hundred and fifty three.

(2) The Lessee shall pay unto lesser the yearly rent hereby reserved on the days and in the manner herein appointed.

(3) The Lessee shall not deviate in any manner from the Master Plan for Delhi and Zonal Development Plans and development regulation, there to nor alter the size of the said land whether by subdivision amalgamation or otherwise.

(4) The Lessee shall, within a period of 12 months from the 28th day of November one thousand nine hundred and fifty three (and the time so specified shall be of the essence of the contract) after obtaining sanction to the



R.B. Seth Jessa Ram & Bros.
Charitable Hospital Trust.
W.E.A. Karol Bagh, N. Delhi-5

Receipt No : 202523/2016/EWS

M/s. R.B. Seth Jessa

Ram and Brothers

Charitable Hospital
Trust.

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and Development
New Delhi.

Ram Seth

building plan, with necessary designs, plans and specifications from the proper municipal or other authority at his own expenses, erect upon the plot and complete in a substantial and workman-like manner a ~~Charitable Hospital Building for~~ ~~the requisite and proper walls, sewers and drains and other conveniences in accordance with the sanctioned building plan and to the satisfaction of such municipal or other authority.~~

(5) (a) The Lessee shall not sell, transfer, assign or otherwise part with possession of the whole or any part of the said land or any building thereon except with the previous consent in writing of the Lessor which he shall be entitled to refuse in his absolute discretion.

PROVIDED that such, consent shall not be given for a period of ten years from the commencement of this lease unless, in the opinion of the Lessor, exceptional circumstances exist for the grant of such consent.

PROVIDED FURTHER that, in the event of the consent being given the Lessor may impose such terms and conditions as he thinks fit and the Lessor shall be entitled to claim and recover the whole or a portion (as the Lessor may in his absolute discretion determine) of the unearned increase in the value (i.e. the difference between the premium paid and the market value) of the said land at the time of sale, transfer, assignment, or parting with the possession and the decision of the Lessor in respect of the market value, shall be final and binding.

PROVIDED FURTHER that the Lessor shall have the pre-emptive right to purchase the property after deducting such percentage as decided by the Lessor of un-earned increase as afore-said.

(b) Notwithstanding any thing contained in sub-clause(a) above, the Lessee may with the pre-

SEAL OF
R.B. Seth Jessa
Ram and Brothers
Charitable Hospital
Trust.

R.B. Seth Jessa Ram & Bros.
Charitable Hospital Trust.
W.E.A. Karol Bagh, N. Delhi-5

Receipt No : 202523/2016/EWS

of Delhi (hereinafter called the 'Lieutenant-Governor') mortgage or charge the said land to such person as may be approved by the Lieutenant Governor in his absolute discretion.

PROVIDED that, in the event of the sale or foreclosure of the mortgaged or charged property, the Lessor shall be entitled to claim and recover 50% of the unearned increase in the value, of the said land as aforesaid, and the amount of the Lessor's share of the said unearned increase shall be a first charge, having priority over the said mortgage or charge. The decision of the Lessor in respect of the market value of the said land shall be final and binding on all parties concerned.

Executive Officer,
Development Authority,
New Delhi.

(Attesting)

PROVIDED FURTHER that the Lessor shall have the pre-emptive right to purchase the mortgaged or charged property after deducting 50% of the unearned increase as aforesaid.

(6) The Lessor's right to the recovery of 50% of the unearned increase and the pre-emptive right to purchase the property as mentioned herein ^{before} shall apply equally to an involuntary sale or transfer whether it be by or through an executing or insolvency court.

(7) Whenever the title of the Lessee in the said land is transferred in any manner whatsoever, the transferee shall be bound by all the covenants and conditions contained herein and be answerable in all respects therefor.

(8) Whenever the title of the Lessee in the said land is transferred in any manner whatsoever the transferor and the transferee shall, within three months of the transfer give notice of such transfer in writing to the Lessor.

The transferee or the person on whom the title devolves, as the case may be, shall supply the Lessor certified copies of the document(s) evidencing the transfer or devolution.

Executive Officer,

Development Authority

R.B. Seth Jassa Ram & Bros.
Charitable Hospital Trust.
W.E.A. Karol Bagh, N. Delhi-5

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(9) The Lessee shall from time to time and at all times pay and discharge all rates, taxes, charges and assessments of every description which are now or may at any time hereafter during the continuance of this lease be assessed charged imposed upon the said land hereby demised or on any building to be erected thereupon or on the land lord or tenant in respect thereof.

(10) All arrears of rent and other payments due in respect of the said land hereby demised or any of them shall be recoverable in the same manner as arrears of land revenue.

(11) The lessee shall in all respects comply with and be bound by the building, drainage and other bye-laws of the proper municipal or other authority for the time being in force.

(12) The lessee shall not without sanction or permission in writing of the proper municipal or other authority erect any building or make any alteration or addition to such building on the demised land.

(13) The Lessee shall not without the written consent of the Lessor carry on, or permit to be carried on, on the said land or in any building thereon any trade or business whatsoever or use the same or permit the same to be used for any purpose other than that of Charitable or do or suffer to be done therein any act, or thing whatsoever which in the opinion of the Lessor may be a nuisance, annoyance or disturbance to the Lessor and persons living in neighbourhood.

(14) The Lessee shall at all reasonable times grant access to the said land to the Lt. Governor for being satisfied that the covenants and conditions herein contained have been and are being complied with.

* M/s R.B. Seth
Jessa Ram and
Brothers Charitable
Hospital Trust

Attesting H.H. Sarda

At Development Authority
New Delhi.

ATTESTED
PROPERLY

Delhi Development Authority
New Delhi

R.B. Seth Jessa Ram & Bros.
Charitable Hospital Trust.
W.E.A. Karol Bagh, N. Delhi-5

Receipt No : 202523/2016/EWS

(15) The Lessee shall not without the written permission of the Lessor be occupied or permit to be occupied other wise than by the bona fide servants or persons occupying the room therein.

(16) The Lessee shall not without the written consent of the Lessor make excavations in premises hereby demised and shall at all times during the continuance of this lease maintain the premises and all buildings thereon in sanitary condition to the satisfaction of the Lessor and the Local Authority concerned or such officer as may be authorised by them in this behalf.

(17) The Lessee shall at all times during the continuance of this lease keep the buildings erected on the said demised premises in good and substantial stage of repair to the satisfaction of the Lessor and the Local Authority concerned or any officer duly authorised by them.

(18) The Lessee shall at all reasonable times grant access to the demised premises and buildings thereon to all persons acting under the order of the Lessor for any purpose connected with this lease.

(19) The Lessee shall on the determination of this lease peaceably yield up the said demised premises and the buildings thereon.

(20) The appointments/dismissal etc. of the Medical Officer Incharge of the dispensary, as of his subordinate Medical Officers should be with the approval of the Health Department, Delhi State and if at any stage, the Charitable Hospital Institution/Trust like to levy a fee on any or on out door patients, such levy should be composed with prior approval of the Government/Concerned Authority.



Executive Officer
Delhi Development Authority

R.B. Seth, Aron Ram & Bros.
Charitable Hospital Trust.
W.E.A. Karol Bagh, N. Delhi-5

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(21) If at any time, the Charitable Institution/Trust finds it impossible to run the Institution on a/c of lack of funds or other circumstances, the land along with the building and structure appurtenant there to shall revert to the Lessor. A compensation whatsoever shall be payable in the event of reversion of the property to the Lessor.

(22) The plans of the proposed buildings should be approved by the Lessor/concerned authority.

(23) The trees if any standing on the plot shall remain as Government property and shall not be removed or otherwise disposed off without obtaining the prior permission of the Lessor.

(24) If any portion of the land now allotted or the building constructed thereon is used as a hostel or staff quarters, the Lessor will have to pay additional premium as well as additional ground rent from the date of hand over of the possession of the site for the areas utilised for such purpose, including the set back.

III. If the sum or sums payable towards the premium or the yearly rent hereby reserved or any part thereof shall at any time be in arrear and unpaid for one calendar month next after any day whereon the same shall have become due, whether the same shall have been demanded or not, or if it is discovered that this lease has been obtained by suppression of any fact or by any mis-statement, mis-representation or fraud or if there shall have been, in the opinion of the Lessor, these decision shall be final, any breach by the Lessee by or any person claiming through or under it, or of any of the covenants or conditions herein contained and on its part to be observed or performed, then and in any such case, it shall be lawful for the Lessor, notwithstanding the waiver of any previous cause of action of

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Charitable Institution Trust.
W.E.A. Karol Bagh, N. Delhi-5

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re-entry upon the said land hereby demise
and the buildings thereon to re-enter upon
and take possession of the said land and the
buildings and fixture thereon and thereupon
this demise and everything herein contained
shall ^{lease} ~~cessor~~ and determine and the lessor
shall not be entitled to any compensation
whatsoever, not to the return of any premium
paid by it.

Cutting AH/1/1
District Development
New Delhi.

PROVIDED that, notwithstanding anything
contained herein to the contrary, the lessor
may without prejudice to his right of re-entry
as aforesaid, and in his absolute discretion,
waive or condone breaches temporarily or other-
wise, on receipt of such amount and on such
terms and conditions as may be determined by him
and may also accept the payment of the said sum
or sums of the rent which shall be in arrears
as aforesaid together with interest at the rate
of eighteen percent per annum or such other
rates as the lessor may in his absolute discre-
tion prescribed from time to time.

Secretary
District Development
New Delhi

IV. No forfeiture or re-entry shall be effect-
ed until the lessor has served on the lessee a
notice in writing.

(a) Specifying the particular breach comp-
lained of, and

(b) If the breach is capable of remedy re-
quiring the lessee to remedy the breach, and the
lessee fails within such reasonable time as may
be mentioned in the notice to remedy the breach
if it is capable of remedy and in the event of
forfeiture or re-entry the lessor may in his
discretion relieve against forfeiture on such
terms and conditions as he thinks proper.

Nothing in this clause shall apply to
forfeiture or re-entry.

RA Secy. District Development
Charitable Trust
W.E.A. Karol Bagh, N. Delhi-5

- 10 -

(c) For breach of covenants and conditions relating to sub-division or amalgamation erection, completion the alteration of the size of the said land and transfer of the said land mentioned in clause -II

or

(d) in case this lease has been obtained by suppression of any fact, mis-statement, misrepresentation or fraud.

V. The rent hereby reserved shall be enhanced after expiry of 30 years from the first day of January ~~one~~ ^{Nine hundred} thousand, and ~~and~~ ^{Eighty Four} thereafter at the end of each successive period of ~~Thirty~~ years provided that increase in the rent fixed at each enhancement shall not at each such time exceed one-half of the increase in the letting value of the site without bldgs., at the date of on which the enhancement is due and such letting value shall be assessed by the Collector or Additional Collector of Delhi as may be appointed by the Lesser.

PROVIDED ALWAYS that any such assessment of the letting value for the purpose of this provision shall be subject to the same right on the part of the Lessee of appeal from the order of the said Collector or Additional Collector and within such time as if the same were an assessment by a Revenue Officer under the Punjab Land Revenue Act. 1887 (Act. XVII) of 1887 or any amending Act, for the time being in force and the proceedings for or in relation to any such appeal shall be in all respects governed by the provisions of the said Act, in the same manner as if the same had been taken there-under.

VI. In the event of any question, dispute or difference arising under these presents, or in connection therewith (except as to any matters the decision of which is specified by provided by these presents) the same shall be referred to the Government or any

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(INDIA)
Executive (11)

R.A. Seth Jessa Ram & Bros.
Charitable Hospital Trust.
W.E.A. Karol Bagh, N. Delhi-5

02/03/2016/EWS

objection that the arbitration is a Government Servant, and that he has to deal with the matters to which the lease relates, or that in the course of his duties as a Government Servant he has expressed views on all or any of the matters in dispute or difference. The award of the arbitration shall be final and binding on the parties.

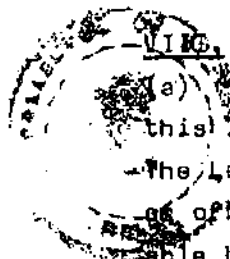
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The arbitrator may, with the consent of the parties, enlarge the time from time to time for making and publishing the award.

Handwritten: Development
Now Delhi.

Subject as aforesaid, the arbitration Act, 1940 and the Rules there under and any modifications thereof for the time being in force shall be deemed to apply to the arbitration proceedings under this clause.VII.

VII. All notices, orders, directions, consents, or approvals to be given under this lease shall be in writing and shall be signed by such officers as may be authorised by the Lt. Governor and shall be considered as duly served upon the Lessee if the same shall have been delivered at or sent by post to the registered office of the Lessee or any person claiming any right to the said land if the same shall have been affixed to any building or erection whether temporary or otherwise upon the said land or shall have been delivered at or sent by post to the then residence, office or place of business or usual or last known residence, office or place of business of the Lessee or such person.



(a) All powers exercisable by the Lessor under this lease may be exercised by the Lt. Governor. The Lessor may also authorise any other officer or officers to exercise all or any power exercisable by him under this lease.

(b) The Lt. Governor may authorise any officer or officers to exercise all or any of the power which he is empowered to exercise under this lease

Handwritten: R.B. Seth Jassa Ram & Bros.
Charitable Hospital Trust.
W.E.A. Karol Bagh, N. Delhi-5

- 12 -

IX. In this lease the expression "The Lt. Governor" means the Lt. Governor, or Delhi for the time being or in case his designation is changed or his office is abolished, the officer who for the time being is entrusted, whether or not in addition to other functions, with the functions similar to those of the Lt. Governor by whatever designation such officer may be called. The said expression shall further include such officer as may be designated by the Lessor to perform the functions of the Lt. Governor under the Lease.

X. The expression 'the Lessor' herein before used shall where the context as admits include his successors and assigns, and the expression "the Lessee" herein before used shall mean the

Available Hospital
M/s R. B. Seth, Jessa Ram and Brothers Charitable
Hospital/Trust

Xi. This Lease is granted under the Government Grants Act. 1895. (Act XV of 1895).

IN WITNESS WHEREOF Shri Krishan Lal

Dy Director, C.S.B. for and on behalf of
 any by the order and direction of the Lessor has
 hereunto set his hand and the common seal of the
 Lessee has hereunto been affixed the day and year
 first above written.

Delhi Development Authority
 New Delhi.

Secretary

R. B. Seth, Jessa Ram & Bros. Charitable

Hospital/Trust



R.B. Seth Jessa Ram & Bros.
 Charitable Hospital Trust.
 W.E.A. Karol Bagh, N. Delhi-5

Receipt No : 202523/2016/EWS

THE SCHEDULE ABOVE REFERRED TO

All that plot of land being the Charitable
Hospital plot No. X Kh.No. 1942/1163
in Block No. 7 in the layout plan of
W.E.A Karol Bagh
sanctioned by the Standing Committee of the Municipal
Corporation of Delhi/New Delhi Municipal Committee/
Delhi Development Authority/Delhi Cantonment Board by
Resolution No. 313
dated the 24th day of Oct
one thousand nine hundred and fifty
Two measuring 4839-72 Sq. Yds. or thereabout
bounded as follows:-

Acquisition/Leasing
Authority
Executive Officer,
Delhi Development Authority,
New Delhi.

NORTH Shastri Park Road 60'-0" R/W
EAST S. Road
SOUTH Road (Gurdwara Road) 40'-0" R/W
WEST Road Shastri Park

and shown in the annexed plan and marked with its
boundaries in red.

Signed by Shri Krishan Lal
by Kr/O.S.B.

for and on behalf of and by the order
and direction of the President of India
(Lessor) in the presence of:

(1) Shri MOHAN SINGH

Resident / O.S.B.

Signed by Shri/Smt. M. R. Seth

Jessa Ram and brothers charitable
Hospital / Trust.

(Thakur Dass Dandia)

(LESSEE)

Secretary

In the Presence of

R. B. Jessa Ram & Bros. Charitable

(1) Shri J. D. NADHIA

SRI JETHA NADIA 32 1/2 Sq Yds

(2) MUKHTAR SINGH S/O

SH. VISHWA NATH SINGH

Staff of Jessa Ram Hospital
W.E.A. KAROL BAGH N. Delhi.

ATTESTED

R.B. Seth Jessa Ram & Bros.
Charitable Hospital Trust.
W.E.A. Karol Bagh, N. Delhi-5

FBI Document of
 Presented by Sir [Name]
 Sir W. [Name]

In the city
New York
Between the hours of

Sub Regd. 16/2/90
New Delhi

Execution admitted by the said T. D. Nichols
and others: Surg. of M. R. B. L. H. T. Nichols
Sic, W. d. Mrs. Charitable Hospital
R/o Trust All
W. d. Trust
Sic d. 85 111 638 N
Su
W. d. 1411 91
document
understand the count
parties

Having satisfied myself that this document was duly executed by SA [redacted] in his official capacity, his attendance at the above registration are dispensed with and duly recorded.

Sub-1.02: trans 6/2/9
New Delhi

Registered No. 13 in 25 77
Vol. No. 13
on this 16-2-50
and left thru
in my presence

Sul Negotiar
M. Delbi

**R.B. Seth Jessa Ram & Bros.
Charitable Hospital Trust.
W.E.A. Karol Bagh, N. Delhi-5**

Receipt No: 202523/2016/EWS

610

LSB (R)

दिल्ली विकास प्राधिकरण
Delhi Development Authority

FILE No. — 512 (21) 51 Khata No. 1942/1163 Block No. 7
Plot No. W.E.A. KAROL BAGH

SCHEME 40' SPECIALLY ROAD 60' 0" R/W
LAND USE

SHASTRI PARK

82.5'

201' 18"

138.5'

READY TO POSSESS FROM 1942/1163

Plot for JASSARAN HOSPITAL

271.50' ±

GURUDANWARA ROAD 40' 0" R/W

Area 4839.39 Sq. Yds./Sq. Mtr./Acres
say 4840 Sq. Yds.

दिल्ली विकास प्राधिकरण, नई दिल्ली
Delhi Development Authority

LESSOR/VENDOR PREPARED BY LESSOR/VENDOR

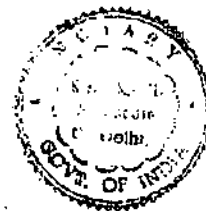
DD-4/1/83
Nov 1/83

ATTESTED

NOTARY PUBLIC

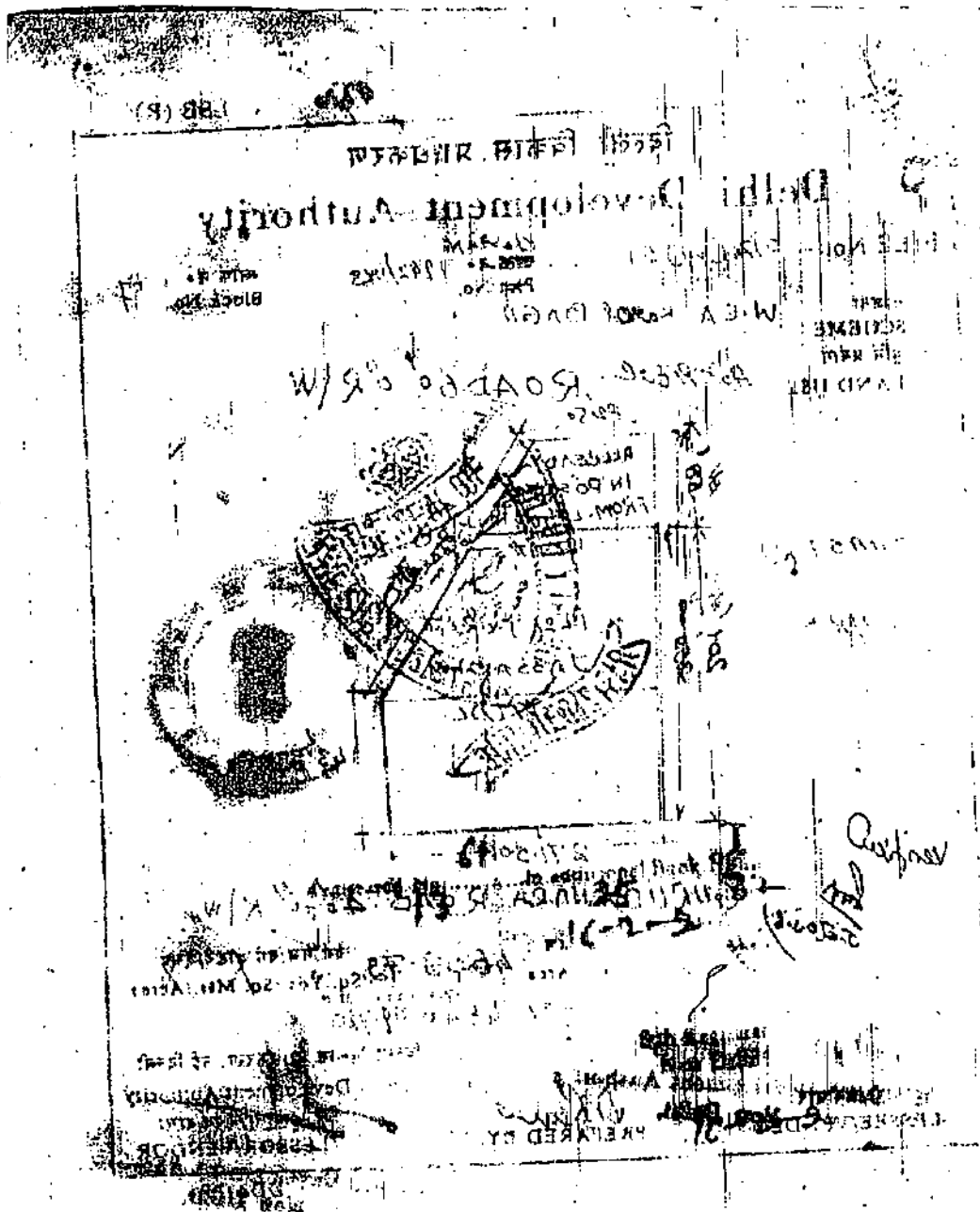
NOTARY PUBLIC DELHI
(INDIA)

12 Nov 2003



R.B. Seth Jessa Ram & Bros.
Charitable Hospital Trust.
W.E.A. Karol Bagh, N. Delhi-5

Receipt No : 202523/2016/EWS



ATTACHED
PHOTOCOPY
STAMPED COPY

R.B. Seth Jessa Ram & Bros.
Charitable Hospital Trust.
W.E.A. Karol Bagh, N. Dethi-5

Receipt No: 202511/2016/EWS

M/s Primus Super Speciality Hospital
2,Chandergupt Marg,Chankya Puri, New Delhi-110021

(B) Calculation of Recovery for Poor OPD Patients for the period
from April 01, 2007 to March 31, 2012

S.No	Year	Other than Poor Patients treated (A)	Poor Patients treated (B)	Total patients treated (C)=(A+B)	Patients to be treated under EWS@ 25% (D)	Shortfall [maximum being Zero] (E)= (D)-(B)	Ineligible patients (F)	Eligible Patients (G)=(D-E-F)	% of eligible patients (H)=(G)/(B) *100	Deficit (I) = 25 %-(H)	Turnover (Rs.) (J)	Recovery (Rs.) (K)= (I)*(H)
1	2007-08	1677	5	1682	421	416	5	0	0.00	25.00	7,213,752.79	1,803,438.00
2	2008-09	20308	6	20314	5079	5073	6	0	0.00	25.00	54,495,735.83	13,623,934.00
3	2009-10	33117	16	33133	8283	8267	16	0	0.00	25.00	40,409,250.50	10,102,313.00
4	2010-11	41684	134	41818	10455	10321	86	48	0.11	24.69	126,037,878.36	31,364,799.00
5	2011-12	40009	361	40370	10093	9732	6	355	0.88	24.12	103,721,031.03	25,018,170.00
Total												81,912,654.00

*Note: Turnover means total turnover (except IPD Turnover) as per the financial statements of the hospital for the respective years

Number of Days from April 01, 2007 to March 31, 2012 :

1827

Total Number of Days from July 19, 1975 till March 31, 2012 :

13041

Total amount recoverable from July 19, 1975 to March 31, 2012 :

(J) * (13041 / 1827)
 i.e Rs. 584,686,875.00



Receipt No.: 202511/2016/EWS

Annexure-A

(referred to in Main Report)

M/s Primus Super Speciality Hospital
2,Chandergupt Marg,Chankya Puri, New Delhi-110021

(A) Calculation of Recovery for Poor IPD Patients for the period
from April 01, 2007 to March 31, 2012

S.No	Year	Total Bed Days (A)	Total Free Bed Days Required for poor patients(B)	Actual Free Bed Days reported to DHS (C)	Shortfall D= (B-C)	Ineligible bed days out of (C) i.e. E	Eligible bed days out of (C) i.e F	% of eligible bed days {G=F/A *100}	Deficit (H)= 10 - (G)	Turnover (Rs.) (I)	Recovery (J)=(I)*(G) %
1	2007-08	9100	910	19	891	19	0	0.00	10.00	4,893,239.00	489,324.00
2	2008-09	36500	3650	0	3650	0	0	0.00	10.00	182,016,838.00	18,201,684.00
3	2009-10	36500	3650	3	3647	3	0	0.00	10.00	352,349,696.00	35,234,970.00
4	2010-11	36500	3740	164	3576	57	107	0.29	9.71	457,475,598.00	44,406,467.00
5	2011-12	41160	4207	77	4130	11	66	0.16	9.84	485,429,328.00	47,764,548.00
Total											146,096,993.00

*Note: Turnover means turnover from IPD patients as per the financial statements of the hospital for the respective years

Number of Days from April 01, 2007 to March 31, 2012 (X) : 1827

Total Number of Days from July 19,1975 till March 31, 2012 (Y): 13041

Total amount recoverable from July 19,1975 to March 31, 2012 : (J) * (13041 / 1827)
 i.e Rs. 1,042,830,260.38



Receipt No : 202511/2016/EWS

3/c

for OPD Patients is Rs. 584,686,875.00 /- respectively, so however, total recovery is Rs. 1,627,517,135.38 *(In words: Rupees One hundred & sixty two crores, Seventy Five Lacs, Seventeen Thousands, One Hundred & Thirty Five & Paise Thirty Eight Only)*. The year wise detailed calculation in respect of above are as per Annexure-A attached herewith and forming part of this report.

Because the above procedures do not constitute either an audit or a review, made in accordance with the generally accepted auditing standards in India, we do not express any assurance on the above as at March 31, 2012, other than above.

It is further, our report is solely for the purpose set-forth in the first paragraph of this report and for your information and not for any other purpose and

For N.C. Mittal & Co.,
Chartered Accountants

(CA. N.C. MITTAL)

B.Com, F.C.A.

PARTNER



Place: New Delhi

Receipt No : 202511/2016/EWS

4/c

Ref: NCM/13-14/1142/00344

Dt: July 27, 2013

The Director,
Health Services, Govt. of NCT of Delhi,
F-17, Karkardooma, Delhi-110032

Re: Calculation of Recovery of amount from M/s Primus Super Speciality Hospital, New Delhi-110021 in respect of in terms of appointment letter dtd. April 25, 2013:

Dear Sir,

We have performed the procedures agreed with you in terms of your letter aforementioned with respect to M/s Primus Super Speciality Hospital, 2 Chandragupta Marg, Chanakyapuri, New Delhi-110021 [herein-after referred to as "Hospital"] during the financial year 2011-12 & backward upto July 19, 1975 i.e. end of period of 24 months (i.e. 2 years) from the date of allotment of land for use to the hospital or from the date of possession by it, which ever is earlier.

The procedures were performed solely to assist you in determining the amount recoverable from the Hospital in view of the non compliance of its commitments to treat the poor patients free of cost in terms of Para 88 of Judgement of Hon'ble High Court of Delhi, dtd. March 22, 2007.

We performed the procedures in respect of followings:

- (i) To validate the free treatment claim made by the hospital in respect of number of free indigent /poor patients in IPD and OPD, amount & service wise;
- (ii) To determine whether the percentage of free treatment which had been provided was as per High Court Order i.e. 25% in OPD patients & 10% in IPD patients;
- (iii) To verify the eligibility criteria of the patients treated under free category;
- (iv) To check that no amount had been charged from poor patients;

upon the documents, information & records as produced before us and report that the total recovery as computed by us for IPD Patients is Rs. 1,04,28,30,260.38 /- & _____



(contd.)

Receipt No : 202511/2016/EWS

Annexure-A

(referred to in Main Report)

M/s Primus Super Speciality Hospital
2,Chandergupt Marg,Chankya Puri, New Delhi-110021

(A) Calculation of Recovery for Poor IPD Patients for the period
from April 01, 2007 to March 31, 2012

S.No	Year	Total Bed Days (A)	Total Free Bed Days Required for poor patients(B)	Actual Free Bed Days reported to DHS (C)	Shortfall D= (B-C)	Ineligibl e bed days out of (C) i.e. E	Eligible bed days out of (C) i.e F	% of eligible bed days (G=F/A *100)	Deficit (H)= 10 - (G)	*Turnover (Rs.) (I)	Recovery (J)=(I)*(G) %
1	2007-08	36600	3660	19	3641	19	0	0.00	10.00	4,893,239.00	489,324.00
2	2008-09	36500	3650	0	3650	0	0	0.00	10.00	182,016,838.00	18,201,684.00
3	2009-10	36500	3650	3	3647	3	0	0.00	10.00	352,349,696.00	35,234,970.00
4	2010-11	36500	3740	164	3576	57	107	0.29	9.71	457,475,598.00	44,406,467.00
5	2011-12	41160	4207	77	4130	11	66	0.16	9.84	485,429,328.00	47,764,548.00
Total											146,096,993.00

* Turnover includes turnover from IPD Patients as per Financial Statement for respective years.

Number of Days from April 01, 2007 to March 31, 2012 (X) :

1827

Total Number of Days from July 19,1975 till March 31, 2012 (Y):

13041

Total amount recoverable from July 19,1975 to March 31, 2012 :

(J) * (13041 / 1827)

i.e Rs. 1,042,830,260.38



Receipt No. 2025/11/2016

N.C. Mittal & Co.

Chartered Accountants

Ref: NCM/13-14/1142/ 0036

Dt: August 27, 2013

13

The Director,
Health Services, Govt. of NCT of Delhi,
F-17, Karkardooma, Delhi-110032

Re: Special audit of identified hospitals in Delhi, for calculation of recovery amount in respect of poor patients in terms of appointment letter dtd. April 2013:

Dear Sir,

This has reference to our report on special audit submitted for the following hospital. Whereas a typographical error had been located in the Annexure-A (relating to IPD patients), column (A) and also thus column (B) relating to year 2007-08 submitted by us earlier, the same however, does not affect the amount of recovery calculated. You are therefore requested to ignore the earlier one. Rectified Annexure-A is annexed herewith for your kind consideration. You are requested to consider the same.

a) M/s Primus Super Speciality Hospital

Thanks & Regards,

Yours Faithfully,
For N.C. Mittal & Co.,
Chartered Accountants

(CA. N.C. Mittal)
Sr. PARTNER



Encl: As above

25489/anc
4/9/13

Dr
4/9
Nirmals



To
 Dr R N Das
 Medical Superintendent- Nursing Home
 & Member Monitoring Committee
 Constituted by GNCT of Delhi
 New Delhi

Sir

Re: Calculation of recovery of amount from identified Private Hospitals as per the directions of Hon'able High Court of Delhi judgement dated 22/03/2007 in respect of National Heart Institute, 49-50, Community Centre, East of Kailash, New Delhi-110065

We have conducted the verification and audit of records of National Heart Institute, 49-50, Community Centre, East of Kailash, New Delhi-110065 for the period 01-04-2007 to 31-03-2012 in terms of your letter No F-13/2/3/NH/DHS/HQ/11/Pt-X/28091 dated 25/04/2013 and subsequent meetings held in your office from time to time and report as under

We conducted our verification in accordance with auditing standards generally accepted in India. Our verification includes examining, on a test basis, evidence supporting the amounts, numbers and disclosures in this report of the records produced before us by the Hospital for verification. We believe that our audit provides a reasonable basis for our opinion in respect of scope of work assigned to us:-

1. Further to carry out our assignment the Hospital has provided us the following details.

a) Break-up of revenue from IPD & OPD patients

Year	Receipts from IPD Patients	Receipts from OPD Patients	Total Receipts
2007-08	161,335,108.69	8,168,806.00	169,503,914.69
2008-09	190,429,983.03	10,776,105.00	201,206,088.03
2009-10	233,935,935.40	14,690,119.00	248,626,054.40
2010-11	271,250,223.39	19,188,500.50	290,438,723.89
2011-12	304,653,215.62	21,280,447.50	325,933,663.12



b) Details of No. of IPD & OPD patients

Year	No. of Free IPD Patients	No. of Paid IPD Patients	No. of Free OPD Patients	No. of Paid OPD Patients
2007-08	97	2560	974	6500
2008-09	76	2845	822	9909
2009-10	93	3342	1005	11672
2010-11	100	3592	898	12070
2011-12	108	3648	973	13967

2. As per para 88 of the judgement dated 22/03/2007 of the Hon'able High Court of Delhi 25% of OPD & 10% IPD patient treatment of the total number of patients shall be treated free by the hospitals accordingly we report as under:

a) We have verified the medical records of the patients provided to us for IPD patients & OPD Patients by the hospital, Further in the meeting held in your presence between the auditors designated for audit of Hospitals in your office, it was discussed that No of IPD patients could not be an equitable basis for calculation of recoveries as the days of stay by IPD patient at hospital was not the same, hence the Total Number of Bed days/nights could be more appropriate and equitable basis for calculation of amount of recoveries against the count of IPD Patients. Based on the discussions and consensus emerged in the meeting, we have calculated the total number of days for which the hospital has provided the Free treatment to IPD Patients.

b) We have verified the Medical record file in respect of Free IPD Patients and in respect of these patients the hospital has not charged any amount from the patients and the full amount of the bill has been discounted.

c) We have also verified the Bills/Receipts/Daily Collection Records for Free OPD Patients and in respect of these patients the hospital has not charged any amount from the Free OPD patients and the full amount of the bill has been discounted.



d) Based on statements, medical records produced before us and documents examined by us the free treatment of IPD patients is as per *Annexure – I* read with the notes there at.

e) Based on statements, information of OPD Patients provided to us by the hospital and documents examined by us, the free treatment of OPD patients is as per *Annexure – II* read with the notes there at.

Thanking You

Yours Truly

For KPMR & ASSOCIATES

Chartered Accountants


Rajesh Aggarwal

Partner



Place New Delhi

Dated 29-06-2013

Receipt No : 202497/2016/EWS

NATIONAL HEART INSTITUTE
49-50 COMMUNITY CENTRE EAST OF KAILASH
NEW DELHI 110065

ANNEXURE - I**SUMMARY OF IPD PATIENTS**

FINANCIAL YEAR	NUMBER OF FREE IPD PATIENTS	NUMBER OF FREE IPD DAY'S	NUMBER OF PAID IPD PATIENTS	NUMBER OF PAID IPD DAY'S	TOTAL NO. OF DAY'S (COLUMN 3 + 5)	REQUIRED FREE TREATMENT OF 10% OF TOTAL NO. OF DAYS (i.e. 10% OF COLUMN 6)	SHORT FALL IN FREE TREATMENT TO POOR PATIENTS (COLUMN 7 - 3)	GROSS RECEIPTS FROM IPD PATIENTS
1	2	3	4	5	6	7	8	9
2007-08	97	835	2560	11920	12755	1276	441	161,335,108.69
2008-09	76	679	2845	12641	13320	1332	653	190,429,983.03
2009-10	93	795	3342	14609	15404	1540	745	233,935,935.40
2010-11	100	674	3592	15538	16212	1621	947	271,250,223.39
2011-12	108	756	3648	15686	16442	1644	888	304,653,215.62

Notes

1) That for the period 1-4-2007 to Sep 2011 i.e. prior to the order of the Directorate of the Health in September 2011, the hospital has not obtained any ID/BPL card of EWS patients and free ship was allowed by obtaining a declaration/undertaking for being a poor patient and the free treatments were being given to IPD Patients and same were reported/approved by the nodal officer appointed by the hospital. We have verified medical record of such cases of free patient treatment for EWS Patient in IPD section and the hospital has granted freeship on the basis of Declaration/undertaking for being a poor patient from patient/relative of the patient, however, no documentary proof of EWS/Poor/Free patients eligibility criteria has been produced before us for our examination for patients treated between 1-4-2007 to September 2011..

2) After September 2011 the hospital has obtained one of the following documents from Free patients for IPD.

- a. Copy of BPL Ration Card
- b. Copy of Income Certificate issued by SDM for EWS Patients
- c. Reference records for patients referred by Govt Hospitals
- d. Decleration/Undertakings from patient/relative of patient where no such records are available.



Receipt No : 202497/2016/EWS

NATIONAL HEART INSTITUTE
49-50 COMMUNITY CENTRE EAST OF KAILASH
NEW DELHI 110065

ANNEXURE - II

SUMMARY OF OPD PATIENTS

FINANCIAL YEAR	NUMBER OF FREE OPD PATIENTS	NUMBER OF PAID OPD PATIENTS	TOTAL NO. OF PATIENTS (COLUMN 2 + 3)	REQUIRED FREE TREATMENT OF 25% OF TOTAL NO. OF PATIENTS (i.e. 25% OF COLUMN 4)	SHORT FALL IN FREE TREATMENT TO POOR PATIENTS (COLUMN 5 - 2)	GROSS RECEIPTS FROM OPD PATIENTS
1	2	3	4	5	6	7
2007-08	974	6500	7474	1869	895	8,168,806.00
2008-09	822	9909	10731	2683	1861	10,776,105.00
2009-10	1005	11672	12677	3169	2164	14,690,119.00
2010-11	898	12070	12968	3242	2344	19,188,500.50
2011-12	973	13967	14904	3726	2753	21,280,447.50

Notes

1. For Free OPD Patients treated between the period 1-4-2007 to 31-03-2012 the hospital has not produced any Undertaking or documentation like ID or Ration card or proof of EWS/Poor patient or BPL patient.
2. The Hospital has reportedly provided free treatment to patients during free camps organised by it during the above period.



Receipt No : 202497/2016/EWS

NATIONAL HEART INSTITUTE
49-50 COMMUNITY CENTRE EAST OF KAILASH
NEW DELHI 110065

ANNEXURE - I

SUMMARY OF IPD PATIENTS

FINANCIAL YEAR	NUMBER OF FREE IPD PATIENTS	NUMBER OF FREE IPD DAY'S	NUMBER OF PAID IPD PATIENTS	NUMBER OF PAID IPD DAY'S	TOTAL NO. OF DAY'S (COLUMN 3 + 5)	REQUIRED FREE TREATMENT OF 10% OF TOTAL NO. OF DAYS (i.e. 10% OF COLUMN 6)	SHORT FALL IN FREE TREATMENT TO POOR PATIENTS (COLUMN 7 - 3)	GROSS RECEIPTS FROM IPD PATIENTS	RECOVERABLE FROM HOSPITAL AFTER CONSIDERING FREE IPD PATIENTS
1	2	3	4	5	6	7	8	9	10
2007-08	97	835	2560	11920	12755	1276	441	161,335,108.69	5,578,109.00
2008-09	76	679	2845	12641	13320	1332	653	190,429,983.03	9,335,644.00
2009-10	93	795	3342	14609	15404	1540	745	233,935,935.40	11,314,091.00
2010-11	100	674	3592	15538	16212	1621	947	271,250,223.39	15,844,680.00
2011-12	108	756	3648	15686	16442	1644	888	304,653,215.62	16,453,719.00

Notes

1) That for the period 1-4-2007 to Sep 2011 i.e. prior to the order of the Directorate of the Health in September 2011, the hospital has not obtained any ID/BPL card of EWS patients and free ship was allowed by obtaining a declaration/undertaking for being a poor patient and the free treatments were being given to IPD Patients and same were reported/approved by the nodal officer appointed by the hospital. We have verified medical record of such cases of free patient treatment for EWS Patient in IPD section and the hospital has granted freeship on the basis of Declaration/undertaking for being a poor patient from patient/relative of the patient, however, no documentary proof of EWS/Poor/Free patients eligibility criteria has been produced before us for our examination for patients treated between 1-4-2007 to September 2011..

2) After September 2011 the hospital has obtained one of the following documents from Free patients for IPD.

- Copy of BPL Ration Card
- Copy of Income Certificate issued by SDM for EWS Patients
- Reference records for patients referred by Govt Hospitals
- Declaration/Undertakings from patient/relative of patient where no such records are available.

3. The Land allotted to National Heart Institute (All India Heart Foundation) on 31.05.2000 is lying unused by the allottee. Therefore, we have verified financials of NHI for the operations carried out by it at 49 - 50 Community Centre, East of Kailash, New Delhi.

4. As per para 88 of the Judgement dated 22.03.2007 of the Hon'ble High Court of Delhi expenses of 25% OPD and 10% IPD free patient treatment of the total number of patients treated by hospitals during the concerned period shall be the amount payable by each hospital. In absence of segregated details of expenses, we have considered Gross Turnover, as the basis of recoverable amount, as advised by your office.



Receipt No : 202497/2016/EWS

NATIONAL HEART INSTITUTE
49-50 COMMUNITY CENTRE EAST OF KAILASH
NEW DELHI 110065

ANNEXURE - II

SUMMARY OF OPD PATIENTS

FINANCIAL YEAR	NUMBER OF FREE OPD PATIENTS	NUMBER OF PAID OPD PATIENTS	TOTAL NO. OF PATIENTS (COLUMN 2 + 3)	REQUIRED FREE TREATMENT OF 25% OF TOTAL NO. OF PATIENTS (i.e. 25% OF COLUMN 4)	SHORT FALL IN FREE TREATMENT TO POOR PATIENTS (COLUMN 5 - 2)	GROSS RECEIPTS FROM OPD PATIENTS	RECOVERABLE FROM HOSPITAL AFTER CONSIDERING FREE OPD PATIENTS
1	2	3	4	5	6	7	8
2007-08	974	6500	7474	1869	895	8,168,806.00	978,201.00
2008-09	822	9909	10731	2683	1861	10,776,105.00	1,868,822.00
2009-10	1005	11672	12677	3169	2164	14,690,119.00	2,507,645.00
2010-11	898	12070	12968	3242	2344	19,188,500.50	3,468,371.00
2011-12	973	13967	14904	3726	2753	21,280,447.50	3,930,828.00

Notes

1. For Free OPD Patients treated between the period 1-4-2007 to 31-03-2012 the hospital has not produced any Undertaking or documentation like ID or Ration card or proof of EWS/Poor patient or BPL patient.
2. The Hospital has reportedly provided free treatment to patients during free camps organised by it during the above period.
3. The Land allotted to National Heart Institute (All India Heart Foundation) on 31.05.2000 is lying unused by the allottee. Therefore, we have verified financials of NHI for the operations carried out by it at 49 - 50 Community Centre, East of Kailash, New Delhi.
4. As per para 88 of the Judgement dated 22.03.2007 of the Hon'ble High Court of Delhi expenses of 25% OPD and 10% IPD free patient treatment of the total number of patients treated by hospitals during the concerned period shall be the amount payable by each hospital. In absence of segregated details of expenses, we have considered Gross Turnover, as the basis of recoverable amount, as advised by your office.



Receipt No : 202497/2016/EWS

NATIONAL HEART INSTITUTE
49-50 COMMUNITY CENTRE EAST OF KAILASH
NEW DELHI 110065

ANNEXURE - I

SUMMARY OF IPD PATIENTS

FINANCIAL YEAR	NUMBER OF FREE IPD PATIENTS	NUMBER OF FREE IPD DAY'S	NUMBER OF PAID IPD PATIENTS	NUMBER OF PAID IPD DAY'S	TOTAL NO. OF DAY'S (COLUMN 3 + 5)	REQUIRED FREE TREATMENT OF 10% OF TOTAL NO. OF DAYS (i.e. 10% OF COLUMN 6)	SHORT FALL IN FREE TREATMENT TO POOR PATIENTS (COLUMN 7 - 3)	GROSS RECEIPTS FROM IPD PATIENTS	RECOVERABLE FROM HOSPITAL AFTER CONSIDERING FREE IPD PATIENTS
1	2	3	4	5	6	7	8	9	10
2007-08	97	835	2560	11920	12755	1276	441	161,335,108.69	5,578,109.00
2008-09	76	679	2845	12641	13320	1332	653	190,429,983.03	9,335,644.00
2009-10	93	795	3342	14609	15404	1540	745	233,935,935.40	11,314,091.00
2010-11	100	674	3592	15538	16212	1621	947	271,250,223.39	15,844,680.00
2011-12	108	756	3648	15686	16442	1644	888	304,653,215.62	16,453,719.00

Notes

1) That for the period 1-4-2007 to Sep 2011 i.e. prior to the order of the Directorate of the Health in September 2011, the hospital has not obtained any ID/BPL card of EWS patients and free ship was allowed by obtaining a declaration/undertaking for being a poor patient and the free treatments were being given to IPD Patients and same were reported/approved by the nodal officer appointed by the hospital. We have verified medical record of such cases of free patient treatment for EWS Patient in IPD section and the hospital has granted freeship on the basis of Declaration/undertaking for being a poor patient from patient/relative of the patient, however, no documentary proof of EWS/Poor/Free patients eligibility criteria has been produced before us for our examination for patients treated between 1-4-2007 to September 2011..

2) After September 2011 the hospital has obtained one of the following documents from Free patients for IPD.

- a. Copy of BPL Ration Card
- b. Copy of Income Certificate issued by SDM for EWS Patients
- c. Reference records for patients referred by Govt Hospitals
- d. Declaration/Undertakings from patient/relative of patient where no such records are available.

3. The Land allotted to National Heart Institute (All India Heart Foundation) on 31.05.2000 is lying unused by the allottee. Therefore, we have verified financials of NHI for the operations carried out by it at 49 - 50 Community Centre, East of Kailash, New Delhi.

4. As per para 88 of the Judgement dated 22.03.2007 of the Hon'ble High Court of Delhi expenses of 25% OPD and 10% IPD free patient treatment of the total number of patients treated by hospitals during the concerned period shall be the amount payable by each hospital. In absence of segregated details of expenses, we have considered Gross Turnover, as the basis of recoverable amount, as advised by your office.



Receipt No : 202497/2016/EWS

NATIONAL HEART INSTITUTE
49-50 COMMUNITY CENTRE EAST OF KAILASH
NEW DELHI 110065

ANNEXURE - II

SUMMARY OF OPD PATIENTS

FINANCIAL YEAR	NUMBER OF FREE OPD PATIENTS	NUMBER OF PAID OPD PATIENTS	TOTAL NO. OF PATIENTS (COLUMN 2 + 3)	REQUIRED FREE TREATMENT OF 25% OF TOTAL NO. OF PATIENTS (i.e. 25% OF COLUMN 4)	SHORT FALL IN FREE TREATMENT TO POOR PATIENTS (COLUMN 5 - 2)	GROSS RECEIPTS FROM OPD PATIENTS	RECOVERABLE FROM HOSPITAL AFTER CONSIDERING FREE OPD PATIENTS
1	2	3	4	5	6	7	8
2007-08	974	6500	7474	1869	895	8,168,806.00	978,201.00
2008-09	822	9909	10731	2683	1861	10,776,105.00	1,868,822.00
2009-10	1005	11672	12677	3169	2164	14,690,119.00	2,507,645.00
2010-11	898	12070	12968	3242	2344	19,188,500.50	3,468,371.00
2011-12	973	13967	14904	3726	2753	21,280,447.50	3,930,828.00

Notes

1. For Free OPD Patients treated between the period 1-4-2007 to 31-03-2012 the hospital has not produced any Undertaking or documentation like ID or Ration card or proof of EWS/Poor patient or BPL patient.
2. The Hospital has reportedly provided free treatment to patients during free camps organised by it during the above period.
3. The Land allotted to National Heart Institute (All India Heart Foundation) on 31.05.2000 is lying unused by the allottee. Therefore, we have verified financials of NHI for the operations carried out by it at 49 - 50 Community Centre, East of Kailash, New Delhi.
4. As per para 88 of the Judgement dated 22.03.2007 of the Hon'ble High Court of Delhi expenses of 25% OPD and 10% IPD free patient treatment of the total number of patients treated by hospitals during the concerned period shall be the amount payable by each hospital. In absence of segregated details of expenses, we have considered Gross Turnover, as the basis of recoverable amount, as advised by your office.



(B) Calculation of Recovery of amount for the year's documents not provided by the Hospital for our verification

Year	% of bed days for EWS/ BPL patients treated by the Hospital	Deficit (E=10-D)	Turnover from IPD (F)	Recovery Amount G= (F*E %)
2007-08	0.00	10%	444969770.00	44496977.00
2006-07	0.00	10%	305987904.00	30598790.40
2005-06	0.00	10%	159200135.00	15920013.50
Total Amount				91015780.90

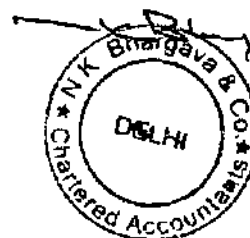
(D) Calculation of Recovery of amount for the year's from two year from the date of possession till 31.03.2005 hospital not started operations (Recovery amount calculated for the year 2005-06

Year	% of bed days for EWS/ BPL patients treated by the Hospital	Deficit (E=10-D)	Turnover from IPD (F)	Recovery Amount G= (F*E %)
2004-05	0.00	10%	159200135.00	15920013.50
2003-04	0.00	10%	159200135.00	15920013.50
2002-03	0.00	10%	159200135.00	15920013.50
2001-02	0.00	10%	159200135.00	15920013.50
2000-01	0.00	10%	159200135.00	15920013.50
1999-2000	0.00	10%	159200135.00	15920013.50
1998-99*	0.00	10%	79600067.5	7960006.75
Total Amount				103480087.75

*for 6 month

Total recovery from IPD on the basis of Occupancy (A+B+C) ₹ 561344458.68

Total recovery from IPD on the basis of Availability (A+B+C) ₹ 514242941.70



①

Annexure III

In Case of IPD

(A) Calculation of Recovery of amount for the year's documents provided by the Hospital for our verification

(I) Deficit calculated on the basis of total available bed with the hospital

Year	Total no. of available Bed days (A)	Total no. of bed days for EWS/ BPL patients treated by the Hospital		% of bed days for EWS/ BPL patients treated by the Hospital (D=C*100/A)	Deficit (E=10-D)	Turnover from OPD (F)	Recovery Amount G=(F*E)
		As per Hospital declaration (B)	As per our calculation (C)				
2011-12	124564	2805	2290	1.84	8.16%	1514622996.00	123593236.47
2010-11	64270	1596	1293	2.01	7.99%	1186981271.00	94839803.55
2009-10	55671	1454	1301	2.34	7.66%	777017519.00	59441840.20
2008-09	52810	1314	1242	2.35	7.65%	557552501.00	41872192.83
Total Amount							319747073.06

(II) Deficit calculated on the basis of total occupied bed by the hospital from total available bed :

Year	Total no. of available Bed days (A)	Total no. of occupied Bed days (B)	Bed days should be provided for EWS/ BPL patients treated by the Hospital {C = (10%*A)}	Total no. of bed days for EWS/ BPL patients treated by the Hospital		% of bed days for EWS/ BPL patients treated by the Hospital (F={((C-E)/B)*10%*100})	Deficit (G=10-D)	Turnover from OPD (H)	Recovery Amount I=(F*E)
				As per Hospital declaration (D)	As per our calculation (E)				
2011-12	124564	84135	12456	2805	2290	1.21	8.79%	1514622996.00	133135361.35
2010-11	64270	76946	6427	1596	1293	0.67	9.33%	1186981271.00	110745352.58
2009-10	55671	57803	5567	1454	1301	0.74	9.26%	777017519.00	71951822.26
2008-09	52810	47433	5281	1314	1242	0.85	9.15%	557552501.00	51016053.84
Total Amount									366848590.03



Annexure II

In case of other services provided by the hospital

In case of other services no records provided to us for EWS/BPL patients (% of recovery taken as applicable in case of OPD)

Year	% of EWS/ BPL patients treated by the Hospital	Deficit (E=25-D)	Turnover from OPD (F)	Recovery Amount G= (F*E %)
2011-12	0.00	25%	66296833.00	16574208.25
2010-11	0.00	25%	48494446.00	12123611.50
2009-10	0.00	25%	37190180.00	9297545.00
2008-09	0.00	25%	27921200.00	6980300.00
2007-08	0.00	25%	28925485.00	7231371.25
2006-07	0.00	25%	12361991.00	3090497.75
2005-06	0.00	25%	6608027.00	1652006.75
2004-05	0.00	25%	6608027.00	1652006.75
2003-04	0.00	25%	6608027.00	1652006.75
2002-03	0.00	25%	6608027.00	1652006.75
2001-02	0.00	25%	6608027.00	1652006.75
2000-01	0.00	25%	6608027.00	1652006.75
1999-2000	0.00	25%	6608027.00	1652006.75
1998-99*	0.00	25%	3304013.50	826003.38
Total Amount				67687584.13



(3)

Receipt No : 202487/2016/EWS

- (C) Calculation of Recovery of amount for the year's from two year from the date of possession till 31.03.2005 hospital not started operations (Recovery amount calculated for the year 2005-06

Year	% of EWS/ BPL patients treated by the Hospital	Deficit (E=25-D)	Turnover from OPD (F)	Recovery Amount G= (F*E %)
2004-05	0.00	25%	21762816.00	5440704.00
2003-04	0.00	25%	21762816.00	5440704.00
2002-03	0.00	25%	21762816.00	5440704.00
2001-02	0.00	25%	21762816.00	5440704.00
2000-01	0.00	25%	21762816.00	5440704.00
1999-2000	0.00	25%	21762816.00	5440704.00
1998-99*	0.00	25%	10881408.00	2720352.00
Total Amount				35364576.00

*for 6 month

Total recovery from OPD (A+B +C) ₹ 184432210.28



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7/C

Annexure I

In Case of OPD

(A) Calculation of Recovery of amount for the year's documents provided by the Hospital for our verification (on sample basis)

Year	Total No. of Patients (A)	Total No. of EWS/ BPL patients treated by the Hospital		% of EWS/ BPL patients treated by the Hospital (D=C*100/A)	Deficit (E=25-D)	Turnover from OPD (F)	Recovery Amount G=(F*E)
		As per Hospital declaration (B)	As per our calculation (C)				
2011-12	154559	33852	32640	21.12%	3.88%	300912502.00	11675405.08
2010-11	135069	18520	18044	13.36%	11.64%	240454955.00	27988956.76
2009-10	109729	7274	6879	6.27%	18.73%	170492195.00	31933188.12
2008-09	95385	110	110	0.12%	24.88%	133395148.00	33188712.82
Total Amount							104786262.78

(B) Calculation of Recovery of amount for the year's documents not provided by the Hospital for our verification

Year	% of EWS/ BPL patients treated by the Hospital	Deficit (E=25-D)	Turnover from OPD (F)	Recovery Amount G= (F*E %)
2007-08	0.00	25%	97551422.00	24387855.50
2006-07	0.00	25%	57810848.00	14452712.00
2005-06	0.00	25%	21762816.00	5440704.00
Total Amount				44281271.50



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Receipt No : 202487/2016/EWS

Total Recovery Amount from hospital (IPD as per available bed days) ₹

Sector	Amount of recovery	Annexure
OPD	184432240.28	I
Other Services	67687584.13	II
IPD	514242941.70	III
TOTAL	76,63,62,766.11	

For N. K. Bhargava & Co.
Chartered Accountants

(N. K. Bhargava)

Partner

Date: 12.07.2013

Place: Delhi



6

S. No.	Particulars	Comments
1.	Validation the free treatment claim made by the hospitals in respect of Number of free indigent/poor patients in IPD and OPD, Amount and Service wise	As per annexures attached
2.	Whether the percentage of free treatment is as per DDA/ LNDO/ MCD Requirement/ Allotment letter / High court order.	We have found that there are differences in various cases. (as per annexure attached)
3.	Verification of eligibility criteria of patient admitted under free category.	As per information provided to us many patients are found who are allowed free treatment without having proper proof of eligibility for free treatment.
4.	Records maintained in respect of patient treated.	In case of EWS/BPL patients no records were provided by the hospital for the year 2005-06, 2006-07, 2007-08 and for other years also various records are missing/not provided to us.
5.	<p>Work out year wise recovery</p> <p><u>For OPD revenue refer Annexure I-</u></p> <p>(A) Calculation of Recovery of amount for the years documents provided by the Hospital for our verification (on sample basis)</p> <p>(B) Calculation of Recovery of amount for the year's documents not provided by the Hospital for our verification.</p> <p>(C) Calculation of Recovery of amount for the year's from two year from the date of possession till 31.03.2005</p> <p><u>For Other services revenue refer Annexure II-</u></p> <p>Calculation of Recovery of amount for the year's from 1998-1999 to 2011-12.</p> <p><u>For IPD revenue refer Annexure III-</u></p> <p>(A) (I) Deficit calculated on the basis of total available bed with the hospital.</p> <p>(II) Deficit calculated on the basis of total occupied bed by the hospital from total available bed.</p> <p>(B) Calculation of Recovery of amount for the year's documents not provided by the Hospital for our verification.</p> <p>(C) Calculation of Recovery of amount for the year's from two year from the date of possession till 31.03.2005</p>	

Total Recovery Amount from hospital (IPD as per occupied bed days) ₹

Sector	Amount of recovery	Annexure
OPD	184432240.28	I
Other Services	67687584.13	II
IPD	561344458.68	III
TOTAL	81,34,64,283.09	

7



10/C

Receipt No : 202487/2016/EWS

**Audit Report on calculation of recovery of amount
from Hospital namely Max Balaji Medical and
Diagnostics Research for the year from 1998-99 to
2011-12**

**Note: - Report is based on explanation and information provided by the hospital
to us**

8

5
11/12

Receipt No : 202487/2016/EWS

N. K. BHARGAVA & CO.
CHARTERED ACCOUNTANTS

Tel: +91 11 22752376, 22793650

Fax : +91 11 45784938

C-31, 1st Floor, Acharya Niketan

Phase - I, Mayur Vihar, Delhi - 110091

e-mail: nkbhargavacompany@yahoo.co.in

delhi@nkbc.co.in

Date-12.07.2013

Dr. R. N. Das

Medical Superintendent-(Nursing Home Cell)

& Member of Monitoring Committee

Directorate of Health Services

Govt. of NCT of Delhi

F-17, Karkardooma

Delhi-110 032

Dear Sir,

Reg: Audit Report on calculation of recovery of amount from Hospital namely Max
Balaji Medical and Diagnostics Research for the year from 1998-99 to 2011-12.


We enclosed herewith Audit Report on calculation of recovery of amount of the above said hospital along with our bill of professional fee for the said assignment.

You are requested to acknowledge the receipt of the same.

Thanking you,

Yours faithfully,

For N. K. Bhargava & Co.
Chartered Accountants


(N. K. Bhargava)
Partner

9

Receipt No : 202472/2016/EWS

**(B) Calculation of Recovery from OPD Patients for the period
from April 01, 2007 to March 31, 2012**

S.No	Year	Non Poor Patient (A)	Total Patients treated under EWS (B)	Total patients treated C=(A+B)	Patients to be treated under EWS@ 25% (D)	Shortfall subject to maximum being nil or Zero (E)= (D)-(B)	Ineligib- le patients (F)	Eligible Patients (G)=(D-E- F)	% of eligible patients (H)=(G)/(C) *100	Deficit (I) = 25 %- (H)	Turnover* (Rs.) (I)	Recovery (Rs.) (J)= (I)*(H)
1	2007-08	11193	11266	22459	5615	0	5615	0	0.00	25.00	4,853,296.00	1,213,324.00
2	2008-09	16680	18001	34681	8670	0	8670	0	0.00	25.00	6,549,949.00	1,637,487.00
3	2009-10	16823	23412	40235	10059	0	10059	0	0.00	25.00	6,621,579.00	1,655,395.00
4	2010-11	32664	3806	36470	9118	5312	3806	0	0.00	25.00	8,377,753.00	2,094,438.00
5	2011-12	45025	765	45790	11448	10683	650	115	0.25	24.75	12,788,498.00	3,165,007.00
Total												9,765,651.00

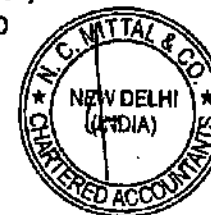
*Note: 1. Turnover includes turnover under all heads as per financial statements (except IPD Turnover) for the respective years

Number of Days from April 01, 2007 to March 31, 2012 : 1827

Total Number of Days from November 12, 1995 till March 31, 2012 : 5985

Total Recovery from December 11, 1995 to March 31, 2012 : (J) * (5985 / 1827)

i.e Rs. 31,990,926.00



Annexure-A
(referred to in Main Report)

M/s Jeevan Anmol Hospital
Mayur Vihar, Phase -1, Opp. Pratap Nagar, Delhi-110091

(A) Calculation of Recovery from IPD Patients for the period
from April 01, 2007 to March 31, 2012

S.No	Year	Total Bed Days (A)	Total Free Bed Days Required for poor patients(B)	Actual Free Bed Days reported to DHS (C)	Shortfall (B-C)	D= Ineligib- le bed days out of (C) i.e. E	Eligible bed days out of (C) i.e F	% of eligible bed days (G=F/A *100)	Deficit (H)= 10 - (G)	Turnover* (Rs.) (I)	Recovery (J)=(I)*(G) %
1	2007-08	18300	1830	153	1677	153	0	0.00	10.00	20,259,950.84	2,025,995.00
2	2008-09	18250	1825	457	1368	457	0	0.00	10.00	23,193,881.00	2,319,388.00
3	2009-10	18250	1825	413	1412	413	0	0.00	10.00	27,421,606.07	2,742,161.00
4	2010-11	18250	1825	202	1623	190	12	0.07	9.93	41,156,932.00	4,088,631.00
5	2011-12	18300	1830	86	1744	10	76	0.42	9.58	46,815,438.50	4,487,119.00
Total											15,663,294.00

*Note: Turnover includes turnover from IPD Patients as per Financial Statements for respective year

Number of Days from April 01, 2007 to March 31, 2012 : 1827

Total Number of Days from November 12, 1995 till March 31, 2012 : 5985

Total Recovery from December 11, 1995 to March 31, 2012: (J) * (5985/ 1827)
i.e Rs. 51,310,790.69



3/1

Receipt No : 202472/2016/EWS

upon the documents, information & records as produced before us and report that the total recovery as computed by us for IPD Patients is Rs. 5,13,10,790.69/- & for OPD Patients is Rs. 3,19,90,926.00/- respectively, so however, total recovery is Rs. 8,33,01,716.69/- (In words: Rupees Eight Crores, Thirty Three Lacs, One Thousand, Seven Hundreds and Sixteen & Paise Sixty Nine Only). The year wise details in respect of above are as per Annexure-A attached herewith and forming part of this report.

Because the above procedures do not constitute either an audit or a review, made in accordance with the generally accepted auditing standards in India, we do not express any assurance on the above as at March 31, 2012, other than above.

It is further stated, our report is solely for the purpose set-forth in the first paragraph of this report and for your information and not for any other purpose and

For N.C. Mittal & Co.,
Chartered Accountants


(CA. KAPIL MITTAL)

B.Com (H), F.C.A., D.I.S.A (ICAI), A.I.I.S.L..A.

PARTNER



Place: New Delhi

Receipt No : 202472/2016/AM

N.C. Mittal & Co.

Chartered Accountants

4/8
(2)

Ref: NCM/13-14/1142/0034C

Dt: July 27, 2013

The Director,
Health Services, Govt. of NCT of Delhi,
F-17, Karkardooma, Delhi-110032

Re: Calculation of Recovery of amount from M/s Jeevan Anmol Hospital, Delhi-110091 in respect of in terms of appointment letter dtd. April 25, 2013:

Dear Sir,

We have performed the procedures agreed with you in terms of your letter aforementioned with respect to M/s Jeevan Anmol Hospital, Mayur Vihar Phase-I, Opp. Pratap Nagar, Delhi-110091 [herein-after referred to as "Hospital"] during the financial year 2011-12 & backward upto November 12, 1995 i.e. end of period of 24 months (i.e. 2 years) from the date of allotment of land for use to the hospital or from the date of possession by it, which ever is later.

The procedures were performed solely to assist you in determining the amount recoverable from the Hospital in view of the non compliance of its commitments to treat the poor patients free of cost in terms of Para 88 of Judgement of Hon'ble High Court of Delhi, dtd. March 22, 2007.

We performed the procedures in respect of followings:

- (i) To validate the free treatment claim made by the hospital in respect of number of free indigent /poor patients in IPD and OPD, amount & service wise;
- (ii) To determine whether the percentage of free treatment which had been provided was as per High Court Order i.e. 25% in OPD patients & 10% in IPD patients;
- (iii) To verify the eligibility criteria of the patients treated under free category;
- (iv) To check that no amount had been charged from poor patients;



(contd.)

Corporate Office: Behl House, 13, Daryaganj, New Delhi-110002.

Phone: +91-11-23275021, 23241613 Fax: +91-11-23277044

Email: ncmittalandco@gmail.com Website: www.ncmittalandco.com

Receipt No. 202449/2016/EWS



M. VERMA & ASSOCIATES

CHARTERED ACCOUNTANTS

1209, Hemkunt Chambers

89, Nehru Palace, New Delhi - 110 019

Phone : 41078098 Telefax : 26211211

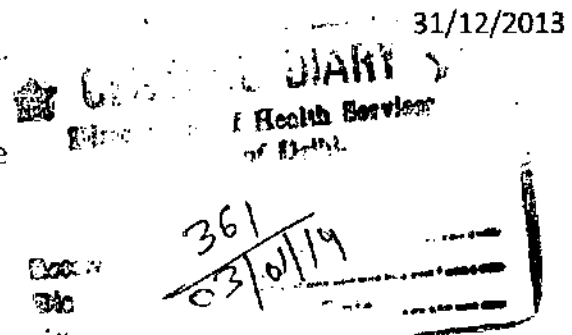
E-mail : mvermaassociates@indiatimes.com

mvermaasso@gmail.com

M. VERMA & ASSOCIATES
CHARTERED ACCOUNTANTS

1209, Hemkunt Chambers,
89, Nehru Place, New Delhi - 110019
Phone: 41078098, Telefax: 26111911
E-mail: mvermaassociates@yahoo.in
mvermaasso@gmail.com

The Medical Superintendent
Nursing Home & Member of Monitoring Committee
Constituted by GNCT of Delhi,
Directorate of Health Services,
Government of NCT of Delhi,
F-17 Karkadooma,
Delhi- 110032



Kind Attention Shri Dr. R.N. Das

Sub: Recovery of amount from Jaipur Golden Hospital and Max Super Speciality Hospital

Sir,
Wishing you a very Happy New Year. This has reference to the calculation of recovery amount to be recovered from the above mentioned two hospitals. The bills for the same were submitted to your office along with the reports. The total amount of bill is Rs 224720 and another bill of Rs. 17978 was sent to you.
You are requested to release the payment of the above bills and oblige.

Assuring you of our best attention of all times.

Yours Faithfully
M Verma & Associates
Chartered Accountants

Madan Verma
Partner

361/mve
03/01/14
Nimes

Receipt No: 202449/2016/EWS

M.VERMA & ASSOCIATES
CHARTERED ACCOUNTANTS

1209, Hemkunt Chambers

89, Nehru Place, New Delhi- 110019

Phone: 26475905, Telefax: 26211211

E-mail: mvermaassociates@yahoo.in

15/07/2013

**Medical Superintendent-Nursing Home
& Member of Monitoring Committee**

Kind Attn: Dr. Dass

Sub: Regarding Calculation of Recovery of Amount from Identified Private Hospitals as per the
Direction of Hon'ble High Court Of Delhi Judgment Dated 22/03/2013

Sir,

Please refer to our telephonic conversation and note. The work regarding calculation of Recovery of Amount from Identified Private Hospitals as per the Direction of Hon'ble High Court Of Delhi Judgment Dated 22/03/2013 for Jaipur Golden Hospital and Max Super Speciality Shalimar Bagh was given to us. The report of the same is in the process of finalization. You are requested to give 1 week's time and we shall submit the same. It is prayed accordingly

Regards

For M Verma & Associates
Chartered Accountants


Madan Verma
Partner

Receipt No. 202449/2016/EWS


(3)


30/c

We request you to provide all the above records immediately so that we can complete our audit.

Thanking You

Yours Faithfully
FOR M. VERMA & ASSOCIATES
CHARTERED ACCOUNTANTS


MADAN VERMA
Partner


18.07.13

Jaipur Golden Hospital
Ind. Institutional Area, Sector-3
Rohini, Delhi-110085

CC:

✓ DR. R.N. DAS

MEDICAL SUPERINTENDENT-NURSING HOME

✓ MEMBER OF MONITORING COMMITTEE

✓ F-17, KARKADOMA, DELHI-110032

(NURSING HOME CELL)

(FOR YOUR KIND INFORMATION)

Receipt No. 202449/2016/EWS

(4)

21/c

M VERMA & ASSOCIATES
CHARTERED ACCOUNTANTS

1209, Hemkunt Chamber

89, Nehru Place

New Delhi-110019

Ph. 26211211, Mob. 9811680614

Email: mvermaassociates@yahoo.in

18/07/2013

Medical Director
 Jaipur Golden Hospital
 2, Institution Area Sector 2
 Rohini, Delhi-110085

Sub: Regarding calculation of recovery of amount from Identified Private Hospital as per the directions of Hon'ble High Court of Delhi judgement dated 22/03/2007

Sir,

Kindly refer to Letter No. F.13/23/NH/DHS/HO/11/Pl-X/28119 dated- 25/04/13 issued by Directorate of health services govt. of NCT of Delhi F-17 Karkardooma Delhi-32 with regard to examination of records, books of account and other material of the hospital w.e.f. two years after from the date of possession of land to hospital which in your case is inform to us 11/09/1987. You are requested to provide us records from the period 11/09/1987 up to 31/03/2012.

Please also provide us with the following records:

1. Allotment/possession letter issued by DDA
2. Copy of the Lease Deed executed
3. the evidence of date of commencement of hospital
4. Please provide us with the details of the system of admitting IPD/OPD patients and the rate lists for various services provided to patients
5. Please give records of admission/treatment of patients with supporting documents for our verification since inception.
6. Whether any separate records for patients been treated FOC is being maintained, if so the same also provided with supporting documents.
7. The total no. of beds available with the hospital and no. of free-beds allotted/ear marked for FOC patients and there location for our physical verification.
8. Please provide us the details of no. of beds occupied (month wise) along with the details of total revenue generation.
9. Any other records supplementing your stand for providing treatment to people below poverty line as per guidelines issued by Directorate Of Health Services.
10. Copies of the Balance Sheet along with the Schedules, Notes to Account be also provided to us for our scrutiny and verification.

[Signature]

21/3/16/mrc
 23/7/13

[Signature]
 27/7
 28/7/13

Receipt No : 202449/2016/EWS

(5)

32c

Ann.3**Jaipur Golden Hospital**

29/07/2013

Details of Free Treatment to Patients *As Per Balance Sheet*

(In Rs.)

Particulars	2012	2011	2010	2009	2008	2007
Poor Patients	63247815	59294306	36055923	23503308	16681109	12254563
Free Medical to Staff	-	1127341	978759	855651	684404	741343
Free Camp- Health	-	2000	-	22687	10309	4619
Free Camp-Gynae	-	-	-	22091	-	-
Free Camp-Heart	-	-	-	30824	-	-
Food & Beverages	-	-	3765	-	-	-
Drinking Water	-	-	78390	-	-	-
Total	63247815	60423647	37116837	24434561	17375822	13000525



29-7-2013

Ann-2

Receipt No : 202449/2016/EWS

Jaipur Golden Hospital

29/07/2013

Revenue Details

In Rs.

Particulars	2012	2011	2010	2009	2008	2007
Receipts from medical & surgical sevices	640489316.1	582686783	490112867.5	456644304	272943715	249043746
Fees & Charges	-	-	-	5801703	1800396	1752005
License Fees	-	-	-	12490926	23915000	18289200
Misc. Charges	1664504.76	1195121.94	11701113	7433725.48	15012189	11431336
Usage Charges	15299538	10724271	9369000	-	-	-
Cardiac Centre Receipts	72149709	72595200	83011647	-	-	-
Total	729603067.8	667201375.9	594194627.5	482370658.5	313671300	280516287



29.7.2013

Annex-1 34/C

Receipt No : 202449/2016/EWS

Jaipur Golden Hospital

Date: 29/07/2013

Statement of Calculation of Recoverable Amount (in Rs.)

Particulars	2012	2011	2010	2009	2008	2007
Revenue as per balance sheet(90%)	729603067.8	667201375.9	594194627.5	482370658.5	313671300	280516287
Calculation of 100%	810670075.4	741334862.2	660216252.8	535967398.3	348523666.7	311684763.3
Calculation of Free Treatment 10%	81067007.54	74133486.22	66021625.28	53596739.83	34852366.67	31168476.33
Free Treatment as per balance sheet	63247815.00	60423647.00	37116837.00	24434561.00	17375822.00	13000525.00
Recoverable	17819192.54	13709839.22	28904788.28	29162178.83	17476544.67	18167951.33



29.7.2013

Date: 29/07/2013

Jaipur Golden Hospital

Calculation of Recovery of Amount for Non Compliance with the Stipulation to Provide Free Treatment to Poor Patients upto 10% in IPD and 25% in OPD..

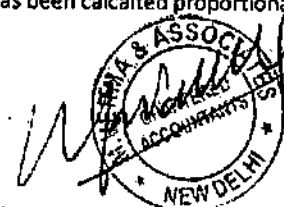
Number of Beds Days on Date 256x365 93440
 For Ews/Free 26*365 9490
 Date on which Hospital Became Functional 11/09/1987 (2 years from allotment)

(in Rs.)

S.No.	F.Y.	No. of Beds	A Revenue as per Balance Sheet (90%)	B Calculation of 100%	C Calculation of Free Treatment (10% of B)	D Free Treatment as per Balance sheet	Recoverable (C-D)
1	2011-12	256	729603068	810670075	81067008	63247815	17819193
2	2010-11	256	667201376	741334862	74133486	60423647	13709839
3	2009-10	256	594194628	660216253	66021625	37116837	28904788
4	2008-09	256	482370658	535967398	53596740	24434561	29162179
5	2007-08	256	313671300	348523667	34852367	17375822	17476545
6	2006-07	256	280516287	311684763	31168476	13000525	18167951
7	2005-06	In the absence of Records, Yearly Revenue from 1987-88 to 2005-06 is calculated 50% of average revenue of year 2006-07 which is Rs. 1,81,67,951 and the amount calculated is Rs. 16,50,00,000 approx.					165000000
8	2004-05						
9	2003-04						
10	2002-03						
11	2001-02						
12	2000-01						
13	1999-00						
14	1998-99						
15	1997-98						
16	1996-97						
17	1995-96						
18	1994-95						
19	1993-94						
20	1992-93						
21	1991-92						
22	1990-91						
23	1989-90						
24	1988-89						
25	1987-88						
Grand Total							290240495

Notes:

1. Lease Deeds not provided to us, date of commencement assumed from subsidiary records
2. Medical Records for the F.Y. 1987 to 2005 are not available, therefore deficit has been calculated on the basis of F.Y. 2006-2012.
3. There was no segregation was available of IPD and OPD receipts from Hospital, Receipts for these years has been calculated proportionately on the basis of Financial data available for F.Y. 2006-07 to 2011-12.
4. Free Treatment in respect of OPD has been provided by the Hospital at Hospital Premises.

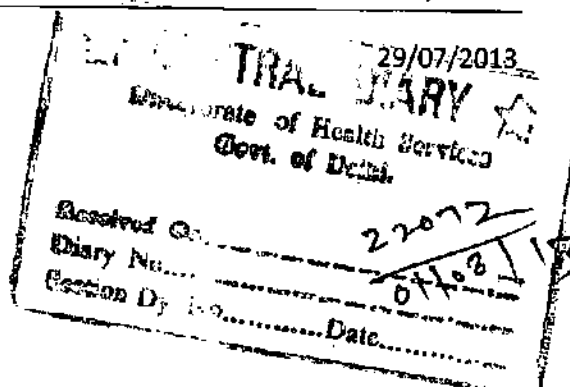


Receipt No. 202449/2016/EWS

M.VERMA & ASSOCIATES
CHARTERED ACCOUNTANTS1209, Hemkunt Chambers
89, Nehru Place, New Delhi- 110019
Phone: 26475905, Telefax: 26211211
E-mail: mvermaassociates@yahoo.in

36/e

The Medical Superintendent
Nursing Home & Member of Monitoring Committee
Constituted by GNCT of Delhi,
Directorate of Health Services,
Government of NCT of Delhi,
F-17, Karkardooma,
Delhi-110032



Subject: Calculation of Recovery of amount from Jaipur Golden Hospital as per direction of Hon'ble High Court of Delhi.

Sir,

Please refer to your letter no. F.13/2/3NH/DHS/HQ/11/Pt.-X/28119 dated 25/04/2013 regarding appointment of our firm for Special Audit for Calculation of Recovery of amount from Jaipur Golden Hospital as per the direction of Hon'ble High Court of Delhi Judgment dated 22nd March 2007.

Despite our severe efforts to obtain records we were only provided partial records, which we have examined and based on that we have given our Report.

On the basis of available records, recoverable amount is calculated as Rs. 29,02,40,495 as per annexure 1-3.

Please acknowledge.

Thanking you

Yours faithfully

For: M. Verma & Associates

CHARTERED
ACCOUNTANTS

Anil Verma

(Partner)

2198/NH Cell
- 11.8/13

Imp

Dr.

11/8/13

Nirmala

Encl: As above 4 Pages Report

Receipt No : 202437/2016/EWS

PREPARED BY**M/s M.K. AGGARWAL & CO.****CHARTERED ACCOUNTANTS****OFFICE ADDRESS: 30, NISHANT KUNJ, PITAMPURA, NEW DELHI – 110034****CONTACT NO: 01127354141, 01127355151****RECOVERY REPORT OF:****M/S INDIAN SPINAL INJURIES CENTRE,
SEC-C, VASANT KUNJ, DELHI-110070****ON BEHALF OF:****DIRECTORATE OF HEALTH SERVICES****GOVT. OF NCT OF DELHI SWASTHYA SEWA NIDESHALAYA BHAWAN,
F-17, KARKARDOOMA NEW DELHI-110032****For M.K. AGGARWAL & CO.
Chartered Accountants**
Anil Aggarwal
Partnero/c
23

M.K. AGGARWAL & Co.
CHARTERED ACCOUNTANTS



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Chapter-1

INTRODUCTION ABOUT THE FIRM

M/S M.K. Aggarwal & Co. is a leading chartered accountancy firm rendering comprehensive professional services which include audit, management consultancy, tax consultancy, accounting services, manpower management, secretarial services etc. The firm believes to provide innovative solutions, to the client and implement it, thereby achieving excellence and thus maintain leadership in the respective field.

M/S M.K. Aggarwal & Co. is a professionally managed firm. The team consists of distinguished chartered accountants, corporate financial advisors and tax consultants. The firm represents a combination of specialized skills, which are geared to offers sound financial advice and personalized proactive services. Those associated with the firm have regular interaction with industry and other professionals which enables the firm to keep pace with contemporary developments and to meet the needs of its clients.

M/S M.K. Aggarwal & Co. has got long exposure of more than 30 years in working closely with corporate Sector in various capacities as Central Statutory Auditors, Stock Auditor, Concurrent Auditor and Branch Statutory Auditors.

Mission & Vision:

- To provide full range of high quality services in Assurance Services, Accounting, Taxation, Management consultancy.
- To carry out all aspects of our work with high level of professionalism and excellence.
- To offer value for money for the services we provide.

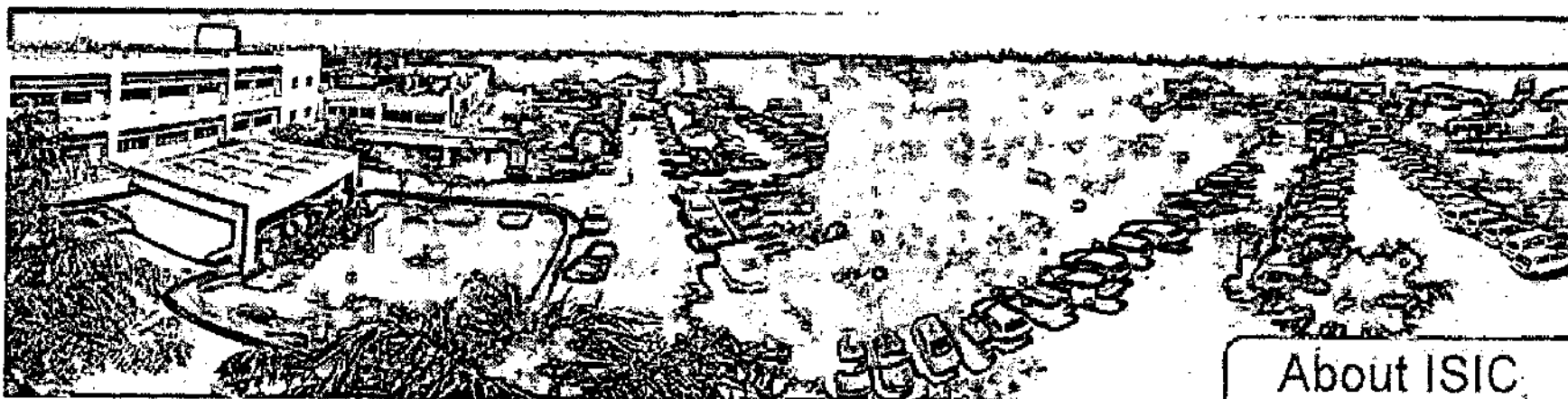


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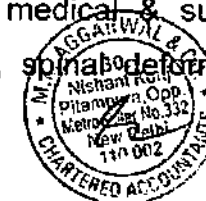
Chapter-2

ABOUT M/S INDIAN SPINAL INJURIES CENTRE



As per ISIC's website details, ISIC is the most advanced Spine, Orthopedic and Neuromuscular Surgical centre in India with the latest state of the art diagnostics and surgical equipment and a highly qualified team of specialists recognized internationally who have been trained in leading institutes of India and abroad.

Indian Spinal Injuries Centre provides state of the art facilities for the management of all types of spinal ailments. It has a team of dedicated, internationally trained & acclaimed spine surgeons providing cutting edge medical & surgical technology. The spine service provides comprehensive management of spinal injury, back pain, spinal deformities,



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tumors, osteoporosis etc. Motion preserving spine surgeries including disc replacement & dynamic fixation, minimally invasive spine surgery including endoscopic disc excision, minimally invasive pedicle screw fixation & decompression, percutaneous kyphoplasty, thoracoscopic / laproscopic fusion & advanced pain & spasticity management techniques like intrathecal baclofen pump implantation are some of the cutting edge surgical technologies practiced at the centre.

The orthopedic service covers all orthopedic ailments including trauma, joint diseases & replacements, oncology, pediatric orthopedics & upper limb ailments. The team of orthopedic surgeons is trained into each sub specialty thus there is an expert available for each type of orthopedic ailment. The combination of good medical management (including care by a rheumatologist where required), state of the art surgical management & world class rehabilitation ensure an optimum outcome.

The rehabilitation department is considered to be a vital core element of the hospital with one of the largest teams of therapists, trained in some of the best institutes of India and abroad. It offers complete facilities of physiotherapy, occupational therapy which provides guidance for patients to lead a productive, self-reliant life followed by vocational training which offers the SCI patients with a new hope and confidence of running their households in a specific vocational area.

ISIC is much more than a hospital, it is also considered a training institute and teaching hospital affiliated to a leading university of the country. One the most coveted courses include Masters of Prosthetics and Orthotics among many with the provision of on the job training thus, attracting students from all over the nation. ISIC can most humbly also boast of providing a two-year fellowship in Spine surgery being one of the three centres in India hence, accelerating the country forward in the field of medical education and research.





Chapter-3

ABOUT DIRECTORATE OF HEALTH SERVICES

In Delhi, health care facilities are being provided by both Government & Non-Government Organizations. Among the Government Organizations, Directorate of Health Services (DHS) of Government NCT of Delhi is the major agency related to health care delivery. The DHS is also the largest department under Department of Health and Family Welfare, Govt. of NCT of Delhi providing health care facilities at primary and secondary level to the citizens of Delhi through various types of health outlets, spread all over Delhi viz. Dispensaries and Health Centres, School Health Clinics and Mobile Health Clinics.

This Directorate not only actively participates in delivery of health care facilities but also coordinates with other Govt. and Non Government Organizations for health related activities for the improvement of health of citizens of Delhi. DHS is instrumental in coordination and implementation of various national and state health programmes.

This Directorate also monitors the health services being provided by registered Private Nursing Homes. The registration is done subject to the fulfillment of pre requisite of Delhi Nursing Homes Registration ACT and renewal in yearly basis. The registration of Private Nursing Homes and hospitals is mandatory under this Act.

Other activities of DHS include Delhi Govt. Employees Health Scheme (DGEHS) giving benefits to employees and pensioners of Delhi Govt. Disaster Management, Cancer Control, Biomedical Waste Management, Leprosy Control, Public Grievances are other very important functions of DHS. Regular training programmes are also undertaken by Directorate for Doctors and other Paramedical personnel involved in health care through CME Scheme

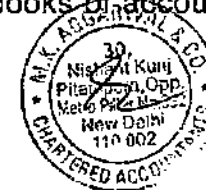




Chapter-4

PREAMBLE

1. DDA and Land Development Office, Govt. of India allotted land to registered societies/ trusts on concessional rates for establishment of hospitals with condition that they would provide free treatment to the poor in the OPD, and certain percentage of beds would be kept free for poor/ indigent category patients. Whereas, since the provision of providing free treatment to poor patients was not being complied with as per terms and conditions of allotment, a PIL, WP(C) No. 2866/2002 was filed by the Lawyer's group " Social Jurist" in the year 2002 against " UOI and GNCT Delhi" in High Court of Delhi. The Hon'ble High Court took up the matter of hospitals for whom conditions were imposed and pronounced its judgment on 22.03.2007 in respect of these hospitals and similarly situated hospitals.
2. The Hon'ble High Court found non compliance on the part of hospitals and vide para 83 to para 91 of the judgment issued directions for constituting a Special Committee (modified vide order dated 17.07.2007) to undertake an audit and to pass orders for recovery of amount from the defaulter hospitals for non compliance with the stipulation of providing free treatment for 10% IPD beds and 25% of OPD patients. The Hon'ble High Court also directed that the scope of "free" treatment is comprehensive and includes drugs and consumable, besides free consultations, diet, diagnostics etc.
3. Director of Health Services, Government of NCT of Delhi having its office at F-17, KARKARDOOMA, DELHI 110032 has appointed us Vide their appointment letter Dated: 25/04/2013, No.F.13/2/3/NH/DHS/HQ/11/Pt.-X/28121 to conduct Special Audit of M/S Indian Spinal Injuries Centre for getting the records, books of accounts



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and other material of the concerned private hospital to be examined of the past year starting from two years after the date when the possession was taken and the hospital was made functional till date

4. As per Para 88 of the Hon'ble Delhi High Court Judgement

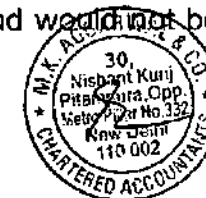
"The order of the Special Committee shall determine the amount which is payable by the private hospital (20 of the hospitals stated in the judgment) and/or such other hospitals which are similarly situated. The amount payable shall be determined in terms of the above observations keeping in view the period commencing from two years after the date when the possession was taken and the hospital was made functional and expenses of 25% OPD and 10% IPD free patient treatment of the total number of patients treated by the hospital during that period."

5. As per Para no.-12, of the Hon'ble Delhi High court Judgment

"It appears that the Committee is of the view that free treatment means totally free and not partly free and partly paid. The free IPD patient will not have to pay for anything including medicines and medical consumables as in the case of government hospitals. The Committee has also recommended that all the hospitals which have been allotted government land, should provide totally free treatment to the poor, needy and deserving patients to the extent of 10% of the total number of beds in the IPD and 25% of the total number of patients in OPD uniformly".

6. As per Hon'ble court order para no.91(B) partial free is no treatment and set off will not be allowed. Para No.91(B) is quoted as under:-

91(B). "The hospitals, who have partially or fully complied with even the condition of higher percentage in the past, would not be entitled to any benefit as they were bound by that condition at the relevant times and would not be entitled to any set off of the expenses or otherwise on that ground."



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7. As per Para no.-70, of the Hon'ble Delhi High court Judgment

We are of the considered view that the Qureshi Committee report as accepted by the Government and even otherwise clearly recommended that the free treatment does not need to be given any restricted or a meaning which would frustrate the very purpose of the scheme and the object of introducing such an expression. To illustratively examine this aspect, let us say, a private hospital would give free advice to a poor, indigent person suffering from cardiac problems requiring an open heart surgery but he is expected to pay lakhs of rupees for open heart surgery and the consumables used for such surgery. Such an approach would be destructive not only of the scheme but even of the rosy picture demonstrated by the hospitals at the initial stages. Thus, we find that the term 'free treatment' should be given liberal meaning and meaning understandable in common parlance i.e. providing of treatment, consumables, non- consumables and all other facilities free of any charges to the poorer section of the society.

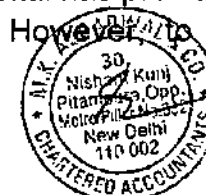




Chapter: 5

Audit Facts & Assumptions taken

1. First allotment of land was made on 22/08/1985 and as per terms of lease deed, the lease commenced from 04/05/1989, thus the deemed date of commencement of recovery period has been taken w.e.f 05/05/1987, in accordance with court order para No.88 and our appointment letter No.25/04/2013. As per the Hospital, the possession letter has still not been obtained from DDA and not submitted to us also, hence, it is assumed that date of allotment and possession was simultaneous. The contention of the hospital that the C&D Forms (regarding completion of the building) were obtained in Year 1996-97, and hence recovery should be done from 1996-97 onwards, does not hold good in view of Para 88 of the Hon'ble court judgement.
2. Year wise Gross no. of IPD Beds figure is obtained from DHS Registration certificate wherever mentioned on the certificate. For the years 1987-88 to 1996-97 bed strength is assumed on the basis of last certificate of DHS available to us i.e for the year 1997-98. Further, DHS certificates were not provided to us for the years 1998-99, 1999-00, 2000-01, 2001-02, 2002-03 and bed strength is obtained from the information provided by the Hospital.
3. The Audited Balance Sheets were obtained to determine the Revenue earned by the hospital for the past 20 years (from F/Y 1991-92 to 2011-12) only. For the years 1987-88 upto 1990-91, where audited figures were not provided to us by the hospital, the figures for the year 1991-92 were taken as the base, for calculating recovery.
4. We have excluded interest received & earned on surplus funds invested by the hospital & hence not taken into hospital receipts. Further income earned from educational activities of the hospital has been excluded from calculating recovery.
5. In spite of repeated requests the hospital did not provide us credible proofs along with authenticate financial workings as to how the bifurcation of total revenue into OPD/IPD receipts has been done. Hospital has provided us bifurcations of OPD/IPD receipts for past 3 years only i.e 2011-12, 2010-11, 2009-10. However, to avoid



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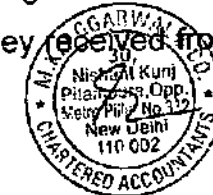


complications, we have based our recovery calculations on the hospitals own statements and accordingly we have taken average OPD/IPD ratio at 78:22 for all the years. **(Exhibit 1)**

6. The hospital did not provide us the address, other details and records pertaining to poor OPD patients. Thus, the claim of the hospital for treating poor OPD patients could not be verified. Also, the hospital did not provide the figures of number of Poor OPD & IPD patients from the year 2001-02 to 1987-88. Thus, deficiency has been taken at 100%. In majority of the cases, the BPL cards, and other supporting documents with regard to poor was not available.
7. In case of IPD, the hospital had informed us that they have given entirely free patient treatments for all the years. We had contacted few patients on telephone and it was found that the claim of the hospital regarding free treatment is not correct and the hospital was charging from patients, as confirmed by the patients, themselves, orally as well as in writing. In some cases, it was informed by patients that treatment was partially free. However, set off of partial treatment was not given by us, in view of Para 70 and Para 91B of the Hon'ble High court judgment. A specimen copy of the confirmation is enclosed as per **(Exhibit 2)**.

Further, several telephone nos. etc given in the list are found to be incorrect and various addresses were incorrect. We have received back certain undelivered confirmation letters sent to certain patients. Thus the claim of the hospital for conducting free patient treatment cannot be considered as valid and thus the deficiency in providing free IPD treatment is also taken at 100%.

8. We have observed that in the year 2011-12, total discount given to poor patients was Rs 2,37,94,770/- and total poor IPD patients treated were 140, thus average treatment cost to poor comes to Rs 1,69,963/-. However, since the claims of the hospital, regarding free treatment has been rendered as false due to negative confirmations being received from patients. Thus, in our opinion, the hospital did not account for such money received from poor



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Therapy is conservatively deemed at Rs 50,000/- and Rs 500/- (including tests and diagnostics) in case of OPD inspite of the fact that average income is Rs 1,69,963/-, calculated above. Thus the amount of recovery is increased by that amount as per Working Note 7.

9. The hospital received grants from Delhi Government in various years. The grant was received on the premise that the hospital is running on charitable lines and fulfilling it's promise of treating poor patients. Since, the poor patients were not treated by the hospital as falsely claimed. Hence, the entire grant received has been misutilised and therefore deserves to be added back to the recovery. The amounts of grant received have been derived from audited financial statements of the hospital.
10. From the year 2002-03 onwards, details of number of poor patients treated in IPD & OPD has been provided by the hospital. Prior to the year 2002-03, where such detail of number of OPD and IPD Poor patients has not been provided, the figures for the year 2002-03 has been taken as base year. In the year 2002-03, as claimed by the Hospital, the IPD Poor patients treated were 149 and OPD Poor patients treated were 241.





Chapter-6

Determination of Recoverable Amount

S.No	Particulars	Amount (Rs. In Crores)	Working Note No.
(1)	Gross Hospital Receipts	320.27	Refer Working Note - 2
(2)	Gross IPD Receipts	249.81	Refer Working Note – 3.2
(3)	Gross OPD Receipts	70.46	Refer Working Note – 3.2
(4)	IPD Deficiency	100%	Refer Para 7 of Chapter 5
(5)	OPD Deficiency	100%	Refer Para 6 of Chapter 5
(6)	Net IPD Receipts (For Recovery Purpose)	249.81	Refer Working Note – 5
(7)	Net OPD Receipts (For Recovery Purpose)	70.46	Refer Working Note – 6
(8)	Recoverable Amount(IPD)	24.98	Refer Working Note - 5
(9)	Recoverable Amount(OPD)	17.61	Refer Working Note - 6
(10)	OPD & IPD Recoverable Amount from ISIC(8+9)	42.59	-

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M.K. AGGARWAL & Co.
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(11)	Recovery of Suppressed income from poor patients (Refer para- 8 of Chapter 5) IPD 19.85 OPD 0.53	20.38	Refer Para-8 of Chapter 5 Refer Working Note -7.1 & 7.2
(12)	Recovery of Grants	30.07	Refer Para – 9 of Chapter 5 Refer Working Note - 8
(13)	Total Recoverable Amount from DHRC [10+11+12]	93.04	

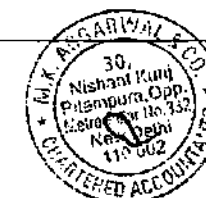
Total Recovery Amount is Rs.93.04 Crores**(Rupees Ninety Three Crores and Four Lacs only)**For M.K. AGGARWAL & CO.
Chartered Accountants*Alu Aggarwal*
Partner



Working Note: 1

Determination of IPD Bed strength of the hospital since inception

Financial Year	Bed Strength (IPD)	No. of Bed Days (No. of Beds X 365)
2011-2012	145	52925
2010-2011	145	52925
2009-2010	142	51830
2008-2009	130	47450
2007-2008	130	47450
2006-2007	130	47450
2005-2006	130	47450
2004-2005	100	36500
2003-2004	100	36500
2002-2003	100	36500
2001-2002	100	36500
2000-2001	100	36500



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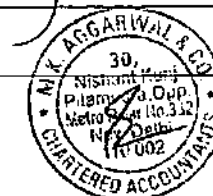


1999-2000	100	36500
1998-1999	100	36500
1997-1998	45	16425
1996-1997	45	16425
1995-1996	45	16425
1994-1995	45	16425
1993-1994	45	16425
1992-1991	45	16425
1991-1990	45	16425
1990-1991	45	16425
1989-1990	45	16425
1988-1989	45	16425
1987-1988	45	16425



**Working Note: 2****Determination of Gross Revenue of the Hospital for various years**

Financial Year	Hospital Receipts (Rs)	Other Income(Excluding Interest income) (Rs.)	Gross Hospital Receipts (Rs)	Remarks
2011-2012	590,484,724	4,951,062	595,435,786	<i>As per Audited Financial Statements</i>
2010-2011	488,163,874	7,406,202	495,570,076	-DO-
2009-2010	410,796,468	9,465,621	420,262,089	
2008-2009	364,028,389	5,371,468	369,399,857	
2007-2008	277,634,555	6,606,110	284,240,665	
2006-2007	226,776,228	3,998,752	230,774,980	
2005-2006	203,838,241	3,607,756	207,445,997	
2004-2005	148,356,460	2,937,508	151,293,968	
2003-2004	123,980,640	2,465,677	126,446,317	
2002-2003	98,176,972	2,143,145	100,320,117	

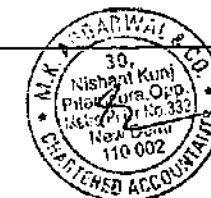


Receipt No : 202437/2016/EWS

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2001-2002	74,583,952	171,238	74,755,190	
2000-2001	59,900,542	344,347	60,244,889	
1999-2000	38,700,435	1,636,815	40,337,250	
1998-1999	28,028,403	110,783	28,139,186	
1997-1998	14,142,359	34,726	14,177,085	
1996-1997	2,686,447	114,695	2,801,142	-DO-
1995-1996	173,435	215,430	388,865	
1994-1995	-	360,280	360,280	
1993-1994	-	391,605	391,605	
1992-1993	-	10,000	10,000	
1991-1992	-	502	502	
1990-1991	-	502	502	Refer Para 3 of Chapter 5
1989-1990	-	502	502	
1988-1989	-	502	502	
1987-1988	-	502	502	
Total	3,150,452,124	52,345,730	3,202,797,854	

Gross Hospital Receipts = Rs 320.27 Crores





Working Note: 3

3.1 Determination of ratio of IPD Income and OPD Income to Gross turnover

The hospital has provided us a bifurcation of its gross total income for past 3 years as follows:-

(Refer Para 5 of Chapter 5)

S. No	Financial year	Audited Gross Turnover(Excluding Non-operating income) (Rs)	IPD income (Rs)	OPD income (Rs)	Percentage of IPD to Gross turnover	Percentage of OPD to Gross turnover
1	2011-2012	590,484,724	461,464,456	129,020,268	78	22
2	2010-2011	488,163,874	381,548,429	106,615,445	78	22
3	2009-2010	410,796,468	318,009,601	92,786,867	77	23

Average Ratio (IPD: OPD) = 78:22

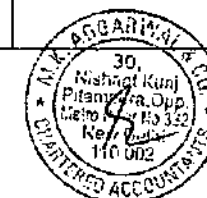


M.K. AGGARWAL & Co.
CHARTERED ACCOUNTANTS



3.2 Determination of Amount of OPD Income and IPD income out of the Gross Revenue

Financial Year	Gross Revenue (Rs)	IPD income (Rs)	OPD income (Rs)	% age of IPD to Gross Turnover	% age of OPD to Gross Turnover	Remarks
2011-2012	595,435,786	464,439,913	130,995,873	78	22	Average IPD & OPD ratio is taken as 78:22 (As per Para 5 of chapter 5)
2010-2011	495,570,076	386,544,659	109,025,417	78	22	
2009-2010	420,262,089	327,804,429	92,457,660	78	22	
2008-2009	369,399,857	288,131,888	81,267,969	78	22	
2007-2008	284,240,665	221,707,719	62,532,946	78	22	-DO-
2006-2007	230,774,980	180,004,484	50,770,496	78	22	
2005-2006	207,445,997	161,807,878	45,638,119	78	22	
2004-2005	151,293,968	118,009,295	33,284,673	78	22	
2003-2004	126,446,317	98,628,127	27,818,190	78	22	
2002-2003	100,320,117	78,249,691	22,070,426	78	22	



Receipt No : 202437/2016/EWS

M.K. AGGARWAL & Co.
CHARTERED ACCOUNTANTS

2001-2002	74,755,190	58,309,048	16,446,142	78	22	
2000-2001	60,244,889	46,991,013	13,253,876	78	22	
1999-2000	40,337,250	31,463,055	8,874,195	78	22	
1998-1999	28,139,186	21,948,565	6,190,621	78	22	
1997-1998	14,177,085	11,058,126	3,118,959	78	22	
1996-1997	2,801,142	2,184,891	616,251	78	22	
1995-1996	388,865	303,315	85,550	78	22	
1994-1995	360,280	281,018	79,262	78	22	-DO-
1993-1994	391,605	305,452	86,153	78	22	
1992-1993	10,000	7,800	2,200	78	22	
1991-1992	502	392	110	78	22	
1990-1991	502	392	110	78	22	
1989-1990	502	392	110	78	22	
1988-1989	502	392	110	78	22	
1987-1988	502	392	110	78	22	
Total	3,202,796,850	2,498,181,543	704,615,307			





Working Note: 4

Determination of IPD Deficiency i. e *Difference between the no. of free patients actually treated AND Total no. of free patients to be treated.*

(Refer Para 6 & 7 of Chapter-5)

		Total Capacity*Percentage of Beds to be reserved for Poor Patients	Utilized capacity for the Poor Patients		
S.NO.	Financial year	No.of bed Days (IPD) to be reserved for poor patients (Total no. of Bed Days*10%)	No.of Bed Days utilized for Poor(IPD)	No.of Bed Days not utilized for Poor Patients (IPD)	Deficiency (%)
		(A)	(B)	C=(A)-(B)	D=C/A
1	2011-2012	5293	-	5293	100.00
2	2010-2011	5293	-	5293	100.00
3	2009-2010	5183	-	5183	100.00



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M.K. AGGARWAL & Co.
CHARTERED ACCOUNTANTS

4	2008-2009	4745	-	4745	100.00
5	2007-2008	4745	-	4745	100.00
6	2006-2007	4745	-	4745	100.00
7	2005-2006	3650	-	3650	100.00
8	2004-2005	3650	-	3650	100.00
9	2003-2004	3650	-	3650	100.00
10	2002-2003	3650	-	3650	100.00
11	2001-2002	3650	-	3650	100.00
12	2000-2001	3650	-	3650	100.00
13	1999-2000	3650	-	3650	100.00
14	1998-1999	3650	-	3650	100.00
15	1997-1998	1643	-	1643	100.00
16	1996-1997	1643	-	1643	100.00
17	1995-1996	1643	-	1643	100.00
18	1994-1995	1643	-	1643	100.00
19	1993-1994	1643	-	1643	100.00
20	1992-1993	1643	-	1643	100.00



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M.K. AGGARWAL & Co.
CHARTERED ACCOUNTANTS



21	1991-1992	1643	-	1643	100.00
22	1990-1991	1643	-	1643	100.00
23	1989-1990	1643	-	1643	100.00
24	1988-1989	1643	-	1643	100.00
25	1987-1988	1643	-	1643	100.00



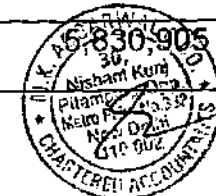
M.K. AGGARWAL & Co.
CHARTERED ACCOUNTANTS



Working Note No.5

Determination of IPD Recovery amount

Financial Year	IPD Revenue (A) (Rs)	Deficiency (%) (B) (Rs)	Net IPD Revenue (Rs)	Yearly Recovery Amount (Rs)
	<i>(As per Working Note -3.2)</i>	<i>(As per Working Note - 4)</i>	<i>(C)=(A)*(B)</i>	<i>(D)=(C)*10%</i>
2011-2012	464,439,913	100.00	464,439,913	46,443,991
2010-2011	386,544,659	100.00	386,544,659	38,654,466
2009-2010	327,804,429	100.00	327,804,429	32,780,443
2008-2009	288,131,888	100.00	288,131,888	28,813,189
2007-2008	221,707,719	100.00	221,707,719	22,170,772
2006-2007	180,004,484	100.00	180,004,484	18,000,448
2005-2006	161,807,878	100.00	161,807,878	16,180,788
2004-2005	118,009,295	100.00	118,009,295	11,800,930
2003-2004	98,628,127	100.00	98,628,127	9,862,813
2002-2003	78,249,691	100.00	78,249,691	7,824,969
2001-2002	58,309,048	100.00	58,309,048	5,830,905



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M.K. AGGARWAL & Co.
CHARTERED ACCOUNTANTS

2000-2001	46,991,013	100.00	46,991,013	4,699,101
1999-2000	31,463,055	100.00	31,463,055	3,146,306
1998-1999	21,948,565	100.00	21,948,565	2,194,857
1997-1998	11,058,126	100.00	11,058,126	1,105,813
1996-1997	2,184,891	100.00	2,184,891	218,489
1995-1996	303,315	100.00	303,315	30,331
1994-1995	281,018	100.00	281,018	28,102
1993-1994	305,452	100.00	305,452	30,545
1992-1993	7,800	100.00	7,800	780
1991-1992	392	100.00	392	39
1990-1991	392	100.00	392	39
1989-1990	392	100.00	392	39
1988-1989	392	100.00	392	39
1987-1988	392	100.00	392	39
Total	2,498,182,326		2,498,182,326	249,818,233

Total IPD Recovery Amount is Rs. 249,818,233/-**(Rupees Twenty Four Crore Ninety Eight lac Eighteen Thousand Two Hundred and Thirty Three only)**



Working Note No.6

Determination of OPD Recovery

Financial Year	OPD Revenue (As per Working Note -3.2) (Rs) (A)	OPD Deficiency (%) (As per Para 6 of Chapter 5) (Rs) (B)	Net OPD Revenue (Rs) (C)= (A*B)	Yearly OPD Recovery (Rs) D=C*25%
2011-2012	130,995,873	100%	130,995,873	32,748,968
2010-2011	109,025,417	100%	109,025,417	27,256,354
2009-2010	92,457,660	100%	92,457,660	23,114,415
2008-2009	81,267,969	100%	81,267,969	20,316,992
2007-2008	62,532,946	100%	62,532,946	15,633,237
2006-2007	50,770,496	100%	50,770,496	12,692,624
2005-2006	45,638,119	100%	45,638,119	11,409,530
2004-2005	33,284,673	100%	33,284,673	8,321,168
2003-2004	27,818,190	100%	27,818,190	6,954,547
2002-2003	22,070,426	100%	22,070,426	5,517,606
2001-2002	16,446,142	100%	16,446,142	4,111,535



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 CHARTERED ACCOUNTANTS


2000-2001	13,253,876	100%	13,253,876	3,313,469
1999-2000	8,874,195	100%	8,874,195	2,218,549
1998-1999	6,190,621	100%	6,190,621	1,547,655
1997-1998	3,118,959	100%	3,118,959	779,740
1996-1997	616,251	100%	616,251	154,063
1995-1996	85,550	100%	85,550	21,388
1994-1995	79,262	100%	79,262	19,815
1993-1994	86,153	100%	86,153	21,538
1992-1993	2,200	100%	2,200	550
1991-1992	110	100%	110	28
1990-1991	110	100%	110	28
1989-1990	110	100%	110	28
1988-1989	110	100%	110	28
1987-1988	110	100%	110	28
Total	704,615,528		704,615,528	176,153,882

Total OPD Recovery Amount is Rs. 176,153,882 /-

(Rupees Seventeen Crore Twenty Sixty One Lac Fifty Three Thousand Eight Hundred and Eighty Two only)





Working Note No.7

7.1 Recovery of suppressed income earned from Poor IPD patients wrongly shown as free patients

Financial Year	Amount of Treatment (Rs.) (Refer Para 8 of Chapter-5) (A)	No. of Poor Patients treated per year (B)	Suppressed Income (Rs.) (C)=(A)*(B)
2011-2012	50,000	140	7,000,000
2010-2011	50,000	133	6,650,000
2009-2010	50,000	129	6,450,000
2008-2009	50,000	203	10,150,000
2007-2008	50,000	221	11,050,000
2006-2007	50,000	180	9,000,000
2005-2006	50,000	245	12,250,000
2004-2005	50,000	173	8,650,000
2003-2004	50,000	163	8,150,000
2002-2003	50,000	149	7,450,000
2001-2002	50,000	149	7,450,000



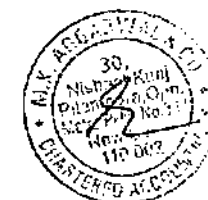
Receipt No : 202437/2016/EWS

M.K. AGGARWAL & Co.
CHARTERED ACCOUNTANTS

2000-2001	50,000	149	7,450,000
1999-2000	50,000	149	7,450,000
1998-1999	50,000	149	7,450,000
1997-1998	50,000	149	7,450,000
1996-1997	50,000	149	7,450,000
1995-1996	50,000	149	7,450,000
1994-1995	50,000	149	7,450,000
1993-1994	50,000	149	7,450,000
1992-1993	50,000	149	7,450,000
1991-1992	50,000	149	7,450,000
1990-1991	50,000	149	7,450,000
1989-1990	50,000	149	7,450,000
1988-1989	50,000	149	7,450,000
1987-1988	50,000	149	7,450,000
Total			198,550,000

Total Suppressed IPD Recovery Amount is Rs. 198,550,000

(Rupees Nineteen Crore Eighty Five Lac and Fifty Thousand only)

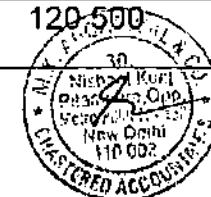


M.K. AGGARWAL & Co.
CHARTERED ACCOUNTANTS



7.2 Recovery of suppressed income earned from Poor OPD patients wrongly shown as free patients

Financial Year	*Amount of Treatment per patient (Rs) (Refer para 8 of chapter-5) (A)	No. of Poor Patients treated per year (B)	Suppressed Income (Rs.) (C)=(A)*(B)
2011-2012	500	999	499,500
2010-2011	500	2138	1,069,000
2009-2010	500	2259	1,129,500
2008-2009	500	261	130,500
2007-2008	500	381	190,500
2006-2007	500	204	102,000
2005-2006	500	240	120,000
2004-2005	500	240	120,000
2003-2004	500	219	109,500
2002-2003	500	241	120,500
2001-2002	500	241	120,500
2000-2001	500	241	120,500



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CHARTERED ACCOUNTANTS

1999-2000	500	241	120,500
1998-1999	500	241	120,500
1997-1998	500	241	120,500
1996-1997	500	241	120,500
1995-1996	500	241	120,500
1994-1995	500	241	120,500
1993-1994	500	241	120,500
1992-1993	500	241	120,500
1991-1992	500	241	120,500
1990-1991	500	241	120,500
1989-1990	500	241	120,500
1988-1989	500	241	120,500
1987-1988	500	241	120,500
Total			5,398,500

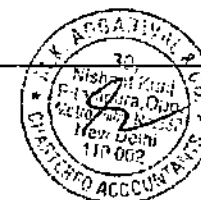
Total Suppressed OPD Recovery Amount is Rs. 5,398,500**(Rupees Fifty Three Lac Ninety Eight Thousand and Five Hundred only)*****(Includes diagnostics, miscellaneous & allied medical costs)**



Working Note No.8

Recovery of Government Grants

S.No.	Financial Year	Grant Received From Delhi Government (Refer Para 9 of Chapter 5)
1	2011-12	10,000,000
2	2010-11	10,000,000
3	2009-10	10,000,000
4	2008-09	10,000,000
5	2007-08	20,000,000
6	2006-07	32,723,178
7	2005-06	29,774,419
8	2004-05	26,163,930
9	2003-04	25,000,000
10	2002-03	25,031,654
11	2001-02	20,700,000



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M.K. AGGARWAL & CO.
CHARTERED ACCOUNTANTS

12	2000-01	23,000,000
13	1999-00	22,930,000
14	1998-99	21,370,000
15	1997-98	4,527,224
16	1996-97	1,500,000
17	1995-96	-
18	1994-95	-
19	1993-94	2,500,000
20	1992-93	1,500,000
21	1991-92	4,000,000
TOTAL		300,720,405


Recovery from Grants is Rs. 300,720,405***(Rupees Thirty Crore Seven Lac Twenty Thousand Four Hundred and Five only)***

Receipt No : 202437/2016/EWS

INDIAN SPINAL INJURIES CENTRE
SECTOR-C, VASANT KUNJ
NEW DELHI-110070

LAST THREE YEARS BREAKUP OF IPD & OPD REVENUE

Year	2011-12	2010-11	2009-10
OPD	129,020,268.00	106,615,445.00	92,786,867.00
IPD	461,464,456.00	381,548,429.00	318,009,601.00
Total	590,484,724.00	488,163,874.00	410,796,468.00


R.V. UTHAMAN
Chief Administrative Officer
Indian Spinal Injuries Centre,
Sector-C, Vasant Kunj, N.D.-70

—35—



Exhibit-2

Ms. Kushboo Rani (UHID 101594)
H.No-1/6297, Gali No.3
East Rohtas Nagar, Shahdara
Delhi-110021

Dated: 29/06/2013

Reg: Verification

Dear Sir,

It has been claimed by M/S Indian Spinal Injuries Centre hospital, that you were provided free treatment during your stay in the hospital in the year 2011-2012.

Please confirm whether the claim of the hospital is correct or not. This verification is being conducted in pursuance of Delhi High Court order dated 22/03/2007.

Your reply is highly valuable in pursuit of interest of the society at large.

Regards,

(CA Atul Aggarwal)
(Auditor)
Mob.No.9899997699
Address:30,Nishant Kunj Pitampura,Delhi-34

Comments of the Patients

मुझे अस्पताल के दाखल पर जानकारी मिली थी। चेकअप के दाखल पर अस्पताल, कठिने के पैरेंट ली थी अगर कुछ खर्च करते की थी पैरेंट ली थी और कुछ खर्च करने के भी कभी-2 पैरेंट मांगते थे पर हम नहीं देते थे। हमने बहुत अस्पताल की पर हमारी बात नहीं मानी और हमें दवाइ भी नहीं देते थे। जो हमें बाहर से खरीदनी पड़ती थी जो हम मांगते नहीं कर सकते थे और फिर हमने कर्जा लेकर 6 दवाइ खरीद और अस्पताल की पैरेंट मांगते थे। मैंने मांगता भी मदद लेकर 10,000 + 10,000 की दो पैरेंट लेकर इस समस्या को ही ह

Signature: *Kushboo*

Relationship with the Patient:

(If any)

Mob. No.



Exhibit - 2

सोमनाथ कोहली (UHAID 251874)

दिनांक: 29th जून, 2013

4 ए, कैलाश पुरम

बरेली

उत्तर प्रदेश

विषय: सत्यापन

महोदय

M/s Indian Spinal Injuries Centre, Delhi से प्राप्त किया है कि आपको वर्ष 2011-12 में अस्पताल में आपके प्रवास के दौरान भुगतान इलाज प्रदान किया गया है।

कृपया पुष्टि करें कि अस्पताल का दावा सही है या नहीं है। इस सत्यापन की दिल्ली उच्च न्यायालय के अदेश दिनांकित 22/03/2007 के अनुसरण में आयोजित किया जा रहा है।

आपका उत्तर बड़े पैमाने पर समाज के हित में अत्यधिक मूल्यवान है।

संबंध

श्री ए. अशोक अंगवत

(लेखा परीक्षक)

मो. नं.-09899997699

पता: 30, निशांत कुंज, पीतम्पुरा, दिल्ली- 110034

रोगी की विवरणियां

मैं सोमनाथ कोहली निवासी 4 A, कैलाशपुरम इस क्षेत्र की धीरे धीरे कर रहा हूँ कि वर्ष 2011-12 में मैंने जो Knee-transport (निराशा) था उसका नेवटमेंट का खर्च मैंने बहुत किया और उसके hospitalization का खर्च अस्पताल की तरफ से वहन किया गया था।

समाप्त

रोगी के साथ निदेश

(यदि कोई हो) *



Receipt No : 202432/2016/EWS

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A

EWS AUDIT REPORT

OF

**GURU HARKRISHAN HOSPITAL
(FROM 2007-08 TO 2011-12)**

INDEX

1.	Cover Note	PAGE 1-7
2.	Year Wise Report on Calculation Of Recovery Amount For the Year 2007- 08 to 2011-12	PAGE 8-20

Receipt No : 202432/2016/EWS



PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

Director,
Health Services,
Government of NCT of Delhi
F-17, Karkardooma, Delhi-110032

SUB : REPORT ON CALCULATION OF RECOVERY OF AMOUNT FROM IDENTIFIED PRIVATE HOSPITAL AS PER THE DIRECTIONS OF HON'BLE HIGH COURT OF DELHI JUDGEMENT DATED 22/03/2007.

HOSPITAL : GURU HARKRISHAN HOSPITAL

ADDRESS: GURUDWARA BALA SAHIB COMPLEX, RING ROAD, NEW DELHI-14

PERIOD OF AUDIT: 01/04/2007 TO 31/03/2012

Sir,

This has reference with the above mentioned subject. Our scope of aforementioned audit as informed to us vide letter no F.13/2/3/NH/DHS/HQ/11/Pt.-X/28115-116 dated 25th April 2013 is as follows:

1. To validate free treatment claim made by the hospital in respect of number of free indigent/poor patients in IPD and OPD, amount & service-wise
2. To determine whether percentage of free treatment which had been provided was as per DDA/L& DO/MCD requirement / allotment letter / Hon'ble High Court Order.
3. To verify the eligibility criteria of patients admitted under free category.
4. To examine the records maintained in respect of poor/indigent/EWS patient treated by the concerned hospital.

However, our report is based on the decision of Hon'ble Delhi High Court dated 22nd March 2007 and therefore certain important para's of the judgment has been reproduced below for your reference:

(a) Reference to Qureshi Committee Report in the Judgment:

Para 70.

"We are of the considered view that the Qureshi Committee report as accepted by the Government and even otherwise clearly recommended that the **free treatment does not need to be given any restricted or a meaning which would frustrate the very purpose of the scheme and the object of introducing such an expression.** To illustratively examine this aspect, let us say, a private hospital would give free advice to a poor, indigent person suffering from cardiac problems requiring an open heart surgery but he is expected to pay lakhs of rupees for open heart surgery and the consumables used for such surgery. Such an approach would be destructive not only of the scheme but even of the rosy picture demonstrated by the hospitals at the initial stages. Thus,





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we find that the term 'free treatment' should be given liberal meaning and meaning understandable in common parlance i.e. providing of treatment, consumables, non-consumables and all other facilities free of any charges to the poorer section of the society."

(b) Reference to Ratio of Free Treatment, Persons Liable on Default of Non-Compliance, Records to be Maintained

Para 71.

"In view of the unanimity of the views of the Committees and particularly the Qureshi Committee report which has even been accepted by the Government as afore-noticed, we consider it appropriate that the condition of free patient treatment to the indigent strata of the society shall be read and construed as 25% for OPD and 10% for IPD. This percentage of patients will not be liable to pay any expenses in the hospital. In other words, they will be provided free admission, bed, medication, treatment, surgery facility, nursing facility and consumables and non-consumables. The hospitals charging any money from such patients shall be liable to be proceeded against in accordance with law. Besides that, this would be treated as violation of the orders of the court. The Director/Medical Superintendent and Members of the Trust or Society who are running the hospital shall be held liable personally in the event of breach/default.

The records to be maintained by the hospital shall reflect the name of the patient, his father's name, his residence, disease from which the patient is suffering, the details of expenses incurred on his treatment, the facilities provided to him, identification of the patient and verification done by the hospital authorities. Furthermore, the records would also contain complete details of reference from Government hospital and reports submitted by the private hospital to the Government hospital. Such records would be produced before the Inspection Committee and the Director General of Health Services as and when demanded and in any case, in every three months to be Submitted in the first week of the 4th month."

(c). METHODOLOGY FOR REFERENCE OF PATIENTS UNDER THIS CONDITION TO VARIOUS HOSPITALS AND FOR THE MAINTENANCE OF THE RECORDS. Hon'ble High Court has insisted that the laxity done by the various Authorities like DDA and/or Land DO does not mean that hospital are not required to comply with the rules and regulation for allotment of land.

Para 84.

"All the hospitals which were awarded land by DDA and/or Land DO were expected to make hospitals functional within two years from the date they had taken possession of the plots in question. Thus, these hospitals were expected to complete their construction activity within a period of two years of taking possession of plot and immediately start complying with the condition of free patient treatment. The hospitals which have not complied with or have partially complied with the condition in





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terms of the reports submitted on the record of this file, are at fault and they could not be exempted from complying with the condition in all its strictness. In fact, we must notice that the authorities including DDA and Land & Development Office (L & DO) have failed to perform their public duty and have placed the poor section of the society at great loss. There is no justification whatsoever on the part of the general, specialty or super- specialty hospitals not to comply with the mandate of the condition. Thus, they would be asked to make good of the non-compliance of the condition and they must repay to the authorities and the society at large for the unwarranted profits, at the cost of the poor, made by them for all these years to the extent of the percentage of free patient treatment (in terms of money) proportionate to the number of patients treated by them during the relevant period and they must pay that money to the authorities who shall create a central corpus / pool which shall be utilized for the welfare, health care and treatment of the poorer section of the society in Government hospitals. A Division Bench of this court in its order dated 7.11.2002 (referred supra) had passed such a direction. Despite orders of this court from time to time, the hospitals which were in default persisted with the same and showed complete dis-obedience to the orders of the court. The conduct of these hospitals even during the pendency of the writ petition is not worthy of any appreciation. Rather, it would tilt towards denial of relief on equitable grounds. Thus, we direct that a special committee shall be constituted which shall carry out these directions in its best wisdom and which shall ensure that the directions of the court are neither diluted nor rendered ineffective by such steps:-

85. The 'Special Committee' shall consist of the Chief Secretary of NCT of Delhi, Finance Secretary, NCT of Delhi, the Director General of Health Services and Medical Superintendent of the general public hospital of that area, the case of which is being considered by the authority.

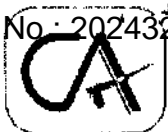
(d). Appointment of Chartered Accounts firm

Para 86. The Committee shall be entitled to appoint Chartered Accountants or any other officers from the office of the Comptroller General of Accounts for examination of the records, books of accounts and other material of the concerned private hospital which may have bearing on the matters which are being considered by the 'Special Committee.'

87. The officers so appointed by the committee shall submit a report to the Special Committee which after providing hearing to the hospital affected by such report, shall pass orders.

88. The order of the Special Committee shall determine the amount which is payable by the private hospital (20 of the hospitals stated in the judgment) and/or such other hospitals which are similarly situated. The amount payable shall be determined in terms of the above observations keeping in view the period commencing from two years after the date when the possession was taken and the hospital was made functional and





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expenses of 25% OPD and 10% IPD free patient treatment of the total number of patients treated by the hospital during that period.

89. This process of determination shall be concluded by the Special Committee within six months from the date of passing of this order.

(e). Time limit for Payment of determined amount /Recovery

Para 90.

"Payment of the determined amount shall be made by the hospital concerned within a period of one month from the date on which the order is communicated to them. The order passed by the Committee shall be sent by speed post as well as delivered by the departmental official personally to the Incharge of the concerned private hospital. The amount collected shall be deposited in a 'Central Corpus/Pool' to be created by the Director General of Health Services and shall only be utilized for providing of free treatment and upliftment of health standards of the poorer section of the society in Delhi. There shall be annual auditing of the said accounts by the Government Auditors as per rules."

(f). Consequences for not following with the Terms and Condition enumerated in above paragraphs:

Para 91. In addition to the above specific directions issued under each topic, it is necessary for this court to issue following general directions as well:-

- A. All the 20 hospitals stated in this judgment and/or all other hospitals identically situated shall strictly comply with the term of free patient treatment to indigent/poor persons of Delhi as specified above i.e. 25% OPD and 10% IPD patients completely free of charges in all respects.
- B. The hospitals who have partially or fully complied with even the condition of higher percentage in the past, would not be entitled to any benefit as they were bound by that condition at the relevant times and would not be entitled to any set off of the expenses or otherwise on that ground.
- C. The conditions imposed in this judgment qua those hospitals who have fully or partially complied with the condition, shall be prospective.
- D. The hospitals which have not complied with the conditions at all and have persisted with the default despite issuance of even show cause notices by the authorities, for them the condition shall operate from the date their hospitals have become functional.
- E. We also constitute an Inspection Committee consisting of Ms. Maninder Acharya, Mr. Ashok Aggarwal and the Medical Superintendent of Dr.RML Hospital. This





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Committee would be at liberty to inspect any or all the 20 hospitals to examine whether the directions issued by the court are being carried out truly and sincerely. The committee would obviously work pro bono publico. They have already put in lot of work and effort in brining this petition to an end.

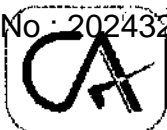
- F. The Inspection Committee would be at liberty to revive this petition or apply to the court for issuance of any directions and wherever necessary even for action being taken against the defaulters under the provision of Contempt of Courts Act read with Article 215 of the Constitution of India.
- G. In the event, any hospital is found lacking in complying with the directions or conditions stated in this judgment and fails to pay the amounts as demanded by the authorities in terms of this judgment, the Head of the concerned hospital amongst others would be liable to be proceeded against in accordance with law.
- H. Without prejudice to the above action, the competent authority or the Government of India would be entitled to take any steps under the terms and conditions of the letters of allotment as well as under the terms and conditions of lease deed and any law for the time being in force for cancellation of lease, re-entry in the premises and including taking possession of the hospital in accordance with law.

During the course of our aforementioned audit of Guru Harkrishan Hospital, we have abided by the scope of the audit as mentioned above and Judgment of Hon'ble Delhi High Court and Instructions issued by Director of Health Services, New Delhi time and again.

Sir, during the course of audit we had sent various emails/letters etc. to said Hospital and also visited the Hospital time and again. However in spite of our all efforts, we had not been provided complete details and documents necessary for the purpose of our audit. We had been provided only the following details vide letter No. 309/ADM/BSH Dated 27th June, 2013 of Hospital

1. EWS-IPD ^{PD} list for the period between 24 September 2012 to 31st March 2013.
2. Balance Sheet & Income & Expenditure Account Of Delhi Sikh Gurudwara Committee for the years ending 31st March 2011 & 2012
3. Copies of Ledger Account of Guru Harkrishan Hospital (Hospital Bala Sahib) in books of Delhi Sikh Gurudwara Committee For the years ended 31st March 2010, 2011, 2012.





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We had required the following documents/details from the Hospital for the purpose of our audit vide our letter Dated 17th June, 2013.

- 1) Copy of Balance Sheet and Income and Expenditure and Receipts and Payments of the Hospital for the years under Audit.
- 2) Copy of Land Allotment Agreement /Lease Deed made with DDA for the Land allotted to Hospital
- 3) Detailed List of EWS or free treated patients during the said period (Year Wise details be furnished) along with amount of Free Treatment claim made by the Hospital. The services provided to patient be also given along with recoveries from such patients if any. Details of OPD and IPD patients be given separately.
- 4) Percentage of free treatment provided as per DDA/ L&DO/ MCD requirement/ allotment letter/ High Court Order.
- 5) Total No. of Beds available in the Hospital and average no. of Beds given to said indigent/poor EWS Patients treated during the year (year wise details be furnished). The details be provided in terms of patient beds on yearly basis.
- 6) Total No. of OPD Patients treated Free or otherwise during the year (year wise details be furnished).
- 7) Copy of Medical Bills and other supporting documents in respect of free treatment provided to EWS / Poor patients,
- 8) Id Proofs and other relevant documents showing eligibility of indigent/poor/EWS Patients for availing free treatment as maintained by Hospital.
- 9) Breakup details of Concession given to Poor patients as appearing in Income and Expenditure A/c during the said period reconciling of details provided by you as above.
- 10) Calculation of following ratios:

i) Calculation for IPD :

10% - Percentage of free IPD treatment provided (x %) = DEFICIT i.e. (10 - x)%

Recoverable amount from IPD = Total turnover from IPD X (10 - x)

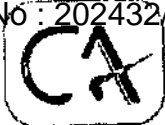
NOTE: 'x' has to be validated

Only those patients with 'Zero' billing and documentary proof to be considered

ii) Calculation for OPD:



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25% - Percentage of free OPD treatment provided (y %) = DEFICIT i.e. (25-
y)%Recoverable amount from OPD = Total turnover from OPD X (25 - y)

NOTE: 'y' has to be validated.

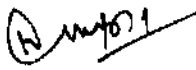
Revenue generated from ancillary services in OPD has to be included in the turnover.

It was represented by the Management of the Hospital that land on which the Hospital is constructed is not allotted by DDA. However no documentary proof for the same was produced before us.

The year wise report of the Hospital is annexed herewith.

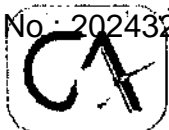
Thanking You
Yours Faithfully

FOR PREM GUPTA & COMPANY
CHARTERED ACCOUNTANTS


CA RAJAN UPPAL
PARTNER
M.NO.097379



PLACE: NEW DELHI
DATE: 11TH JULY 2013



PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

INDEPENDENT AUDITORS REPORT

Director,
Health Services,
Government of NCT of Delhi

1. We have examined the records related to Poor /indigent/Free patients of GURU HARKRISHAN HOSPITAL for the year 2007-08 as produced by the said Hospital. These records are the responsibility of the management. Our responsibility is to express an opinion formed on the basis of verification of records produced before us for our audit.

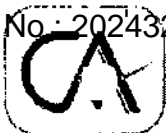
An audit includes examining on a test basis, evidence supporting the amounts and disclosures made by the management in the documents and records produced before us relating to the scope of our audit.

We conducted our audit in accordance with the under mentioned scope with directions of the Judgment dated 22/03/2007 of the Hon'ble High Court of Delhi and directions issued by Director, Health Services from time to time. The scope required us:

- (i) To validate free treatment claim made by the hospital in respect of number of free indigent/poor patients in IPD and OPD, amount & service-wise
 - (ii) To determine whether percentage of free treatment which had been provided was as per DDA/L& DO/MCD requirement / allotment letter / Hon'ble High Court order.
 - (iii) To verify the eligibility criteria of patients admitted under free category.
 - (iv) To examine the records maintained in respect of poor/indigent/EWS patient treated by the concerned hospital.
2. As per Para 88 of the Judgement Dated 22/03/2007 of the Hon'ble High Court of Delhi, expenses of 25% OPD and 10% IPD free patient treatment of the total number of patients treated by the Hospital during the concerned period shall be the amount payable by the Hospital.

Further, In terms of minutes of Meeting held on 6th May, 2013 between Medical Superintendent and Chartered Accountants Firm examining records of Hospital for calculation of recovery amount under IPD/OPD, the patients with Zero Billing and documentary Proof are only to be considered under Free Category for calculation of Percentage of free IPD treatment provided.



**PREM GUPTA & CO.**
CHARTERED ACCOUNTANTS**3. We report that:**

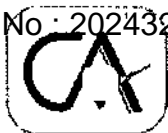
- i) *We have not been provided all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit;*
 - ii) *No requisite records, books of accounts and other relevant material and documents have been produced before us for our verification by the Hospital so far it related to the treatment of EWS/poor/indigent patients or otherwise for the scope of audit entrusted to us.*
 - iii) *No Records have been shown to us by the Hospital reflecting the name of the patient, his father's name, his residence, disease from which the patient is suffering, the details of expenses incurred on his treatment, the facilities provided to him, identification of the patient and verification done by the hospital authorities as required under Para 88 of the judgment dated 22/03/2007 of the Hon'ble High Court of Delhi.*
 - iv) *The said Hospital has not produced before us the record of supporting documents i.e.BPL Card, EWS declaration, Income Proof or any other relevant documents for determining the eligibility of the patients under Free Category. . We are therefore unable to give any opinion on the eligibility criterion of Patients admitted under Free Category.*
 - v) *Total turnover of the Hospital from IPD patients and OPD patients has not been given by the Hospital separately for the year under audit.*
4. *Because of the non-production of relevant books of accounts, records and other materials as required by us for the purpose of our audit, we were not able to obtain sufficient appropriate audit evidence to provide a basis for an audit opinion. Accordingly, we are unable to determine the recovery amount in terms of Judgment dated 22/03/2007 of the Hon'ble High Court of Delhi and directions issued by Director, Health Services, Govt. of NCT of Delhi.*

FOR PREM GUPTA & COMPANY
CHARTERED ACCOUNTANTS

(Rajan Uppal)
PARTNER
M.NO. 097379



PLACE: NEW DELHI
DATE: 11th July 2013



PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

INDEPENDENT AUDITORS REPORT

Director,
 Health Services,
 Government of NCT of Delhi

1. We have examined the records related to Poor /indigent/Free patients of GURU HARKRISHAN HOSPITAL for the year 2008-09 as produced by the said Hospital. These records are the responsibility of the management. Our responsibility is to express an opinion formed on the basis of verification of records produced before us for our audit.

An audit includes examining on a test basis, evidence supporting the amounts and disclosures made by the management in the documents and records produced before us relating to the scope of our audit.

We conducted our audit in accordance with the under mentioned scope with directions of the Judgment dated 22/03/2007 of the Hon'ble High Court of Delhi and directions issued by Director, Health Services from time to time. The scope required us:

- (i) To validate free treatment claim made by the hospital in respect of number of free indigent/poor patients in IPD and OPD, amount & service-wise
 - (ii) To determine whether percentage of free treatment which had been provided was as per DDA/L& DO/MCD requirement / allotment letter / Hon'ble High Court order.
 - (iii) To verify the eligibility criteria of patients admitted under free category.
 - (iv) To examine the records maintained in respect of poor/indigent/EWS patient treated by the concerned hospital.
2. As per Para 88 of the Judgement Dated 22/03/2007 of the Hon'ble High Court of Delhi, expenses of 25% OPD and 10% IPD free patient treatment of the total number of patients treated by the Hospital during the concerned period shall be the amount payable by the Hospital.

Further, In terms of minutes of Meeting held on 6th May, 2013 between Medical Superintendent and Chartered Accountants Firm examining records of Hospital for calculation of recovery amount under IPD/OPD, the patients with Zero Billing and documentary Proof are only to be considered under Free Category for calculation of Percentage of free IPD treatment provided.



**PREM GUPTA & CO.**
CHARTERED ACCOUNTANTS**3. We report that:**

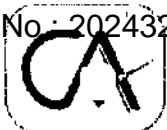
- (i) *We have not been provided all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit;*
- (ii) *No requisite records, books of accounts and other relevant material and documents have been produced before us for our verification by the Hospital so far it related to the treatment of EWS/poor/indigent patients or otherwise for the scope of audit entrusted to us.*
- (iii) *No Records have been shown to us by the Hospital reflecting the name of the patient, his father's name, his residence, disease from which the patient is suffering, the details of expenses incurred on his treatment , the facilities provided to him, identification of the patient and verification done by the hospital authorities as required under Para 88 of the judgment dated 22/03/2007 of the Hon'ble High Court of Delhi.*
- (iv) *The said Hospital has not produced before us the record of supporting documents i.e.BPL Card, EWS declaration, Income Proof or any other relevant documents for determining the eligibility of the patients under Free Category. . We are therefore unable to give any opinion on the eligibility criterion of Patients admitted under Free Category.*
- (v) *Total turnover of the Hospital from IPD patients and OPD patients has not been given by the Hospital separately for the year under audit.*

4 *Because of the non-production of relevant books of accounts, records and other materials as required by us for the purpose of our audit, we were not able to obtain sufficient appropriate audit evidence to provide a basis for an audit opinion. Accordingly, we are unable to determine the recovery amount in terms of Judgment dated 22/03/2007 of the Hon'ble High Court of Delhi and directions issued by Director, Health Services, Govt. of NCT of Delhi.*

FOR PREM GUPTA & COMPANY**CHARTERED ACCOUNTANTS**


(Rajan Uppal)
PARTNER
M.NO. 097379
PLACE: NEW DELHI
DATE: 11th July 2013





PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

INDEPENDENT AUDITORS REPORT

Director,
Health Services,
Government of NCT of Delhi

- 1 We have examined the records related to Poor /indigent/Free patients of GURU HARKRISHAN HOSPITAL for the year **2009-10** as produced by the said Hospital. These records are the responsibility of the management. Our responsibility is to express an opinion formed on the basis of verification of records produced before us for our audit.

An audit includes examining on a test basis, evidence supporting the amounts and disclosures made by the management in the documents and records produced before us relating to the scope of our audit.

We conducted our audit in accordance with the under mentioned scope with directions of the Judgment dated 22/03/2007 of the Hon'ble High Court of Delhi and directions issued by Director, Health Services from time to time. The scope required us:

- (i) To validate free treatment claim made by the hospital in respect of number of free indigent/poor patients in IPD and OPD, amount & service-wise
 - (ii) To determine whether percentage of free treatment which had been provided was as per DDA/L& DO/MCD requirement / allotment letter / Hon'ble High Court order.
 - (iii) To verify the eligibility criteria of patients admitted under free category.
 - (iv) To examine the records maintained in respect of poor/indigent/EWS patient treated by the concerned hospital.
- 2 As per Para 88 of the Judgement Dated 22/03/2007 of the Hon'ble High Court of Delhi, expenses of 25% OPD and 10% IPD free patient treatment of the total number of patients treated by the Hospital during the concerned period shall be the amount payable by the Hospital.





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CHARTERED ACCOUNTANTS

Further, In terms of minutes of Meeting held on 6th May, 2013 between Medical Superintendent and Chartered Accountants Firm examining records of Hospital for calculation of recovery amount under IPD/OPD, the patients with Zero Billing and documentary Proof are only to be considered under Free Category for calculation of Percentage of free IPD treatment provided.

3 We report that:

- (i) *We have not been provided all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit*
- (ii) *No complete requisite records, books of accounts and other relevant material and documents have been produced before us for our verification by the Hospital so far it related to the treatment of EWS/poor/indigent patients or otherwise for the scope of audit entrusted to us.*
- (iii) *No Records have been shown to us by the Hospital reflecting the name of the patient, his father's name, his residence, disease from which the patient is suffering, the details of expenses incurred on his treatment , the facilities provided to him, identification of the patient and verification done by the hospital authorities as required under Para 88 of the judgment dated 22/03/2007 of the Hon'ble High Court of Delhi.*
- (iv) *The said Hospital has not produced before us the record of supporting documents i.e.BPL Card, EWS declaration, Income Proof or any other relevant documents for determining the eligibility of the patients under Free Category. We are therefore unable to give any opinion on the eligibility criterion of Patients admitted under Free Category.*
- (v) *Total turnover of the Hospital from IPD patients and OPD patients has not been given by the Hospital separately for the year under audit. Only copy of ledger account of said Hospital in books of Delhi Sikh Gurdwara Management Committee was provided to us. However no separate details of turnover from IPD/OPD patients are appearing in said ledger account. Also expenses incurred on EWS/Poor/Indigent Patients are not determinable from said ledger account.*



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**PREM GUPTA & CO.**
CHARTERED ACCOUNTANTS

- 4 *Because of the non-production of relevant books of accounts, records and other materials as required by us for the purpose of our audit as mentioned above, we were not able to obtain sufficient appropriate audit evidence to provide a basis for an audit opinion. Accordingly, we are unable to determine the recovery amount in terms of Judgment dated 22/03/2007 of the Hon'ble High Court of Delhi and directions issued by Director, Health Services*

FOR PREM GUPTA & COMPANY
CHARTERED ACCOUNTANTS
(Rajan Uppal)
PARTNER
M.NO. 097379PLACE: NEW DELHI
DATE: 11th July 2013



PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

INDEPENDENT AUDITORS REPORT

**Director,
Health Services,
Government of NCT of Delhi**

- 1 We have examined the records related to Poor /indigent/Free patients of GURU HARKRISHAN HOSPITAL for the year 2010-11 as produced by the said Hospital. These records are the responsibility of the management. Our responsibility is to express an opinion formed on the basis of verification of records produced before us for our audit.

An audit includes examining on a test basis, evidence supporting the amounts and disclosures made by the management in the documents and records produced before us relating to the scope of our audit.

We conducted our audit in accordance with the under mentioned scope with directions of the Judgment dated 22/03/2007 of the Hon'ble High Court of Delhi and directions issued by Director, Health Services from time to time. The scope required us:

- (i) To validate free treatment claim made by the hospital in respect of number of free indigent/poor patients in IPD and OPD, amount & service-wise
 - (ii) To determine whether percentage of free treatment which had been provided was as per DDA/L& DO/MCD requirement / allotment letter / Hon'ble High Court order.
 - (iii) To verify the eligibility criteria of patients admitted under free category.
 - (iv) To examine the records maintained in respect of poor/indigent/EWS patient treated by the concerned hospital.
- 2 As per Para 88 of the Judgement Dated 22/03/2007 of the Hon'ble High Court of Delhi, expenses of 25% OPD and 10% IPD free patient treatment of the total number of patients treated by the Hospital during the concerned period shall be the amount payable by the Hospital.

Further, In terms of minutes of Meeting held on 6th May, 2013 between Medical Superintendent and Chartered Accountants Firm examining records of Hospital for calculation of recovery amount under IPD/OPD, the patients





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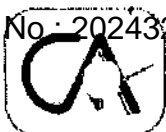
with Zero Billing and documentary Proof are only to be considered under Free Category for calculation of Percentage of free IPD treatment provided.

3 We report that:

- (i) *We have not been provided all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit;*
- (ii) *No complete requisite records, books of accounts and other relevant material and documents have been produced before us for our verification by the Hospital so far it related to the treatment of EWS/poor/indigent patients or otherwise for the scope of audit entrusted to us.*
- (iii) *No Records have been shown to us by the Hospital reflecting the name of the patient, his father's name, his residence, disease from which the patient is suffering, the details of expenses incurred on his treatment, the facilities provided to him, identification of the patient and verification done by the hospital authorities as required under Para 88 of the judgment dated 22/03/2007 of the Hon'ble High Court of Delhi.*
- (iv) *The said Hospital has not produced before us the record of supporting documents i.e. BPL Card, EWS declaration, Income Proof or any other relevant documents for determining the eligibility of the patients under Free Category. We are therefore unable to give any opinion on the eligibility criterion of Patients admitted under Free Category.*
- (v) *Total turnover of the Hospital from IPD patients and OPD patients has not been given by the Hospital separately for the year under audit. Only copies of ledger account of said Hospital in books of Delhi Sikh Gurdwara Management Committee and Balance Sheet and Income and Expenditure Account of Delhi Sikh Gurdwara Management Committee for the year ended 31st March, 2011 were provided to us. However no separate details of turnover from IPD/OPD patients are appearing in said ledger account/Financial Statements. Also expenses incurred on EWS/Poor/Indigent Patients are not determinable from said ledger account/Financial Statements.*



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CHARTERED ACCOUNTANTS

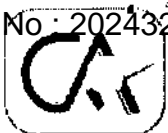
- 4 *Because of the non-production of relevant books of accounts, records and other materials as required by us for the purpose of our audit, we were not able to obtain sufficient appropriate audit evidence to provide a basis for an audit opinion. Accordingly, we are unable to determine the recovery amount in terms of Judgment dated 22/03/2007 of the Hon'ble High Court of Delhi and directions issued by Director, Health Services, Govt. of NCT of Delhi.*

FOR PREM GUPTA & COMPANY
CHARTERED ACCOUNTANTS

(Rajan Uppal)
PARTNER
M.NO. 097379



PLACE: NEW DELHI
DATE: 11th July 2013



PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

INDEPENDENT AUDITORS REPORT

**Director,
 Health Services,
 Government of NCT of Delhi**

- 1 We have examined the records related to Poor /indigent/Free patients of GURU HARKRISHAN HOSPITAL for the year 2011-12 as produced by the said Hospital. These records are the responsibility of the management. Our responsibility is to express an opinion formed on the basis of verification of records produced before us for our audit.

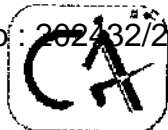
An audit includes examining on a test basis, evidence supporting the amounts and disclosures made by the management in the documents and records produced before us relating to the scope of our audit.

We conducted our audit in accordance with the under mentioned scope with directions of the Judgment dated 22/03/2007 of the Hon'ble High Court of Delhi and directions issued by Director, Health Services from time to time. The scope required us:

- (i) To validate free treatment claim made by the hospital in respect of number of free indigent/poor patients in IPD and OPD, amount & service-wise
 - (ii) To determine whether percentage of free treatment which had been provided was as per DDA/L& DO/MCD requirement / allotment letter / Hon'ble High Court order.
 - (iii) To verify the eligibility criteria of patients admitted under free category.
 - (iv) To examine the records maintained in respect of poor/indigent/EWS patient treated by the concerned hospital.
- 2 As per Para 88 of the Judgement Dated 22/03/2007 of the Hon'ble High Court of Delhi, expenses of 25% OPD and 10% IPD free patient treatment of the total number of patients treated by the Hospital during the concerned period shall be the amount payable by the Hospital.

Further, In terms of minutes of Meeting held on 6th May, 2013 between Medical Superintendent and Chartered Accountants Firm examining records of Hospital for calculation of recovery amount under IPD/OPD, the patients





PREM GUPTA & CO.
CHARTERED ACCOUNTANTS

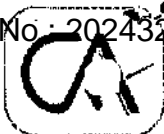
with Zero Billing and documentary Proof are only to be considered under Free Category for calculation of Percentage of free IPD treatment provided.

3 We report that:

- (i) *We have not been provided all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit;*
- (ii) *No complete requisite records, books of accounts and other relevant material and documents have been produced before us for our verification by the Hospital so far it related to the treatment of EWS/poor/indigent patients or otherwise for the scope of audit entrusted to us.*
- (iii) *No Records have been shown to us by the Hospital reflecting the name of the patient, his father's name, his residence, disease from which the patient is suffering, the details of expenses incurred on his treatment, the facilities provided to him, identification of the patient and verification done by the hospital authorities as required under Para 88 of the judgment dated 22/03/2007 of the Hon'ble High Court of Delhi.*
- (iv) *The said Hospital has not produced before us the record of supporting documents i.e.BPL Card, EWS declaration, Income Proof or any other relevant documents for determining the eligibility of the patients under Free Category. We are therefore unable to give any opinion on the eligibility criterion of Patients admitted under Free Category.*
- (v) *Total turnover of the Hospital from IPD patients and OPD patients has not been given by the Hospital separately for the year under audit. Only copies of ledger account of said Hospital in books of Delhi Sikh Gurdwara Management Committee and Balance Sheet and Income and Expenditure Account of Delhi Sikh Gurdwara Management Committee for the year ended 31st March, 2012 were provided to us. However no separate details of turnover from IPD/OPD patients are appearing in said ledger account/Financial Statements. Also expenses incurred on EWS/Poor/Indigent Patients are not determinable from said ledger account/Financial Statements.*



Receipt No : 202432/2016/EWS

**PREM GUPTA & CO.
CHARTERED ACCOUNTANTS**

- 4 *Because of the non-production of relevant books of accounts, records and other materials as required by us for the purpose of our audit, we were not able to obtain sufficient appropriate audit evidence to provide a basis for an audit opinion. Accordingly, we are unable to determine the recovery amount in terms of Judgment dated 22/03/2007 of the Hon'ble High Court of Delhi and directions issued by Director, Health Services, Govt. of NCT of Delhi.*

**FOR PREM GUPTA & COMPANY
CHARTERED ACCOUNTANTS**


(Rajan Uppal)
PARTNER
M.NO. 097379



PLACE: NEW DELHI
DATE: 11th July 2013

Rawla & Company
CHARTERED ACCOUNTANTS

504, Surya Kiran, 19, Kasturba Gandhi Marg, New Delhi- 110 001
Ph. - 41510425-26, Fax – 41510427, E-mail –services@rawlaco.in
Website: www.rawlaco.in

July 10, 2013

To
Nursing Home Cell
The Directorate of Health Services
Govt. of NCT of Delhi
F-17, Karkardooma,
Delhi-110052

Sub: Regarding calculation of recovery of amount from Identified Private Hospitals as per the directions of Hon'ble High Court of Delhi judgement dated 22/03/2007

Dear Sir

Reference to your Letter No. F.13/2/3/NH/DHS/HQ/ 11/ Pt.-X/ 25384-86 dated 05th April, 2013, appointing our firm for conducting the job for calculation of recovery of amount from identified Private Hospitals; we submit our report in respect of the GUJARMAL MODI HOSPITAL AND RESEARCH CENTRE FOR MEDICAL SCIENCES (SAKET CITY HOSPITAL)

The hospital is having 100 beds at present and their recoveries since FY 1983-84 to FY 2011-12 as per the order of Hon'ble High Court of Delhi dated 22nd March, 2007 are as per Annexure "A" forming part of our report

Thanking You

For Rawla & Company
Chartered Accountants
Firm Regn. No. 001661N

CA Y P Rawla
(Partner)



Gujarmal Modi Hospital & Research Centre for Medical Sciences
(Saket City Hospital)

The Hospital is required to provide free medical aid to the weaker sections of the society. A letter was issued by the Directorate of Health Services (DHS) on 05th April, 2013 to carry out the directions of Hon'ble High Court of Delhi dated 22nd March, 2007, to calculate the recovery of amount from the hospital from FY 1983-84 to FY 2011-12.

1) INTRODUCTION

- ❖ The land of 1.85 Acres and 13.15 Acres was allotted on Perpetual Lease to M/s. Gujarmal Modi Hospital & Research Centre for Medical Sciences on 20/12/1981 by Delhi Development Authority on behalf of Hon'ble President of India on concessional rates.
- ❖ Later on the name of the Hospital was changed to Saket City Hospital
- ❖ Conditions of the Perpetual Lease:
 - a) The building of the Hospital was to be completed within 2 years i.e. 19/12/1982 from the date of Possession of Land i.e. by 20/12/1980 after obtaining sanction to the building plan, with necessary designs, plans and specific actions from the proper municipal or other authority.
 - b) The Hospital is required to provide free medical aid to the weaker sections of the society as under from FY 1983-84: -

OPD	- 25 %
IPD	- 10%
 - c) The hospital has intimated that the layout plan/ drawings were sanctioned by Delhi Development Authority in 1982 and the completion certificate was granted by MCD on 06th November. 1990.
 - d) The Hospital has started providing services from 01/05/2006



Receipt No.: 202427/2016/EWS

- 2) No OPD/ IPD data has been provided by the hospital for the period 01/04/1983 to 31/03/2007 except list of free and paid patients submitted to DHS from FY 1996-97 to FY 2006-07. Based on the information made available to us, the financial working is done by us in four parts i.e.

Financial Year	OPD	IPD
FY 2007-08 to FY 2011-12	Annexure "B"	Annexure "F"
FY 1996-97 to FY 2006-07	Annexure "C"	-----
FY 1989-90 to FY 1995-96	Annexure "D"	-----
FY 1983-84 to FY 1988-89	Annexure "E"	-----
FY 1991-92 to FY 2006-07	-----	Annexure "G"
FY 1983-84 to FY 1990-91	-----	Annexure "H"

The consolidated detail of recovery is submitted as per Annexure "A"



Receipt No : 202427/2016/EWS

Annexure "A" Calculation of Recovery Amount

The calculation of recovery amount due from Hospital in respect of OPD is as under: -

Financial Year	Annexure	Amount of Recovery as calculated on basis of data provided	Amount of Recovery as per DATA Submitted to DHS
FY 2007-08 to FY 2011-12	B	3,66,58,940	3,66,58,940
FY 1996-97 to FY 2006-07	C	2,25,46,962	72,69,928
FY 1989-90 to FY 1995-96	D	22,43,362	Nil
FY 1983-84 to FY 1988-89	E	99,827	Nil
Total		6,15,49,091	4,39,28,868

The calculation of recovery amount due from Hospital in respect of IPD is as under: -

Financial Year	Annexure	Amount of Recovery as calculated on basis of data provided
FY 2007-08 to FY 2011-12	F	4,33,83,097
FY 1991-92 to FY 2006-07	G	3,78,75,814
FY 1983-84 to FY 1990-91	H	12,03,414
Total		8,24,62,325



8.24.62.325

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The detailed calculation/ working are enclosed as under: -Annexure "B"

Years for which records and data is made available by the hospital management (FY 2007-08 to FY 2011-12) and checked by us

Financial Year	Total OPD Patients	Paid OPD Patients	Free OPD Patients	% of Free OPD Patients	% of Deficit of Free Patients	Total OPD Revenue	Amount of Recovery as calculated on basis of data provided	Amount of Recovery as per DATA Submitted to DHS
2011-12	67143	62633	4510	6.72%	18.28%	60,122,023	11,783,851	11,783,851
2010-11	65094	59773	5321	8.17%	16.83%	52,870,561	9,688,175	9,688,175
2009-10	58215	50702	7513	12.91%	12.09%	42,398,490	5,887,889	5,887,889
2008-09	53065	45969	7096	13.37%	11.63%	37,179,212	4,990,227	4,990,227
2007-08	49644	43569	6075	12.24%	12.76%	29,629,108	4,308,798	4,308,798
Total							3,66,58,940	3,66,58,940



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Annexure "C"

Years for which only list/ data submitted to DHS is made available by the hospital management (FY 1996-97 to FY 2006-07)

Financial Year	Total OPD Patients	Paid OPD Patients	Free OPD Patients	% of Free OPD Patients	% of Deficit of Free Patients	Total OPD Revenue	Amount of Recovery as calculated on basis of data provided	Amount of Recovery as per DATA Submitted to DHS
2006-07	41716	35897	5819	13.95%	11.05%	29,200,956	4,246,534	3,750,074
2005-06	37900	31432	6468	17.07%	7.93%	25,631,237	3,727,410	2,452,059
2004-05	32218	25615	6603	20.49%	4.51%	18,837,161	2,739,385	1,067,795
2003-04	34275	25053	9222	26.91%	0.00%	15,118,839	2,198,650	Nil
2002-03	34060	19482	14578	42.80%	0.00%	9,821,610	1,428,303	Nil
2001-02	38221	20204	18017	47.14%	0.00%	10,561,269	1,535,867	Nil
2000-01	37969	19189	18780	49.46%	0.00%	10,225,850	1,487,089	Nil
1999-2000	36837	20823	16014	43.47%	0.00%	10,863,165	1,579,770	Nil
1998-99	43225	26346	16879	39.05%	0.00%	10,659,443	1,550,144	Nil
1997-98	36623	19981	16642	45.44%	0.00%	7,885,964	1,146,812	Nil
1996-97	35741	19443	16298	45.60%	0.00%	6,236,900	906,998	Nil
Total							2,25,46,962	72,69,928

The hospital has provided the copy of a chart showing the data submitted to the Directorate of Health Services (DHS) from the FY 1996-97 to FY 2006-07. We have calculated the recovery considering the balance sheet of the concerned years on the basis of directives given by the DHS. The assumptions followed as per the directors given by DHS are as under: -

- No. of OPD Patients and occupancy of IPD Beds is calculated on pro-rata basis of latest available data of FY 2007-08 with the hospital.
- The hospital has provided Balance Sheet for the Financial Years from 1996-97 to 2006-07, hence, recovery of amount is calculated considering the total revenue for that period on pro-rata basis.



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Receipt No : 202427/2016/EWS

Annexure "D"

Years for which no data is made available by the hospital management but balance sheet is made available (FY 1989-90 to FY 1995-96)

Financial Year	Total OPD Patients	Paid OPD Patients	Free OPD Patients	% of Free OPD Patients	% of Deficit of Free Patients	Total OPD Revenue	Amount of Recovery as calculated on basis of data provided	Amount of Recovery as per DATA Submitted to DHS
1995-96	Data not available, hence recovery of amount is calculated on the basis of OPD data of FY 1996-97					5,690,651	827,560	Nil
1994-95						4,109,408	597,609	Nil
1993-94						2,743,228	398,933	Nil
1992-93						1,728,994	251,438	Nil
1991-92						675,128	98,180	Nil
1990-91						364,484	53,005	Nil
1989-90						114,409	16,638	Nil
							22,43,362	Nil

The hospital has provided only the copy of balance sheets for the FY 1989-90 to FY 1995-96. We have calculated the recovery considering the balance sheet of the concerned years on the basis of directives given by the DHS. The assumptions followed as per the directors given by DHS are as under: -

- No. of OPD Patients and occupancy of IPD Beds is calculated on pro-rata basis of latest available data of FY 2007-08 with the hospital.
- The hospital has provided Balance Sheet for the Financial Years from 1989-90 to 1995-96, hence, recovery of amount is calculated considering the total revenue for that period on pro-rata basis.

Amount of Recovery as per DATA Submitted to DHS

The weighted average %age of the free patients for the period from FY 1996-97 to FY 2006-07 is more than 25 % and even the latest available data with the hospital for FY 1996-97 shows that the %age of free patients is 45.60 %. Hence, there is no recovery as per data submitted by the hospital to DHS.



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Receipt No : 202427/2016/EWS

Annexure "E"

Years for which no data is made available by the hospital management (FY 1983-84 to FY 1988-89)

Financial Year	Total OPD Patients	Paid OPD Patients	Free OPD Patients	% of Free OPD Patients	% of Deficit of Free Patients	Total OPD Revenue	Amount of Recovery as calculated on basis of data provided	Amount of Recovery as per DATA Submitted to DHS
1988-89	Data not available, hence recovery of amount is calculated on the basis of OPD data of FY 1989-90						16,638	Nil
1987-88							16,638	Nil
1986-87							16,638	Nil
1985-86							16,638	Nil
1984-85							16,638	Nil
1983-84							16,638	Nil
							99,827	Nil

The hospital has not provided any data for the FY 1983-84 to FY 1988-89, hence as per the directions of the DHS, recovery of amount for FY 1983-84 to FY 1988-89 is considered same as of FY 1995-96 of ₹ 16,638/-

Amount of Recovery as per DATA Submitted to DHS

The weighted average %age of the free patients for the period from FY 1996-97 to FY 2006-07 is more than 25 % and even the latest available data with the hospital for FY 1996-97 shows that the %age of free patients is 45.60 %. Hence, there is no recovery as per data submitted by the hospital to DHS.



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Receipt No : 202427/2016/EWS

Annexure "F"

Years for which records/ data is made available by the hospital management (FY 2007-08 to FY 2011-12) and checked by us

Financial Year	Total IPD Patients Days	Paid IPD Patients Days	Free IPD Patients Days	% of Free IPD Patients Days	% of Deficit of Free Patients Days	Total IPD Revenue	Amount of Recovery as calculated on basis of data provided
2011-12	23542	22596	946	4.02%	5.98%	134,637,629	9,628,890
2010-11	26146	25134	1012	3.87%	6.13%	138,393,146	8,496,086
2009-10	27888	26886	1002	3.59%	6.41%	137,235,030	9,790,106
2008-09	25591	24695	896	3.50%	6.50%	122,351,073	8,219,495
2007-08	27441	26595	846	3.08%	6.92%	92,590,962	7,248,520
							4,33,83,097



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Receipt No : 202427/2016/EWS

Annexure "G"

Years for which list/ data submitted to DHS is made available by the hospital management but balance sheet is made available (FY 1991-92 to FY 2006-07)

Financial Year	Total OPD Patients	Paid OPD Patients	Free OPD Patients	% of Free OPD Patients	% of Deficit of Free Patients	Total OPD Revenue	Amount of Recovery as calculated on basis of data
2006-07	Data not available, hence recovery of amount is calculated on the basis of IPD data of FY 2007-08 in proportion to the revenue of the concerned period					83,110,412	6,506,331
2005-06						72,950,443	5,710,954
2004-05						53,613,460	4,197,151
2003-04						43,030,542	3,368,663
2002-03						27,953,813	2,188,375
2001-02						30,058,997	2,353,180
2000-01						29,104,341	2,278,445
1999-2000						30,918,239	2,420,446
1998-99						30,338,414	2,375,055
1997-98						22,444,665	1,757,089
1996-97						17,751,177	1,389,658
1995-96						16,196,469	1,267,947
1994-95						11,696,008	915,627
1993-94						7,807,650	611,225
1992-93						4,920,982	385,241
1991-92						1,921,518	150,427
	Total						3,78,75,814



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Receipt No : 202427/2016/EWS

The hospital has provided only the copy of balance sheets for the FY 1991-92 to FY 2006-07. We have calculated the recovery considering the balance sheet of the respective years on the basis of directives given by the DHS. The assumptions followed as per the directives given by DHS are as under: -

- No. of OPD Patients and occupancy of IPD Beds is calculated on pro-rata basis of latest available data of FY 2007-08 with the hospital.
- The hospital has provided Balance Sheet for the Financial Years from 1989-90 to 1995-96, hence, recovery of amount is calculated considering the total revenue for that period on pro-rata basis.

Amount of Recovery as per DATA Submitted to DHS

The hospital has provided a copy of list submitted to DHS consisting of total no. of patients admitted during a particular month in the IPD from FY 1996-97 to FY 2006-07. In absence of other records it is not possible to calculate the no. of IPD Patient Days. Hence, the recovery is calculated as described above.



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Receipt No : 202427/2016/EWS

Annexure "H"

Years for which no data is made available by the hospital management (FY 1983-84 to FY 1990-91)

Financial Year	Total OPD Patients	Paid OPD Patients	Free OPD Patients	% of Free OPD Patients	% of Deficit of Free Patients	Total OPD Revenue	Amount of Recovery as calculated on basis of data provided
1990-91	Data not available, hence recovery of amount is calculated on the basis of IPD data of FY 2007-08 in proportion to the revenue of the concerned period						150,427
1989-90							150,427
1988-89							150,427
1987-88							150,427
1986-87							150,427
1985-86							150,427
1984-85							150,427
1983-84							150,427
							Total

The hospital has not provided any data for the FY 1983-84 to FY 1990-91, hence as per the directions of the DHS, recovery of amount for FY 1983-84 to FY 1990-91 is considered same as of FY 1991-92 of ₹ 1,50,427/-



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Jindal & Co

Chartered Accountants

3803, David Street, Daryaganj, New Delhi-2, Tel. : 23270584, 23277249, 23260861
Fax : 23254387, E-mail : bsjindal@gmail.com Tel. : (Resi.) 28759057, 28752159

24.05.2013

Dr. R. N. Das - (Medical Superintendent)
Nursing Home & Member of Monitoring Committee
Constituted by GNCT of Delhi
Directorate of Health Services- Govt. of NCT of Delhi
F-17, Karkardooma,
Delhi – 110 032
(Nursing Home Cell)

Sub: Audit regarding calculation of recovery of amount from Identified Private Hospitals as per the directions of Hon'ble High Court of Delhi judgment dated 22/03/2007.

Ref: Your letter no. F.13/2/3/NH/DHS/HQ/11/Pt.-X/28084 dated 25.04.2013

Sir,

As per your guidelines, an audit of Delhi E.N.T. Hospital was conducted for the period – two years from possession to 31.03.2012.

Our observation and audit report for the recovery of amount from the hospital is enclosed for your ready reference.

The total recovery as per verification & calculation comes to Rs. 8,236,325/- (Eighty two lacs thirty six thousand three hundred and twenty five only) as per Annexure – IA and IB.

Thanking you

Yours faithfully

Jindal & Company
Chartered Accountants

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Audit Report in respect of Operations of Delhi E.N.T Hospital, FC – 33 / 13, Jasola Institutional Area, New Delhi-110025, from inception to 31-03-2012.

Facts

- i) a) The above hospital was allotted 768 Sq meters plot for starting hospital by Delhi Development Authority (DDA) on 01/02/2000.
- b) The Perpetual lease deed was signed between the President of India and Delhi E.N.T. Hospital and Research Centre on 01/07/2005.
- c) The Occupancy certificate was given to the hospital on 08/09/2005.
- ii) The hospital is headed by Dr S.K.Karkar, ex-director AIIMS and his deputy Dr Arvind Karkar. The Nodal officer of the hospital is Mr. Rakesh Kumar who looks after day-to-day interactions with Ministry of health and other outside agencies.
- iii) The hospital started its operations with 20 beds of which 2 were reserved for free Patients. The strength of beds was increased to 25 on 28/01/2009 and that of free beds to 3 respectively.
- iv) Amongst the conditions imposed by DDA in their allotment letter was treating 25% free patients in both IPD & OPD. It has been reduced to 10% in case of IPD by the order of High Court dated 17/07/2007.
- v) The following is the gist of income from consultation/Operation earned by Hospital as per the audited financial statements.

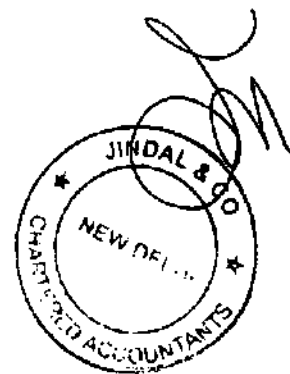
Financial Year	Amount (In Rs.)
2006-07	2,244,975
2007-08	8,030,243
2008-09	9,975,505
2009-10	12,295,974
2010-11	14,895,942
2011-12	19,102,731



vi) The computation of recovery has been detailed in Annexure – IA & IB.

vii) The assumptions adopted by us have been disclosed in Annexure –II.

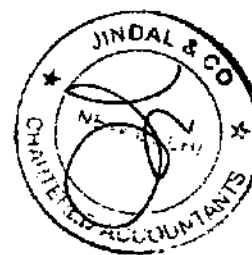
viii) A copy of the letter w. r. t. hospital policy on free treatment of patient of IPD / OPD, issued by the hospital is attached for your ready reference.



Receipt No : 200408/2016/EWS

Audit Report of Delhi E. N. T. Hospital & Research Centre**Annexure - IA****RECOVERABLE AMOUNT AS REGARDS TO IPD PATIENTS**

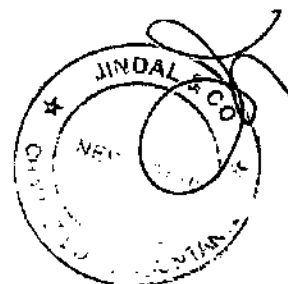
Year	Total No of Patients IPD	Free as per the Details send to land allotting agency/GNCTD	Free as per Special Audit	Percentage of free Patients	If Deficit 10%	Revenue Earned	Recoverable Amount if deficit is 10%
2011-12	682	6	1	0.15	9.85	17,110,861	1,685,420
2010-11	529	58	0	0.00	10	11,098,768	1,109,876
2009-10	477	45	7	1.47	8.53	10,428,493	889,550
2008-09	397	52	26	6.55	3.45	8,509,739	293,586
2007-08	359	32	14	3.90	6.1	7,114,677	433,995
2006-07	-	-	-	-	10	1,989,048	198,905
2005-06	-	-	-	-	10	1,989,048	198,905
2004-05	-	-	-	-	10	1,989,048	198,905
2003-04	-	-	-	-	10	1,989,048	198,905
2002-03	-	-	-	-	10	1,989,048	198,905

TOTAL RECOVERY FROM IPD PATIENTS **5,406,952**

Receipt No : 202408/2016/EWS

Audit Report of Delhi E. N. T. Hospital & Research Centre**Annexure - IB****RECOVERABLE AMOUNT AS REGARDS TO OPD PATIENTS**

Year	Total No of Patients OPD	Free as per the Details send to land allotting agency/GNCTD	Free as per Special Audit	Percentage of free Patients	Deficit(in Percentage)	Revenue Earned	Recoverable Amount if deficit 25%
2011-12	6048	1173	0	0	25	1,991,870	497,967
2010-11	4633	1058	0	0	25	3,797,174	949,293
2009-10	3656	922	0	0	25	1,867,481	466,870
2008-09	2789	601	0	0	25	1,465,766	366,441
2007-08	2166	495	0	0	25	915,566	228,892
2006-07	-	-	-	-	25	255,927	63,982
2005-06	-	-	-	-	25	255,927	63,982
2004-05	-	-	-	-	25	255,927	63,982
2003-04	-	-	-	-	25	255,927	63,982
2002-03	-	-	-	-	25	255,927	63,982

TOTAL RECOVERY FROM OPD PATIENTS **2,829,373**

Annexure – II

Assumptions considered by Jindal & Company, Chartered Accountants while computing the amount of recovery as per the directions of the Honorable High Court of Delhi.

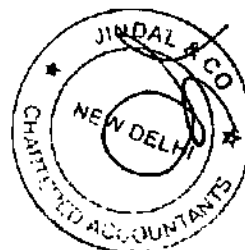
01. We have worked out the details of IPD Patients as per the annexure - IA and have to state that the deficit each year has been shown on the basis of Difference between eligible percentages i.e. 10% less shown free as per the undertakings given by the Patients.

02. Kindly Note that as per the letter given by the hospital they are not having any record of BPL card, AAY Card or valid income certificate issued by the competent authority nor are they having any undertakings executed by OPD free patients. In the absence of such documentation, we cannot verify the eligibility of such patients. Therefore we have worked out the Deficit at the rate of 25% for OPD Patients i.e 25% of total Income from OPD Patients, as per annexure - IB.

03. For verification of free patients, undertaking given by the patients had been checked. Some undertakings are not even signed / dated by the patients / attendants; hence they are not accepted as valid claim.

04. Only those patients have been assumed as free from whom no money has been recovered, even for registration.

05. As informed to us by the hospital, they treat any patient as free who just by appearances looks like a poor. They had no such proof that the patient is actually poor or not. We have not assumed the same in our calculation



06. The final accounts provided to us by the hospital for the year 2006-07 shows only the total professional receipts by the hospital during the year and does not contain bifurcation between IPD and OPD patients and other receipts. So we have assumed its bifurcation on the basis of nearest financial year i.e. 2007-08.

07. The hospital started its operations in the year 2006-07 itself. Hence calculation of recoverable amount for the prior years has been done on the basis of records, available for the nearest year.

08. As regards IPD Patients only those free Patients for which the referrals are available with the Hospital and copies handed over to us, they are treated as a free Patient for the purpose of computation of Recovery Amount.

09 The amount of recovery for OPD is made at the rate 25% for years till the date of starting of operations.

10. We are not given any information of any separate hospital audit by other agency except audit conducted by the Chartered Accountants mandated under the Law.

11. WORKING NOTE - I *

Total Receipts for the year 2006-07 = 2,244,975

Now, Total Receipts for year 2007-08 = 8,030,243

Percentage of IPD (2007-08) = $7,114,677 / 8,030,243 * 100 = 88.60\%$

Hence Revenue earned from IPD (2006-07) = $2,244,975 * 88.6\% = 1,989,048$

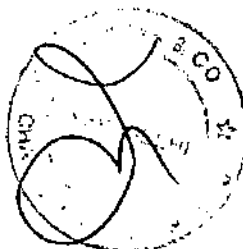
12. WORKING NOTE - II **

Total Receipts for the year 2006-07 = 2,244,975

Now, Total Receipts for year 2007-08 = 8,030,243

Percentage of OPD(2007-08) = $915,566 / 8,030,243 * 100 = 11.40\%$

Hence Revenue earned from OPD (2006-07) = $2,244,975 * 11.4\% = 255,927$



**DELHI E.N.T. HOSPITAL**

FC-33/13, Jasola Institutional Area, New Delhi-110025

Phone : 32453545 Mobile : 9811009001

E-mail : ent@vsnl.com Website : www.dehrc.org

Reg. No. DHS/NH/682

Date : 21st May, 2013

To,
Jindal & Co.
Chartered Accountants,
Daryaganj,
Delhi.

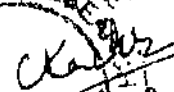
Sub: Clarification of Audit queries

Dear Sir,

As per the queries raised by your representatives Mr. Akhil Jindal during the audit of hospital records we want to clarify that:

1. We do not take any EWS proof or undertaking from FREE OPD patients for verification. We go by the appearance of patients.
2. As per FREE IPD patients concerned we are obtaining undertaking from patient/attendant and discharge summary and bills were duly countersigned by patient/attendant for verification are provided since beginning as available.
3. We had not refused any EWS patient for free treatment at our hospital. The beds meant for free treatment are not filled by paying patients, though we meet the cost of nursing, resident doctors and other overhead expenditure for such patients even when they are empty.
4. We had also requested the government hospitals to refer free patient to our hospital and also requested them to place our hospital board in the government hospital that we are giving free treatment to EWS patient at our hospital. The representative of auditors have assessed patients records and details, in view of fact that these patients records are confidential between hospital treating doctors and are not to be made public. Any issue arising out of such patient information leak will be the responsibility of the auditors.

Thanking you,

Yours sincerely,

(Dr. Anand C Kacker)
Medical Superintendent

Receipt No : 202402/2016/EWS

6

PREPARED BY:**M/S M.K. AGGARWAL & CO.****CHARTERED ACCOUNTANTS****OFFICE ADDRESS: 30, NISHANT KUNJ, PITAMPURA, NEW DELHI – 110034****CONTACT NO: 01127354141, 01127355151****RECOVERY REPORT OF:****M/S DEEPAK MEMORIAL HOSPITAL & MEDICAL RESEARCH CENTRE,
5, INSTITUTIONAL AREA, VIKAS MARG EXTN DELHI-110092****ON BEHALF OF:****DIRECTORATE OF HEALTH SERVICES****GOVT. OF NCT OF DELHI SWASTHYA SEWA NIDESHALAYA BHAWAN,****F-17, KARKARDOOMA NEW DELHI-110032****For M.K. AGGARWAL & CO.
Chartered Accountants****Atul Aggarwal**
Partner

Pages 1 to 35

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For M.K. AGGARWAL & CO.
Chartered Accountants*M.K. Aggarwal*
Partner
Pages 1 to 35



Chapter:1

INTRODUCTION ABOUT THE FIRM

M/S M.K. Aggarwal & Co. is a leading chartered accountancy firm rendering comprehensive professional services which include audit, management consultancy, tax consultancy, accounting services, manpower management, secretarial services etc. The firm believes to provide innovative solutions, to the client and implement it, thereby achieving excellence and thus maintain leadership in the respective field.

M/S M.K. Aggarwal & Co. is a professionally managed firm. The team consists of distinguished chartered accountants, corporate financial advisors and tax consultants. The firm represents a combination of specialized skills, which are geared to offers sound financial advice and personalized proactive services. Those associated with the firm have regular interaction with industry and other professionals which enables the firm to keep pace with contemporary developments and to meet the needs of its clients. We maintain independence & integrity in all professional assignment.

M/S M.K. Aggarwal & Co. has got long exposure of more than 30 years in working closely with corporate Sector in various capacities as Central Statutory Auditors, Tax Auditors, Internal Auditors and Management Auditors etc.

Mission & Vision:

- To provide full range of high quality services in Assurance Services, Accounting, Taxation, Management consultancy.
- To carry out all aspects of our work with high level of professionalism and excellence.
- To offer value for money for the services we provide.





Chapter:2

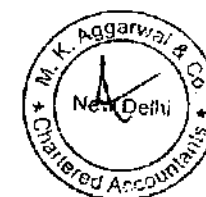
ABOUT M/S DEEPAK MEMORIAL HOSPITAL & MEDICAL RESEARCH CENTRE

Deepak Memorial Hospital, located in East Delhi, started functioning in September 1988 as a multi-speciality hospital. It has very eminent faculty of doctors. The Hospital provides services in almost all disciplines including Intensive Cardiac Care, Intensive Baby Care, Mother and Child Care, Obs. & Gynae, Orthopedic Surgery, Joint Replacement, Burns and Plastic Surgery, a complete Neurology, Neuro Surgery, and Nephrology Unit with Dialysis facility, Gastroenterology, Endoscopy facility and a Rehabilitation Department for the Physically Handicapped persons.

For further growth and enhancement of all areas, the hospital is now being managed by Kailash Healthcare Ltd. and has been upgraded to 110 bedded hospital and is in the process of further up gradation as a 350 bedded hospital.

The hospital is equipped with the most advanced medical facilities with latest equipment such as Multislice Spiral CT-Scan for whole body, Computed Radiography (CR System), Color Doppler, Ultra-Sound, Fully Auto Lab Analyser, Dialysis, EEG, EMG, NCV, PFT, TMT, Uroflometry etc. It has a well equipped ICU/CCU with Ventilators, Defibrillator, Pulse Oximeter, Monitor etc. and modern Operation Theatres.

The special features of the hospital are specialist OPD with specialists and super specialists in various fields: Chemist Shop, Ambulance Services with wireless network, Mobile CCU, Casualty and Emergency Services, Lab and Diagnostic Services etc. - all available round the clock and 365 days a year. The hospital has a variety of accommodation starting from general ward to super deluxe suites - designed to suit all sections of the society.





Chapter:3

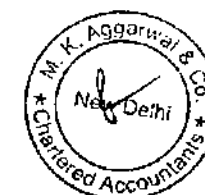
ABOUT DIRECTORATE OF HEALTH SERVICES

In Delhi, health care facilities are being provided by both Government & Non-Government Organizations. Among the Government Organizations, Directorate of Health Services (DHS) of Government NCT of Delhi is the major agency related to health care delivery. The DHS is also the largest department under Department of Health and Family Welfare, Govt. of NCT of Delhi providing health care facilities at primary and secondary level to the citizens of Delhi through various types of health outlets, spread all over Delhi viz. Dispensaries and Health Centers, School Health Clinics and Mobile Health Clinics.

This Directorate not only actively participates in delivery of health care facilities but also coordinates with other Govt. and Non Government Organizations for health related activities for the improvement of health of citizens of Delhi. DHS is instrumental in coordination and implementation of various national and state health programmes.

This Directorate also monitors the health services being provided by registered Private Nursing Homes. The registration is done subject to the fulfillment of pre requisite of Delhi Nursing Homes Registration ACT and renewal in yearly basis. The registration of Private Nursing Homes and hospitals is mandatory under this Act.

Other activities of DHS include Delhi Govt. Employees Health Scheme (DGEHS) giving benefits to employees and pensioners of Delhi Govt. Disaster Management, Cancer Control, Biomedical Waste Management, Leprosy Control, Public Grievances are other very important functions of DHS. Regular training programmes are also undertaken by Directorate for Doctors and other Paramedical personnel involved in health care through CME Scheme.

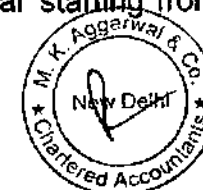




Chapter:4

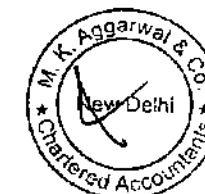
PREAMBLE

1. DDA and Land Development Office, Govt. of India allotted land to registered societies/ trusts on concessional rates for establishment of hospitals with condition that they would provide free treatment to the poor in the OPD, and certain percentage of beds would be kept free for poor/ indigent category patients. Whereas, since the provision of providing free treatment to poor patients was not being complied with as per terms and conditions of allotment, a PIL, WP(C) No. 2866/2002 was filed by the Lawyer's group " Social Jurist" in the year 2002 against " UOI and GNCT Delhi" in High Court of Delhi. The Hon'ble High Court took up the matter of hospitals for whom conditions were imposed and pronounced its judgment on 22.03.2007 in respect of these hospitals and similarly situated hospitals.
2. The Hon'ble High Court found non compliance on the part of hospitals and vide para 83 to para 91 of the judgment issued directions for constituting a Special Committee (modified vide order dated 17.07.2007) to undertake an audit and to pass orders for recovery of amount from the defaulter hospitals for non compliance with the stipulation of providing free treatment for 10% IPD beds and 25% of OPD patients. The Hon'ble High Court also directed that the scope of "free" treatment is comprehensive and includes drugs and consumable, besides free consultations, diet, diagnostics etc.
3. Director of Health Services, Government of NCT of Delhi having its office at F-17, KARKARDOOMA, DELHI 110032 has appointed us Vide their appointment letter Dated: 25/04/2013, No.F.13/2/3/NH/DHS/HQ/11/Pt.-X/28121 to conduct Special Audit of M/S Deepak Memorial Hospital & Medical Research Centre for getting the records, books of accounts and other material of the concerned private hospital to be examined of the past year starting from two years after the date when the possession was taken and the hospital was made functional till date.





4. **As per Para 88 of the Hon'ble Delhi High Court Judgment**, "The order of the Special Committee shall determine the amount which is payable by the private hospital (20 of the hospitals stated in the judgment) and/or such other hospitals which are similarly situated. The amount payable shall be determined in terms of the above observations keeping in view the period commencing from two years after the date when the possession was taken and the hospital was made functional and expenses of 25% OPD and 10% IPD free patient treatment of the total number of patients treated by the hospital during that period."
5. **As per Para no.-12, of the Hon'ble Delhi High court Judgment**, "It appears that the Committee is of the view that free treatment means totally free and not partly free and partly paid. The free IPD patient will not have to pay for anything including medicines and medical consumables as in the case of government hospitals. The Committee has also recommended that all the hospitals which have been allotted government land, should provide totally free treatment to the poor, needy and deserving patients to the extent of 10% of the total number of beds in the IPD and 25% of the total number of patients in OPD uniformly".
6. **As per court order Para no. 91(B) partial free is no treatment and set off will not be allowed. Para No.91(B) is quoted as under:-**
- 91(B). "The hospitals who have partially or fully complied with even the condition of higher percentage in the past, would not be entitled to any benefit as they were bound by that condition at the relevant times and would not be entitled to any set off of the expenses or otherwise on that ground."

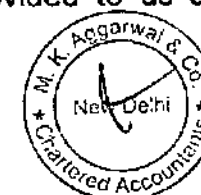




Chapter:5

Audit Facts & Assumptions Taken

1. First allotment of land was made on 16/03/1982 and possession was given on 18/10/1982 for the purpose of residential building. Second allotment was made on 4th February 1986 for the purpose of constructing hospital building. Thus the deemed date of commencement of recovery period is 4th February 1988, as per our appointment letter dated:25/04/2013.
2. Year wise Gross no. of IPD Beds figure is obtained from DHS Registration certificate wherever mentioned on the certificate. For the years 1998-1999 & 1999-2000, bed strength is obtained from the Application filed by the hospital for renewal of registration with DHS. Prior to the year 1995-1996 neither DHS certificate nor application for renewal of registration is given by the hospital thus Bed strength prior to 1995-1996 is taken as 42, (same as for the year 1995-1996).
3. The Audited Balance Sheets were obtained to determine the Revenue earned by the hospital for the all the past years.(i.e. from 1988-89 to 2011-12)
4. Detailed application for registration /renewal has not been provided to us, for years 1988 to 2012 except for the years 1998-1999 & 1999-2000 giving indication of no. of staff including technical, non-technical & nurses etc in order to analyze the strength of beds vis-a-vis applied for to DHS. We were denied access to the wing of the hospital to actually identify the operational beds.
5. We have based our recovery calculations on the hospitals own statement, as provided to us and accordingly OPD/IPD ratio is taken at average 86:14 for all the years.



M.K. AGGARWAL & Co.
CHARTERED ACCOUNTANTS

6. The hospital had informed us that they have given, entirely free treatment to the poor patients. We had contacted few patients on telephone and it was found that the claim of the hospital regarding free treatment is not correct and the hospital was charging from patients, as confirmed by poor patients themselves, verbally and also in writing. Further during audit we contacted some poor patient admitted in the hospital & we found that hospital is charging from patients. The copy of specimen confirmation letters is enclosed as per **Exhibit-1**.

Further, several telephone nos. of the patients were not found to be correct and also various addresses were found incorrect. We have received back some undelivered confirmation letters sent to some patients. Further, the hospital did not have relevant underlying documents like BPL card & ID proofs etc. related to poor patients in majority of the cases. Thus the claim of the hospital for conducting free patient treatment is not valid and thus the deficiency in providing free treatment is taken at 100%, both in case of IPD & OPD.

7. As the confirmations of the patients were not in tune, with the claims of the hospital, regarding free treatment, thus the hospital has suppressed the income derived from such IPD & OPD poor patients and not disclosed in the books of accounts. The average income earned by hospital from each IPD patient is deemed at Rs.50000 on an average basis & Rs.5000 (including tests, diagnosis & medicines, consultation etc.) in case of each OPD patient. Thus the amount of recovery is increased by this suppressed income as per working note-7.1 & 7.2. The details of number of poor IPD & OPD patients has been given by the hospital from the year 2005-06 to 2011-12, which is taken for calculation of recovery. Figures of year 2005-2006 is taken as base year, wherever details not provided for

8. The grants has been received for the treatment of poor patients. Since the poor patients were not treated by the hospital as falsely claimed. Hence the entire grants received has been misutilised & therefore added to the recovery amount. The figures of grants have been obtained from the audited Balance sheets.



For M.K. AGGARWAL & CO.
 Chartered Accountants

M.K. Aggarwal
 Partner



M.K. AGGARWAL & Co.
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9. On our visits, we have observed, there is no prominent display on the reception / billing counter, that the hospital is providing free treatment to the poor.

The existing display of board is placed at non noticeable area and not visible at all to an ordinary person.

10. We have observed that hospital is being run as a corporate entity in view of our examination of invoices issued to the patients. The hospital is operated actually by Kailash Healthcare Ltd.(a corporate entity) and not as a charitable Society. The copy of the bills issued to the patient is enclosed. (**Exhibit 2**)



For M.K. AGGARWAL & CO.
Chartered Accountants

M.K. Aggarwal
Partner

**Chapter:6****Determination of Recoverable Amount**

S. No.	Particulars	Amount (Rs. in Crores)	Working Note No.
1.	Gross Hospital Receipts	132.82	Refer Working note-2
2.	Gross OPD Receipts	18.59	Refer Working note-3
3.	Gross IPD Receipts	114.22	Refer Working note-3
4.	IPD Deficiency	100%	Refer Para-6 of chapter-5
5.	OPD Deficiency	100%	Refer Para-6 of chapter-5
6.	Net IPD Receipts (For Recovery Purpose)	114.22	Refer working note-5
7.	Net OPD Receipts (For recovery Purpose)	18.59	Refer working note-6
8.	Recoverable Amount(IPD)	11.42	Refer working note-5
9.	Recoverable Amount(OPD)	4.64	Refer working note-6
10.	OPD & IPD Recoverable Amount from the hospital [8+9]	16.06	-
11.	Recovery of suppressed income from poor patients IPD 19.14 OPD 83.40	102.54	Refer working note-7.1 & 7.2

For M.K. AGGARWAL & CO.
Chartered Accountants

Anil Aggarwal
Partner

Receipt No : 202402/2016/EWS

M.K. AGGARWAL & Co.
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12.	Recovery of Grants	1.49	Refer Para 8 of chapter-5 & working note -8
13.	Total Recoverable Amount from the hospital [10+11+12]	120.09	-

Total Recovery Amount is Rs.120.09 Crores
(Rupees One Hundred Twenty Crores & Nine Lac only)

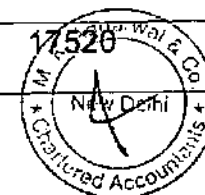


For M.K. AGGARWAL & CO.
Chartered Accountants

Alu Aggarwal
Partner

**Working Note:1****Detailed workings on calculation of Recovery Amount****Determination of IPD Bed strength of the hospital since inception**

Year	No. of Bed Strength (IPD)	No. of Bed Days(No. of Beds X 365)
2011-2012	100	36500
2010-2011	100	36500
2009-2010	100	36500
2008-2009	100	36500
2007-2008	60	21900
2006-2007	48	17520
2005-2006	48	17520
2004-2005	48	17520
2003-2004	48	17520
2002-2003	48	17520
2001-2002	48	17520
2000-2001	48	17520



Receipt No : 202402/2016/EWS

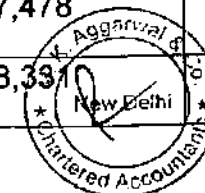
M.K. AGGARWAL & Co.
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1999-2000	48	17520
1998-1999	48	17520
1997-1998	42	15330
1996-1997	42	15330
1995-1996	42	15330
1994-1995	42	15330
1993-1994	42	15330
1992-1993	42	15330
1991-1992	42	15330
1990-1991	42	15330
1989-1990	42	15330
04/02/1988-31/03/1989	42	15330



**Working Note:2****Determination of Gross Revenue of the Hospital for various years**

S. No	Year	Medical Receipts (Amount in Rs.) (A)	Other income (Amount in Rs.) (B)	Gross Revenue (Amount in Rs.) (A)+(B)	Remarks
					As per Audited Financial Statements
1	2011-2012	197,477,770	6,792,087	204,269,857	
2	2010-2011	202,963,803	5,862,748	208,826,551	
3	2009-2010	146,087,361	5,028,108	151,115,469	
4	2008-2009	103,544,249	5,054,851	108,599,100	
5	2007-2008	73,559,296	6,831,454	80,390,750	
6	2006-2007	42,789,352	7,355,949	50,145,301	
7	2005-2006	40,699,147	2,394,082	43,093,229	
8	2004-2005	41,345,603	402,452	41,748,055	
9	2003-2004	45,723,434	669,207	46,392,641	
10	2002-2003	45,397,365	401,186	45,798,551	
11	2001-2002	46,492,773	334,705	46,827,478	
12	2000-2001	41,164,689	2,713,642	43,878,331	



Receipt No : 202402/2016/EWS

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13	1999-2000	41,582,668	2,235,283	43,817,951	
14	1998-1999	38,541,129	2,118,756	40,659,885	
15	1997-1998	33,931,454	1,765,594	35,697,048	
16	1996-1997	30,890,755	1,171,786	32,062,541	
17	1995-1996	22,241,262	742,966	22,984,228	
18	1994-1995	20,374,440	695,876	21,070,316	
19	1993-1994	16,584,460	307,417	16,891,877	-DO-
20	1992-1993	14,781,143	318,712	15,099,855	
21	1991-1992	12,261,418	95,300	12,356,718	
22	1990-1991	8,447,922	21,560	8,469,482	
23	1989-1990	5,674,902	198,921	5,873,823	
24	04/02/1988- 31/03/1989	2,095,488	38,676	2,134,165	
	Total	1,274,651,883	53,551,319	1,328,203,202	

Gross Hospital Receipts = Rs.1,328,203,202



Working Note:3

3.1 Determination of Ratio of IPD income & OPD income to Gross Turnover

The hospital has provided us a bifurcation of its gross total income for past 6 years as follows:-

(Refer Para 5 of chapter-5)

S. No	Year	Gross Turnover(Excluding Non-operating income) (Amount in Rs.)	IPD income (Amount in Rs.)	OPD income (Amount in Rs.)	Percentage of IPD to Gross turnover	Percentage of OPD to Gross turnover
1	2011-2012	197,477,770	163,720,080	33,757,690	83	17
2	2010-2011	202,963,803	173,830,089	29,133,714	86	14
3	2009-2010	146,087,361	125,971,802	20,115,559	86	14
4	2008-2009	103,544,249	89,264,557	14,279,692	86	14
5	2007-2008	73,559,296	64,330,583	9,228,713	87	13
6	2006-2007	42,789,352	37,422,921	5,366,431	87	13

Average Ratio (IPD: OPD) = 86:14





3.2 Determination of amount of OPD Income and IPD Income out of the Gross Revenue

S. No	Year	Gross Turnover (Amount in Rs.)	IPD income (Amount in Rs.)	OPD income (Amount in Rs.)	Remarks
1	2011-2012	204,269,857	175,672,077	28,597,780	Average IPD & OPD Ratio is taken as 86:14
2	2010-2011	208,826,551	179,590,834	29,235,717	Refer para-5 of chapter-5
3	2009-2010	151,115,469	129,959,303	21,156,166	-DO-
4	2008-2009	108,599,100	93,395,226	15,203,874	
5	2007-2008	80,390,750	69,136,045	11,254,705	
6	2006-2007	50,145,301	43,124,959	7,020,342	
7	2005-2006	43,093,229	37,060,177	6,033,052	
8	2004-2005	41,748,055	35,903,328	5,844,728	
9	2003-2004	46,392,641	39,897,672	6,494,970	
10	2002-2003	45,798,551	39,386,754	6,411,797	
11	2001-2002	46,827,478	40,271,631	6,555,847	
12	2000-2001	43,878,331	37,735,364	6,142,966	
13	1999-2000	43,817,951	37,683,438	6,134,513	



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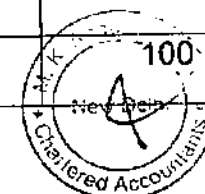
14	1998-1999	40,659,885	34,967,501	5,692,384	
15	1997-1998	35,697,048	30,699,461	4,997,587	
16	1996-1997	32,062,541	27,573,785	4,488,756	
17	1995-1996	22,984,228	19,766,436	3,217,792	
18	1994-1995	21,070,316	18,120,472	2,949,844	
19	1993-1994	16,891,877	14,527,014	2,364,863	
20	1992-1993	15,099,855	12,985,875	2,113,980	-DO-
21	1991-1992	12,356,718	10,626,778	1,729,941	
22	1990-1991	8,469,482	7,283,754	1,185,727	
23	1989-1990	5,873,823	5,051,488	822,335	
24	04/02/1988- 31/03/1989	2,134,165	1,835,382	298,783	
	Total	1,328,203,202	1,142,254,753	185,948,448	



Working Note:4

Determination of IPD Deficiency i.e. Difference between the no. of free patients actually treated AND Total number of free patients to be treated, as per court's order.
(Refer Para 6 of chapter-5)

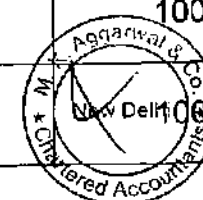
		Total Capacity*Percentage of Beds to be reserved for Poor Patients	Utilized capacity for the Poor Patients		
S.NO.	YEAR	No. of bed Days(IPD)to be reserved for poor patients {Total no. of Bed Days*10%}	No. of Bed Days utilized for Poor(IPD)	No. of Bed Days not utilized for Poor Patients (IPD)	Deficiency (%)
		(A)	(B)	(C)= (A)-(B)	(D)=(C)/(A)
1	2011-2012	3650	0	3650	100
2	2010-2011	3650	0	3650	100
3	2009-2010	3650	0	3650	100
4	2008-2009	3650	0	3650	100
5	2007-2008	2190	0	2190	100
6	2006-2007	1752	0	1752	100
7	2005-2006	1752	0	1752	100



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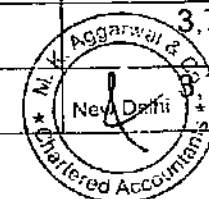
8	2004-2005	1752	0	1752	100
9	2003-2004	1752	0	1752	100
10	2002-2003	1752	0	1752	100
11	2001-2002	1752	0	1752	100
12	2000-2001	1752	0	1752	100
13	1999-2000	1752	0	1752	100
14	1998-1999	1752	0	1752	100
15	1997-1998	1533	0	1533	100
16	1996-1997	1533	0	1533	100
17	1995-1996	1533	0	1533	100
18	1994-1995	1533	0	1533	100
19	1993-1994	1533	0	1533	100
20	1992-1993	1533	0	1533	100
21	1991-1992	1533	0	1533	100
22	1990-1991	1533	0	1533	100
23	1989-1990	1533	0	1533	100
24	04/02/1988- 31/03/1989	1533	0	1533	100



Working Note:5

Determination of IPD Recovery Amount

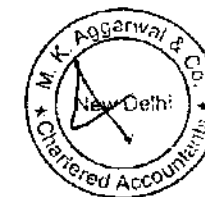
Year	IPD Revenue (As per working note-3.2) (Amount in Rs.) (A)	Deficiency (As per working note-4) (B)	Net IPD Revenue (Amount in Rs.) (C)=(A)*(B)	Recovery Amount (Amount in Rs.) (D)= (C)*10%
2011-2012	175,672,077	100%	175,672,077	17,567,208
2010-2011	179,590,834	100%	179,590,834	17,959,083
2009-2010	129,959,303	100%	129,959,303	12,995,930
2008-2009	93,395,226	100%	93,395,226	9,339,523
2007-2008	69,136,045	100%	69,136,045	6,913,604
2006-2007	43,124,959	100%	43,124,959	4,312,496
2005-2006	37,060,177	100%	37,060,177	3,706,018
2004-2005	35,903,328	100%	35,903,328	3,590,333
2003-2004	39,897,672	100%	39,897,672	3,989,767
2002-2003	39,386,754	100%	39,386,754	3,938,675
2001-2002	40,271,631	100%	40,271,631	4,027,163
2000-2001	37,735,364	100%	37,735,364	3,773,536
1999-2000	37,683,438	100%	37,683,438	3,768,344



Receipt No : 202402/2016/EWS

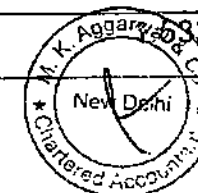
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1998-1999	34,967,501	100%	34,967,501	3,496,750
1997-1998	30,699,461	100%	30,699,461	3,069,946
1996-1997	27,573,785	100%	27,573,785	2,757,379
1995-1996	19,766,436	100%	19,766,436	1,976,644
1994-1995	18,120,472	100%	18,120,472	1,812,047
1993-1994	14,527,014	100%	14,527,014	1,452,701
1992-1993	12,985,875	100%	12,985,875	1,298,588
1991-1992	10,626,778	100%	10,626,778	1,062,678
1990-1991	7,283,754	100%	7,283,754	728,375
1989-1990	5,051,488	100%	5,051,488	505,149
04/02/1988-31/03/1989	1,835,382	100%	1,835,382	183,538
Total	1,142,254,753		1,142,254,753	114,225,475

Total IPD Recovery Amount is Rs. 114,225,475/-**(Rupees Eleven Crores Forty Two Lac Twenty Five Thousand Four Hundred & Seventy Five only.)**

**Working Note:6****Determination of OPD Recovery**

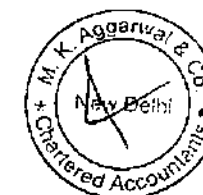
Year	OPD Revenue (As per working note-3.2) (Amount in Rs.) (A)	Deficiency (As per para-6 of chapter-5) (B)	Net OPD Revenue (Amount in Rs.) (C)=(A)*(B)	Recovery Amount (Amount in Rs.) (D)=(C)*25%
2011-2012	28,597,780	100%	28,597,780	7,149,445
2010-2011	29,235,717	100%	29,235,717	7,308,929
2009-2010	21,156,166	100%	21,156,166	5,289,041
2008-2009	15,203,874	100%	15,203,874	3,800,969
2007-2008	11,254,705	100%	11,254,705	2,813,676
2006-2007	7,020,342	100%	7,020,342	1,755,086
2005-2006	6,033,052	100%	6,033,052	1,508,263
2004-2005	5,844,728	100%	5,844,728	1,461,182
2003-2004	6,494,970	100%	6,494,970	1,623,742
2002-2003	6,411,797	100%	6,411,797	1,602,949
2001-2002	6,555,847	100%	6,555,847	1,638,962
2000-2001	6,142,966	100%	6,142,966	1,535,742
1999-2000	6,134,513	100%	6,134,513	1,533,628



Receipt No : 202402/2016/EWS

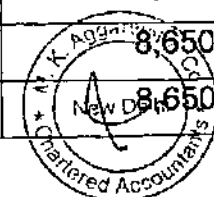
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1998-1999	5,692,384	100%	5,692,384	1,423,096
1997-1998	4,997,587	100%	4,997,587	1,249,397
1996-1997	4,488,756	100%	4,488,756	1,122,189
1995-1996	3,217,792	100%	3,217,792	804,448
1994-1995	2,949,844	100%	2,949,844	737,461
1993-1994	2,364,863	100%	2,364,863	591,216
1992-1993	2,113,980	100%	2,113,980	528,495
1991-1992	1,729,941	100%	1,729,941	432,485
1990-1991	1,185,727	100%	1,185,727	296,432
1989-1990	822,335	100%	822,335	205,584
04/02/1988-31/03/1989	298,783	100%	298,783	74,696
Total	185,948,448		185,948,448	46,487,112

Total OPD Recovery Amount is Rs. 46,487,112/-**(Rupees Four Crores Sixty Four Lac Eighty Seven Thousand One Hundred & Twelve only)**

**Working Note: 7****7.1 Recovery of Suppressed income earned from Poor IPD patients wrongly shown as free patients**

Year	Amount of Treatment (Refer Para 7 of chapter-5) (Amount in Rs.) (A)	No. of Poor Patients (Refer Para 7 of chapter-5) (B)	Suppressed Income (Amount in Rs.) (C)=(A)*(B)
2011-2012	50,000	100	5,000,000
2010-2011	50,000	96	4,800,000
2009-2010	50,000	92	4,600,000
2008-2009	50,000	79	3,950,000
2007-2008	50,000	200	10,000,000
2006-2007	50,000	148	7,400,000
2005-2006	50,000	173	8,650,000
2004-2005	50,000	173	8,650,000
2003-2004	50,000	173	8,650,000
2002-2003	50,000	173	8,650,000
2001-2002	50,000	173	8,650,000
2000-2001	50,000	173	8,650,000
1999-2000	50,000	173	8,650,000
1998-1999	50,000	173	8,650,000



Receipt No : 202402/2016/EWS

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1997-1998	50,000	173	8,650,000
1996-1997	50,000	173	8,650,000
1995-1996	50,000	173	8,650,000
1994-1995	50,000	173	8,650,000
1993-1994	50,000	173	8,650,000
1992-1993	50,000	173	8,650,000
1991-1992	50,000	173	8,650,000
1990-1991	50,000	173	8,650,000
1989-1990	50,000	173	8,650,000
1988-1989	50,000	173	8,650,000
	Total		191,450,000

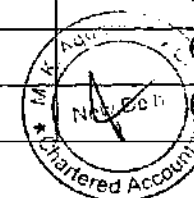
Total Suppressed IPD Recovery Amount is Rs. 191,450,000 /-
(Rupees Nineteen Crores Fourteen Lac & Fifty Thousand only)





7.2 Recovery of suppressed income earned from Poor OPD patients wrongly shown as free patients

Year	Amount of Treatment (Refer Para 7 of chapter-5) (Amount in Rs.) (A)	No. of Poor Patients (Refer Para 7 of chapter-5) (B)	Suppressed Income (Amount in Rs.) (C)=(A)*(B)
2011-2012	5,000	23856	119,280,000
2010-2011	5,000	25137	125,685,000
2009-2010	5,000	30231	151,155,000
2008-2009	5,000	30630	153,150,000
2007-2008	5,000	24961	124,805,000
2006-2007	5,000	7362	36,810,000
2005-2006	5,000	1368	6,840,000
2004-2005	5,000	1368	6,840,000
2003-2004	5,000	1368	6,840,000
2002-2003	5,000	1368	6,840,000
2001-2002	5,000	1368	6,840,000
2000-2001	5,000	1368	6,840,000
1999-2000	5,000	1368	6,840,000
1998-1999	5,000	1368	6,840,000
1997-1998	5,000	1368	6,840,000
1996-1997	5,000	1368	6,840,000

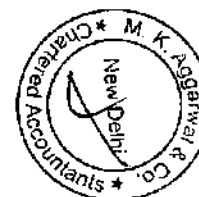


Receipt No : 202402/2016/EWS

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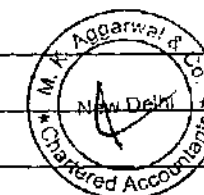
1995-1996	5,000	1368	6,840,000
1994-1995	5,000	1368	6,840,000
1993-1994	5,000	1368	6,840,000
1992-1993	5,000	1368	6,840,000
1991-1992	5,000	1368	6,840,000
1990-1991	5,000	1368	6,840,000
1989-1990	5,000	1368	6,840,000
1988-1989	5,000	1368	6,840,000
	Total		834,005,000

***Total Suppressed OPD Recovery Amount is Rs. 834,005,000 i-
(Rupees Eighty Three Crores Forty Lac Five Thousand only)***



**Working Note: 8****Recovery of Grants not utilized for treatment of poor patients**

S .No.	Year	Grants/Donations Received (Refer Para 8 of Chapter-5)
1	2011-2012	-
2	2010-2011	-
3	2009-2010	-
4	2008-2009	-
5	2007-2008	200,000
6	2006-2007	12,719,000
7	2005-2006	-
8	2004-2005	-
9	2003-2004	-
10	2002-2003	2,570
11	2001-2002	-
12	2000-2001	130,100
13	1999-2000	13,100
14	1998-1999	-
15	1997-1998	1,250
16	1996-1997	182,501



Receipt No : 202402/2016/EWS

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17	1995-1996	10,501
18	1994-1995	121,200
19	1993-1994	5,251
20	1992-1993	134,500
21	1991-1992	153,400
22	1990-1991	90,750
23	1989-1990	97,805
24	04/02/1988-31/03/1989	1,059,447
	Total	14,921,375

Recovery from Grants is Rs.14,921,375/-***(Rupees One Crore Forty Nine Lac Twenty One Thousand Three Hundred & Seventy Five only)***

Receipt No : 202402/2016/EWS

Mr. Nathu Ram (IPD No.5434)
E-85 Anand Vihar
Delhi

Dated: 26/06/2013

Reg: Verification

Dear Sir,

It has been claimed by M/S Deepak Memorial hospital & Medical Research Centre, that you were provided free treatment during your stay in the hospital in the year 2011-2012.

Please confirm whether the claim of the hospital is correct or not. This verification is being conducted in pursuance of Delhi High Court order dated 22/03/2007.

Your reply is highly valuable in pursuit of interest of the society at large.

Regards,

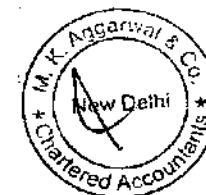
(CA Atul Aggarwal)
(Auditor)

Mdb.No.989997699

Address:30,Nishant Kunj Pitampura,Delhi-34

Comments of the Patients

मुझे इस अस्पताल से बलाक मुफ्त मही मिली है
मैंने जो वे कर उनके इलाज के प्रदान किये हैं।



Signature:

नाथुराम

Relationship with the Patient:

we had given Rs. 1,893/=(P~~ro~~) for (Mash)
 on 19.6.2013 but they have refunded that
 money on 21.6.2013 in cash when Auditor
 Miss Pinky from M/s M.K. Aggarwal and Company
 enquired about the same.

- Patient Name. MR. EDWIN NOEL.
 Add. 6/286, Lalita Park, Laxmi Nagar
 Phone No: 22516413.

MRS. Queenie Noel
Wife

Wife of Patient

22/6/2013

99519475 (Keldan don)



Deepak Memorial Hospital

Bed Occupation Chart As On 21/06/2013

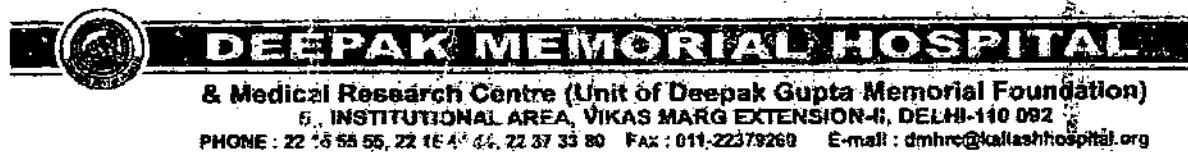
for
operation (Hernia)
Mark 1893/Appendix

MRD No	Ward	Bed No	Occupied By	From Date	Company Name
IPD/13/2697	GROUND FLOOR	102 Bed 2	EDWIN NOEL	19/06/13	DEEPAK GUPTA MEMORIAL FOUNDATION (FREE CATEGORY)
IPD/13/2777	GROUND FLOOR	102 Bed 3	VANSHIKA SAXENA	19/06/13	DEEPAK GUPTA MEMORIAL FOUNDATION (FREE CATEGORY)
IPD/13/2750	GROUND FLOOR	102 Bed 4	KAMLA GUPTA	17/06/13	DEEPAK GUPTA MEMORIAL FOUNDATION (FREE CATEGORY)
IPD/13/2633	GROUND FLOOR	102 Bed 5	KHAZAN SINGH	11/06/13	DEEPAK GUPTA MEMORIAL FOUNDATION (FREE CATEGORY)

Total Patients: 4
 Company Patients: 4
 General Patients: 0



Receipt No : 202402/2016/EWS

**KAILASH HEALTH CARE LTD.**

H-33, SECTOR - 27, NOIDA - 201 301 PHONE : 0120 - 2 44 44 44, 2 44 55 55 Fax : 0120 - 2 55 23 23

Operated by :

Receipt NO. : CV/11/6566
 MRD NO. : IPD/11/6308
 Patient Name : RATHU RAM
 ADDRESS : 285 ANAND VIHAR DELHI

DATE : 29/Jan/2012

Narration : ON A/C PAYMENT

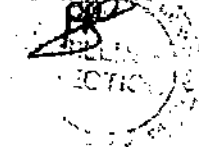
Received with thanks Rs. : 10,000.00 On Account

(RUPEES TEN THOUSAND ONLY)

BY: CASH

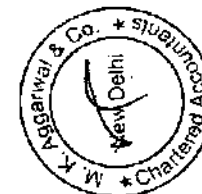
FOR Deepak Memorial Hospital & MRC.

RITU RANI



29/Jan/2012

07:12:02



Receipt No: 202360/2016/EWS

8/7

33

PREPARED BY:

M/S M.K. AGGARWAL & CO.

CHARTERED ACCOUNTANTS

OFFICE ADDRESS: 30, NISHANT KUNJ, PITAMPURA, NEW DELHI – 110034

CONTACT NO: 01127354141, 01127355151

RECOVERY REPORT OF:

BIMLA DEVI HOSPITAL,

PLOT NO 5, POCKET B,OCF, MAYUR VIHAR, PHASE –II, DELHI-91

ON BEHALF OF:

DIRECTORATE OF HEALTH SERVICES

GOVT. OF NCT OF DELHI SWASTHYA SEWA NIDESHALAYA BHAWAN,

F-17, KARKARDOOMA NEW DELHI-110032

For M.K. AGGARWAL & CO.
Chartered AccountantsAmit Aggarwal
Partner

Pages 1-20



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5. Chapter-5 Audit Facts & Assumptions Taken	10-11
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For M.K. AGGARWAL & CO.
Chartered Accountants

Atul Aggarwal
Partner
Pages 1 to 20

Chapter:1

INTRODUCTION ABOUT THE FIRM

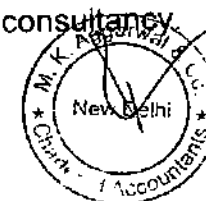
M/S M.K. Aggarwal & Co. is a leading chartered accountancy firm rendering comprehensive professional services which include audit, management consultancy, tax consultancy, accounting services, manpower management, secretarial services etc. The firm believes to provide innovative solutions, to the client and implement it, thereby achieving excellence and thus maintain leadership in the respective field.

M/S M.K. Aggarwal & Co. is a professionally managed firm. The team consists of distinguished chartered accountants, corporate financial advisors and tax consultants. The firm represents a combination of specialized skills, which are geared to offers sound financial advice and personalized proactive services. Those associated with the firm have regular interaction with industry and other professionals which enables the firm to keep pace with contemporary developments and to meet the needs of its clients. We maintain independence & integrity in all professional assignment.

M/S M.K. Aggarwal & Co. has got long exposure of more than 30 years in working closely with corporate Sector in various capacities as Central Statutory Auditors, Tax Auditors, Internal Auditors and Management Auditors etc.

Mission & Vision:

- To provide full range of high quality services in Assurance Services, Accounting, Taxation, Management consultancy
- To carry out all aspects of our work with high level of professionalism and excellence.
- To offer value for money for the services we provide.





Chapter:2

ABOUT BIMLA DEVI HOSPITAL, MAYUR VIHAR PHASE -II



Bhagwati Hospital has been promoted by Walia Charitable Trust with the objective of providing medical facilities comparable with standards at affordable cost to wider sections of the society.

The Hospital is registered with directorate of health services and Govt. of Delhi.

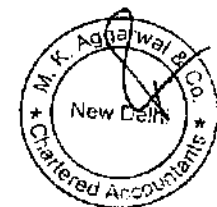


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Hospital is located at Plot No 5, Pocket B, Mayur Vihar Phase-II Delhi (India) and has all the necessary Treatment facilities backed by reputed medical professionals, qualified staff and other services. The Hospital has OPD and IPD service, Laboratory, Operation theatre Emergency and Nursery services under one roof for care at door step. The Hospital is 20 bedded hospital comprising 8 air conditioned rooms with interior facilities and connected with nursing station with bell.

The Hospital meets the objective of providing Medicare with value for money for privileged patient and at the same time offer its charitable services for the economically weaker section of the society.



Chapter:3

ABOUT DIRECTORATE OF HEALTH SERVICES

In Delhi, health care facilities are being provided by both Government & Non-Government Organizations. Among the Government Organizations, Directorate of Health Services (DHS) of Government NCT of Delhi is the major agency related to health care delivery. The DHS is also the largest department under Department of Health and Family Welfare, Govt. of NCT of Delhi providing health care facilities at primary and secondary level to the citizens of Delhi through various types of health outlets, spread all over Delhi viz. Dispensaries and Health Centers, School Health Clinics and Mobile Health Clinics.

This Directorate not only actively participates in delivery of health care facilities but also coordinates with other Govt. and Non Government Organizations for health related activities for the improvement of health of citizens of Delhi. DHS is instrumental in coordination and implementation of various national and state health programs.

This Directorate also monitors the health services being provided by registered Private Nursing Homes. The registration is done subject to the fulfillment of pre requisite of Delhi Nursing Homes Registration ACT and renewal in yearly basis. The registration of Private Nursing Homes and hospitals is mandatory under this Act.

Other activities of DHS include Delhi Govt. Employees Health Scheme (DGEHS) giving benefits to employees and pensioners of Delhi Govt. Disaster Management, Cancer Control, Biomedical Waste Management, Leprosy Control, Public Grievances are other very important functions of DHS. Regular training programs are also undertaken by Directorate for Doctors and other Paramedical personnel involved in health care through CME Scheme.



Chapter:4

PREAMBLE

1. DDA and Land Development Office, Govt. of India allotted land to registered societies/ trusts on concessional rates for establishment of hospitals with condition that they would provide free treatment to the poor in the OPD, and certain percentage of beds would be kept free for poor/ indigent category patients. Whereas, since the provision of providing free treatment to poor patients was not being complied with as per terms and conditions of allotment, a PIL, WP(C) No. 2866/2002 was filed by the Lawyer's group " Social Jurist" in the year 2002 against " UOI and GNCT Delhi" in High Court of Delhi. The Hon'ble High Court took up the matter of hospitals for whom conditions were imposed and pronounced its judgment on 22.03.2007 in respect of these hospitals and similarly situated hospitals.
2. The Hon'ble High Court found non compliance on the part of hospitals and vide Para 83 to Para 91 of the judgment issued directions for constituting a Special Committee (modified vide order dated 17.07.2007) to undertake an audit and to pass orders for recovery of amount from the defaulter hospitals for non compliance with the stipulation of providing free treatment for 10% IPD beds and 25% of OPD patients. The Hon'ble High Court also directed that the scope of "free" treatment is comprehensive and includes drugs and consumable, besides free consultations, diet, diagnostics etc.
3. Director of Health Services, Government of NCT of Delhi having its office at F-17, KARKARDOOMA, DELHI 110032 has appointed us Vide their appointment letter Dated: 25/04/2013, No.F.13/2/3/NH/DHS/HQ/11/Pt.-X/28121 to conduct Special Audit of Bimla Devi Hospital for getting the records, books of accounts and other material of the concerned private hospital





to be examined of the past year starting from two years after the date when the possession was taken and the hospital was made functional till date.

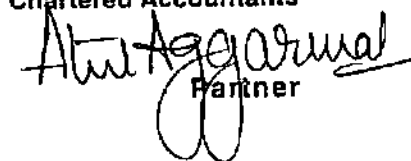
4. **As per Para 88 of the Hon'ble Delhi High Court Judgment**, "The order of the Special Committee shall determine the amount which is payable by the private hospital (20 of the hospitals stated in the judgment) and/or such other hospitals which are similarly situated. The amount payable shall be determined in terms of the above observations keeping in view the period commencing from two years after the date when the possession was taken and the hospital was made functional and expenses of 25% OPD and 10% IPD free patient treatment of the total number of patients treated by the hospital during that period."
5. **As per Para no.-12, of the Hon'ble Delhi High court Judgment**, "It appears that the Committee is of the view that free treatment means totally free and not partly free and partly paid. The free IPD patient will not have to pay for anything including medicines and medical consumables as in the case of government hospitals. The Committee has also recommended that all the hospitals which have been allotted government land, should provide totally free treatment to the poor, needy and deserving patients to the extent of 10% of the total number of beds in the IPD and 25% of the total number of patients in OPD uniformly".
6. **As per court order Para no.91 (B) partial free is no treatment and set off will not be allowed. Para No.91(B) is quoted as under:-**

91(B). "The hospitals, who have partially or fully complied with even the condition of higher percentage in the past, would not be entitled to any benefit as they were bound by that condition at the relevant times and would not be entitled to any set off of the expenses or otherwise on that ground."



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7. As per Para no.-70, of the Hon'ble Delhi High court Judgment . We are of the considered view that the Qureshi Committee report as accepted by the Government and even otherwise clearly recommended that the free treatment does not need to be given any restricted or a meaning which would frustrate the very purpose of the scheme and the object of introducing such an expression. To illustratively examine this aspect, let us say, a private hospital would give free advice to a poor, indigent person suffering from cardiac problems requiring an open heart surgery but he is expected to pay lakhs of rupees for open heart surgery and the consumables used for such surgery. Such an approach would be destructive not only of the scheme but even of the rosy picture demonstrated by the hospitals at the initial stages. Thus, we find that the term 'free treatment' should be given liberal meaning and meaning understandable in common parlance i.e. providing of treatment, consumables, non- consumables and all other facilities free of any charges to the poorer section of the society.

For M.K. AGGARWAL & CO.
Chartered Accountants
Partner



Chapter:5

Audit Facts & Assumptions Taken

1. Allotment of land was made on 17/02/98 and possession was given on 19/02/98, thus the deemed date of commencement of recovery period is 18/02/2000, as per court order Para No.88 and our appointment letter dated:25/04/2013
2. Year wise Gross no. of IPD Beds figure is obtained from DHS certificate. Reduction of Beds Capacity was done in the end of the FY 2009-10 & hence the reduced IPD beds are taken as 20 from F/Y 2010-11 onwards.
3. The Audited Balance Sheets were obtained to determine the Revenue earned by the hospital for all the past 7 years (i.e. from F/Y 2005-06 to 2011-12). The financial records for earlier years (i.e. prior to 2005-06) were not provided to us by the hospital. Thus for calculating recovery, the revenue for the year 2005-06, has been taken as base year. The revenue generated by the hospital for the 2005-06 has been treated as the basis for determining revenue for past years i.e. up till from the year 1999-2000(i.e. 2 years from the date of possession of land) to 2004-05. This assumption had to be taken due to non-availability of audited financial statements by the hospital.
4. The hospital operations are predominantly OPD based and hospital is working as a primary health centre providing basic medical facilities only. Thus the IPD:OPD ratio is taken at 15:85.
5. OPD treatment to the patients provided free of cost could was verified by us and there were BPL card or declarations of the poor patients maintained by the hospital till 2009. Also the figures of OPD and IPD treatment to the poor patients from 1999-2000 to 2004-05 was not provided to us.



6. Bills of OPD treatment to the poor patients are not properly maintained by the hospital. However records of OPD register has been maintained and found satisfactory.
7. The hospital had informed us that they provided free consultancy to the senior citizens on every Saturday during morning hours. We have received positive confirmations from few patients in this regard. The hospital has also arranged many camps to provide free treatment to the poor from time to time. Thus we have taken NIL deficiency for calculating OPD recovery.
8. IPD Bills are maintained by the hospital and they match with the register maintained by the IPD ward. But very few BPL card of poor patients are maintained by the hospital. In most of the cases it was seen by us that only declaration signed by the patient or attendant is maintained by the hospital. However we have obtained positive confirmations from free treated poor patients.
9. We have excluded interest received & earned on surplus funds invested by the hospital & hence not taken into hospital receipts, for calculation of recovery to avoid disadvantage to the hospital for calculation of recovery even though, the aforesaid income is also resulting due to the operations of the hospital.
10. Details of number of bed days utilized for poor patients were not given to us from the year 1999-2000 to 2003-04. Thus we have taken number of bed days utilized for poor patients in 2004-2005 as the basis for the prior year's calculation up-till 1999-2000. Thus figure of 2004-05 of no. of bed days for poor patients i.e. 876 is take as base year figure. Further number of bed days provided free of cost has been found correct as per the statement of the hospital. However, though it was found that hospital was deficient in providing requisite IPD free patient treatments each year.

For M.K. AGGARWAL & CO.
Chartered Accountants
Partner

**Chapter:6****Determination of Recoverable Amount**

S. No.	Particulars	Amount (Rs. in Lakhs)	Working Note No.
1.	Gross Hospital Receipts	798.76	Refer Working note-2
2.	Gross OPD Receipts	678.95	Refer Working note-3.2
3.	Gross IPD Receipts	119.81	Refer Working note-3.2
4.	IPD Deficiency	-	Refer Working note-4
5.	OPD Deficiency	NIL	Refer Para-6 & 7 of chapter-5
6.	Net IPD Receipts (For Recovery Purpose)	52.10	Refer working note-5
7.	Net OPD Receipts (For Recovery Purpose)	-	Refer working note-6
8.	Recoverable Amount(IPD)	5.21	Refer working note-5
9.	Recoverable Amount(OPD)	-	Refer working note-6
10.	Total OPD & IPD Recoverable Amount from the hospital [8+9]	5.21	-

Total Recovery Amount is Rs.5.21 Lakhs
(Rupees Five Lakhs Twenty One thousand only)

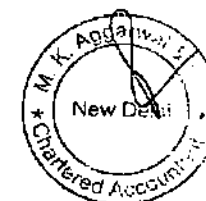
For M.K. AGGARWAL & CO.
Chartered Accountants

Atul Aggarwal
Partner

**Working Note:1**

Detailed workings on calculation of Recovery Amount
Determination of IPD Bed strength of the hospital since inception

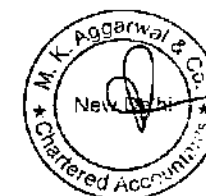
Year	Bed Strength (IPD)	No. of Bed Days (No. of Beds X 365)
2011-2012	20	7300
2010-2011	20	7300
2009-2010	24	8760
2008-2009	24	8760
2007-2008	24	8760
2006-2007	24	8760
2005-2006	24	8760
2004-2005	24	8760
2003-2004	24	8760
2002-2003	24	8760
2001-2002	24	8760
2000-2001	24	8760
18/02/2000-31/03/2000	24	8760



Receipt No : 202360/2016/EWS

M.K. AGGARWAL & Co.
CHARTERED ACCOUNTANTS**Working Note:2****Determination of Gross Revenue of the Hospital for various years**

Years	Hospital Receipts (Amount in Rs.) (A)	Other Income(excluding interest income) (Amount in Rs.) (B)	Gross Revenue (Amount in Rs.) (C)=(A)+(B)	Remarks
2011-2012	1,07,95,010	6,62,800	1,14,57,810	As per Audited Financial Statements
2010-2011	1,18,39,829	1,97,500	1,20,37,329	} -DO-
2009-2010	93,01,655	3,18,200	96,19,855	
2008-2009	69,85,199	1,17,000	71,02,199	
2007-2008	55,69,238	1,72,000	57,41,238	
2006-2007	52,80,124	1,89,300	54,69,424	
2005-2006	45,05,147	1,47,050	46,52,197	} Refer Para-3 of chapter-5
2004-2005	45,05,147	1,47,050	46,52,197	
2003-2004	45,05,147	1,47,050	46,52,197	
2002-2003	45,05,147	1,47,050	46,52,197	
2001-2002	45,05,147	1,47,050	46,52,197	
2000-2001	45,05,147	1,47,050	46,52,197	} -DO-
18.02.2000- 31.03.2000	5,18,400	16,921	5,35,321	
Total	7,73,20,337	2,556,021	7,98,76,358	

Gross Hospital Receipts = Rs. 798.76 Lakhs



Working Note:3

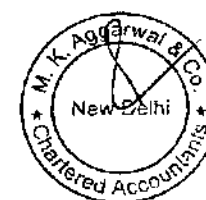
3.1 Determination of Ratio of IPD income & OPD income to Gross Turnover

The hospital has provided us bifurcation of its gross total income for past 8 years as follows:-

(Refer Para-4 of chapter-5)

Year	Gross Turnover (Amount in Rs.)	IPD income (Amount in Rs.)	OPD income (Amount in Rs.)	Percentage of IPD to Gross Turnover	Percentage of OPD to Gross Turnover
2011-2012	1,07,95,010	16,19,252	91,75,759	15	85
2010-2011	1,18,39,829	17,75,974	1,00,63,855	15	85
2009-2010	93,01,655	13,95,248	79,06,407	15	85
2008-2009	69,85,199	10,47,780	59,37,419	15	85
2007-2008	55,69,236	8,35,386	47,33,852	15	85
2006-2007	52,80,124	7,92,019	44,88,105	15	85
2005-2006	45,05,147	6,75,772	38,29,375	15	85

Average Ratio (IPD: OPD) = 15:85





3.2 Determination of amount of OPD Income and IPD Income out of the Gross Revenue

Year	Gross Revenue (Amount in Rs.)	IPD income (Amount in Rs.)	OPD income (Amount in Rs.)	Remarks
2011-2012	1,14,57,810	17,18,672	97,39,139	Average IPD & OPD ratio is taken as 15:85
2010-2011	1,20,37,329	18,05,599	1,02,31,730	Refer Para-4 of chapter-5
2009-2010	96,19,855	14,42,978	81,76,877	-Do-
2008-2009	71,02,199	10,65,330	60,36,869	
2007-2008	57,41,238	8,61,186	48,80,052	
2006-2007	54,69,424	8,20,414	46,49,010	
2005-2006	46,52,197	6,97,830	39,54,367	
2004-2005	46,52,197	6,97,830	39,54,367	
2003-2004	46,52,197	6,97,830	39,54,367	
2002-2003	46,52,197	6,97,830	39,54,367	
2001-2002	46,52,197	6,97,830	39,54,367	
2000-2001	46,52,197	6,97,830	39,54,367	
1999-2000	5,35,321	80,298	4,55,023	
Total	7,98,76,358	1,19,81,454	6,78,94,905	



Working Note:4

4.1 Determination of IPD Deficiency i.e. Difference between the no. of free patients actually treated and total number of free patients to be treated, as per court's order.

		Total Capacity*Percentage of Beds to be reserved for Poor Patients	Utilized capacity for the Poor Patients		
S.NO.	Year	No. of bed Days(IPD)to be reserved for poor patients {Total no. of Bed Days*10%}	No. of Bed Days utilized for Poor patients (IPD)	No. of Bed Days not utilized for Poor Patients (IPD)	Deficiency (%)
		(A)	(B)	(C)= (A)-(B)	(D)=(C)/(A)
1	2011-2012	730	553	177	24
2	2010-2011	730	539	191	26
3	2009-2010	876	523	353	40
4	2008-2009	876	456	420	48
5	2007-2008	876	485	391	45
6	2006-2007	876	519	357	41
7	2005-2006	876	239	637	73
8	2004-2005	876	85	791	90



**4.2 Recovery from the deemed date of commencement of free IPD patients actually treated and total number of free patients to be treated
(Refer para 10 of Chapter 5)**

		Total Capacity*Percentage of Beds to be reserved for Poor Patients	Utilized capacity for the Poor Patients		
S.NO.	Year	No. of bed Days(IPD)to be reserved for poor patients {Total no. of Bed Days*10%}	No. of Bed Days utilized for Poor patients (IPD)	No. of Bed Days not utilized for Poor Patients (IPD)	Average Deficiency (%)
1	2003-2004	876	85	791	48
2	2002-2003	876	85	791	48
3	2001-2002	876	85	791	48
4	2000-2001	876	85	791	48
5	1999-2000	876	85	791	48



Working Note:5

Determination of IPD Recovery Amount

Year	IPD Revenue (As per working note-3.2) (Amount in Rs.) (A)	Deficiency (As per working note-4) (B)	Net IPD Revenue (Amount in Rs.) (C)=A*(B)	Recovery Amount (Amount in Rs.) (D)= (C)*10%
2011-2012	1,718,672	24%	4,12,481	41,248
2010-2011	1,805,599	26%	4,69,456	46,946
2009-2010	1,442,978	40%	5,77,191	57,719
2008-2009	1,065,330	48%	5,11,358	51,136
2007-2008	861,186	45%	3,87,534	38,753
2006-2007	820,414	41%	3,36,370	33,637
2005-2006	697,830	73%	5,09,416	50,942
2004-2005	697,830	90%	6,28,047	62,805
2003-2004	697,830	48%	3,34,958	33,496
2002-2003	697,830	48%	3,34,958	33,496
2001-2002	697,830	48%	3,34,958	33,496
2000-2001	697,830	48%	3,34,958	33,496
18.02.2000-31.03.2000	80,298	48%	38,543	3,854
Total	1,19,81,454		52,10,228	5,21,023

Total IPD Recovery Amount is Rs.5,21,023/-

(Rupees Five Lakhs Twenty One Thousand and Twenty Three only)



Working Note:6**Determination of OPD Recovery Amount**

Years	OPD Revenue (As per working note-3.2) (Amount in Rs.) (A)	Deficiency (As per Para-6 & 7 of chapter-5) (B)	Net OPD Revenue (Amount in Rs.) (C)=(A)*(B)	Recovery Amount (Amount in Rs.) (D)= (C)*25%
2011-2012	97,39,139	NIL	NIL	NIL
2010-2011	1,02,31,730	}	}	}
2009-2010	81,76,877			
2008-2009	60,36,869			
2007-2008	48,80,052			
2006-2007	46,49,010			
2005-2006	39,54,367			
2004-2005	39,54,367	Refer Para-7 of chapter-5	Refer Para-7 of chapter-5	Refer Para-7 of chapter-5
2003-2004	39,54,367	}	}	}
2002-2003	39,54,367			
2001-2002	39,54,367			
2000-2001	39,54,367			
18.02.2000-31.03.2000	4,55,023			
Total	6,78,94,905			

Total OPD Recovery Amount NIL

Receipt No : 202350/2016/EWS

BHATIA & BHATIA
CHARTERED ACCOUNTANTS

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e-mail : info@bmbindia.org
Website : www.bmbindia.org



REPORT ON CALCULATION OF RECOVERY OF AMOUNT FROM BHAGWAN MAHAVIR HOSPITAL AS PER THE DIRECTIONS OF HON'BLE HIGH COURT OF DELHI JUDGEMENT DATED 22.03.2007

- 1) Name of the Hospital : **Bhagwan Mahavir Hospital**
- 2) Address: Sector – 14 , Extn. Madhuban Chowk, Rohini ,Delhi - 110085
- 3) Name of Medical Superintendent
/Office Incharge: **Dr. R.K. Mathur**
- 4) Mobile No. : **9582585676**
- 5) Date of allotment/Possession by DDA: **22-03-1985**
- 6) Two Years from the date of allotment: **21-03-1987**
- 7) Date of start of hospital: **05.05.1992(OPD)**
28.09.1995(IPD)
(As per cert. provided to us)
- 8) Period of Audit: **05-05-1992 to 31-03-2012**
- 9) Number of years of Audit : **20**
- 10) Percentage of free treatment to be Provided to poor patients:

Particulars	IPD	OPD
Free treatment to be provided to Poor Patients	10%	25%



15/C

11) No. of Beds:

S No.	Period	IPD
1	1992-1993	Nil
2	1993-1994	Nil
3	1994-1995	Nil
4	1995-1996	38
5	1996-1997	38
6	1997-1998	38
7	1998-1999	38
8	1999-2000	38
9	2000-2001	38
10	2001-2002	38
11	2002-2003	38
12	2003-2004	42
13	2004-2005	42
14	2005-2006	39
15	2006-2007	37
16	2007-2008	42
17	2008-2009	42
18	2009-2010	34
19	2010-2011	26
20	2011-2012	26

12) Details of Percentage of poor patient treated:

TABLE A

NA-Not Available/provided

Period	Total No. of Patients treated in IPD	Total No. of Patients treated in OPD	Free Patients treated in IPD	Free Patients treated in OPD	Percentage of free IPD	Percentage of Free OPD
1992-1993	NA	NA	NA	NA	NA	NA



14/c

1993-1994	NA	NA	NA	NA	NA	NA
1994-1995	NA	NA	NA	NA	NA	NA
1995-1996	NA	NA	NA	NA	NA	NA
1996-1997	NA	NA	NA	NA	NA	NA
1997-1998	1,864	37,728	560	37,728	30%	100%
1998-1999	2,123	39,527	640	39,527	30%	100%
1999-2000	2,106	45,744	808	45,744	37%	100%
2000-2001	NA	NA	1134	NA	NA	NA
2001-2002	NA	NA	990	NA	NA	NA
2002-2003	NA	NA	622	NA	NA	NA
2003-2004	NA	NA	573	NA	NA	NA
2004-2005	NA	NA	373	NA	NA	NA
2005-2006	NA	NA	374	NA	NA	NA
2006-2007	NA	NA	391	NA	NA	NA
2007-2008	3638	44894	341	6,530	9.37%	13.89%
2008-2009	3612	44,800	278	6,227	7.69%	13.89%
2009-2010	3528	43,304	158	7,051	4.47%	16.28%
2010-2011	3724	34,802	196	5,552	5.26%	15.95%
2011-2012	2880	32,382	208	5,932	7.22%	18.31%

- 13) **Poor Patients evidence (For E.g.: Income Certificate):** They take an undertaking signed by the patient along with Identity proof in a prescribed format & also BPL card, APL card, Income certificate. Few copies of such evidence were test checked in each year and sample taken.
- 14) **Free Treatment claim made by the hospital (Amount & Service-wise) :**
"Refer Annexure A"
- 15) **Return filed with Health Services Department:** They file return with Directorate of Health Services Quarterly and sometimes they file return monthly. Copy of such report has been seen from the period 01.04.2008 to 31.03.2012 & for the rest of the period copies of returns are not available/not provided.
- 16) **Eligibility criteria of Poor Patients:** BPL card, Income certificate, APL card, Reference letter.



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13/C

17) **Records of poor patients:** Checked case sheets for the period from 01.04.2007 to 31.03.2010 & 01.04.2011 to 31.03.2012 and for the rest of the period records are not available/not provided.

18) **Calculation of recovery amount:** Calculations for recovery have been shown in "Annexure B" which amounts to Rs. 4,22,01,527.

Date: 12.07.2013



FOR BHATIA & BHATIA,
CHARTERED ACCOUNTANTS

A handwritten signature in black ink, appearing to be "R. Bhatia".

R. BHATIA, F. C.A

PARTNER

M NO. 17572

Receipt No : 202350/2016/EWS

12/c

BHAGWAN MAHAVIR HOSPITAL

ANNEXURE A

Free Treatment claim made by the hospital (Amount & Service-wise)

Period	OPD	IPD (In Rs.)				Procedure Charges	TOTAL
	Pharmacy Charges	Accommodation Charges	Consultation Charges	Investigation Charges	Medicine Charges		
2007-2008	Nil	168,642	183,150	24,160	66,746	1,413,577	1,856,275
2008-2009	Nil	260,524	243,600	45,655	159,142	1,574,653	2,283,574
2009-2010	Nil	155,225	139,700	19,290	23,570	1,107,621	1,445,406
2010-2011	Nil	241,500	225,320	68,830	47,382	1,131,133	1,714,165
2011-2012	Nil	262,175	173,300	29,930	66,779	1,047,300	1,579,484

Note: Data for years 1992-2007 has not been provided to us



Receipt No : 202350/2016/EWS

BHAGWAN MAHAVIR HOSPITAL**I. CALCULATION OF RECOVERY AMOUNT FOR THOSE YEARS FOR WHICH DATA HAS BEEN PROVIDED AS PER TABLE A OF OUR REPORT**

ANNEXURE B

Year	% of free Patients in OPD As per DHS Rule	% of Free patient In OPD	% of free Patients in IPD As per DHS Rule	% of Free patient In IPD	% shortfall in OPD	% Shortfall in IPD	Income Earned from paid OPD Patient	Income Earned from paid IPD Patient	Total Income as per Audited Balance Sheet (IPD + OPD)	Recovery Amount of OPD	Recovery Amount of IPD	Total Recovery Amount
2011-2012	25	18.31	10	7.22	6.69	2.78	4,986,835	50,349,182	55,336,017	333,619	1,399,707	1,733,327
2010-2011	25	15.95	10	5.26	9.05	4.74	5,000,205	58,194,892	63,195,097	452,519	2,758,438	3,210,956
2009-2010	25	16.28	10	4.47	8.72	5.53	4,731,707	51,009,405	55,741,112	412,605	2,820,820	3,233,425
2008-2009	25	13.89	10	7.69	11.11	2.31	4,683,814	48,047,421	52,731,235	520,372	1,109,895	1,630,267
2007-2008	25	13.89	10	9.37	11.11	0.63	4,190,887	43,936,381	48,127,268	465,608	276,799	742,407
TOTAL										2,184,722	8,365,660	10,550,382

II. CALCULATION OF RECOVERY ON PRORATA BASIS FOR THE YEARS FOR WHICH NO DATA PROVIDED

	Amount (in Rs.)
Total Recovery of 5 years	10,550,382
Average Recovery per year	2,110,076
Total Audit period	20 years
Data not provided for	15 years
Recovery for 15 years (15 x 2,110,076)	31,651,145
Recovery for 5 years as calculated above	10,550,382
Total Recovery	42,201,527

Note 1: As per the guidelines dated 22nd March 2007, the hospital shall provide OPD/IPD/Casualty treatment free to the patients directly reporting to the private hospital and would inform the nearest govt. hospital and to DHS within two days but no information was sent. Recovery amount for OPD has been calculated from 2007 onwards since the condition to provide free treatment in OPD was imposed from 2007 onwards as informed to us.

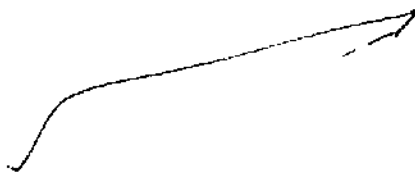
Note 2 : Data has been provided for years 1997-2000, however, since the percentage of free patients is above the prescribed limit, hence recovery amount is nil for those years.

Note 3 : For the period, 1992-1996 and 2000-2007, data was not available / provided



6

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Receipt No : 202342/2016/EWS

Grover, Walla & Mehta
CHARTERED ACCOUNTANTS

Continuation Sheet No.....

BATRA HOSPITAL AND MEDICAL RESEARCH CENTRE

ANNEXURE - B'

CALCULATION OF RECOVERY OF AMOUNT FOR NONCOMPLIANCE WITH THE STIPULATION OF PROVIDING FREE TREATMENT TO POOR PATIENTS UP TO 25% IN OPD.

NUMBER OF BED DAYS AS ON DATE 495 x 365 180675
FOR EWS / FREE 50 x 365 18250
DATE OF POSSESSION OF LAND 31.05.1979
DATE ON WHICH HOSPITAL BECAME FUNCTIONAL 24.04.1987

S. NO.	F. Y.	TOTAL OPD TURNOVER	TOTAL OPD PATIENTS	PAID OPD PATIENTS	FREE OPD PATIENTS	% OF FREE OPD TREATMENT	DEFICIT IN %	AMOUNT OF RECOVERY
1	2011-12	30,69,44,693	151054	98135	52919	35.03	-10.03	-
2	2010-11	29,27,99,082	171678	109504	62174	36.22	-11.22	-
3	2009-10	28,56,70,761	174115	115282	58833	33.79	-8.79	-
4	2008-09	28,21,47,039	178942	115604	63338	35.40	-10.40	-
5	2007-08	23,72,43,713	169538	103198	66340	39.13	-14.13	-
6	2006-07	22,95,05,503	159628	100284	59344	37.18	-12.18	-
7	2005-06	18,90,18,417	165008	96153	68855	41.73	-16.73	-
8	2004-05	23,67,14,386	152690	94076	58614	38.39	-13.39	-
9	2003-04	22,30,50,889	146365	91886	54479	37.22	-12.22	-
10	2002-03	18,73,40,305	141218	86558	54660	38.71	-13.71	-
11	2001-02	16,95,22,693	172068	81605	90463	52.57	-27.57	-
12	2000-01	16,19,57,243	166998	78588	88410	52.94	-27.94	-
13	1999-00	13,19,94,773	180199	86805	93394	51.83	-26.83	-
14	1998-99	11,25,18,835	178915	92976	85939	48.03	-23.03	-
15	1997-98	8,76,44,866	172757	94400	78357	45.36	-20.36	-
16	1996-97	5,95,49,093	147843	90857	56986	38.54	-13.54	-
17	1995-96	5,12,32,619	130271	82601	47670	36.59	-11.59	-
18	1994-95	4,49,53,300	122943	73800	49143	39.97	-14.97	-
19	1993-94	3,86,60,001	121334	68517	52817	43.53	-18.53	-
20	1992-93	3,15,91,094	119248	69357	49891	41.84	-16.84	-
21	1991-92	2,50,58,828	112330	65317	47013	41.85	-16.85	-
22	1990-91	2,01,65,185	104740	61475	42765	41.03	-16.03	-
23	1989-90	1,54,58,691	99117	55934	43183	43.57	-18.57	-
24	1988-89	1,22,37,706	85618	48522	37096	43.33	-18.33	-
25	1987-88	78,06,248	(Refer Note No. 2)				-18.33	-
26	1986-87	18,08,967	(Refer Note No. 2)				-18.33	-
27	1985-86	Moratorium period ends in May 1981, hence recovery on the basis of F. Y. 1986-87						
28	1984-85	Moratorium period ends in May 1981, hence recovery on the basis of F. Y. 1986-87						
29	1983-84	Moratorium period ends in May 1981, hence recovery on the basis of F. Y. 1986-87						
30	1982-83	Moratorium period ends in May 1981, hence recovery on the basis of F. Y. 1986-87						
31	1981-82	Moratorium period ends in May 1981, hence recovery for 10 months						
32	1980-81	Moratorium period for Construction, hence no recovery						
33	1979-80	Moratorium period for Construction, hence no recovery						
GRAND TOTAL								-

NOTES:

1. Lease Deeds provided to us has not stipulated any clause of free treatment to poor patients.
2. Medical records for the F. Y. 1987-88 and 1986-87 are not available, therefore deficit has been calculated on the basis of F. Y. 1988-89.
3. There was no segregation available of IPD and OPD receipts from F. Y. 1985-87 to 2004-05, therefore segregation of Hospital receipts for these year has been calculated propotinatly on the basis of financial data available for F. Y. 2005-06 to 2011-12.
4. Free treatment in respect of OPD has been provided by the Hospital at Nursing College Building which is adjoining to the Hospital building.



Receipt No : 202342/2016/EWS



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Continuation Sheet No.....

BATRA HOSPITAL AND MEDICAL RESEARCH CENTRE'ANNEXURE - A'**CALCULATION OF RECOVERY OF AMOUNT FOR NONCOMPLIANCE WITH THE STIPULATION OF PROVIDING FREE TREATMENT TO POOR PATIENTS UP TO 10% IN IPD.**

NUMBER OF BED DAYS AS ON DATE	495 x 365	180675
FOR EWS / FREE	50 x 365	18250
DATE OF POSSESSION OF LAND		31.05.1979
DATE ON WHICH HOSPITAL BECAME FUNCTIONAL		24.04.1987

S. NO.	F. Y.	NO. OF BEDS	TOTAL IPD TURNOVER	TOTAL IPD PATIENT BED DAYS	PAID IPD PATIENT BED DAYS	FREE IPD PATIENT BED DAYS	% OF FREE IPD TREATMENT	DEFICIT IN %	AMOUNT OF RECOVERY
1	2011-12	495	90,19,94,297	77131	71229	5902	7.65	2.35	2,11,96,866
2	2010-11	495	92,93,16,051	86788	80706	6082	7.01	2.99	2,77,85,550
3	2009-10	495	96,73,61,491	104520	97980	6540	6.26	3.74	3,61,79,320
4	2008-09	495	97,82,10,460	114617	106585	8032	7.01	2.99	2,92,48,493
5	2007-08	495	86,75,12,363	108719	100296	8423	7.75	2.25	1,95,19,028
6	2006-07	495	79,98,96,765	105184	98330	6854	6.52	3.48	2,78,36,407
7	2005-06	495	68,55,27,302	91960	85229	6731	7.32	2.68	1,83,72,132
8	2004-05	474	84,24,97,830	99041	91669	7372	7.44	2.56	2,15,67,944
9	2003-04	474	80,31,55,078	103783	95966	7817	7.53	2.47	1,98,37,930
10	2002-03	310	67,21,46,019	97072	91645	5427	5.59	4.41	2,96,41,639
11	2001-02	310	61,41,11,024	93515	85760	7755	8.29	1.71	1,05,01,299
12	2000-01	310	60,79,83,449	95249	87240	8009	8.41	1.59	96,66,937
13	1999-00	234	49,58,18,211	93542	85761	7781	8.32	1.68	83,29,746
14	1998-99	234	42,64,85,594	97625	90395	7230	7.41	2.59	1,10,45,977
15	1997-98	234	33,36,30,817	89501	82951	6550	7.32	2.68	89,41,306
16	1996-97	234	22,17,17,564	86999	81070	5929	6.82	3.18	70,50,619
17	1995-96	234	19,13,73,011	87246	81300	5946	6.82	3.18	60,85,662
18	1994-95	234	16,87,59,775	83769	76988	6781	8.09	1.91	32,23,312
19	1993-94	234	14,58,15,065	81563	73509	8054	9.87	0.13	1,89,560
20	1992-93	234	11,91,85,399	82879	74994	7885	9.51	0.49	5,84,008
21	1991-92	234	9,46,32,478	82415	74787	7628	9.26	0.74	7,00,280
22	1990-91	234	7,64,82,001	77345	70621	6724	8.69	1.31	10,01,914
23	1989-90	234	5,63,95,481	70552	64276	6276	8.90	1.10	6,20,350
24	1988-89	234	4,54,07,456	63240	58666	4574	7.23	2.77	12,57,787
25	1987-88	234	2,86,62,773	(Refer Note No. 2)				2.77	7,93,959
26	1986-87	234	44,74,443	(Refer Note No. 2)				2.77	1,23,942
27	1985-86	Moratorium period ends in May 1981, hence recovery on the basis of F. Y. 1986-87							1,23,942
28	1984-85	Moratorium period ends in May 1981, hence recovery on the basis of F. Y. 1986-87							1,23,942
29	1983-84	Moratorium period ends in May 1981, hence recovery on the basis of F. Y. 1986-87							1,23,942
30	1982-83	Moratorium period ends in May 1981, hence recovery on the basis of F. Y. 1986-87							1,23,942
31	1981-82	Moratorium period ends in May 1981, hence recovery for 10 months							1,03,285
32	1980-81	Moratorium period for Construction, hence no recovery							-
33	1979-80	Moratorium period for Construction, hence no recovery							-
GRAND TOTAL									32,19,02,020

NOTES:

1. Lease Deeds provided to us has not stipulated any clause of free treatment to poor patients.
2. Medical records for the F. Y. 1987-88 and 1986-87 are not available, therefore deficit has been calculated on the basis of F. Y. 1988-89.
3. There was no segregation available of IPD and OPD receipts from F. Y. 1986-87 to 2004-05, therefore segregation of Hospital receipts for these year has been calculated propotinatly on the basis of financial data available for F. Y. 2005-06 to 2011-12.



Receipt No : 202342/2016/EWS



Grover, Lalla & Mehta

CHARTERED ACCOUNTANTS

10/61
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GLM/AUD/2013/0555

26.06.2013

The Medical Superintendent –
Nursing Home & Member of Monitoring Committee
Constituted by GNCT of Delhi,
Directorate of Health Services,
Government of NCT of Delhi,
F-17, Karkardooma,
Delhi – 110 032

CENTRAL JURY ★
Directorate of Health Services
Govt. of NCT of Delhi

Doc. No. 18624
Date 27/06/13
Place

Dear Sir,

Subject: Calculation of Recovery of amount from Batra Hospital & Medical Research Centre as per the directions of Hon'ble High Court of Delhi Judgement dated 22nd March 2007

Please refer to your letter No. F.13/2/3/NH/DHS/HQ/11/Pl-X/25461-63 dated 05.04.2013 regarding appointment of our firm for Special Audit for Calculation of Recovery of amount from Batra Hospital & Medical Research Centre as per the directions of Hon'ble High Court of Delhi Judgement dated 22nd March 2007.

We have examined the Audited Accounts, other related material, Lease Deeds and records maintained in respect of free indigent / poor patients treated by the Hospital for the purpose of Recovery of amount from the Hospital for noncompliance with the stipulation of providing free treatment to poor patients up to 10% in IPD and 25% of Total OPD and the amount recoverable is as under:

1. Amount recoverable from Hospital with regard to IPD is Rs. 32,19,02,020/- (Rupees Thirty Two Crores Nineteen Lac Two Thousand and Twenty Only), year wise calculation is annexed as Annexure 'A'.
2. Amount recoverable from Hospital with regard to OPD is Rs. Nil (Rupees Nil), year wise calculation is annexed as Annexure 'B'.

For Grover, Lalla & Mehta
Chartered Accountants

(ERN 002830N)


Alok Goyal
(Partner)

M. No. 501529

Receipt No : 202252/2016/EWS

1/c

**(B) Calculation of Recovery from OPD Patients for the period
from April 01, 2007 to March 31, 2012**

S.No	Year	Non Poor Patient (A)	Total Patients treated under EWS (B)	Total patients treated C=(A+B)	Patients to be treated under EWS@ 25% (D)	Shortfall (maximum being Zero) (E)= (D)-(B)	Ineligible patients (F)	Eligible Patients (G)=(D-E-F)	% of eligible patients (H)=(G)/(C) *100	Deficit (I) = 25 %-(H)	*Turnover (Rs.) (II)	Recovery (Rs.) (J)= (I)*(H)
1	2007-08	18028	31014	49042	12261	0	10027	2234	4.56	20.44	1,609,732.00	329,105.00
2	2008-09	17172	28501	45673	11418	0	9793	1625	3.56	21.44	1,436,155.00	307,942.00
3	2009-10	13984	30927	44911	11228	0	10386	842	1.87	23.13	1,705,368.00	394,369.00
4	2010-11	16143	31785	47928	11982	0	10387	1595	3.33	21.67	1,683,140.00	364,772.00
5	2011-12	15971	31523	47494	11874	0	10994	880	1.85	23.15	1,806,540.00	418,162.00
Total												1,814,350.00

*Note: Turnover includes all turnover from Hospital Collections and Aid & Appliances/P&O/Workshop as per Financial Statement (except IPO Turnover) for respective years

Number of Days from April 01, 2007 to March 31, 2012 : 1827

Total Number of Days from October 19, 1985 till March 31, 2012 : 9661

Total Recovery from April 30, 1985 to March 31, 2012 : (J) * (9661 / 1827)
i.e Rs. 9,594,108.00



Receipt No : 202252/2016/EWS

Annexure-A
(referred to in Main Report)

M/s Amariyoti Charitable Trust
Karkardooma Vikas Marg , Delhi-110092

2/c

(A) Calculation of Recovery from IPD Patients for the period
from April 01, 2007 to March 31, 2012

S.No	Year	Total Bed Days (A)	Total Free Bed Days Required for poor patients(B)	Actual Free Bed Days reported to DHS (C)	Shortfall D= (B-C)	Ineligible bed days out of (C) i.e. E	Eligible bed days out of (C) i.e F	% of eligible bed days (G=F/A *100)	Deficit (H)= 10 - (G)	*Turnover(Rs.) (I)	Recovery (J)=(I)*(G) %
1	2007-08	732	73	8	65	8	0	0.00	10.00	-	-
2	2008-09	730	73	10	63	10	0	0.00	10.00	-	-
3	2009-10	730	73	7	66	7	0	0.00	10.00	-	-
4	2010-11	730	73	18	55	15	3	0.41	9.59	1,600.00	153.00
5	2011-12	732	73	5	68	0	5	0.68	9.32	-	-
Total											153.00

*Note: Turnover includes turnover from identified IPD Collections as per Financial Statements

Number of Days from April 01, 2007 to March 31, 2012 :

1827

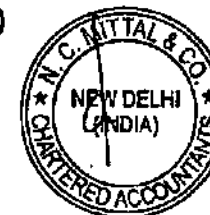
Total Number of Days from April 30, 1985 till March 31, 2012 :

9661

Total Recovery from April 30, 1985 to March 31, 2012 :

(J) * (9661/ 1827)

i.e Rs. 809.05



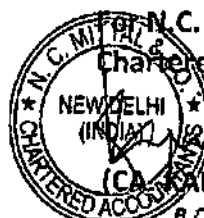
Receipt No : 202252/2016/EWS

3/c

upon the documents, information & records as produced before us and report that the total recovery as computed by us for IPD Patients is Rs. 809.05/- & for OPD Patients is Rs. 95,94,108.00/- respectively, so however, total recovery is Rs. 95,94,917.05/- (In words: Rupees Ninety Five Lacs, Ninety Four Thousands, Nine Hundreds and Seventeen & Paise Five Only). The year wise details in respect of above are as per Annexure-A attached herewith and forming part of this report.

Because the above procedures do not constitute either an audit or a review made in accordance with the generally accepted auditing standards in India, we do not express any assurance on the above as at March 31, 2012, other than above.

It is further stated, our report is solely for the purpose set-forth in the first paragraph of this report and for your information and not for any other purpose and

**N.C. Mittal & Co.,**
Chartered Accountants
NEW DELHI
(INDIA)
(CA) CAPIL MITTAL
B.Com (H), F.C.A., D.I.S.A (ICAI), A.I.I.S.L.A.
PARTNER

Place: New Delhi

Receipt No : 202252/2016/2017

N. C. Mittal & Co.

Chartered Accountants

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Ref: NCM/13-14/1142/0034D

Dt: July 27, 2013

4/c

The Director,
Health Services, Govt. of NCT of Delhi,
F-17, Karkardooma, Delhi-110032

Re: Calculation of Recovery of amount from M/s Amar Jyoti Charitable Trust, Karkardooma, Delhi-110092 in respect of poor patients in terms of appointment letter dtd. April 25, 2013:

Dear Sir,

We have performed the procedures agreed with you in terms of your letter aforementioned with respect to M/s Amar Jyoti Charitable Trust, Karkardooma, Delhi-110092 [herein-after referred to as "Hospital"] during the financial year 2011-12 & backward upto October 19, 1985 i.e. end of period of 24 months (i.e. 2 years) from the date of allotment of land for use to the hospital or from the date of possession by it, which ever is later.

The procedures were performed solely to assist you in determining the amount recoverable from the Hospital in view of the non compliance of its commitments to treat the poor patients free of cost in terms of Para 88 of Judgement of Hon'ble High Court of Delhi, dtd. March 22, 2007.

We performed the procedures in respect of followings:

- (i) To validate the free treatment claim made by the hospital in respect of number of free indigent /poor patients in IPD and OPD, amount & service wise;
- (ii) To determine whether the percentage of free treatment which had been provided was as per High Court Order i.e. 25% in OPD patients & 10% in IPD patients;
- (iii) To verify the eligibility criteria of the patients treated under free category;
- (iv) To check that no amount had been charged from poor patients;

(contd.)



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