CITIZEN CHARTER

DIRECTORATE GENERAL OF HEALTH SERVICES GOVT. OF NCT OF DELHI F-17, KARKARDOOMA, DELHI 110032





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MISSION: The Directorate General of Health Services plans and provides Comprehensive Health Care Services to the Citizen of Delhi at free of cost and of an acceptable quality as per the Health Policy of the Delhi State.

FUNCTIONS: The Directorate General of Health Services (DGHS) is providing preventive, promotive and curative health care services through its district health care infrastructure in all eleven districts of Delhi. This includes Dispensaries, Mobile Health Clinics, School Health Clinics and Primary Urban Health Centers (AAM Admi Mohalla Clinics). This Directorate also implements various National and State public health programs covering communicable diseases like Leprosy, Tuberculosis, Vector Borne Diseases (Malaria, Dengue etc.), HIV/AIDS, Polio, Swine Flu etc. as well as non-communicable life-style diseases of public health importance through its technical branches headed by technical experts called as Special Program Officers or SPO's.

In addition the DGHS through its following special branches headed by officers of the rank of Additional Directors/Sr. CMO's carry out technical and executive functions in specialized areas besides providing policy inputs to the H&FW Department of GNCT of Delhi. These special branches or cells of the DGHS (HQ) are,

- 1. **Central Procurement Agency (CPA)** of Delhi Govt. procures drugs/medicines and other consumable items as per essential drug list of CPA for various health institutions of GNCTD.
- 2. **Planning Cell** of DGHS monitors all schemes under DGHS and outcome budget targets and achievements. It also co-ordinates with Planning Department, GNCTD for related policy matters on all schemes.. It also procures land for dispensaries and public hospitals.
- 3. **Hospital Cell** of DGHS is a technical cell that plans Govt. hospitals, approves their design and drawings, site inspection, monitoring and coordinates with PWD or other agencies for constructing new Govt. hospitals in Delhi. The financial aspects of these upcoming hospitals are also being taken care of by Hospital Cell, like preparation of SFC/EFC memo for cost estimates of hospitals which include estimates of manpower, equipments and other vital components required for establishment of hospital.

- 4. **Store & Purchase Branch** of DGHS is responsible for material management and logistics for the HQ as well as the CDMO Offices including Delhi Govt. Dispensaries. Recently the central store located earlier at DGHS (HQ) has been decentralized at six different locations in Delhi for better management.
- 5. **Care-taking Cell** caters to the day to day needs of the DGHS (HQ) and looks after building and some equipment maintenance, support services (water, electricity, communication, transport), e-procurement of outsources manpower services i.e. SCC, N.O., Security Guards etc.
- 6. **State Health Intelligence Bureau (SHIB):** Collects, compiles and analyses health related data of various health facilities in Delhi and Prepares Annual Reports and Health related reports. Updation of the Citizen Charter of DGHS, Compilation of reply material of Delhi Assembly/ Parliament Questions and submitted to the Secretary Health & Family Welfare GNCT of Delhi and concerned Department/ Ministries. Health related data shares with the Central Bureau of Health Intelligence (CBHI) Govt. of India and with other stake-holder organizations.
- 7. **Skill Development Cell (SDC)** The Skill Development Cell (SDC) was established in the month of March 2016 with the approval of competent authority. SDC was initiated with the intent to inculcate the skills and update knowledge of all Health care providers (HCW) of hospitals/Health care facilities working under Govt. of NCT of Delhi by means of trainings at Institutional level and DGHS (HQ) level. The scheme has been added in the Annual Plan DGHS in 2017-2018 as a new scheme.
- 8. **Delhi Arogya Kosh:** "Delhi Arogya Kosh" (DAK) is a registered society which provides Financial assistance to the extent of Rs. 5 Lacs to the needy eligible patients for treatment of any illness/treatment/intervention required by the patient undergoing treatment in a Government Hospital run by Delhi Government or Central Government or Autonomous Hospital under State Government.

ELIGIBILITY:

- 1. Patient having National Food Security Card or Income certificate of upto Rs. 3 Lakhs per annumissued by the Revenue Deptt. GNCTD.
- 2. Patient should be a bonafide resident of Delhi for last 3yrs (prior to the date of submission of application)
- 3. Patients requiring treatment for any illness/treatment/intervention in a Government Hospital run by Delhi Govt./Central Govt./AIIMS/Autonomous Institutes of the State Govt.

Delhi Arogya Nidhi: Delhi Arogya Nidhi (DAN) is a scheme to provide financial assistance upto Rs. 1.5 Lakhs to needy patients who has National Food Security Card OR Income certificate of upto Rs.1 Lakh per annum issued by the Revenue Deptt. for treatment of diseases in Government hospitals only.

ELIGIBILITY:

- 1. Patient should have National Food Security Card OR Income Certificate of up to Rs. One Lakhper annum issued by the Revenue Deptt.
- 2. Patient must be resident of Delhi and has to furnish domicile proof of residing in Delhi continuously for last 3yrs(prior to the date of submission of application). Treatment should be from Government Hospital in Delhi.

- 9. **EWS:** EWS branch, DGHS (HQ) deals with the patients who belong to Economically Weaker Section (EWS) of the Society. This branch works in accordance with the Hon'ble High Court of Delhi order dated 22.03.2007 in WP(C) 2866/2002 in the matter of Social Jurist Vs GNCTD & Ors. This branch facilitates the free treatment of the eligible patients of EWS category in Identified Private Hospitals (IPHs). This free treatment in all aspects is provided by all Identified Private Hospitals (IPH) of Delhi who were given land on concessional rates by the land owning agencies of Delhi. Every IPH has obligation to provide free treatment on 25% of total OPD and 10% of total beds to the eligible patients of EWS category.
- 10. **Nursing Homes Cell** Registers all private hospitals and Nursing Homes under provisions of Delhi Nursing Home Registration Act 1953 and rules framed thereunder. It monitors them, receives complaints and takes action. The main activities of the cell are to receive

The applications from nursing homes owners for new registration and for renewal of registration every third year, carrying out regular inspections in order to ensure maintenance of requisite standards in these nursing homes, & various other task as assigned. This cell following an order of the Apex Court monitors free healthcare services for the poor through select private hospitals that are committed to provide free services as part of condition of their lease deed issued by DDA while giving land to them at concessional rates.

- 11. **Anti-quackery Cell** of DGHS receives complaints against quackery defined as Medical practice by unqualified, unregistered persons. The monitoring is decentralized and Chief District Medical Officer of each district heads the quackery-monitoring team with members from various professional Councils and NGO's.
- 12. **State Tobacco Control Cell:** DGHS is the nodal agency for implementing Cigarettes and other Tobacco Products Act, 2003 in Delhi. It creates awareness regarding ill effects of Tobacco and Tobacco control Laws, conducts enforcement drives, issue challans & receives grievance if any in this regard.
- 13. **Bio-medical Waste (BMW) Management Cell** is now mandatory for every health-delivery outlet whether private or public, under provisions of Bio-Medical Waste (Management & Handling) Rules 2016 and its amendments from time to time. The BMW Cell of DGHS provides technical assistance and undertakes training of health personnel.
- 14. **Right to Information** services under provisions of 'Right to Information Act 2005' are available under the Public Information Officer (PIOs) of DGHS that receives RTI applications. DGHS has one PIO for DGHS(HQ) and one each for all CDMO's, SHS & MHS. **Additional Director of Health Services (HQ)** is the First Appellate Authority (F.A.A.) under the Act.
- 15. **Delhi Govt. Employees Health Schemes (DGEHS)** covering Employees/retired personnel of Delhi Govt. and their families provides medical benefits in public and empanelled private hospitals including re-imbursement of expenditure incurred as per prescribed rates. The scheme is compulsory for serving employees unless covered by any other government scheme.
- 16. **Public Grievance Cell** of DGHS is an extension of state PG Cell and receives and processes complaints from the public.
- 17. **Disaster Management** Cell of DGHS carries out training of health personnel in Basic Life Support and for Emergency Medical Services during disaster. It is a

technical cell and provides support to the district health system. It also manages and monitors use of Tetra-Radio sets for secured and reliable communication. Directorate General of Health Services is implementing the plan scheme on Disaster Management as part of State Disaster Management Plan. The existing guideline for provision of care in Medical Response & Trauma Care at three levels (Pre Hospital Care, Transit Care, and Hospital Care) is in place.

18. **Coordination with Delhi State Health Mission** is carried out at DGHS (HQ) by a senior officer. Secy. Health is the Chairman of this mission. Delhi has one of the best health infrastructures in India, which is providing primary, secondary & tertiary care. Delhi offers most sophisticated & state of the art technology for treatment and people from across the states pour in to get quality treatment. In spite of this, there are certain constraints & challenges faced by the state. There is inequitable distribution of health facilities as a result some areas are underserved & some are un-served. Thereby, Delhi Govt. is making efforts to expand the network of health delivery by opening Seed PUHCs in un-served areas & enforcing structural reforms in the health delivery system.

19. **PPP Dialysis:**

- At present, the Dialysis Centers under PPP mode are functioning in three Delhi Govt. Hospitals (Cluster- I) with following number of dialysis machines:
 - 1. Lok Nayak Hospital 10 machines
 - 2. Rajiv Gandhi Super Speciality Hospital 30 machines
 - 3. Dr. Hedgewar Arogya Sansthan 20 machines.
- At these dialysis centres, haemodialysis services are being provided at low prices to the entire populace of Delhi and free of charges to the poor and other identified patients under the Sponsored category.
- 20. **Cancer Control Cell-** The activities under "Cancer Control Cell" are being undertaken with two basic objectives.
 - Sustained information dissemination pertaining to danger signals (early signs/symptoms) of Common Cancers (Breast Cancer, Oral Cancer & Cervix Cancer) & adoption of healthy lifestyle habits towards prevention.
 - Facility up-gradation for treatment of cancer.
- 21. **THOA Cell-** The Transplantation of Human Organs and Tissue Act Cell processes all the applications received in the cell for issuance of No Objection Certificates in respect of Transplantation of Human Organs. There is a State Organ Transplant Authorization Committee which meets at DHS from time to time to clear the cases for NOC.
 - Representatives from the Dte. of Health Services, Govt. of NCT of Delhi are on the Hospital Organ Transplant Authorization Committee in various approved hospitals of Govt. of NCT of Delhi. They represent the Government of Delhi in the Hospital Organ Transplant Committee meetings held from time to time.
- 22. **Court Case Cell** in DHS (HQ) deals with the court cases filed or defended by the Directorate General of Health Services or Health & Family Welfare Dept. of Govt., of N.C.T. of Delhi. It receives petitions from different courts and after perusal of the contents, this cell forwards it to law deptt. For appointment of government counsel for defending the case and also forwards the same to concerned branch for parawise comments for filing counter affidavit. The Court Case Cell also processes and files cases/ appeals of different branches in the relevant courts. It also receives summons/ attends the courts/ briefs the government Counsel.

- 23. **Disability Cell** is a nodal branch under Secretary (H&FW), GNCTD and a subordinate branch of DGHS, GNCTD that looks after disabilities related issues/matters in the state and ensure strict compliance of RPWD Act 2016 in the state. The Branch monitors the progress of issuance of disabilities certificate under UDID portal of Govt. of India. The branch coordinates among the notified hospital for processing pending disability applications on the UDID Portal. The branch ensures the compliance of various orders circulars, directions issued by Govt. of India and Govt. of NCT of Delhi by the notified hospitals for disability in Delhi. The branch redresses the grievances of applicants and of the notified hospitals as when received also and represents on behalf of Health Department, GNCTD in the court of Commissioner (State or Centre) Persons with Disabilities as well as in the meetings with Govt. of India. Overall the branch strives harder to ensure justice to disabled people by providing equal opportunity, access and security.
- 24. **CONTINUING MEDICAL EDUCATION (CME) CELL:** It is a specific form of continuing education in the medical field for maintaining competence, to learn about new and developing areas in medical field and other related subjects. CME is an important part for the development of human resource for the medical field. CME Cell in the DGHS has been established to achieve the above stated objective and to update the knowledge and skill of working medical and paramedical personnel in Delhi Govt. The Cell has been assigned the responsibility for implementing the plan scheme "Continued Multi Professional Medical Education", an in-service training of all categories of health care providers. The Cell has been functioning actively and has gained momentum since 1997, beginning of the IX Plan & has continued to improve till date.
- 25. **GRANT IN AID CELL:** The organization provide first-aid arrangement, on demand, wherever and whenever required, in emergencies like fire, earthquakes and in any catastrophic situation besides large public congregations viz. Melas, Sports, Ram Lilas, Guru Parvs, conference, Republic Day Celebrations, Independence Day Celebrations etc. Non-religious non regional and non-political organization engaged in all kinds of relief and charitable services to mitigate the sufferings of people, be it sickness, injuries hit by disasters and due to other reason.
- 26. **Projects Branch:** The projects Branch, DGHS (HQ) is a technical cell with the core responsibilities for the formulation of Policies for various schemes/projects for the Department of H&FW, GNCTD. One of the ongoing schemes where direct public interface takes place is the Good Samaritan Scheme.

ORGANIZATIONAL SETUP: DGHS is headed by a Super-time Administrative Grade (SAG) Officer and supported by the branch-in- charges who are of the rank of Additional Directors (SAG) or Sr. Chief Medical Officers, CMO's, and Specialists in the field of clinical, and public health specialties. In addition the peripheral health system of Delhi viz. Dispensaries/PUHC's are organized under SAG level officers called Chief District Medical Officers (CDMO's) in all eleven districts. The Mobile Health Scheme (MHS) and School Health Schemes (SHS) are special schemes under two Addl. Directors and provide health cover for slums and school children respectively. Each District health administration is the main executive arm of primary health care delivery system of Delhi Govt. and is the hub of all health activities including those under NRHM. The Director General Health Services besides his technical officers is supported by one Controller of Accounts, Deputy Controller of Accounts, two Administrative Officers, Dy. Director Planning and several Statistical Officers, Programmers to manage the department.

DIRECTORATE GENERAL OF HEALTH SERVICES Govt. of NCT of Delhi F-17, KARKARDOOMA, DELHI- 110032

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DISTRICTWISE DETAILS OF DELHI GOVT. DISPENSARIES/SEEDPUHC/POLYCLINICS, **2022-23.**

SHAHDRA DISTRICT

S.No.	Dispensary / Polyclinics / Seed PUHC with full address under the Districts	Contact No.
1	DGD Karkardooma Opposite Saini Enclave LSC, Karkardooma, Delhi-92.	011- 22371280
2	DGD Suraj Mal Vihar, A- Block, Suraj Mal Vihar, Delhi-92.	011- 22373548
3	DGD Karkardooma Court Complex Karkardooma Court, Delhi.	011- 22301945 Extn. 3030
4	DGD Bhola Nath Nagar, 298 / 1 (Part), Bhola Nath Nagar, Shahdara , Delhi-32	011- 22307689
5	DGD Mukesh Nagar Community Centre, Mukesh Nagar, Delhi-32	011- 22302081
6	DGD Jhilmil Basti Vikas Kendra, B-Block, Jhilmil, Delhi -110095	011- 22144952
7	DGD Dilshad Garden, A-13/G-1, DDA Flats, Dilshad Graden, Delhi-95	011- 22585490
8	DGD Old Seemapuri, E-Block, Behind Main Bus Stand,Gole Chakkar,Old Seemapuri, Delhi-95	011- 22356287
9	DGD Nand Nagri Extension, F-2 Block Sunder Nagri, Delhi-93	011- 22582659
10	DGD Ashok Nagar, D-542/1, Gali No. 9, Ashok Nagar, Delhi-32	011- 22803436
11	DGD Durgapuri, 1449/221, Durgapuri, Delhi- 93	011- 22125400
12	DGD Babarpur, 30/16 Inder Gali, Babarpur Extn, Shahdara, Delhi-32	011- 22820453
13	DGD Maujpur, Gali No.2, Arjun Mohalla, Maujpur, Delhi	011- 22911835
14	DGD Saboli, H.No.7, Gali No.7, Saboli Village, Near Nand Nagri, Delhi-93	011- 22344646
15	DGD Seelampur 337 Double Storey Welcome, Near DCP Office, Welcome Seelampur, Delhi-53	11922826102
S.No.	Poly Clinics with full address under the Districts	Contact No.
1	Polyclinic Kanti Nagar: Health Centre cum Maternity Hospital Building, Kanti Nagar, Delhi-51	22090276

S.No.	Dispensary / Polyclinics / Seed PUHC with full address under the Districts	Contact No.
2	Polyclinic Vivek Vihar: B-1 B, Vivek Vihar, phase-I, Delhi-95.	22151292
3	Polyclinic Nand Nagri: A-2 Block Nand Nagri,Delhi-93	22585690
S.No.	Seed PUHC with full address under the Districts Seed PUHC	Contact No.
1	Seed PUHC, Jheel Banke Bihari Temple(1st Floor), Scooter Market, Jheel, Delhi-31	9891000802
2	Seed PUHC Kabir Nagar: A-174, Gali No.4,Kabir Nagar,Delhi	9213120523
3	Seed PUHC Amar Colony:A-8/540, Harijan Basti,Gokulpuri, Amar Colony, Delhi-94	9968274109
NORT	H-EAST DISTRICT	
S.No.	Dispensary with full address under the Districts	Contact No.
1	DGD Bhagirathi Vihar, H.No. 60 / 73, Gali No. 7, Bhagirathi Vihar, Delhi-94.	9868387714
2	DGD Johripur, Shani Bazar Gali, Guzzar Mohalla, Johripur, Delhi-94.	8588993143
3	DGD Khajoori Khas, Village Khajoori Khas, Near Sarvodaya Vidyalaya, Delhi-94.	7089850138, 8433292861
4	DGD Shiv Vihar Tiraha, SPS Double Story Building, Shiv Vihar Tiraha, Mustafabad, Delhi-94	8505965979
S.No.	Poly Clinics with full address under the Districts	Contact No.
1	Aam Aadmi Poly Clinic Arvind Nagar,Ghonda Chowk, Gamri Road, Ghonda, Delhi-53.	9958866173
2	Aam Aadmi Poly Clinic Gautampuri, Gali No.7, Jafrabad, Seelampur, Delhi-53.	7838196977, 8121847488
3	Aam Aadmi Poly Clinic Yamuna Vihar, B-2 Block Yamuna Vihar, Delhi-53.	9643247493
4	Aam Aadmi Poly Clinic Bhajanpura, P. S.,Thana Rd, Bhajanpura, Tukhmirpur, Delhi, 110053	9560593044

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S.No.	Dispensary / Polyclinics / Seed PUHC with full address under the Districts	Contact No.
S.No.	Seed PUHC with full address under the Districts Seed PUHC	Contact No.
1	PUHC Bhagirathi Vihar, Gali No. 2, Indra Vihar, Bhagirathi Vihar, Delhi, Delhi-94	9811778297
2	PUHC Bhrampuri, Property NoX-10 / 10B, Gali No. 10, Brahmpuri, Delhi-53	9953783537
3	PUHC Chandu Nagar, H. No.B-200, Gali No2, Chandu Nagar, Delhi-94	9971487123
4	SPUHC Chauhan Patti, Khasra No. 167, Transfarmer Wali Gali, Chauhan Patti, Delhi- 94	9871346678
5	SPUHC New Mustafabad, Property No. 201 / 4, New Mustafabad, 25ft Road, Delhi-94	9891877280
6	PUHC Old Mustafabad, Khasra No. 1 / 2, Shop No. 897, Gali No. 9, Old Mustafabad, Delhi-94	9311352501
7	PUHC Nehru Vihar, D-2/177, Shiv Mandir Gali, Dayalpur, Nehru Vihar, Delhi-94	9818101126
8	SPUHC Shiv Vihar Phase-II, Khasra No. 82, Punchal Vihar, Shiv Mandir, Karawal Nagar, Delhi-94	9958747631
9	SPUHC Shiv Vihar Phase-V, Khasra No. 49 / 5 / 3, Gali No. 6, Phase V, Shiv Vihar, Delhi-94	9868499924
10	SPUHC Sonia Vihar 0 Pushta, Khasra No. 332, Gali No-9, A Block, Circular Road, Sonia Vihar 0 Pusta, Delhi-94	9540695110
11	SPUHC Sonia Vihar 4.5 Pushta, E-1 / 1017, Gali No. 25, Sonia Vihar 4.5 Pusta, Near Sai Mandir, Sonia Vihar, Delhi	9891646650
12	SPUHC Shri Ram Colony, D-523 / 15, D-Block, Sri Ram Colony, Rajiv Nagar, Delhi-94	9990697860
13	SPUHC Zafrabad, House No. 559, Street No15, Zafrabad, Delhi-53	9990125338
14	SPUHC Shaheed Bhagat Singh Colony,H. No702, Gali No14, SBS Colony, Delhi-94	
NORT	H DISTRICT	
S.No.	Dispensary with full address under the Districts	Contact No.
1	DGD Gurmandi, MCD Building, Rajpura, Gurmandi	8800897940, 9818611185, 9250929068, 9212266616

S.No.	Dispensary / Polyclinics / Seed PUHC with full address under the Districts	Contact No.
2	DGD Model Town, DDA Flats Pocket-1, Model Town, Delhi-110009	9717578931, 9818236317
3	DGD Jahangir Puri, H Block, H Block, Resettlement Colony, Near BJRM Hospital, Delhi-110033	9971933464, 9953978098
4	DGD Jahangir Puri, B Block, B Block, Jahangirpuri, Near BJRM Hospital, Delhi	8376060280, 9818596620
5	DGD Bhalswa JJ Colony, Block-D1, Behind MCD Primary School, Bhalaswa JJ Delhi	9818470560
6	DGD Bhalaswa Dairy, Kalandar Colony, Bhalaswa Dairy	9911259675
7	DGD Bakhtawarpur, Village Bhaktawarpur, Delhi	8802819353
8	DGD Bhorgarh, Village Bhorgarh, Delhi-40	9873225429, 9560315185
9	DGD Mukhmelpur, Village Mukhmelpur, Delhi	9999497150
10	DGD Katewara, Village Harewali, Delhi	9958620615, 8800601021
11	DGD Harewali, Village Harewali, Delhi	8285959441
12	DGD Khera Kalan, Village Khera Kalan, Delhi	9871001268
13	DGD Holambi Kalan, Phase-2, Village Holambi, Near Metro Vihar, Delhi-110040	9910230616
14	DGD Daryapur Kalan, Village Daryapur Kalan, Delhi	9968681976
15	DGD Sannoth, Village Sannoth, Delhi	011- 27283634
16	DGD Sec-13 Rohini, Sec-13 Rohini Delhi	011- 27867278
17	DGD PrashantVihar, Prashantvihar Delhi	011- 27562092
S.No.	Poly Clinics with full address under the Districts	Contact No.
1	Polyclinic Narela, Punjabi Colony, Narela, Delhi-11004013	011- 27324895, 011- 27224165
2	Poly clinic, Sec 18 Rohini, Dehi	011-

S.No.	Dispensary / Polyclinics / Seed PUHC with full address under the Districts	Contact No.
		27855484
S.No.	Seed PUHC with full address under the Districts Seed PUHC	Contact No.
1	Seed PUHC Swaroop Nagar, D-75, Gali No. 1, Swaroop Nagar	9873337995
NORT	H-WEST DISTRICT	
S.No.	Dispensary with full address under the Districts	Contact No.
1	DGD Ashok Vihar, H-Block, (Near Mont Fort School) Phase-1, Ashok Vihar, Delhi-52	011- 25951922
2	DGD Jaunti, Village, Jaunti	011- 27188270
3	DGD Keshav Puram, C-7, Keshavpuram, Near Gurudwara, Delhi-35	011- 25967788
4	DGD Kirari, Kirari Village, Sultanpuri, Delhi, 110086	011- 25951099
5	DGD Madan Pur Dabas, Madan Pur Dabas Village	011- 27755536
6	DGD Majra Dabas, Village Majra Dabas	011- 27922997
7	DGD Mangolpuri, N-Block, Mangolpuri, Resettlement Colony, Delhi	011- 25952916
8	DGD Nizampur, Village Nizampur, Nizampur Rashidpur Village,	011- 25954508
9	DGD Rani Khera, DGD Building, Rani Khera Village	011- 27552550
10	DGD Rohini Court, Rohini Court Complex, Delhi.	011- 27940061
11	DGD Rohini Sector-8, C-8, Near Church, Rohini, Delhi-85	011- 27134663
12	DGD Sangam Park, Sangam Park, Near Rana Pratap Bagh, Delhi-07	
13	DGD Savda Ghevra, Village Savda Ghevra Delhi	011- 27187380
14	DGD Shakur Pur, Block-I, DDA Resettlement Colony, Delhi-34	011- 27487505
15	DGD Shalimar Bagh AC-1, AC-1,Shalimar Bagh, Delhi-52	011- 27486246

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S.No.	Dispensary / Polyclinics / Seed PUHC with full address under the Districts	Contact No.
16	DGD Shalimar Bagh BB Block, Shalimar Bagh, LIG Flats, Delhi-52	011- 25968044
17	DGD Sultanpuri, B-3 Block, Resettlement Colony, Sultanpuri, Delhi-83	011- 27373814
18	DGD Wazirpur Ind. Area, Wazirpur Ind. Area, Near Honda Service Center	011- 27306145
19	DGD Wazirpur J.J. Colony	
20	DGD Sector-21, Rohini, 9, Kanjhawala Rd, Pocket 9, Sector 21, Rohini, Delhi, 110085	011- 28313111, 9868025238
S.No.	Poly Clinics with full address under the Districts	Contact No.
1	Polyclinic Rohini Sector-4, Pocket A-3, Near Aadhar International School Secdtor-4, Rohini, Delhi	11-27049755
2	Polyclinic Keshav Puram B-4, B-4, Keshavpuram, Near Tyagi Public School, Delhi- 52	011- 27192215
3	Polyclinic Pitampura, CD Block, Vishaka Enclave, Delhi-88	011- 27324895
4	Polyclinic Rani Bagh, Rani Bagh Near Haryana Bhawan	9811981184
5	Polyclinic Rohini Sector-2, Near Avantika, DGD Building, Sector-2, Rohini	011- 27515024
6	Polyclinic Saraswati Vihar, C-Block, Saraswati Vihar, Delhi-34	011- 27023849
7	Polyclinic Wazirpur Phase-3, Wazirpur, Ph-III, Sawan Park, Near Post Office, Delhi	011- 27117026
S.No.	Seed PUHC with full address under the Districts Seed PUHC	Contact No.
1	Sedd PUHC Begampur,Near Indraprastha Public School	011- 27581424
2	Seed PUHC Budh Vihar, Ph-I, V-26, Budh Vihar	011- 27531895
3	Seed PUHC Inder Enclave, Plot No. B-117, Inder Enclave - II, Delhi - 110086	9958876202
4	Seed PUHC Laxmi Vihar, C-1/1, Khasra No. 21/8, Prem Nagar-III, Suleman Nagar, Kirari, DL-86	9810799379

S.No.	Dispensary / Polyclinics / Seed PUHC with full address under the Districts	Contact No.
5	Seed PUHC Pratap Vihar, Plot no. 89, Khasra No. 518, Pratap Vihar-II, Suleman Nagar, Kirari, Delhi-86	011- 25180543
6	Seed PUHC Prem Nagar II, U-1686, Prem Nagar-II	011- 25186103
7	Seed PUHC Prem Nagar III, B-41, Agar Nagar, Prem Nagar - III	9350887177
EAST	DISTRICT	
S.No.	Dispensary with full address under the Districts	Contact No.
1	DGD Bank Enclave, Opposite Kothi No. 75, Bank Enclave, Delhi-110092	011- 22421843
2	DGD Chander Nagar, C-50, New Gobind Pura Gali No10, Chander Nagar-51	011- 22458500
3	DGD Jagatpuri, 276, Gagan Vihar, Delhi-110051	011- 22044900
4	DGD New Lahore Shastri Nagar, New Lahore Shastri Nagar Near DC East Office Delhi-31	011- 22504357
5	DGD Geeta Colony, 12/113, Geeta Colony, Delhi-31	011- 22234321
6	DGD IP Extension, DGD, I.P. Extn. Opposite Suhash Appt. Patparganj Road, Delhi-91	011- 22771350
7	DGD Kalyanpuri, Block 1/1 Kalyanpuri, Delhi- 91	011- 22782815
8	DGD Trilokpuri, Block-5, Near Chand Cinema, Trilokpuri, Delhi-91	011- 22476176
9	DGD Mandawali, DGD, Mandawali, Fazalpur, NR. Railway Crossing, Delhi-92	011- 22611102
10	DGD Kondli, Block-A, NR. ST. Mary School, Mayur Vihar Phase-III, Delhi-96	011- 22752593
11	DGD Mayur Vihar Phase-I, 436, Pocket-2, Mayur Vihar Phase-1,Delhi-91	011- 22484941
12	DGD Pandav Nagar, D-29 Pandav Nagar, Delhi- 92	011- 22612490
13	DGD Vasundhara Enclave, DGD, Vasundhara Enclave, Near Mamta Public School, Delhi-96	011- 22794113
14	DGD Shashi Garden, Gali No10, Pandit Bismil Camp, Basti Vikas Kendra, Shashi Garden, Delhi-91	011- 22507921
15	DGD Laxmi Nagar, L-102, Near. Jagat Ram Park, Delhi-92	011- 22711407

S.No.	Dispensary / Polyclinics / Seed PUHC with full address under the Districts	Contact No.
16	DGD Himmatpuri, Block Extra 30, Himmat Puri, Delhi-91	011- 25314311
S.No.	Seed PUHC with full address under the Districts Seed PUHC	Contact No.
1	SPUHC Rajbeer Colony, B-277, GALI NO -2 , Rajbeer Colony, Gharoli Extn., Delhi-96	9810969024
2	SPUHC New Ashok Nagar, B-69, New Ashok Nagar, Delhi-96	9354549328
3	SPUHC Ghazipur, G 256, Ghazipur Village, Ghazipur, Delhi-110096	9891119411
S.No.	Poly Clinics with full address under the Districts	Contact No.
1	Kalyanvas Polyclinic, Kalyanvas Colony, Near Lal Bahadur Hospial,Delhi	9013443666
SOUT	H-WEST DISTRICT	
S.No.	Dispensary with full address under the Districts	Contact No.
1	DGD BAMNOLI, Village Bamnauli, New Delhi	
2	DGD CHHAWLA, Near Radha Krisshan Mandir, Village Chhawla, New Delhi – 71	
3	DGD DHANSA, Near Bus Stand, Village Dhansa, New Delhi – 73	25018177
4	DGD DINDARPUR, Near Bus Stand, Village, Deendarpur, New Delhi – 43	
5	DGD DWARKA COURT, Court Complex, Sec- 10, Dwarka, New Delhi	25082913
6	DGD DWARKA SEC-2, Near Bhaskaracharya College, Sector – 2, Dwarka, New Delhi	25081423
7	DGD DWARKA SEC-10, Near Golok Dham, Sector – 10, Dwarka, New Delhi – 75	28033844

S.No.	Dispensary / Polyclinics / Seed PUHC with full address under the Districts	Contact No.
8	DGD DWARKA SEC-12, Opposite Bensups Hospital, Sector – 12, Dwarka, New Delhi – 75	28033844
9	DGD DWARKA SEC-17, Sector – 17, Dwarka, New Delhi – 75	28041571
10	DGD DWARKA SEC-19, Near Amberahi Village Bus Stand, Sector – 19, Dwarka, New Delhi – 75	
11	DGD ISSAPUR, Near Community Centre (Red Color Building), Village Issapur, Delhi	
12	DGD JHARODA KALAN, Near Bus Stand, Village Jharoda Kalan, New Delhi – 72	
13	DGD JHATIKARA, Inside Community Centre, Village Jhatikara, New Delhi – 43	
14	DGD KANGANHERI, Kanganheri Village, New Delhi	
15	DGD KAPASHERA, Opposite Fun'n Food Village Club, Village Kapashera, New Delhi	25063139
16	DGD MALIKPUR, Near Bus Stand, Village Malik Pur, Delhi – 73	25318152
17	DGD MUNDELA KHURD, Inside Chaupal, Village Mundela Khurd, New Delhi – 73	
18	DGD NANGLI SAKRAWATI, Near MCD Primary School, Village, Nangli Sakravati, New Delhi – 43 (SCSP)	28013068
19	DGD RAJ NAGAR, Near Dada Dev Bus Stand, (Mother Dairy), Sector-8 Dwarka, New Delhi	
20	DGD RAWTA, Near Community Centre, Phirni Road, Village, Rawta, New Delhi	
21	DGD SADH NAGAR, Mangla Puri Sadh Nagar, New Delhi	25056509

S.No.	Dispensary / Polyclinics / Seed PUHC with full address under the Districts	Contact No.
22	DGD NANGLI JALIB, WZ-54, Nagnli Jalib, B-1,Janak Puri, New Delhi -110058	25598637
23	DGD NAWADA, House No. 59-60, Kh.no. 138, Sainik Enclave, Vipin Garden, New Delhi-59	
24	DGD RAMDUTT ENCLAVE, A1/16 RAMDUTT ENCLAVE	
25	DGD JANAKPURI (A4A), A-4/A Block,Sardar Mota singh marg,Near Chander nagar,Janak puri New Delhi-110058	25610257
26	DGD JANAKPURI C4B, Post Office Compound,Opp. Maharaja Suraj Mal College,Behind Fire Brigade Stn.C-4/B, Janak Puri New Delhi-110058	25573136
27	DGD SHIVVIHAR, Shiv Vihar, Hastsal, Uttam Nagar New Delhi-110059	
28	DGD VIKAS PURI, KG-1 Block,Vikas Puri,New Delhi-18	
29	DGD JEEVAN PARK, D-2/61,Jeevan Park,(Pankha Road) New Delhi- 110059	
S.No.	Poly Clinics with full address under the Districts	Contact No.
1	Polyclinic Sector 14 Dwarka, DGD Sector 14 Dwarka Near Metro Station Sec-14, Dwarka-78	
2	Polyclinic Pandwala Kalan, DGD Pandwala Kalan Building Near Govt. Sr. Sec. School, Pindwala Kalan, New Delhi - 43	011- 28013068
3	Polyclinic Bindapur, Near DDA Community Centre, D Block, Bindapur Delhi	
4	Polyclinic Chhawla Stand, Najafgarh, MPCC, Near Chhawla Stand, Najafgarh, Delhi.	
S.No.	Seed PUHC and Full Address	Contact No.

S.No.	Dispensary / Polyclinics / Seed PUHC with full address under the Districts	Contact No.
1	SPUHC Dharampura, Plot No. 117, Khasara No. 35/11, Dharampura, R-Block, Najafgarh, New Delhi-110075	
2	SPUHC Gopal Nagar, RZ3-31, Gopal Nagar, New Delhi	
3	SPUHC Qutub Vihar, B-33, Shivan Enclave Kakarola More, New Delhi	011- 25322585
4	SPUHC Ranaji Enclave, Santa Enclave, Phase- I, Qutub Vihar, New Delhi	011- 25330087
5	SPUHC Kakrola,H.No. 13-B, Gali No.1,Ranaji Enclave, New Delhi	
6	SPUHC Sitapuri, House No25, Gali No. 7, Salapur Khera, Delhi-110061	
7	SPUHC Salapur Khera,60 Ft. Road (Bindapur Mahavir Enclave Road)	
CENT	RAL DISTRICT	
S.No.	Dispensary with full address under the Districts	Contact No.
1	DGD Ajmeri Gate, Community Centre, 1st Floor, Gali Shahtara, Delhi-110006	011- 23539489
2	DGD Chamelian Road, Delhi Adm. Health Centre, Near Sugar Hospital	011- 23264639
3	DGD Dujana House, Matia Mahal,Jama Masjid, Delhi-110006	011- 23953101
4	DGD Gali Samosan, Barat Ghar Ist Floor Farash Khana, Delhi-110006	011- 23243340
5	DGD Gali Guliyan, Paiwalan, Jama Masjid, Delhi-110006	011- 23654536
6	DGD Gulabi Bagh, Delhi Govt.Dispanary, Delhi Govt. Flats Complex, Gulabi Bagh, Delhi-7	011- 23128610
7	DGD Inder lok, Delhi Govt. Dispansary, MCD Barat Ghar, First Floor, Alopathic Dispansary, Inderlok, Delhi-35	011- 27617122
8	DGD Jharoda Majra, Delhi Govt. Dispansary, Burari Gaon, Jharoda Majra, Delhi-84	011- 23615568
9	DGD Motia khan, Shop No.63,68 Janta Market Near Jhandewalan Mandir, New Delhi-55	011- 23810659
10	DGD Majnu Ka Tilla, Delhi Govt. Dispansary, 2nd floor, Barat Ghar, Manjnu Ka Tilla, Delhi	011- 27612457
11	DGD Mukundpur, Delhi Govt. Dispansary, Main Road, Near Shiv Mandir, Mukundpur, Delhi	011- 23622309

S.No.	Dispensary / Polyclinics / Seed PUHC with full address under the Districts	Contact No.
12	DGD Nabi karim, Nabi Karim ,Gali No 4 Bagchi Alaudin Paharganj, N.D-55	011- 23890330
13	DGD Old Sect., Delhi Govt. Health Centre, Old Sec., Delhi Vidhansabha complex, Delhi-54	011- 23561814
14	DGD Pahar Ganj, 4488, Bhagat Singh Gali, Main Bazar N.D-55	011- 23532753
15	DGD Pul Bangash, Delhi Govt. Dispansay,Tokriwala Mohlla, Nawab Ganj, Pul Bangash, Delhi-6	011- 25860557
16	DGD Regarpura, 100 Quarters Jagjeewan Niwas Community N.D	011- 23243145
17	DGD Suiwalan, 758, Gali Vakeel Wali Delhi- 110006	011- 23692478
18	DGD Sarai Rohilla, Delhi Govt. Dispansary,Chandershkher Azad Colony, Sarai Rohilla, Delhi	011- 23129033
19	DGD Shahzada Bagh, Delhi Govt. Dispansay, Industrial Area, Phase-II, Near Inderlok Metro Station, Shahzada Bagh, Delhi	011- 23392406
20	DGD Delhi Sachivalaya, Room No. 204, 205, IInd Floor N.D-01	011- 25860423
21	DGD Tank Road, Ist Floor, Community Centre, Karol Bagh	011- 23766307
22	DGDTrade & Taxes, Trade & Tax Building, Ist Floor Near Help Desk, ITO, New Delhi	011- 23944055
23	DGD Tis Hazari, Tis Hazari Court, Kashmiri Gate	011- 27650330
24	DGD Wazirabad, Delhi Govt. Dispansary, Gali No.3, Wazirabad Gaon Near Coorporative Bank, Delhi-84	
S.No.	Poly Clinics with full address under the Districts	
1	Polyclinic, Timarpur, Delhi Govt. Dispansay, Delhi Adminisatration Flats, Timarpur, Delhi- 54	011- 23971413
2	Polyclinic,Ballimaran, 1404 Gali Kasim Jan, Chandni Chowk	
S.No.	Seed PUHC and Full Address	
1	Seed PUHC, Jagatpur, H.No 2 Village Jagat Pur, Khasra NO 309 Jagat Pur Ext. Delhi-84	011- 27732092

S.No.	Dispensary / Polyclinics / Seed PUHC with full address under the Districts	Contact No.
2	Seed PUHC, Nathupura, Gali No-7, Village Nathupura Delhi-84	011- 27614150
3	Seed PUHC, Samta Vihar, C/o R.S.Dubey, H.No.1, Gali No.11, Main Road, Samta Vihar, Delhi-42	9213120523
SOUT	H-EAST DISTRICT	
S.No.	Dispensary with full address under the Districts	Contact No.
1	DGD Batla House, Near Barat Ghar, Batla House, Okhla, ND	011- 26985691
2	DGD Garhi, 97-108, B Block, slum Tenament, Garhi, East of Kailash, ND-65	011- 26413340
3	DGD Kalka ji, Q-577,-580 &594-595, Near IV Story DDA Flat, Kalkaji	011- 26022864
4	DGD Molarband, Multi Purpose community centre Building, Meethapur Chowk ,Molarband, New Delhi	011- 26663357
5	DGD D-1 Sangam Vihar, D1/36, Sangam Vihar, Mangal bazaar Road, ND-62	011- 26046167
6	DGD Sunlight Colony, Behind Jeevan Nursing Home, Sunlight Colony ND-14	011- 26344956
7	DGD Sriniwas Puri, J-Block, private colony, Sriniwas puri	011- 26839565
8	DGD Sarai Kale khan, 69A-76A, Block 18- 19, DDA flats, Slum Tenament, Sarai Kale Khan	011- 24357045
9	DGD Tajpur Phari, Multi Purpose community centre (MPCC) Building, Tajpur Phari Village	011- 24358461
S.No.	Poly Clinics with full address under the Districts	Contact No.
1	Aam Aadmi Polyclinic, B2, Madanpur Khadar Phase-II, New Delhi	9953947079
S.No.	Seed PUHC and Full Address	MO I/C mobile Number
1	SPUHC Jasola, House no96, Ground floor, Jasola Village, near Church, Maharshi Public	9811961996
2	SPUHC Lal Kuan, E Block - House No.2, Panchmukhi Mandir, Lal Kuan, Near Barat	9811403710

S.No.	Dispensary / Polyclinics / Seed PUHC with full address under the Districts	Contact No.
	Ghar	
3	SPUHC Meethapur, 118, Mata wall Gali, Meethapur Extn., Badarpur, New Delhi	9811348501
4	SPUHC Pul Prahladpur, 126/6, Pulprahladpur, New Delhi	9289638256
5	SPUHC S.V B Block, B-839/1 Shiv Mandir Sangam Vihar, New Delhi	9213376158
6	SPUHC Sangam Vihar G-10, G-10/21 Sangam Vihar,Near Agerwal Sweets Gali No 10, Ratiya Marg New Delhi	9868281431
7	SPUHC Sangam vihar F-II, F-2/474, Near Gurudwaara Before Peepal Chowk (Sarkari Dispensary), Sangam Vihar, New Delhi	9868756540
8	SPUHC Sangam Vihar H Block, H-161/413, Kumar Sweets Gali (via Ratiya Marg) Sangam Vihar, New Delhi	9899541252
9	SPUHC Tuglakabad Extn, RZ - 49A/1 Tuglakabad Extn., Tara Apartment Red Light, Gali No 1, First Right Turn First Floor, Near Jagdamba Mandir Backside, New Delhi- 110019	9811171589
10	SPUHC Abul Fazal, A-27, Thokar No. 6, Gali No. 4, Behind Ek Alinar Masjid, Shaheen Haigh, Abul Fazal-Il, New Delhi	9873544366
WEST	DISTRICT	
S. No	Name of Health Unit	Mobiles No
1	DGD Bakkarwala, Block-H, JJ Colony Bakkarwala, New Delhi-110041	9899910775
2	DGD Baljeet Nagar, T-215, Gurudwara Road, Near Lal Mandir, Baljeet Nagar, New Delhi- 110008	8527498881
3	DGD Baprolla, H.NO.105 P.P. Colony Baprolla, New Delhi-110043	9958636648
4	DGD Chaukhandi, DGD Chaukhandi B-Block, Delhi-110018	9212146056
5	DGD Jwala Puri, B-Block, Near Mother Dairy, Jawala Puri New Delhi-110087	9728374607
6	DGD Khayala, A-Block Khyala, Khyala, New Delhi-110018, Near SBI Bank	9891340322

	D:	
S.No.	Dispensary / Polyclinics / Seed PUHC with full address under the Districts	Contact No.
7	DGD Mundka, MPCC Building Near Takia Talab Mundka, New Delhi-110041	9868931081
8	DGD Nangloi, C Block, Camp No2, JJ Colony Nangloi, New Delhi-110041	8745011287
9	DGD Paschim Puri, Flat no. 1 to 4, Janta Flats, pocket-1, Paschim Puri, New Delhi-110063	9650174321
10	DGD Prem Nagar, BVK, Prem Nagar, New Delhi-110086	7827085567
11	DGD Raghubir Nagar, 4 Storey Quarters, Near Holy Child School Tagore Garden Delhi-110027	9810796637
12	DGD Ranjit Nagar, DDA Flats, Opposite Satyam Cinema Hall, New Delhi-110008	9818680240
13	DGD Tihar Jail, Tihar Jail complex, Near Tewa Building, New Delhi-110064	8860150226
14	DGD Tikri Kalan, V.P.O Tikrikalan,DGD Tikrikalan, Ne Delhi-110041	9711888582
15	DGD Tilang Pur Kotla, Village Tilangpur kotla Najafgarh Road Delhi-110043	9958253583
16	DGD, New Ranjit Nagar, XYZ Block, New Delhi- 110008	8368238088
17	DGD Hiran Kudna, Hiran Kudna Village, New Delhi-110041	8285208895
18	DGD Anand Parbat, M56J+42X, Nai Basti, Anand Parbat, New Delhi, Delhi 110005, India	9368001664/ 9681507420
19	DGD Jai Dev Park, Ashok Park Extension, East Punjabi Bagh, Punjabi Bagh, Delhi, 110026	8125341428/ 8076890317
S.No.	Poly Clinics with full address under the Districts	
1	POLYCLINIC Madipur, Polyclinic Madipur, F Block, J.J Colony, Madipur, New Delhi-110063	9871933861/ 9868038293
2	POLYCLINIC Paschim Vihar, A2 Block Paschim Vihar, New Delhi - 110063	9971572990
3	POLYCLINIC Tilak Vihar, Near Police Chowki Tilak Vihar, New Delhi-110018	9811229438
S.No.	Seed PUHC and Full Address	
1	SEED PUHC Chander Vihar, A-187 Kh. No. 26 / 7 Chander Vihar Nilothi Extn. Delhi-110041	9891443438
2	SEED PUHC, Nihal Vihar, RZK-2 367A, Near Hanuman Mandir, 50 Ft. Road, Nangloi, Nihal Vihar, Delhi-110041	9910715207

S.No.	Dispensary / Polyclinics / Seed PUHC with full address under the Districts	Contact No.
3	SEED PUHC Niothi, H.83, Nilothi Village, New Delhi-110041	9871352266
4	SEED PUHC Kamruddin Nagar, A38 Yadav Park Kamruddin Nagar, New Delhi-110041	9968477145
5	SEED PUHC Sudarshan Park, B-311 Sudershan Park- 110015	9213394965
SOUTI	H DISTRICT	
S. No.	Dispensary/PUHC	Contact No.
1	DGD Begumpur, Near Malviya Nagar, Kalu Sarai, (Begumpur) Delhi-110017,	011- 26693943
2	DGD Chattarpur, Chatterpur Village, New Delhi-110030,	011- 26801602
3	DGD Chirag Delhi, General Chopal, Near Sheetala Mata Mandir, Chirag Delhi, New Delhi,	011- 29252371
4	DGD Dakshinpuri, Opp. Kali Building Main Road, Dakshinpuri, New Delhi-110062,	011- 29051383
5	DGD Jonapur, Jonapur Village, New Delhi- 110047 (MPCC),	011- 26658444
6	DGD Khanpur, JJ Colony, Khanpur, Delhi (SCSP), New Delhi-110062,	011- 29960981
7	DGD Madangir, Block No. J2, JJ Colony Madangir, PH-II, New Delhi-110062	011- 29961371
8	DGD PVR Complex, Saket	011- 26521099
9	DGD Court Complex, Saket, In District Court Complex, Saket, New Delhi,	011- 29574545
S.No.	Poly Clinics with full address under the Districts	
1	Poly Clinic Ber Sarai, Poly Clinic BerSarai, VillageBer Sarai, Opposite Old JNU Campus, New Delhi-110016	011- 26526942
S. No.	Dispensary/PUHC	Contact No.
1	SPUHC Aya Nagar, H. No.73, Ghora Mohalla, Near Raj Public School Aya Nagar, New Delhi	011- 26501042

S.No.	Dispensary / Polyclinics / Seed PUHC with full address under the Districts	Contact No.
2	SPUHC Jawahar Park, H. No.B-76 Jawahar Park near Jawahar Park Gurudwara, Devli Road, New Delhi-110062,	011- 29913539
3	SPUHC Neb Sarai, H. No. 447, IGNOU Road, Neb Sarai, New Delhi-110068,	011- 29531957
4	SPUHC Sangam Vihar L-II, L-1557/27, L-Block, Near Shiv Shakti MandirSamiti, Sangam Vihar, New Delhi-110062	011- 29914597
NEW I	DELHI DISTRICT	
S. No.	Dispensary/PUHC	Contact No.
1	DGD Inder Puri, DGHS Inderpuri, Near Mother Dairy, Inderpuri, New Delhi-12 (SCSP)	9873023878
2	DGD Budhnagar, GHC Budh Nagar, II colony, Inderpuri, Budh Nagar, New Delhi-12	9250004440
3	DGD Sagarpur, DGHC Sagarpur D-Block, Sagarpur, New Delhi-110046	011- 28524562
4	DGD High Court, DGHC Medical & Health Centre, Delhi High Court Complex, Bhagwan Das Road, Delhi-110001	9868110801
5	DGD Supreme Court, DGHC Supreme Court, Tilak Marg, Supreme Court, New Delhi-110002	011- 23072634
6	DGD Patiala House DGHC Patiala High Court, Court Complex, New Delhi-110002	9990194441
7	DGD Rajokari, DGHC Rajokar, village Rajokari, New Delhi	011- 24124937
8	DGD Mahipalpur, DGHC Mahipal Pur, Mandir Wali Gali, village Mahipalpur, New Delhi-37	011- 26783169
9	DGD Motibagh, DGHC Moti Bagh (Shastri Market), Basti Vikas Kendra, Sshashi Market, Nanakpura Gurudwara, Moti Bagh, New delhi(SCSP)	6304821324
10	DGD Sahahbad Mohd.Pur, DGHC Shahbad Mohd.Pur Village, Shahbad Mohd.Pur., New Delhi	011- 25654938
11	DGD Mayapuri, DGHC Mayapuri, Near Railway Line Jhuggi, BVK Mayapuri, New Airlines, Delhi-64 (SCSP)	9868957948
12	DGD Nangalraya, DGHC Nangal Raya, DDA Shopping complex, New Delhi	011- 28524197

S.No.	Dispensary / Polyclinics / Seed PUHC with full address under the Districts	Contact No.
S.No.	Poly Clinics with full address under the Districts	Contact No.
1	Polyclinic Basantgaon, Polyclinic Basant Gaon, Village, Basant Gaon, New Delhi	011- 26151641
S. No.	Dispensary/PUHC	Contact No.
1	Seed PUHC Samalka, PUHC Samalkha, Telephone Exchange Road, Village Samalkha, New Delhi	8826523777

FACILITIES AT DELHI HEALTH CENTERS/ DISPENSARIES

There are about 8394 Allopathic Dispensaries (174)/Health Centers (60) /Mohalla Clinics (521) /Poly Clinics (30)/Mobile Health Clinics (08)/SHS Clinics (46) in 11 Districts functioning under DGHS Delhi that together receive large No. of patients each day. These centers provide free of cost comprehensive health care services including family- welfare and MCH care, vaccination, diagnosis and treatment of common illnesses, essential medicines, Routine Laboratory services, basic emergency care, guidance and health education etc. In addition these also serve the beneficiaries of DGEHS scheme, participate in national and state health programs, organize health camps and therefore are the common end-point of the health delivery system of Delhi serving the citizen.

Special Schemes:

Mobile Health Scheme (MHS) aims to provide basic health care services to relatively inaccessible or difficult areas of Delhi e.g. JJ clusters, slums, unauthorized colonies etc. at their doorsteps through a network of mobile dispensaries, besides giving health education. It is organized into five zones and 23 MHS teams/Dispensary to cover Delhi. MHS also assists in several state and National Health Programs.

School Health Scheme (SHS) carries out screening of children studying in Delhi Govt. funded schools through its health teams. It engages experienced doctors, public health nurses, pharmacists and attendants to carry out regular medical examinations, immunizations besides providing referral services and Health- education. SHS covers students through its health teams.

NATIONAL/STATE HEALTH PROGRAMMES are now being run by the Delhi State Health Mission through NRHM funding. DHS provides technical support to these programs through its technical officers looking after:

1. Revised National Tuberculosis Control Program (RNTCP) with a network of its

DOTS centers and chest clinics. In this program Standard treatment regime is followed and world class treatment is provided free of cost for all forms of tuberculosis including drug resistant TB. It is a very effective program that has brought down the morbidity and mortality.

- 2. **Leprosy Eradication Program Cell** provides guidance and monitors the screening and Multi Drug Therapy (MDT) for leprosy at major public hospitals free of cost.
- 3. Non-communicable Diseases Control Program covers diseases like Cancer, Diabetes and High Blood Pressure. It spreads awareness and takes measures for their prevention. All district Hospitals run special clinics on fixed days of the week. Delhi State Cancer Institute at Dilshad Garden and specialized centers in Lok Nayak Hospital and GTB Hospital have facilities for cancer-care. Hypertension & Diabetes Control Program has put special emphasis on control of Diabetes & Hypertension. In year 2011-12, screening cum counseling campaign was carried out in slums of Delhi for people aged 30 and above. A high incidence of Hypertension was reported and 7% were found Diabetic. Diabetes/Hypertension clinics are being run on Mondays and Wednesdays in all Delhi Govt. Hospitals.
- 4. **HIV/AIDS Control Program:** Screening facility along with counseling is available at Voluntary Counseling and Testing Centers (VCTC) in different Government Hospitals. However, any medical information if required may be provided by the dispensaries under this Directorate.
- 5. **Other Programs cover** such as Pulse Polio, Malaria Control/Vector Borne Disease Control Programs, Blindness and Deafness etc.

Technical Support and coordination: DGHS coordinates with a plethora of agencies in Delhi dealing with public health including local bodies viz. East Delhi Municipal Corporation, North Delhi Municipal Corporation, South Delhi Municipal Corporation, New Delhi Municipal Council and Delhi Cantonment Board that are responsible for several public health activities like mosquito control, food licensing, sanitation for control of vector borne diseases in their respective jurisdictional areas and are local health authorities as per provisions of concerned acts.

Health Mela: The benefit and purpose of government schemes and achievements falls short if it is not communicated properly to the intended beneficiaries which in this case are the population. Beneficial schemes will lie unutilized, the intent and work of the Govt. remains un-communicated and the population fails to realize the potential of health care system of the State in place. Therefore, propagation of the right, transparent information to the population is the key to successful Govt. schemes. Also important health related messages are conveyed to the population through IEC activities. The Health Mela Wing is one such branch of the DGHS, GNCT of Delhi which deals with the above concern. Every year there is representation of the Health Department in key Govt. fairs, expos and such for display of beneficial information.

State Award Scheme: State Awards to Service Doctors working in Delhi was first started in the year 1997-98. Under this scheme, 20 service doctors from Allopathy, Homeopathy and Indian System of Medicine who are working under Govt. of NCT of Delhi for the last 15 years or more with excellent services to the people of Delhi are conferred with the State Award, every year

The purpose of State Award is to motivate the Medical and Paramedical Staff for better quality service to the population of Delhi. In the award function held on 29thAugust 2006, Hon'ble Chief Minister announced that this award should also be given to paramedical staff. Each awardee is given a memento, Citation certificate and cash award for recognize work. All Government Doctors and Paramedical staff who fulfil the criteria without distinction of race, occupation, position or sex are eligible for these awards. Hon'ble Chief Minister confers these awards to the meritorious candidates.

Silicosis control Programme: Silicon Dioxide or Crystallized Silica causes fine levels of dust to be deposited in the lungs. The lungs react in several ways. They get inflamed, create lesions, and then form nodules and fibroids. There are no perceivable symptoms for a numbers of years. Silicosis is difficult to diagnose at its onset. Silicosis symptoms in varying degrees of severity begin to occur. Those affected may experience shortness of breath, fever, chest pain, exhaustion and dry cough. Since Silicosis affects the lungs, it can also affect the vessels leading to the heart. So heart disease and enlargement are common. In the 1990s Silicon Dioxide was classified as a known Carcinogen, and as such Silica Exposure is now linked to the development of lung cancer.

Additionally, those affected are advised to avoid exposures to smoking, any further Silica and other lung irritants. Special filters for drilling equipment have been developed and dry mining is infrequent. Anything that can reduce the Silica dust content in the air, particularly the use of water, is employed to make working conditions safer. Precautions developed because of the liabilities for employers, as well as the risk to workers Silica exposure lawsuits abound.

NATIONAL PROGRAMME FOR HEALTH CARE OF THE ELDERLY: The population of persons over the age of 60 years has tripled in last 50 years in India. The population of Senior Citizens was 7.7% of total population in 2001 which has increased to 8.14% in 2011. It is estimated that around 16 lakh senior citizens are living in Delhi. Senior Citizens at large require holistic care to meet their social, emotional, health and financial needs. Delhi Government has already framed State Policy for Senior Citizens with commitment to provide Financial and Social security in form of Old Age Pension, Protection of Life and Property and Priority Health care. Senior Citizens suffer from multiple chronic diseases like Hypertension, Cataract, Osteoarthritis, Chronic Heart Diseases, Diabetes, Neural deafness and several types of Mental Disorder. These diseases results in disabilities affecting the activities of daily living. It has been reported that 8% of senior citizens are confined to their home or bed. The following provisions have been made and being implemented to provide special health care services to Senior Citizens in Delhi –

General Health Care is being provided to all senior citizens on preferential basis in most Delhi Government Hospitals, Dispensaries, Policlinics and Aam Aadmi Mohalla Clinics, facilitation of Sunday Clinics, Daily Geriatric Clinic, Provision of Separate Queues for Senior Citizens at OPD, Pharmacy, Diagnostic Facilities etc, designation of Nodal Officer exists in hospitals to address the grievances, provision for inmates of various Old age home to attend on priority basis, Screening of Senior Citizens, Training of Medical / Para medical staff on Geriatric Health care senior citizens are carried out in this programme.

FLUOROSIS MITIGATION PROGRAMME: Fluorosis is a disease caused by excess intake of fluoride through drinking water/food products/emission over a long period. It affects multiple systems and results in three major manifestations:-

- 1. Dental Fluorosis
- 2. Skeletal Fluorosis
- 3. Non skeletal fluorosis

It is a public health problem as the late stages of Dental and Skeletal Fluorosis have permanent and irreversible effects on the health and wellbeing of an individual and is detrimental to the growth, development and economy of the population.

There is no definitive cure for Fluorosis and treatment is usually by giving supplementary medicines. Deformity is corrected by surgery where possible and rehabilitation by Physiotherapy. Prevention is the best way to tackle the problem.

The desirable limits of Fluoride as per BIS standard should not exceed 1 ppm or 1mgmper litre but because of its harmful effects it is best be kept as low as possible.

Fluorosis endemic area refers to a habitation/village/ town having fluoride level more than 1.5 ppm in drinking water. It is also possible that the drinking water Fluoride may be safe with Fluoride <1.5 mg/l; but have all health complaints of Fluorosis. Fluoride entry to the body may be due to food / beverages / snacks / street food with Black Rock Salt consumption which has 157ppm Fluoride. It affects men, women and children of all ages.

THALASSEMIA CONTROL PROGRAMME: Thalassaemia major is genetic disorder, passed from parents to children. Thalassaemia carrier is common in general population. Every year around 10,000 to 12,000 children are born with Thalassaemia major in India. There are around three lakh Thalassemia affected people in India currently. According to ICMR study 1 out of every 18 births is a thalassemia carrier in Delhi. In Delhi around 200 births of Thalassaemia major takes place every year. All these patients require repeated & regular blood transfusion (Every two to four weeks) and iron chelation therapy for survival. The average cost per patient is Rs.50,000 - Rs.2,00,000 per year which is bound to increase further with inflation. A Thalassaemic child on an average requires 30 units of blood every year. All these Thalassaemia major births can be completely prevented through awareness / sensitization & timely screening.

NATIONAL PROGRAMME FOR PREVENTION AND CONTROL OF DEAFNESS (NPPCD): The Programme was a 100% Centrally Sponsored Scheme during 11th Five Year Plan. The Programme was initiated in year 2007 on pilot mode in 25 districts of 11 State/UTs. In the 11th Five Year Plan and in 2012-13 the programme was expanded to 20 States / UT's in192 districts. In the 12th Five Year Plan, It expanded the programme to all States / UT's by covering 200 additional districts, thereby taking the number of districts served to 384.

NOTE FOR THE CITIZEN AVAILING SERVICES OF DIRECTORATE GENERAL OF HEALTH SERVICES (DGHS) OR ITS SUBORDINATE OFFICES:

Citizens are requested to

- Maintain Hygiene, do not spit or litter.
- Avail services at DGHS by filing applications on prescribed forms available in concerned branches but can also be downloaded from web-portal of Delhi Govt.
- Follow the rules of the institution and try to help those who are sick.
- > Seek help if and when needed but in case of rush, please follow the Queue.
- Follow the prescribed treatment and directions diligently.
- > Take precautions not to spread or contact infectious diseases.
- ➤ Be polite and understand the constraints of doctors, nurses and other staff while doing their job.
- > Be punctual and follow time-lines.
- > Secure the records given to you carefully.
- > All areas under health are non-smoking areas so do not smoke.
- Please follow queue and maintain discipline.
- ➤ Please respect the right of the elderly, freedom-fighters, pregnant women and DGEHS beneficiaries who are allowed preferential treatment.
- > If you see something wrong happening, please report area in-charge.